

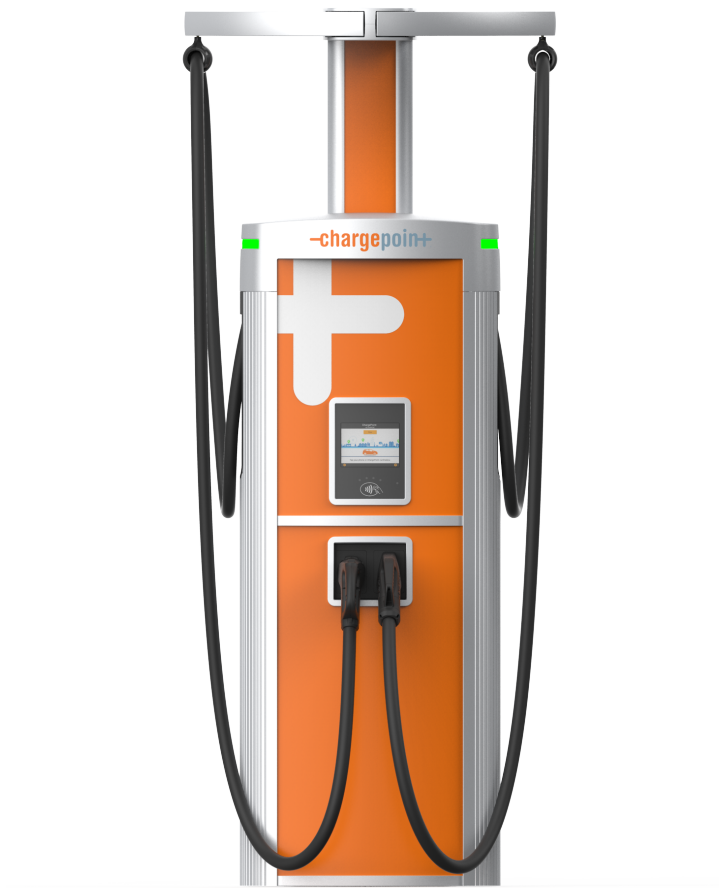


Power Link 2000



Express Plus DC Fast Charging Platform

Installation Guide for Variation A Pedestal Mount



IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

This manual contains important instructions for Express Plus that shall be followed during installation, operation and maintenance of the unit.

WARNING:



1. Read and follow all warnings and instructions before servicing, installing, or operating the ChargePoint® product. Install and operate only as instructed. Failure to do so may lead to death, injury, or property damage, and will void the Limited Warranty.
 2. Only use licensed professionals to install your ChargePoint product and adhere to all national and local building codes and standards. Before installing the ChargePoint product, consult with a licensed contractor, such as a licensed electrician, and use a trained installation expert to ensure compliance with local building and electrical codes and standards, climate conditions, safety standards, and all applicable codes and ordinances. Inspect the product for proper installation before use.
 3. Always ground the ChargePoint product. Failure to ground the product can lead to risk of electrocution or fire. The product must be connected to a grounded, metal, permanent wiring system, or an equipment grounding conductor shall be run with circuit conductors and connected to the equipment grounding terminal or lead on the Electric Vehicle Supply Equipment (EVSE). Connections to the EVSE shall comply with all applicable codes and ordinances.
 4. Install the ChargePoint product using a ChargePoint-approved method. Failure to install on a surface that can support the full weight of the product can result in death, personal injury, or property damage. Inspect the product for proper installation before use.
 5. The product is not suitable for use in Class 1 hazardous locations, such as near flammable, explosive, or combustible vapors or gases.
 6. Supervise children near this device.
 7. Do not put fingers into the electric vehicle connector, or touch fingers to charging rails.
 8. Do not use this product if any cable is frayed, has broken insulation, or shows any other signs of damage.
 9. Do not use this product if the enclosure or the electric vehicle connector is broken, cracked, open, or shows any other signs of damage.
 10. Wire and wire terminal information are provided in the ChargePoint product Site Design Guide and Installation Guide.
 11. Torques for installation of wire terminals are provided in the ChargePoint product Installation Guide.
 12. The ChargePoint product maximum operating temperature is 50 °C (122 °F).
 13. Do not put fingers into the adapter.
 14. Do not use this product if the flexible output cable, vehicle connector, vehicle inlet, or the adapter itself has broken insulation, broken, or cracked housings, or if internal parts are accessible including wiring.
-



15. Do not use this adapter with any charger or EV that is capable of exceeding the adapter's rated voltage or current capacity. Some EVs and EVSE combinations are capable of multiple voltages or limited durations of current overloading designed for normal EVSE to EV connections. Use of the adapter in these situations could result in unsafe conditions such as fire, burns, or exposure of high voltage.



IMPORTANT: Under no circumstances will compliance with the information in a ChargePoint guide such as this one relieve the user of the responsibility to comply with all applicable codes and safety standards. This document describes approved procedures. If it is not possible to perform the procedures as indicated, contact ChargePoint. ChargePoint is not responsible for any damages that may result from custom installations or procedures not described in this document or that fail to adhere to ChargePoint recommendations.

Product Disposal

Applicable to EU - To comply with Directive 2012/19/EU of the European Parliament and of the Council of 4 July 2012 on waste electrical and electronic equipment (WEEE), devices marked with this symbol may not be disposed of as part of unsorted domestic waste inside the European Union. Enquire with local authorities regarding proper disposal. Product materials are recyclable as marked.



Document Accuracy

The specifications and other information in this document were verified to be accurate and complete at the time of its publication. However, due to ongoing product improvement, this information is subject to change at any time without prior notice. For the latest information, see our documentation online at chargepoint.com/guides.

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Symbols

This guide and product use the following symbols:



DANGER: Risk of electric shock



WARNING: Risk of personal harm or death



CAUTION: Risk of equipment or property damage



IMPORTANT: Crucial step for installation success



Read the manual for instructions



Ground/protective earth

Illustrations Used in This Document

The illustrations used in this document are for demonstration purposes only and may not be an exact representation of the product. However, unless otherwise specified, the underlying instructions are accurate for the product.

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Introduction 1

About This Guide

This topic describes how to install a pedestal-mount ChargePoint®Express PlusPower Link 2000.

Power Link 2000s are manufactured and ordered by part number. The part number can be found on the Power Link 2000 package shipping label and is formatted as 99-XXXXXX-YY-ZZ, where:

- 99-XXXXXX is the base part number
- YY is a version enumerator
- ZZ is a variant indicator

This topic is applicable only for Power Link 2000s with a base part number and version enumerator listed below. If the Power Link 2000 part number has a base part number other than listed below, or if the part number is an up-version (incremented YY) of any part number listed below, you must obtain a different installation guide. This is not the correct guide.

- 99-007902-03
- 99-007904-03
- 99-007910-02
- 99-007911-02
- 99-007916-02

- (a) Power Block contains Power Modules, which convert the upstream AC power into DC power. A Power Block can accommodate up to five Power Modules, each of which can output up to 40 kW of DC power. Power Block provides the charging current on two HV DC buses. It also provides 48 V DC power and Ethernet to connected Power Link 2000s.
- (b) Power Link 2000 receives HV DC power from Power Block to charge a vehicle. It can be installed with one or two charging cables. With two cables, it can simultaneously charge two vehicles.

From simultaneous charging of two vehicles at up to 500 kW from single station and sequential charging of six or more vehicles, Express Plus can be configured to meet various charging needs. Multiple Power Blocks and Power Link 2000s can be interconnected in many ways with HV DC wires for charging current, Ethernet cables for network communications, and 48 V DC wires to power the electronics in Power Link 2000. The illustration above shows a sample wiring between single Power Block and Power Link 2000.



IMPORTANT: Contact ChargePoint representative for the ChargePoint approved wiring architectures. Non-approved wiring between Power Blocks and Power Link 2000s may not enable Express Plus to function as expected.

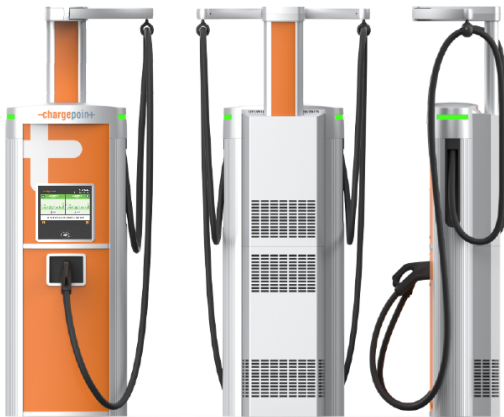
For full specifications and certifications, refer to the *Express Plus Datasheet* at chargepoint.com/guides.

Pedestal-Mount Power Link 2000 Configurations

Charging Cables

Depending on the charging speed and connectors required, pedestal-mount Power Link 2000s can be installed with one or two liquid-cooled cables (LCC) or non-liquid-cooled cables (non-LCC). The pedestal-mount Power Link 2000 with LCC comes with a liquid cooling system attached to the back of the enclosure.

Single or Dual LCC



Single or Dual non-LCC



Cable Management Kit (CMK)

Depending on the required cable reach, the pedestal-mount Power Link 2000 can be installed with a standard CMK to manage standard length (5.8 m or 19 ft) charging cables, or with a tall CMK or overhead CMK to manage medium length (7.6 m or 25 ft) charging cables.

Standard CMK



Tall CMK



Overhead CMK



Wire Entry

- Stub-up entry: Wires can enter pedestal-mount Power Link 2000s and Power Blocks through the bottom of the enclosures via conduits or armored cables laid underground.
- Surface entry: At sites where the wires cannot be laid underground, they can enter into pedestal-mount Power Link 2000s and Power Blocks through the rear side of the enclosures via conduits or armored cables laid above ground.

Note: Power Link 2000s and Power Blocks used in a Multiplex architecture cannot use surface entry wiring. For more information, visit [Multiplex Kit](#).

Express Plus Guides

Access ChargePoint documents at chargepoint.com/guides.

Document	Content	Primary Audiences
Datasheet	Full station specifications	Site designer, installer, and station owner
Site Design Guide	Civil, mechanical, and electrical guidelines to scope and construct the site	Site designer or engineer of record
Concrete Mounting Template Guide	Instructions to embed the charging station template in a concrete pad with anchor bolts and conduit placement (these may also be included in the Site Design Guide)	Site construction contractor
Construction Signoff Form	Checklists used by contractors to ensure the site is correctly completed and ready for product installation	Site construction contractor
Installation Guide	Anchoring, wiring, and powering on	Installer
Operation and Maintenance Guide	Operation and preventive maintenance information	Station owner, facility manager, and technician
Service Guide	Component replacement procedures, including optional components	Service technician
Declaration of Conformity	Statement of conformity with directives	Purchasers and public

Questions

For assistance, navigate to chargepoint.com/support and contact technical support using the appropriate region-specific number.

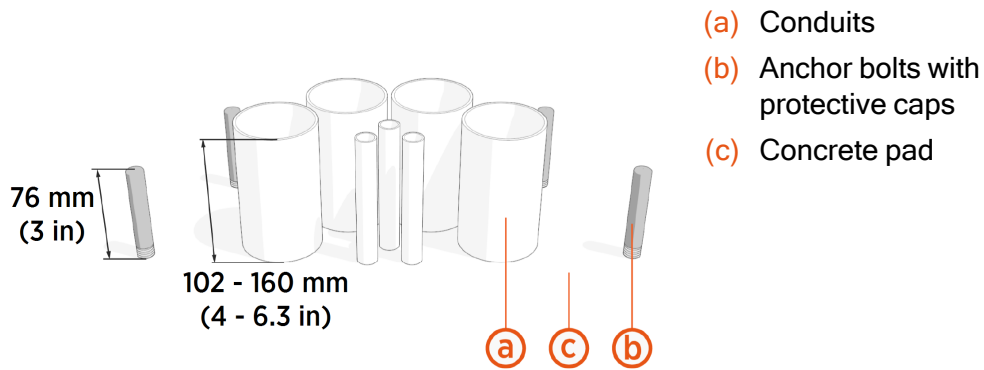
Prepare for Installation 2

Check Site Readiness

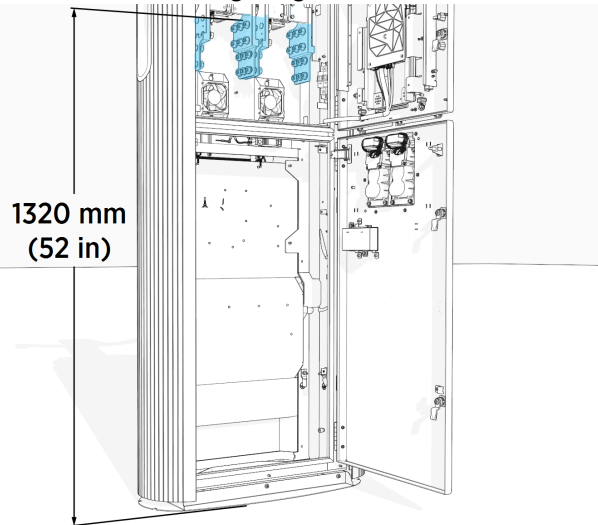
To check site readiness, complete this checklist before you install Power Link 2000.

Express Plus Power Link 2000 Site Readiness Checklist		
1.	Power Blocks are installed at locations proposed in the site drawings.	<input type="checkbox"/>
2.	The concrete pad or concrete surface meets the mounting specifications given in the <i>Express Plus Power Link 2000 Site Design Guide</i> and/or is inspected and approved by a structural engineer for the dimensions and weights (as given in the Site Design Guide) of the Power Link 2000 and its related components such as charging cable(s) and Cable Management Kit (CMK).	<input type="checkbox"/>
3.	Wires and conduits meet the requirements given in the site drawings.	<input type="checkbox"/>
4.	The electrical equipment is installed and labeled in accordance with the National Electrical Code (NEC) and all applicable requirements of the serving electric utility company and the authority having jurisdiction.	<input type="checkbox"/>
5.	The installation site meets the drainage, ventilation guidelines, and clearances given in the <i>Express Plus Power Link 2000 Site Design Guide</i> .	<input type="checkbox"/>
6.	The slope at the installation site does not exceed 20 mm per meter (0.25 in per ft). If necessary, use a grinder or a hammer and chisel to remove any concrete that is not level with the rest of the concrete pad or surface.	<input type="checkbox"/>
7.	Sufficient space is available to use a forklift or other lifting equipment, unpack, remove packing materials, and allow two people to freely move throughout the site.	<input type="checkbox"/>
8.	The anchor bolts, conduits, and concrete pad meet the requirements listed below: <ul style="list-style-type: none"> • The anchor bolts are installed, are 76 mm (3 in) high from the concrete pad, and are plumb. • The conduits or armored cables are laid per the conduit layout given in the <i>Express Plus Power Link 2000 Site Design Guide</i>. • In regions that use conduits, the conduits do not have bell ends, are plumb, and are 102-160 mm (4-6.3 in) high from the concrete pad. Conduits with bell ends may interfere with tolerances inside the Power Link 2000. • The concrete pad is fully cured and smooth. 	<input type="checkbox"/>

Express Plus Power Link 2000 Site Readiness Checklist



9. In regions that use conduits, wires can be pulled before or after mounting the Power Link 2000. If you want to pull wires before mounting or if the site is using armored cables directly buried and exposed from underground, make sure that the wires reach the bus bars at the following height.



Electrical Readiness

Refer to the *Power Link 2000 Datasheet* and *Express Plus Power Link 2000 Site Design Guide* at chargepoint.com/guidesfor for electrical input and output specifications.

Bring These Tools and Resources

Installing the Power Link 2000 requires at least two people. Additionally, the installer must bring the following tools and materials. These are not provided by ChargePoint.

CAUTION: Comply with these guidelines to prevent component damage.



- Use tools suitable to torque metric fasteners. All fasteners used on the Power Link 2000 are in metric sizes.
 - Use the given torque values to tighten the fasteners.
 - Ensure that the tools such as torque tool, multimeter, and Ethernet tester are calibrated.
-

Tools and Materials



Forklift with anti-slip forks

- Rated for ≥ 680 kg (1500 lb)
- Fork specifications:
 - Width = 102-127 mm (4-5 in)
 - Thickness ≤ 57 mm (2.25 in)
- If your site has height constraints, use alternative equipment



Stepladder



Industrial vacuum cleaner



Paper towel roll



Hard hat



Cut-resistant gloves



Safety glasses



Cable ties



Cable puller or fish tape



Measuring tape or other tool to measure linear dimensions



Level



Lockout/Tagout equipment



Multimeter (meter and probes rated for 1000 V)



Ethernet tester such as a Klein Tools VDV526-052 VDV LAN Scout Jr. Tester or similar



Conduit cutter (refer to site plans for conduit sizes)



Wire cutters



Lug crimping tool and die



Torque wrench



Shallow hex socket set (7 mm, 10 mm, 17 mm) and 24 mm deep socket



Torx screwdriver (T20, T30)



Flathead screwdriver set, including 2.5 mm and 3.5 mm tip for terminal blocks



Torque paint pen



Anti-oxidant joint compound (to make gastight joint between wire and lug) and wire pulling lubricant



Smartphone with:

- Internet connectivity



- QR code scanner (usually built into the camera app)



Box cutter



Wire strippers



Ethernet (RJ45) connector crimping tool



Torque screwdriver



Hex wrench set



T25 Security screwdriver



Phillips head screwdriver set



Permanent marker



Dielectric grease



- ChargePoint installer login credentials



- ChargePointInstaller app

Wires and Terminations Required for Site

IMPORTANT:



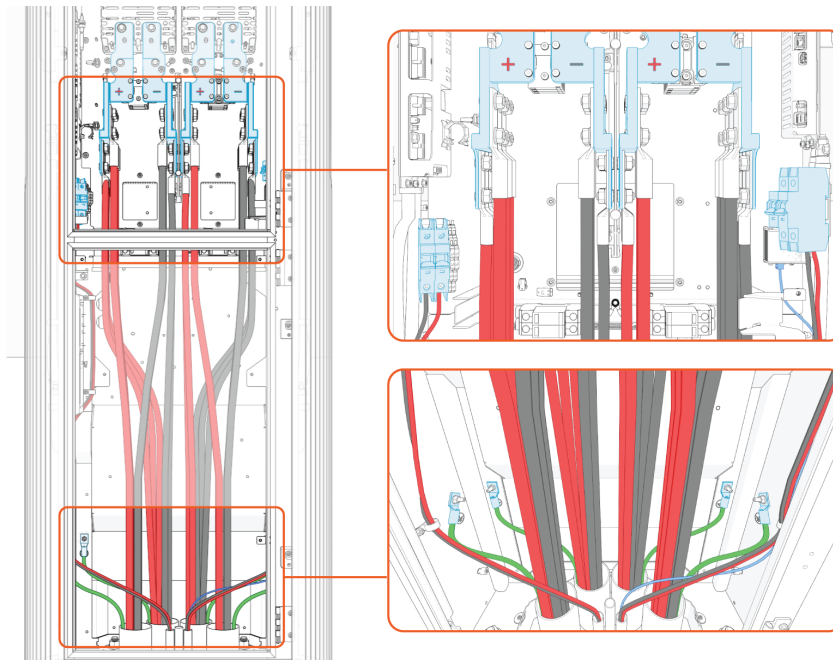
- For AC and DC high voltage (HV), high current wiring, use copper or aluminum wires rated for 90 °C (194 °F).
 - AC high current wires can be THHN/THHW/THW-2/THWN-2 based on site condition (dry or wet) and rated for 600 V.
 - DC HV wires can be XHHW/XHHW-2 based on site condition (dry or wet) and rated for 1000 V.
- For low voltage (LV) DC wiring, use only copper wires (XHHW/XHHW-2 based on site condition, dry or wet) rated for 1000 V and 75 °C (167 °F).
- Use copper lugs for copper wires and aluminum lugs for aluminum wires. The lugs must be nickel, tin, or silver plated compression (not mechanical) lugs. Nickel-plated lugs installed with dielectric grease is recommended.

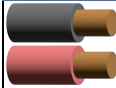






IMPORTANT: Following are wire specifications for the Power Link 2000, including the maximum quantity and size that the wire terminals can accommodate. All sizing assumes a maximum ambient temperature of 50 °C (122 °F). Where the maximum wire size is listed, the actual wire quantity and size must be chosen based on site-specific wiring requirements and in accordance with the maximum allowed conduit filling rate per local code.

Note: The DC output from Power Block is the DC input for Power Link 2000.

The Power Link 2000 can be installed with two DC power paths (A and B) and each DC power path can accept maximum of 12 HV DC wires (six per landing, three per pole).



	Wire For	Quantity	Size	Lug Size
	Power path A and B (Max. 500 A per landing)	Max. 12 (six per landing, three per pole.)	Upper landings: Max. 150 mm ² (300 MCM) Lower landings: Max. 120 mm ² (4/0 AWG)	Long barrel and tongue with two holes 44.5 mm (1.75 in) apart and must fit M12 studs. Max. lug tongue width for upper landings is 31 mm (1.25 in) and for lower landings is 25.9 mm (1 in)
	Ground	Max. 4 (one per Power Block)	Refer to the local code for size.	
	LV DC inputs	Max 4 (two at left terminal required, two at right terminal are optional)	16 mm ² (6 AWG)	Not applicable
	Ethernet connection	Max. 2 outdoor rated Cat6 STP cables* terminated with RJ45 connectors		
	Soft shutdown switch	2	2.5 mm ² (14 AWG)	

***Note:** The required Ethernet cable type depends upon the cable run length. See the Express PlusPower Link 2000 [Site Design](#) for details.

Tightening Torque

Component (xFastener Quantity)	Component Material	Fastener	Tool	Torque
<ul style="list-style-type: none">• <u>Charging cable bus bar safety cover</u> (x1 or x2)• <u>Top cap, front</u> (x2)	Plastic	M4	T20 Torx T25 Security	1.7 Nm (15 in-lb)
<ul style="list-style-type: none">• <u>CMK ball clamp</u> (x5)	Metal		T20 Torx	
<ul style="list-style-type: none">• <u>Standard holster</u> (x4 or x8)• <u>Top cap, rear</u> (x2)	Plastic	M5		2.8 Nm (25 in-lb)
<ul style="list-style-type: none">• <u>Conduit opening sleeve or gland plate</u> (x2)• <u>Charging cable assembly</u> (x4 or x8)• <u>Omni Port</u> (x6)• <u>Rear upper and lower cover, LCC</u> (x6)• <u>Side panels</u> (x2 or x4)	Metal		T25 Security	4.5 Nm (40 in-lb)
<ul style="list-style-type: none">• <u>SCE mounting bracket</u> (x4)• <u>Ethernet to USB</u> (x1)			8 mm socket	
<ul style="list-style-type: none">• <u>Ground wire lug nut</u> (up to x4)• <u>Charging cable HV DC wire lug nuts</u> (x8)• <u>Charging cable ground wire lug nut</u> (x1 or x2)	Metal	M6	10 mm socket	5.6 Nm (50 in-lb)
<ul style="list-style-type: none">• <u>CMK swingarm assembly</u> (x5)• <u>CMK mast</u> (x8)			T25 Security T30 Torx	
<ul style="list-style-type: none">• <u>Overhead CMK screws</u> (x4)			T25 Security	3.4 Nm (30 in-lb)
<ul style="list-style-type: none">• <u>Overhead CMK nuts</u> (x4)		M8	13 mm socket	11 Nm (97 in-lb)
<ul style="list-style-type: none">• <u>Tall CMK assembly</u> (x4)		M10	6 mm hex	13.5 Nm (120 in-lb)
<ul style="list-style-type: none">• <u>HV DC wire lug nuts</u> (up to x48)			17 mm socket	19 Nm (14 ft-lb)
<ul style="list-style-type: none">• <u>Anchor bolt base nuts</u> (x4)		M16	24 mm deep socket	54.2 Nm (40 ft-lb)

• <u>Power Link 2000 mounting nuts</u> (x4)				94.9 Nm (70 ft-lb)
• <u>LV input wires terminal tab screws</u> (x2 or x4)			#2 Phillips screwdriver	4 Nm (36 in-lb)

Power Link 2000 Packages



WARNING: The crate is heavy and can cause injury or death if dropped. Do not stand or walk beneath the crate while it is being lifted. Take precautions against the crate tipping or sliding.



CAUTION: Always transport and store components in their original packaging. Use appropriate lifting equipment (forklift or crane, lifting straps, and any corresponding attachments and accessories). Ensure the load rating of all lifting equipment is adequate for the weight of the crated components.



CAUTION: Keep components in original packaging, free of moisture, and protected from damage until you install or service them at the site. Store all shipments of components in a dry covered location and protect from moisture.



CAUTION: To protect the charging cables from damage, keep them wrapped throughout the installation process.



IMPORTANT: Leave components in the shipping crate until needed. When removing, protect them from damage (such as scratches) by placing them flat on a blanket or tarp, face up. Do not stand up cover panels, as they may be knocked or blown over. Cover charging connectors to prevent damage or ingress.



IMPORTANT: Keep components out of direct sunlight in a cool area until you install them.

Package Configurations, Dimensions, and Weights

Power Link 2000 with non-LCC

Power Link 2000 with non-LCC ship with the charging station enclosure, charging cable, and cable management kit (CMK) each placed in separate packages. Also, the cosmetic top cap and covers ship together in a separate package.

Pedestal-mount Power Link 2000 with Non-LCC Packages

Package	Variant	Dimensions (L x W x H)	Max. Weight
<u>Power Link 2000 non-LCC configuration</u> (enclosure only)	-	2.34 x 0.96 x 0.61 m (92.25 x 38.13 x 24.13 in)	173 kg (380 lbs)
<u>Charging cable</u> (non-LCC)	Standard length (5.8 m or 19 ft)	0.72 x 0.58 x 0.22 m (28.45 x 22.74 x 8.75 in)	23 kg (50 lbs)
	Medium length (7.6 m or 25 ft)		32 kg (70 lbs)
<u>CMK</u>	Standard	1.12 x 0.65 x 0.24 m (44.13 x 25.75 x 9.5 in)	28 kg (60 lbs)
	Tall	1.87 x 0.35 x 0.40 m (73.50 x 14.75 x 16.13 in)	41 kg (90 lbs)
	Overhead CMK	0.45 x 0.40 x 0.18 m (17.50 x 15.88 x 7 in)	12 kg (25 lbs)
<u>Cosmetic kit</u> (top cap and covers)	-	1.11 x 0.53 x 0.64 m (44 x 21 x 25 in)	15 kg (34 lbs)

Power Link 2000 with LCC

Power Link 2000 with LCC ship with the charging station enclosure, charging cables, and standard CMK placed in a single package. The charging cables and CMK mast are preinstalled on the charging station enclosure. The cosmetic top cap and covers ship together in a separate package.

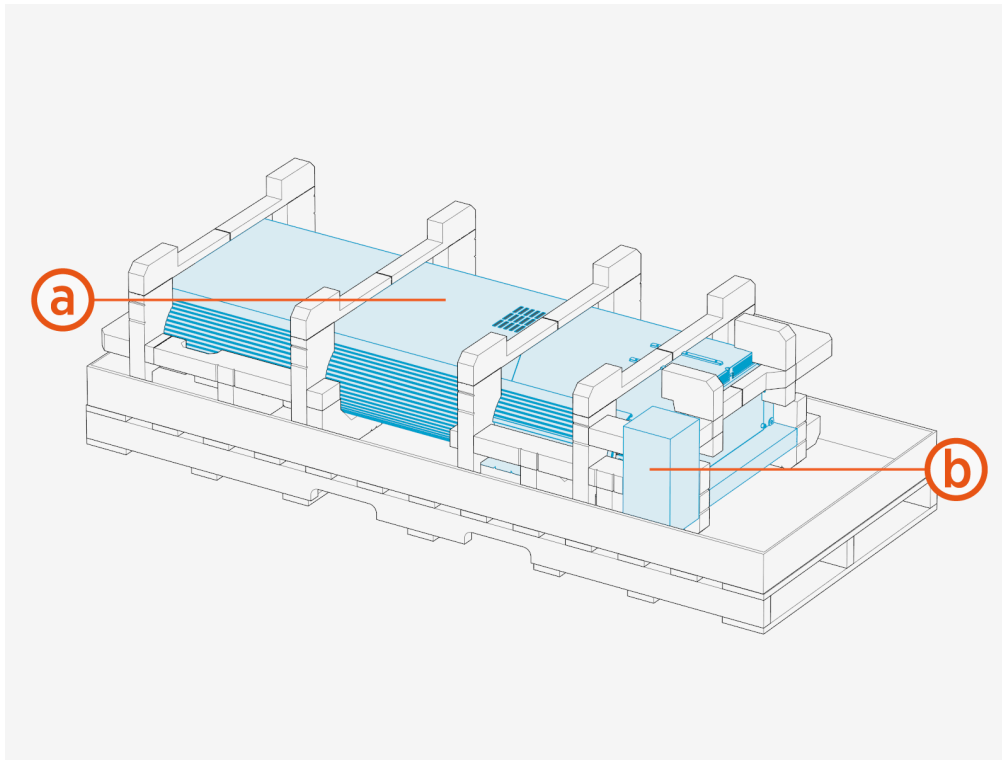
Pedestal-Mount Power Link 2000 with LCC Packages

Package	Variant	Dimensions (L x W x H)	Max. Weight
<u>Power Link 2000 LCC configuration</u> (enclosure with dual LCCs and standard CMK*)	-	2.49 x 1.12 x 0.82 m (98 x 44 x 32.38 in)	318 kg (700 lbs)
<u>Cosmetic kit</u> (top cap and covers)	-	1.11 x 0.53 x 0.64 m (44 x 21 x 25 in)	15 kg (34 lbs)
*Note: The LCC(s) and CMK mast ship preinstalled on the charging station enclosure.			

Power Link 2000 Non-LCC Configuration Package

Check the package for the following components:

Note: For any missing component, contact ChargePoint support.

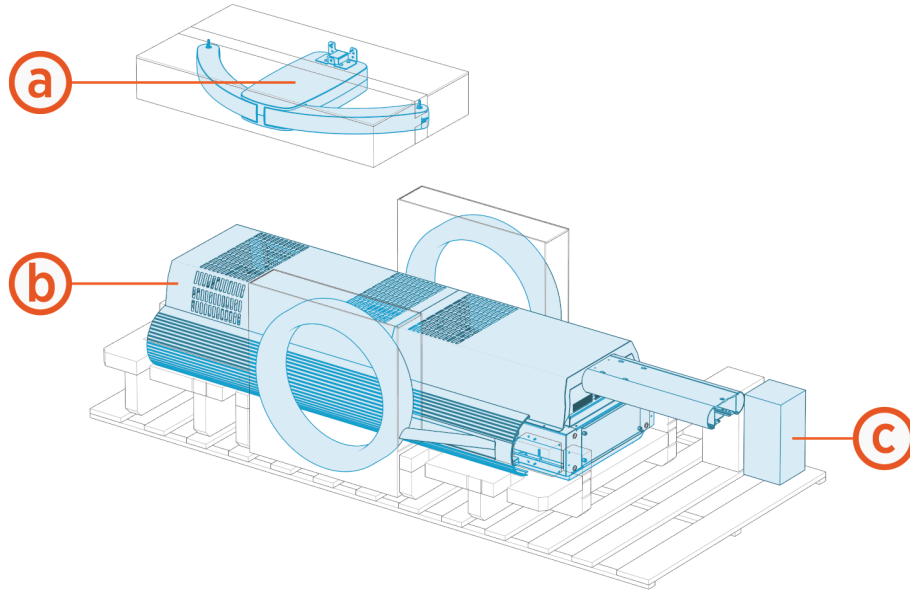


- (a) Power Link 2000 assembly
- (b) Install kit, which contains the following components:
 - i. M16 hex nuts and washers for mounting Power Link 2000 (x12)
 - ii. T25 Security screwdriver
 - iii. Sealant for sealing the conduit opening (x5)

Power Link 2000 LCC Configuration Package

Check the package for the following components:

Note: For any missing component, contact ChargePoint support.

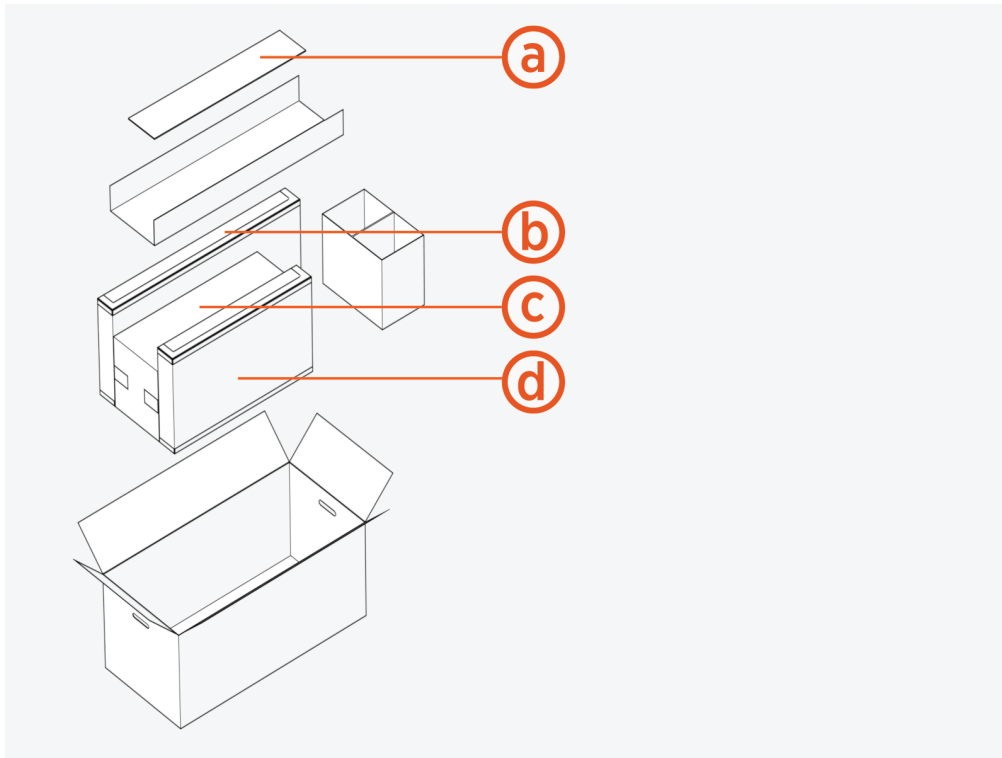


- (a) CMK swingarm assembly with one or two swingarms
- (b) Power Link 2000 assembly with pre-installed charging cables and CMK mast
- (c) Install kit, which contains the following components:
 - i. M16 hex nuts and washers for mounting Power Link 2000 (x12)
 - ii. T25 Security screwdriver
 - iii. Sealant for sealing the conduit opening (x5)

Cosmetic Kit Package

Check the cosmetic kit package for the following components:

Note: For any missing component, contact ChargePoint support.



- (a) CMK mast covers (front and rear)
- (b) Power Link 2000 front lower cover
- (c) Power Link 2000 top cap
- (d) Power Link 2000 front upper cover

Disconnect Power

To disconnect power, complete the following steps:

DANGER: RISK OF SHOCK

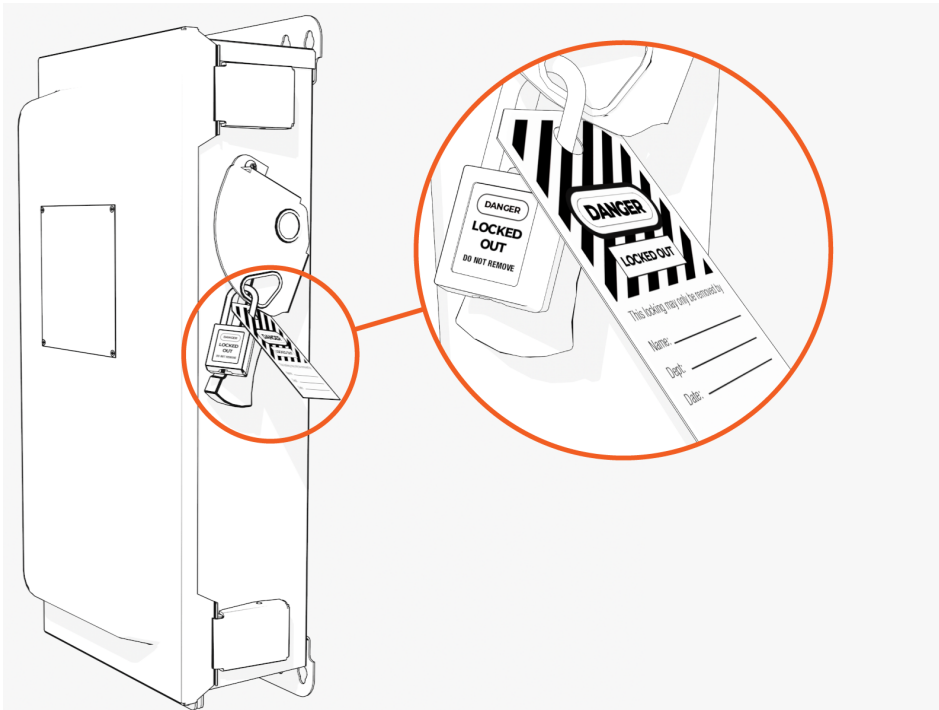


- Before any procedure, disconnect the power.
- Follow local code and site lockout/tagout procedure to de-energize the station.
- Wait for energy to dissipate (approximately five minutes).
- Keep power off until all covers and panels are reinstalled and the work is complete.

FAILURE TO FOLLOW THESE INSTRUCTIONS CAN RESULT IN SERIOUS INJURY, LOSS OF LIFE, OR PROPERTY DAMAGE.

1. Disconnect power at the site electrical panel.

Note: Follow standard practice and local code to de-energize the applicable circuit and lock out/tag out the disconnect before proceeding.



2. Use a multimeter to test that the unit is de-energized.



IMPORTANT: Do not reconnect the power after completing the installation (after installing the covers). An authorized commissioning partner will commission, power on, pinpoint, and configure Power Link 2000 after installation.

Install Power Link 2000 3

To install Power Link 2000, complete the following set of steps:



WARNING: Do not install or service the charging station in inclement weather. If you work in snow, rain, or wind, you must use a weather-proof shelter that covers all boxes and components.



CAUTION: Warranty Limitation

- If the charging station is not installed, commissioned, or serviced by a ChargePoint certified technician using a ChargePoint-approved method, it is *excluded* from all ChargePoint and other warranties and ChargePoint is not responsible.
- You must be a licensed electrician and complete training at chargepoint.com/installers to become ChargePoint certified and to access ChargePoint's web-based installer tools or ChargePoint Installer app.



CAUTION: Use low torque settings when working with power tools during installation or servicing. Over-torquing can damage the equipment.



CAUTION: While installing fasteners inside a product enclosure, make sure not to drop the fasteners inside conduit openings. You may use conduit caps or covers to temporarily cover the conduit openings.



IMPORTANT: Ensure that the installation complies with all applicable codes and ordinances.



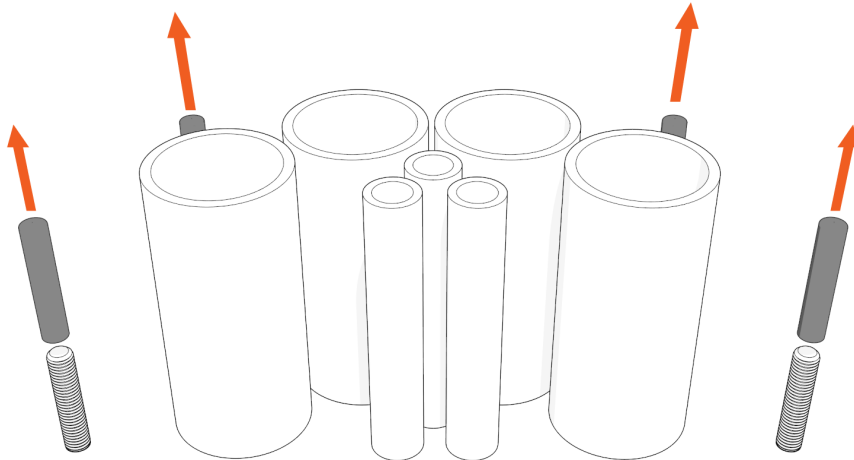
IMPORTANT: If the site has height constraints for installation, contact ChargePoint to get instructions and clearances that you will need for the modified process.

Alternatively, you may use a forklift bracket kit, or a crane with lifting shackles and a spreader bar (constraints may differ among sites).

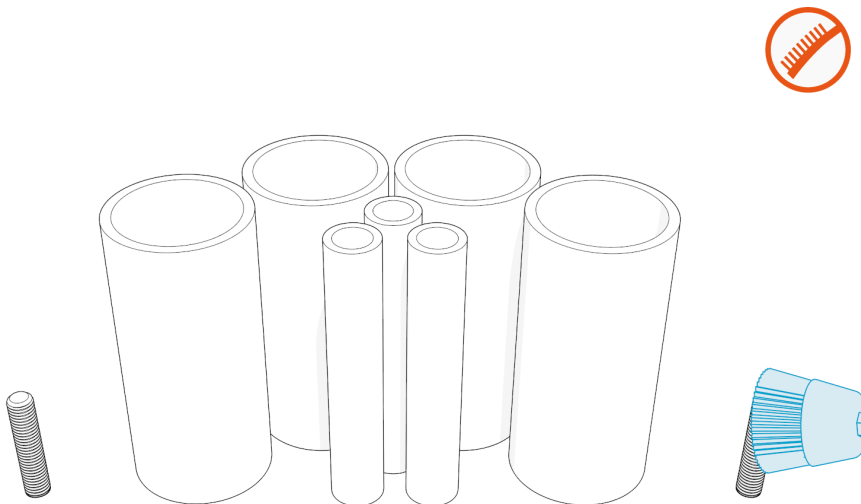
Install Leveling Nuts

To install leveling nuts, complete the following steps:

1. If applicable, remove protective caps (x4).

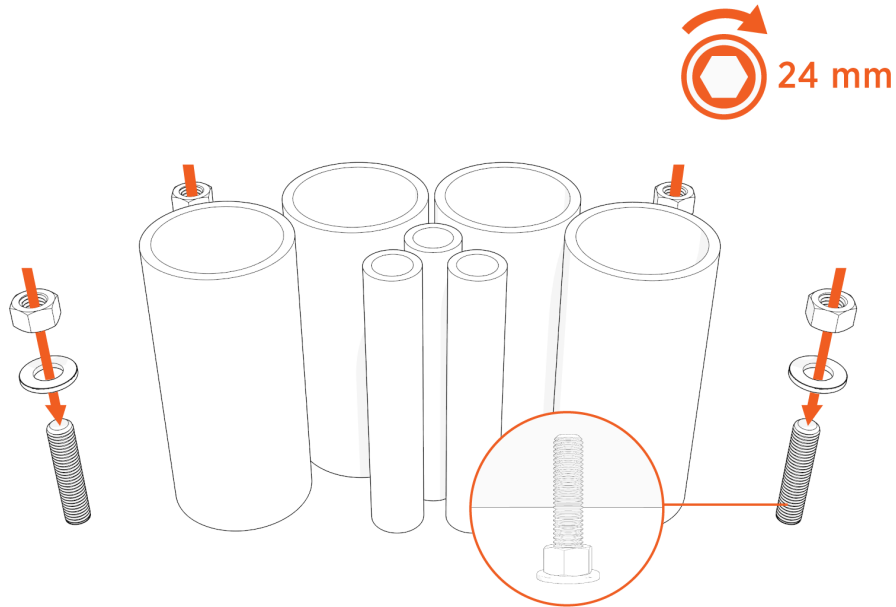


2. Clean away residue, if any.

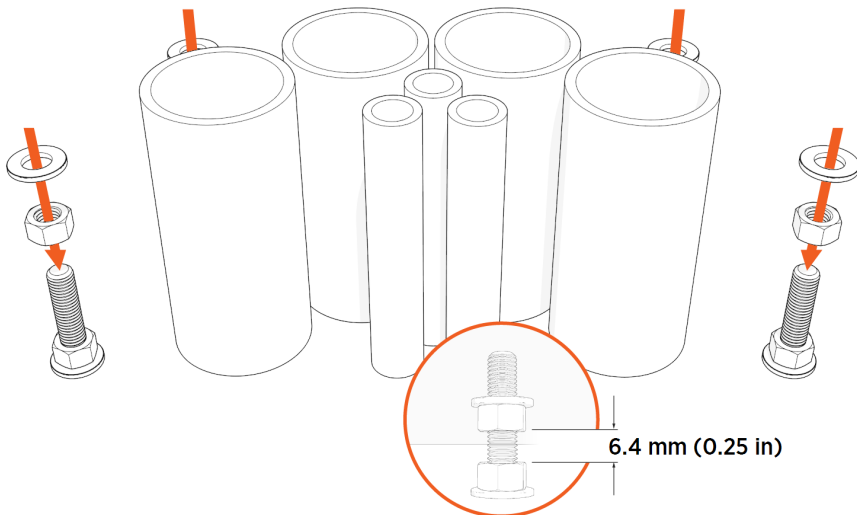


3. Find the M16 hex nuts and washers shipped with the Power Link 2000.

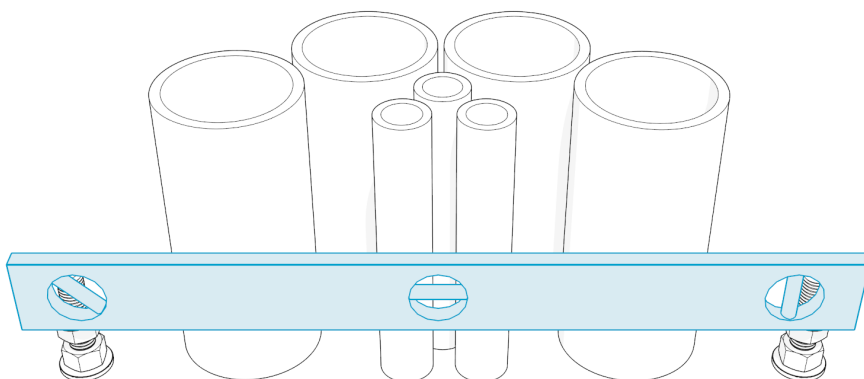
4. Install M16 washers (x4) and hex nuts (x4) onto the anchor bolts, and flush them against the base. Torque to 54.2 Nm (40 ft-lb).



5. Install another set of M16 hex nuts (x4) and washers (x4) onto the anchor bolts and leave a 6.4 mm (0.25 in) gap between the nuts for leveling the Power Link 2000.



-
6. Ensure the nuts are level.



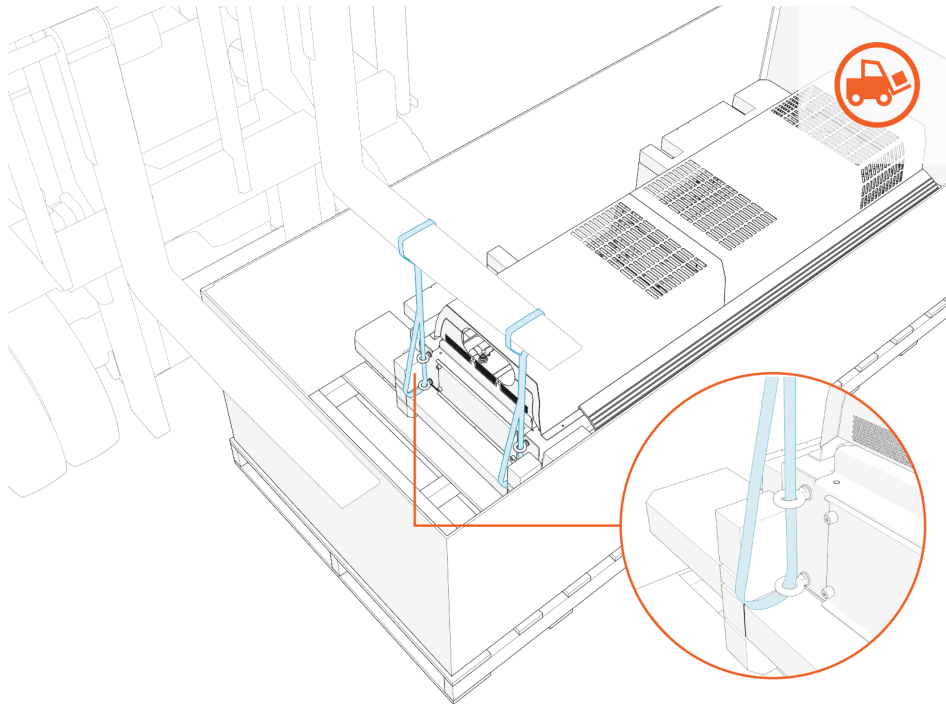
Install Power Link 2000 Assembly

To install the Power Link 2000 assembly, complete the following steps:

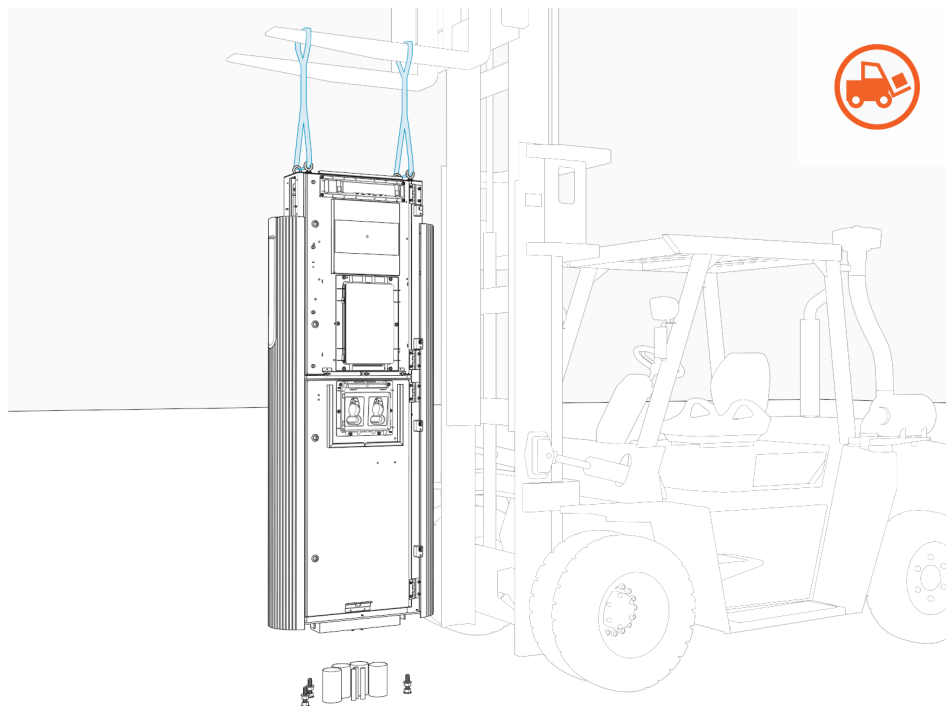
Position Power Link 2000 Assembly over Anchor Bolts

1. Open and unpack the Power Link 2000 package (see [Power Link 2000 with non-LCC](#) or [Power Link 2000 with LCC](#)).

2. Position the forklift to insert strap loops onto the forks. Make sure that the straps are not near the open ends of the forks. Power Link 2000 comes with straps and eye bolts attached for lifting.



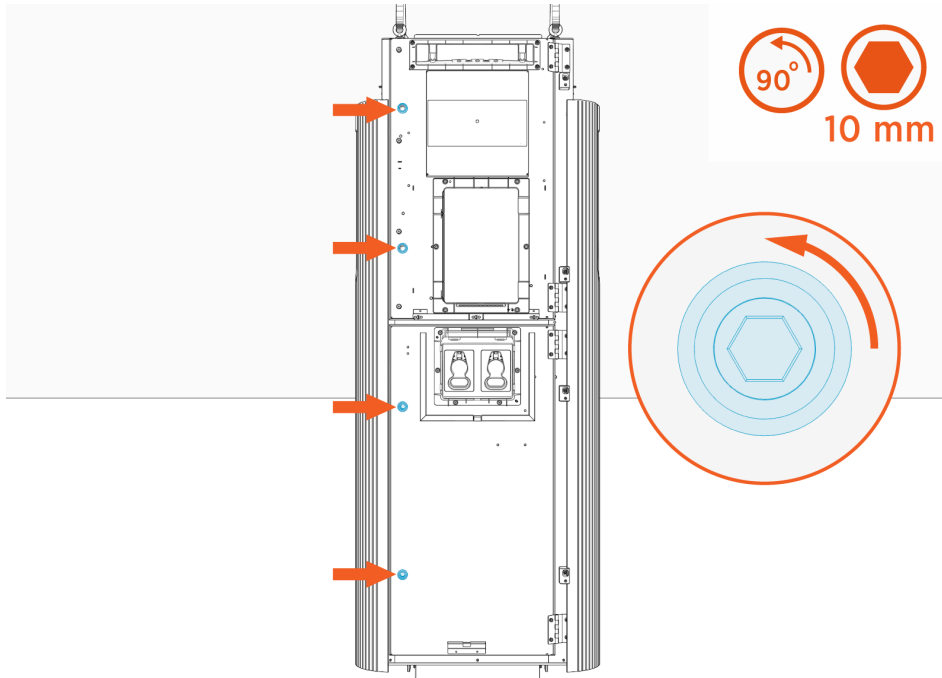
3. Gradually lift and position Power Link 2000 over the anchor bolts.



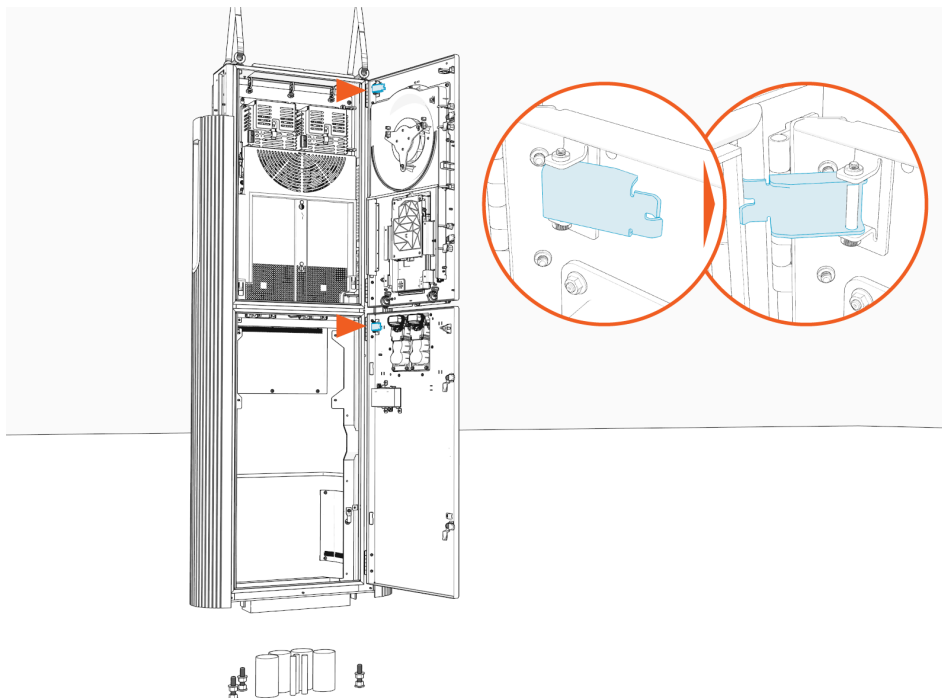
Open Enclosure Door

To open the enclosure door, complete the following steps:

1. Quarter turn the door latches (x2 per upper and lower enclosure door).



2. Open the door and engage the door stopper (x1 per upper and lower enclosure door).

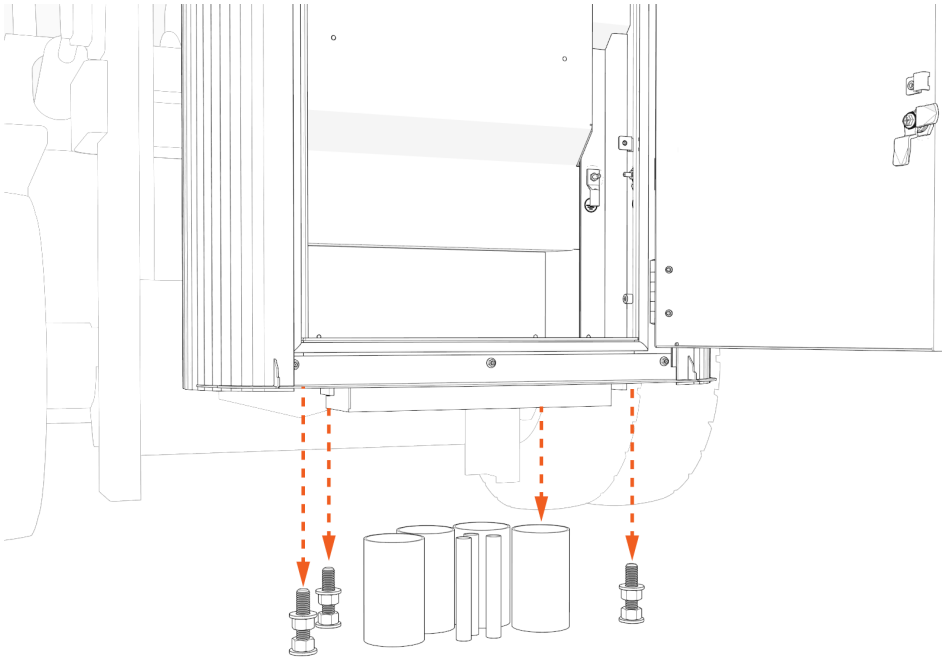


Install Power Link 2000 onto Anchor Bolts

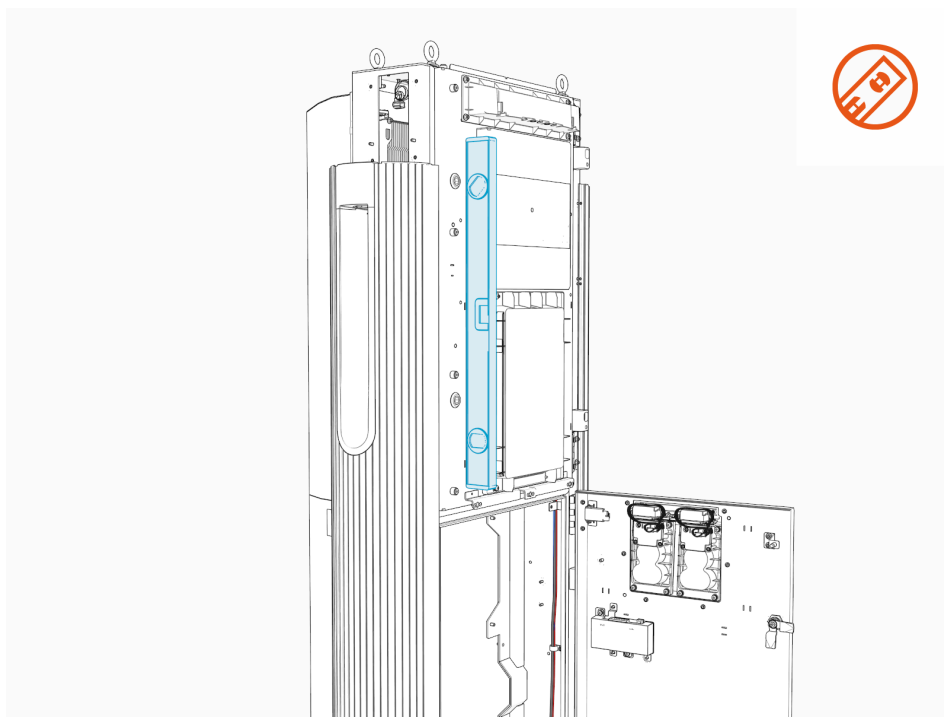
1. Align the anchor bolt holes (x4) on the Power Link 2000 with the anchor bolts and slowly move the Power Link 2000 down to rest it on the leveling nuts.



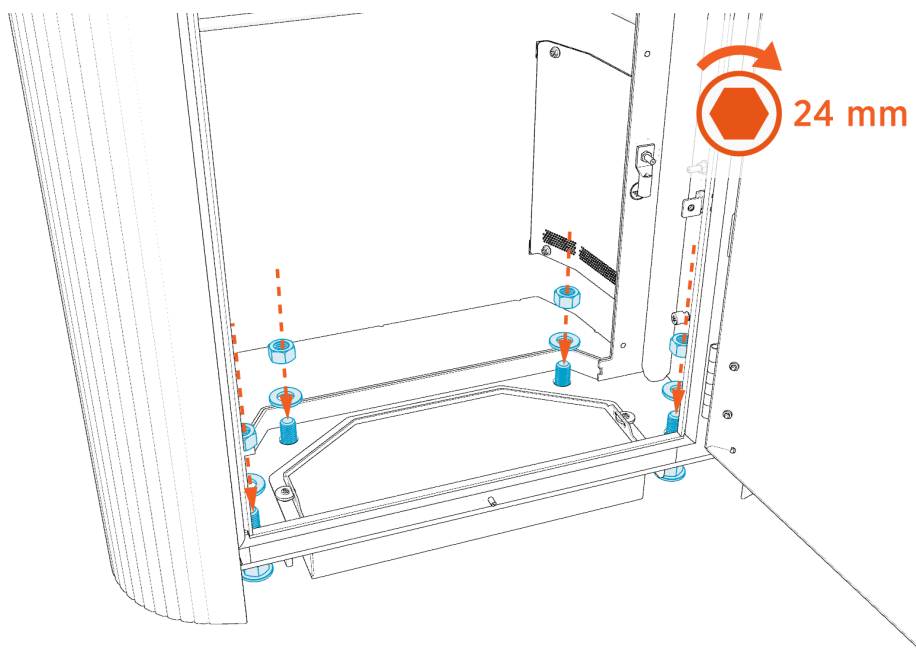
IMPORTANT: If the wires have been pulled before mounting the Power Link 2000 or if the site is using armored cables directly buried and exposed from underground without conduits, route wires through conduit opening at the bottom of the Power Link 2000.



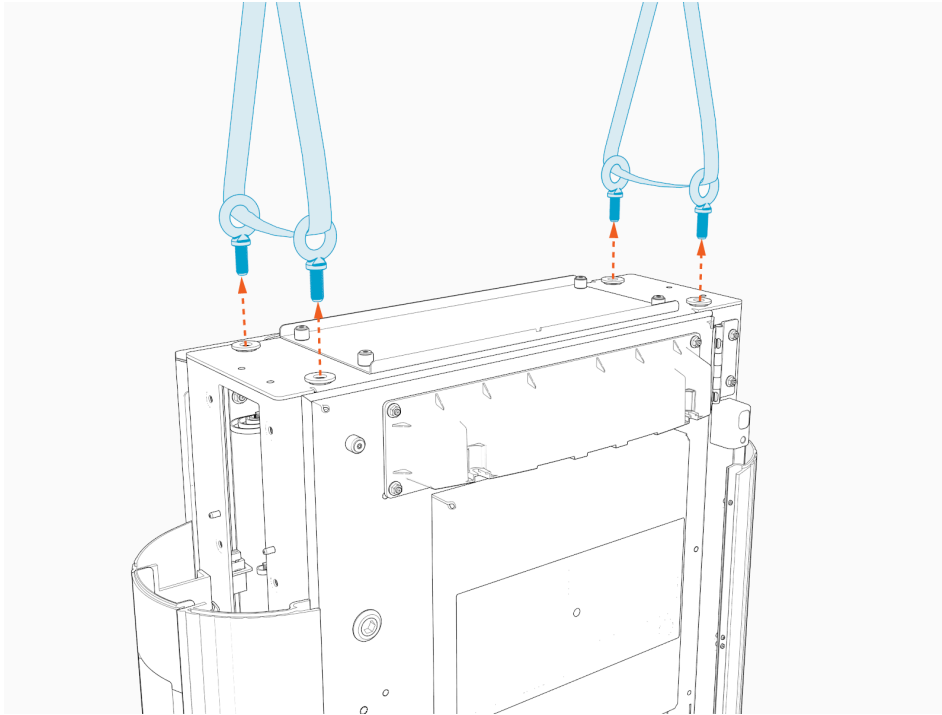
2. Make sure that the Power Link 2000 is resting on the leveling nuts and is level and plumb. If not, adjust the leveling nuts.



3. When the Power Link 2000 is level and plumb, install another set of M16 washers (x4) and hex nuts (x4) onto the anchor bolts. Torque to 94.9 Nm (70 ft-lb).



4. Release the lifting straps, and remove the eye bolts (x4) and rubber washers (x4). Use either an adjustable wrench or screwdriver shaft to loosen the eye bolts.

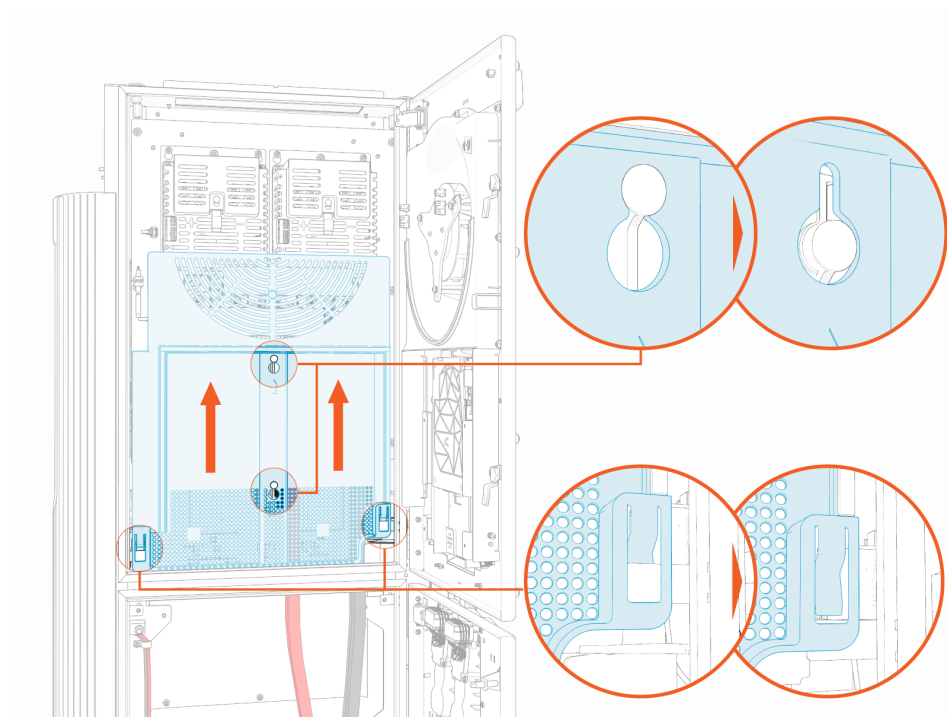


Access HV DC Input Bus Bars

To access the HV DC input bus bars, complete the following steps:

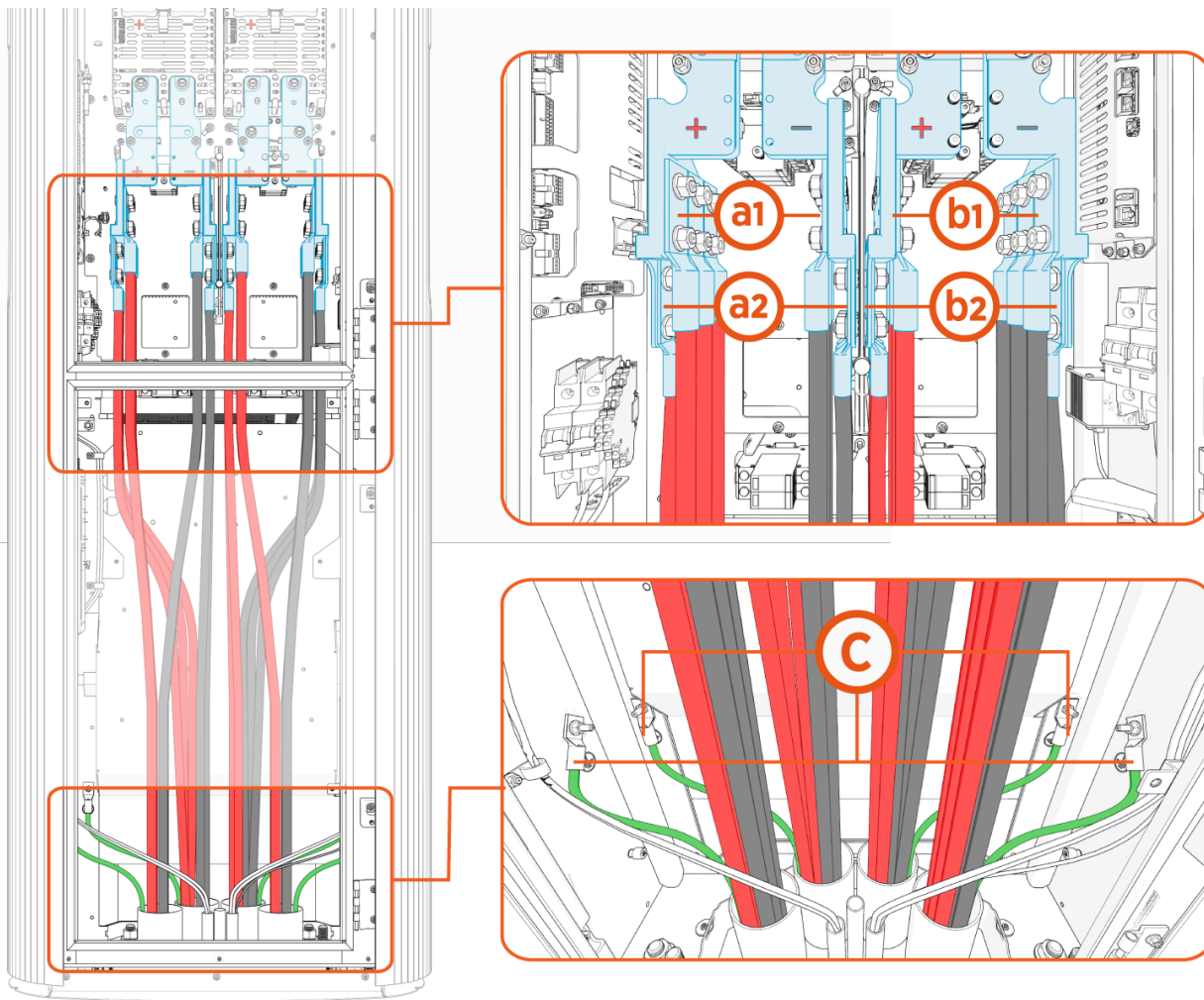
1. Open the upper door.

-
2. Slide the bus bar safety cover up to remove from the hooks (x2) and brackets (x2).



Plan for HV DC Wire Connect

To plan for HV DC wire connect, complete the following steps:



(a1) Path A, upper landing

(a2) Path A, lower landing

(b1) Path B, upper landing

(b2) Path B, lower landing

(c) Ground

Depending on its configuration, a Power Link 2000 will have one or two independent HV DC power paths, A and B. Power Link 2000s with a single charging cable are configured with Power Path B only.



IMPORTANT: The Power Block has two HV DC outputs, also named A and B. Although the Power Link 2000 power paths and Power Block outputs are named alike, it does not mean that Output A of a Power Block must connect to Power Path A of a Power Link 2000. Output A of a Power Block may connect to either Power Path A or B of a Power Link 2000. Likewise, Output B of a Power Block may connect to either Power Path A or B of a Power Link 2000. The A and B designations serve only to identify separate power paths and outputs in each product.

The upper and lower landings may be used to connect a single power path to multiple Express Plus products in an orderly manner. For example:

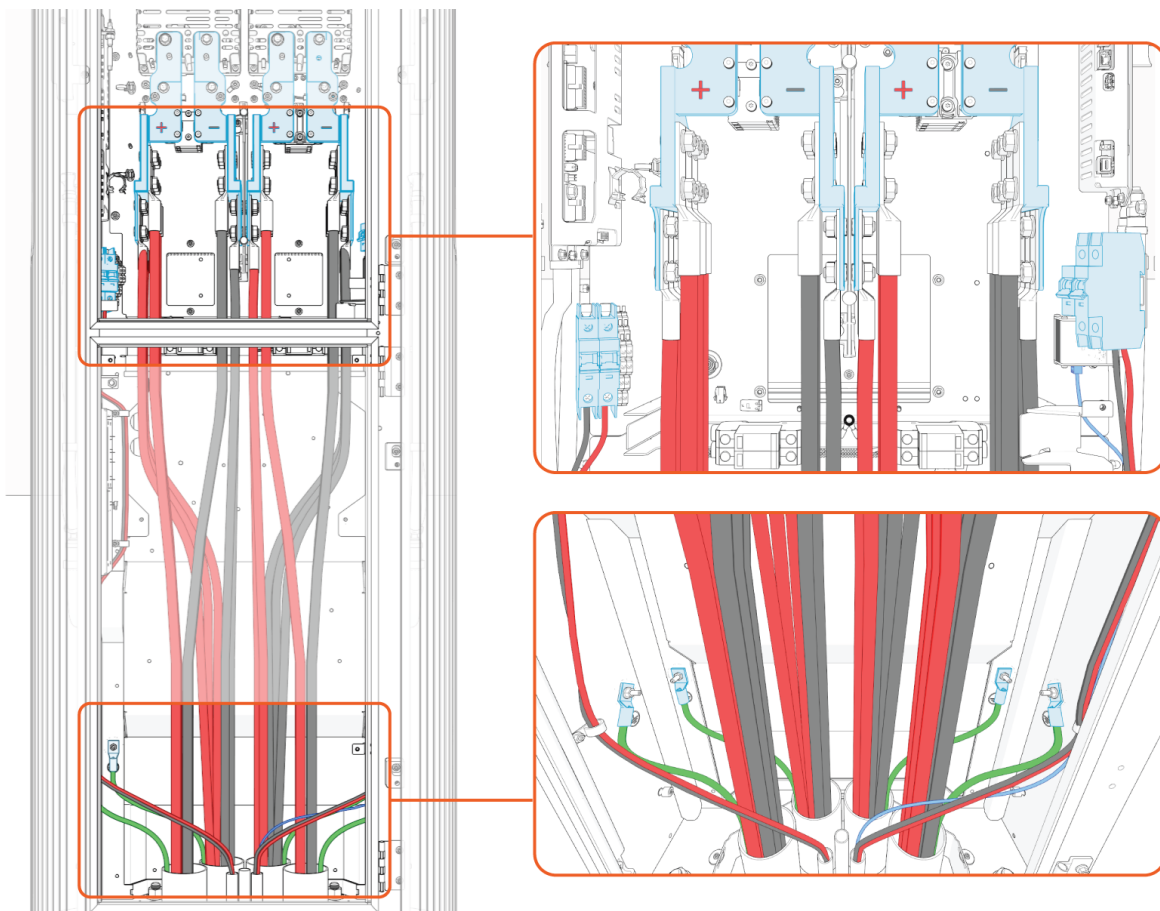
- In some Express Plus architectures, a single Power Link 2000 power path receives HV DC input from two separate Power Blocks. This may be achieved by connecting wires from one Power Block at one landing level and connecting wires from the other Power Block at the other landing level.
- In some Express Plus architectures, a single Power Link 2000 power path receives HV DC input from a Power Block and also provides HV DC output to another Power Link 2000. This may be achieved by connecting wires from the Power Block at one landing level and connecting wires going to the other Power Link 2000 at the other landing level.

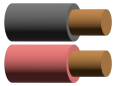
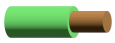


How exactly to make connections within a cluster of Power Block(s) and Power Link 2000(s) is determined by the Express Plus architecture chosen for the site. Use the site plan single line diagram to understand and plan how to land the HV DC wires on the Power Link 2000 terminals. If you require further assistance in this matter, go to chargepoint.com/support and find your region's technical support number.

Connect Wires

To connect wires, complete the following steps:

Note: See Wires and Terminations Required for Site for the wire and lug specifications.



	HV DC input wires (Max. 500 A)	See Connect HV DC Input and Ground Wires
	Ground wires (one per Power Block)	
	LV DC input wires (right side one is optional)	See Connect LV DC Input Wires
	Ethernet cable	See Connect Ethernet Cable



IMPORTANT: If the wire terminals do not appear as pictured here, you are using the wrong installation guide. See [About This Guide](#) for more information.

Connect HV DC Input and Ground Wires

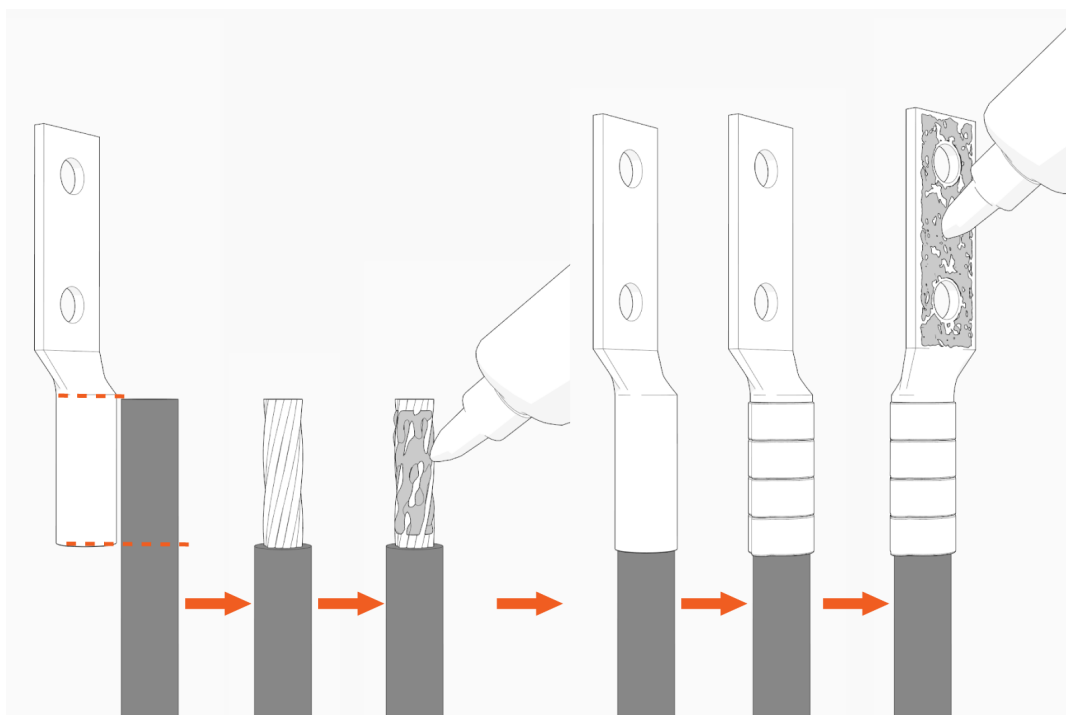
To connect HV DC input and ground wires, complete the steps:

IMPORTANT: Before you begin, make note of the following:



- See [Connect Wires](#) for the wire landing locations.
- Make sure no bare conductor is exposed below the lug's barrel. If necessary, heat shrink or tape the exposed area to meet the local code requirements.
- Wipe off any remains of wire pulling lubricant if applied.

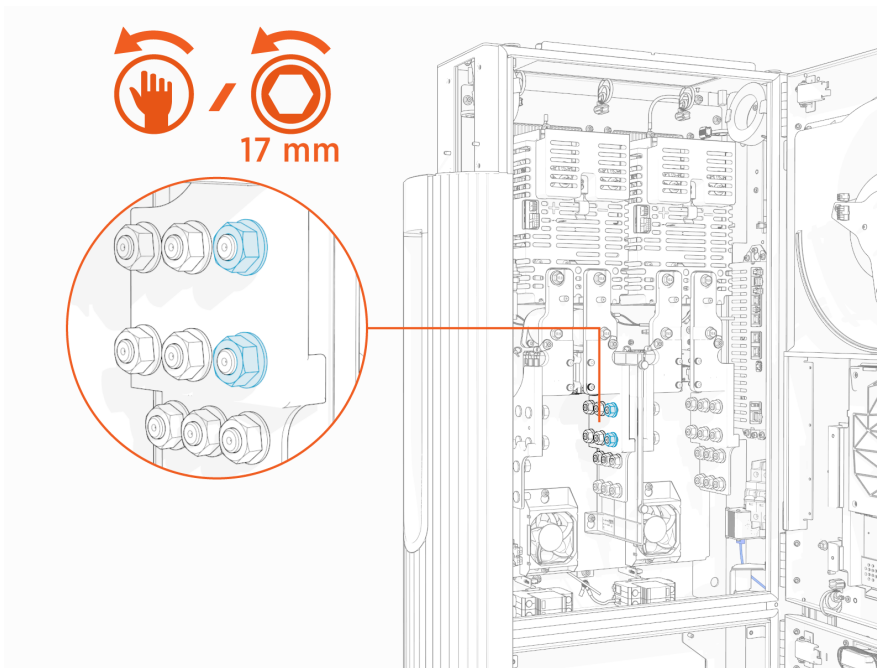
Prepare Wires



1. Mark the lug's barrel height on the wire terminal.
2. Strip the jacket on the marked terminal. Use a suitable wire stripper, such as Klein tool.
3. If recommended by the wire manufacturer or local code, apply an anti-oxidant joint compound to the stripped wire material to make a gastight joint with the lug.
4. Insert the stripped terminal into the lug's barrel and crimp it. Use a suitable lug crimping tool and/or die recommended by the lug manufacturer.
5. Apply dielectric grease to the lug's tongue surface that comes in contact with the bus bars.

Connect Wires

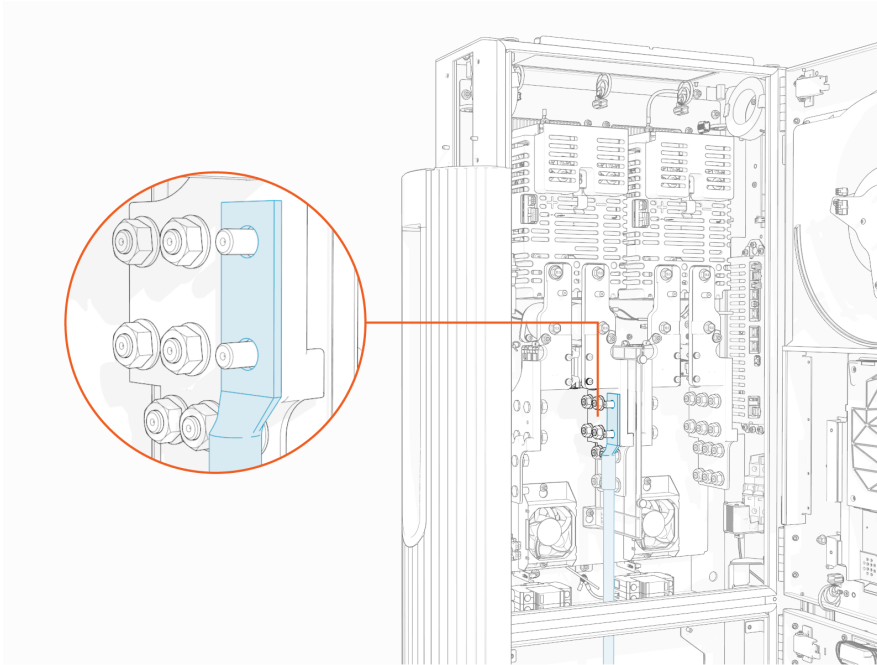
1. Remove lug nuts (see [Connect Wires](#) for the wire landing locations).



2. Install the prepared wire onto the studs (see [Prepare Wires](#)).



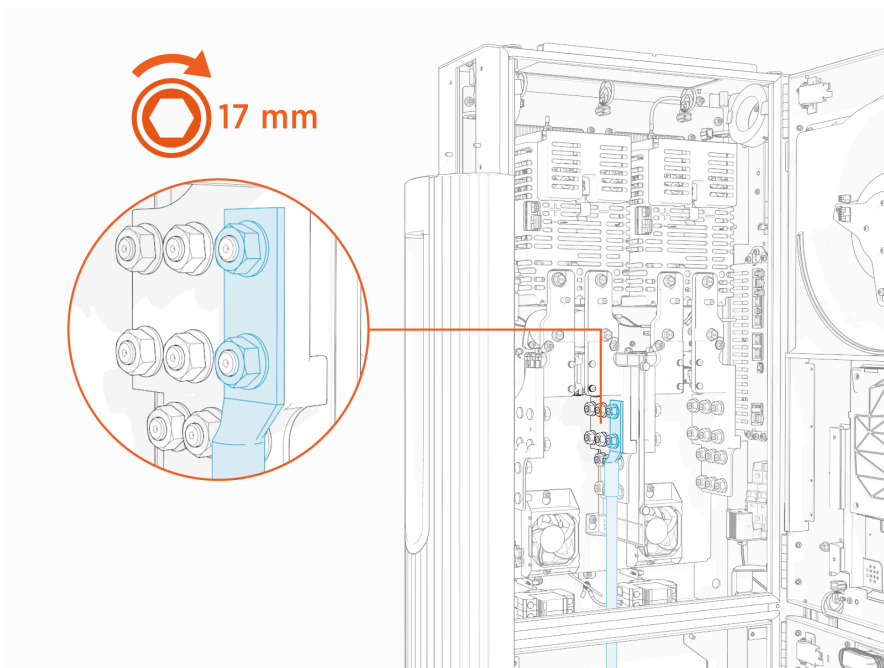
IMPORTANT: When connecting the HV DC input wires, install the red (+) wire's lug onto the bus bars' positive (+) pole and black (-) wire's lug onto the bus bars' negative (-) pole.



3. Reinstall the lug nuts and torque them.

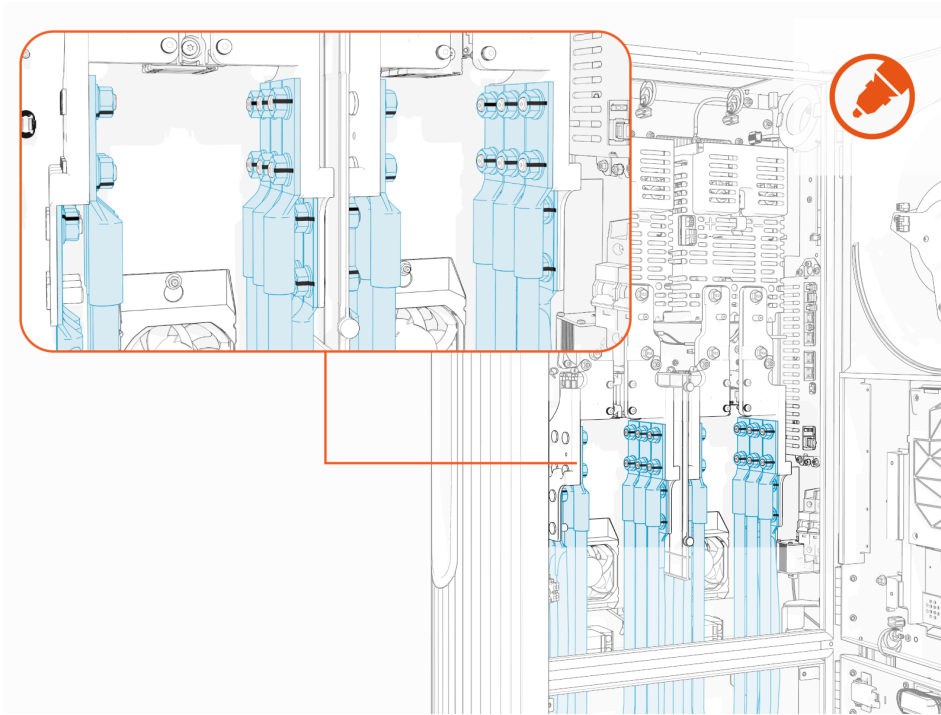


IMPORTANT: Torque the HV DC input wire lug nuts to 19 Nm (14 ft-lb) (use 17 mm socket) and ground wire lug nuts to 5.6 Nm (50 in-lb) (use 10 mm socket).



4. Repeat for other wires.

5. Mark all torqued connections to ensure all lug nuts have been tightened. This is also for inspection purposes.



6. Repeat the above steps for ground wires.

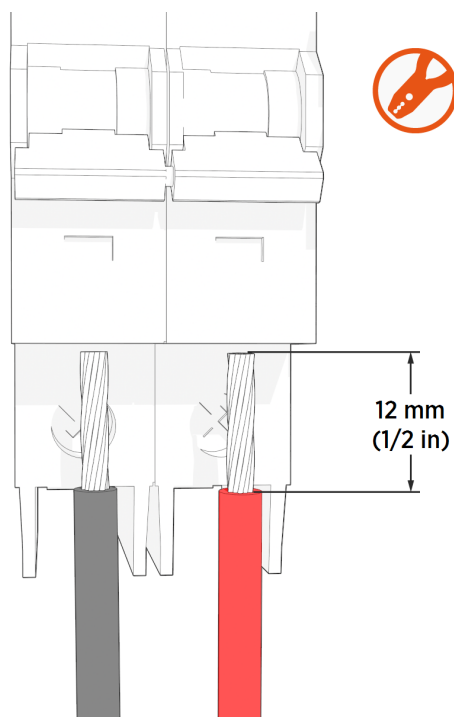
Connect LV DC Input Wires

To connect LV DC input wires, complete the following steps:

1. Strip the jacket on the wire terminals (x2).

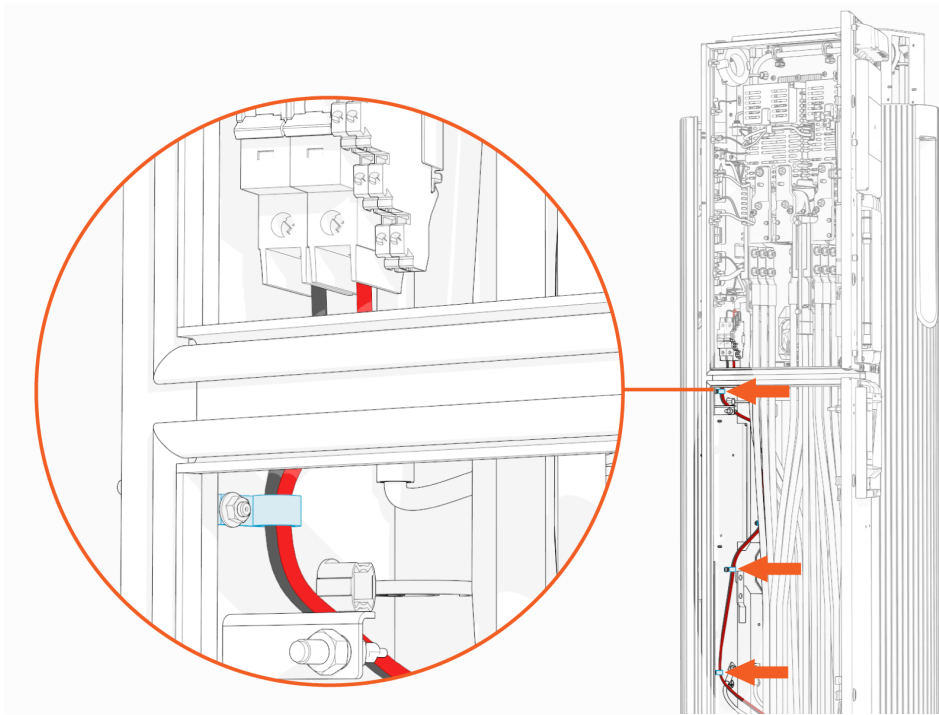


IMPORTANT: If the wire terminals do not appear as pictured here, you are using the wrong installation guide. See [About This Guide](#) for more information.

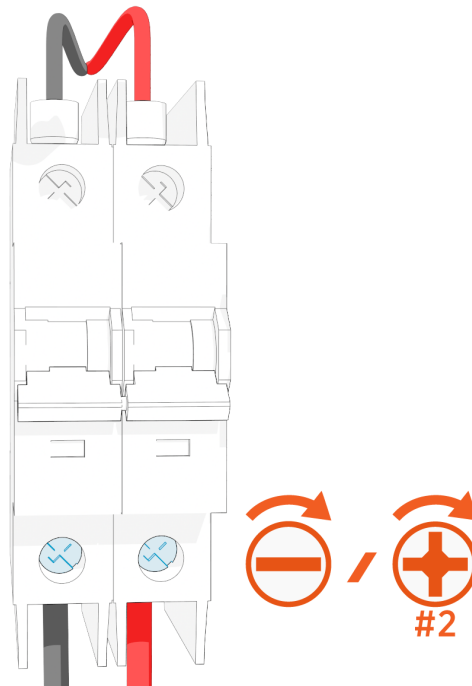


2. Loosen the terminal screws (x2).
 - (a) Primary LV circuit breaker
 - (b) Secondary LV circuit breaker (if present)

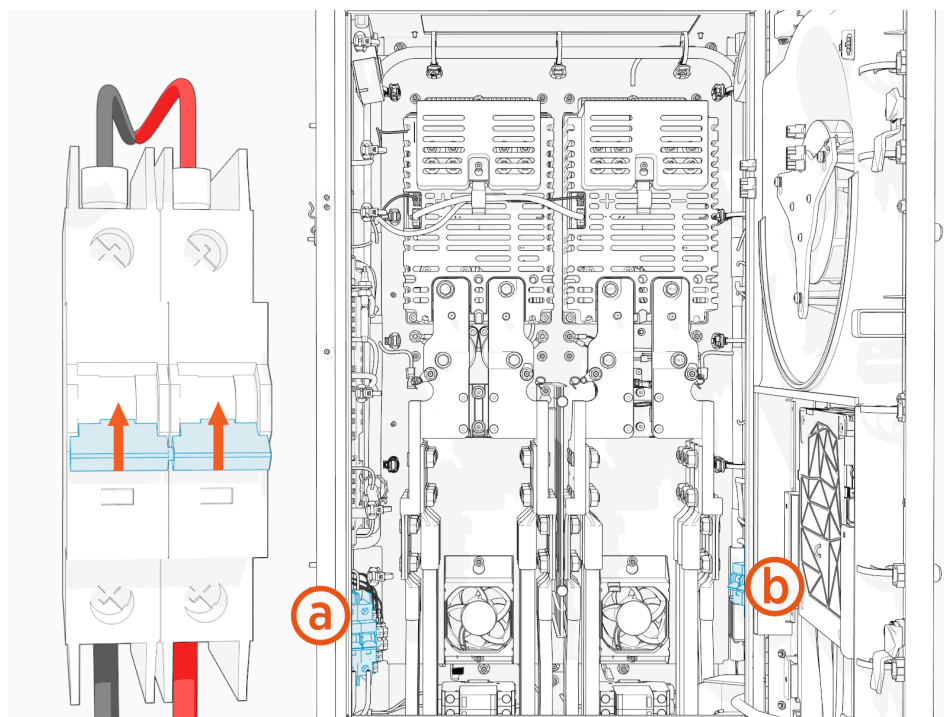
3. Route wires (x2) through the wireway clamps (if necessary use cable ties) and insert them into the LV circuit breaker (red (+) into right and black (-) into left terminal).



4. Torque the screws (x2) to 4 Nm (36 in-lb). Push-pull to test that both (+ and -) wires are secured.



5. Flip the switches (x2) up to turn the LV power supply on.



- (a) Primary LV circuit breaker
- (b) Secondary LV circuit breaker (if present)

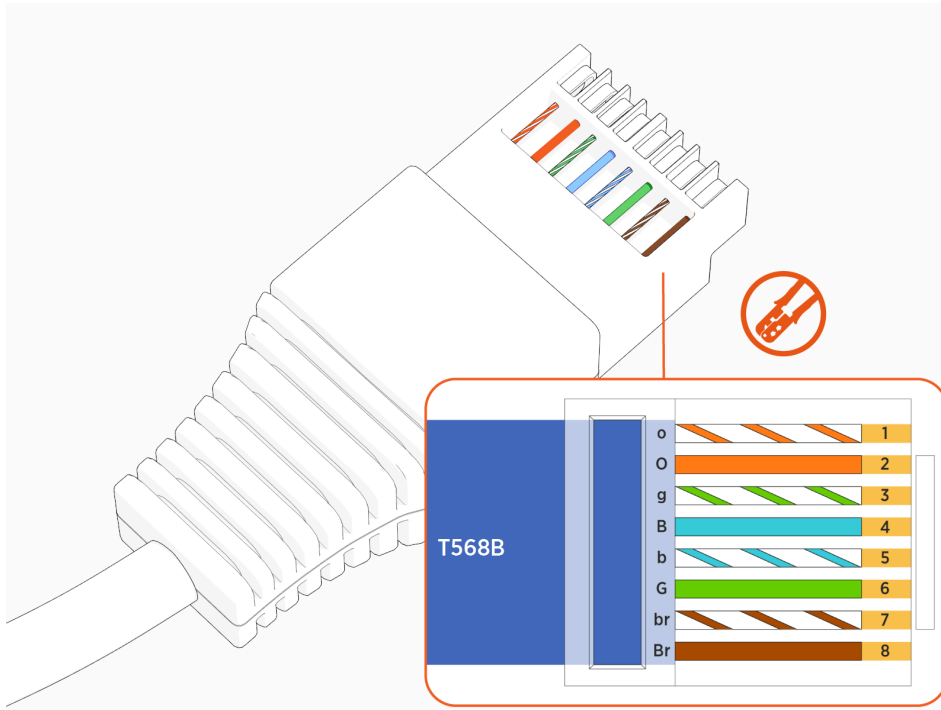
Connect Ethernet Cable

To connect the Ethernet cable, complete the following steps:

1. Trim Ethernet (Cat6 STP) cable to length, allowing for a service loop.
2. Field crimp a shielded RJ45 connector onto the Ethernet cable. Use straight-through T568B pattern.



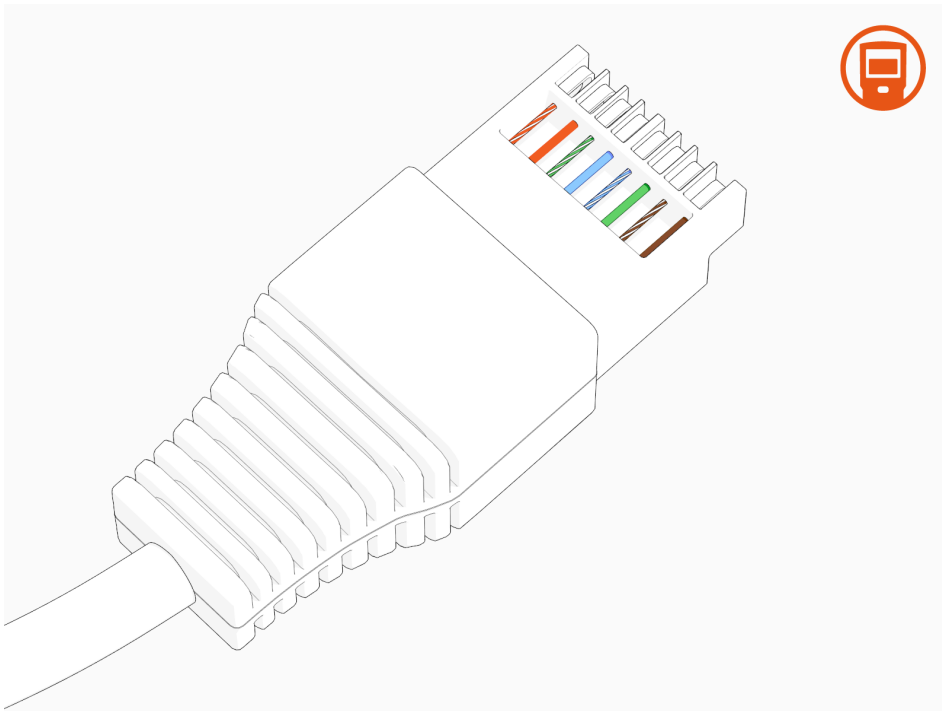
CAUTION: Do not ground the shield at this end of the cable. The cable shield must be grounded only at the cable end terminating at the Power Block.



3. Test the Ethernet cable for functionality.



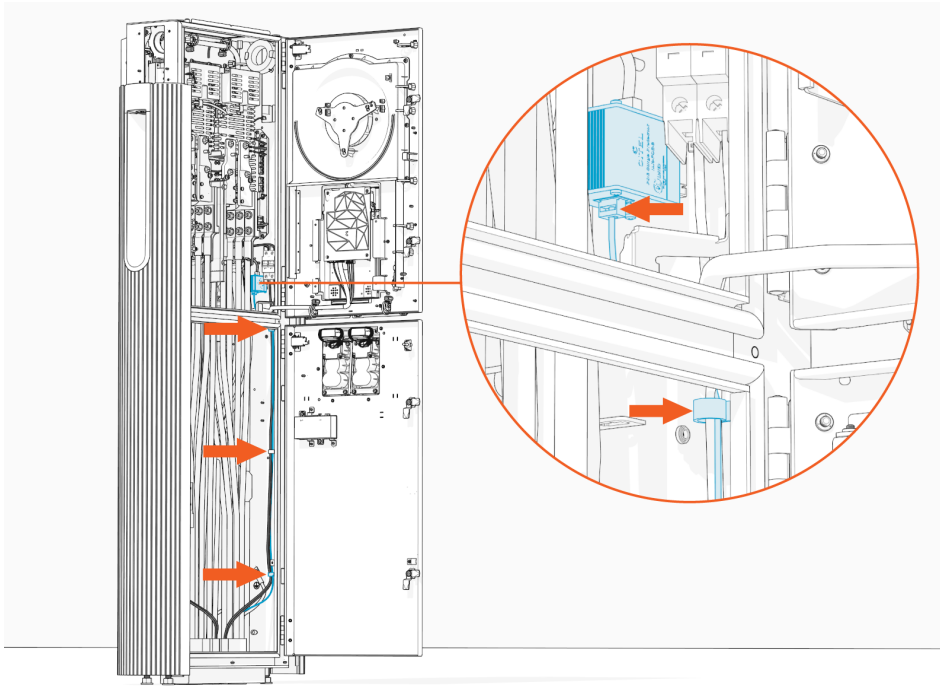
IMPORTANT: If using a Paige OSP Shielded GameChanger cable for a wire run length greater than 100 m (328 ft), follow the test procedure specified by Paige. See [Paige GameChanger Resources](#).



4. Route the cable through the wireway clamps and connect to the Ethernet surge suppressor. To establish a secure connection, the RJ45 connector's latch must click into the Ethernet surge suppressor.



IMPORTANT: If the wire terminals do not appear as pictured here, you are using the wrong installation guide. See [About This Guide](#) for more information.



Install Ethernet to USB Kit

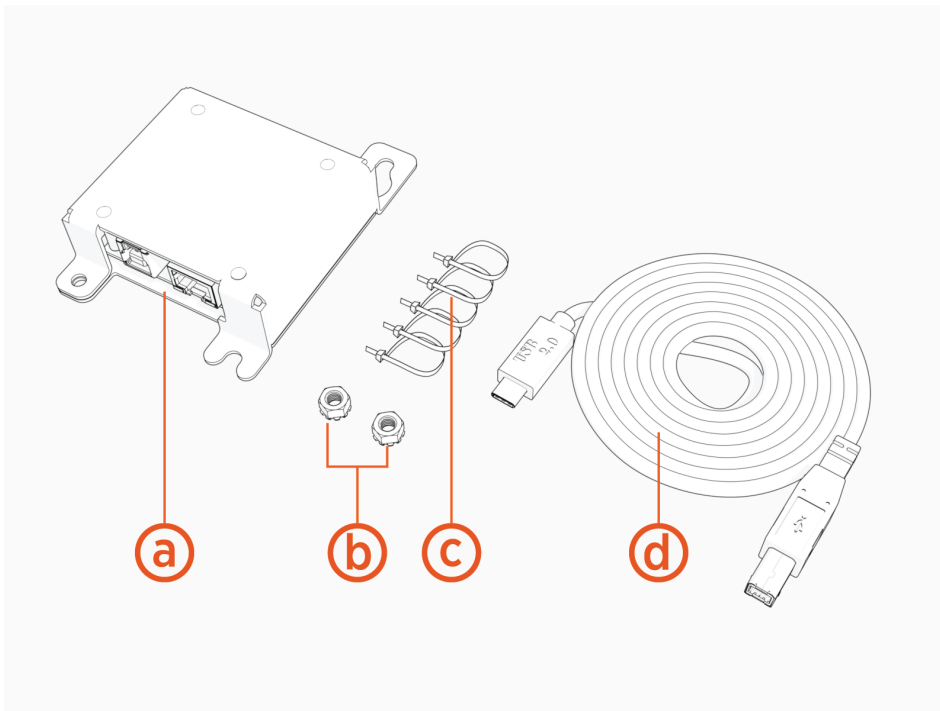
If the site plan indicates the Power Link 2000 must be configured with a hardwire Ethernet connection to a network server, follow procedures in this section to install the Ethernet to USB Kit and the hardwire connection.

Mount Ethernet to USB Module

To mount the Ethernet to USB module, complete the following steps:

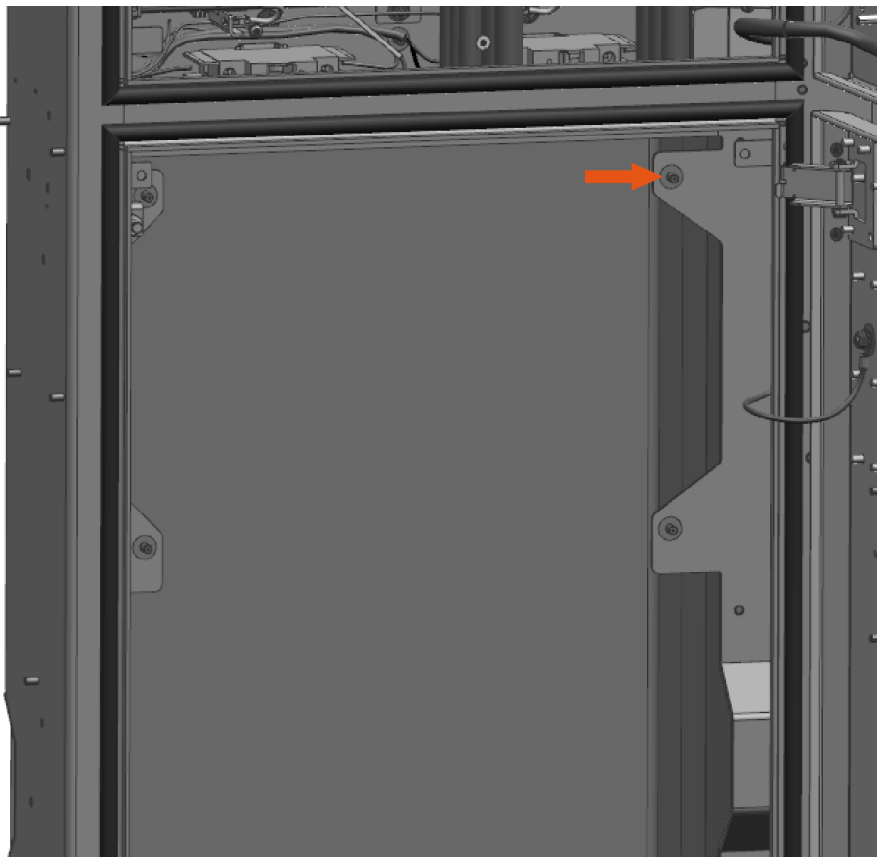
1. Unpack the Ethernet to USB Kit. Confirm all parts listed below are present.

Note: For any missing component, contact ChargePoint support.

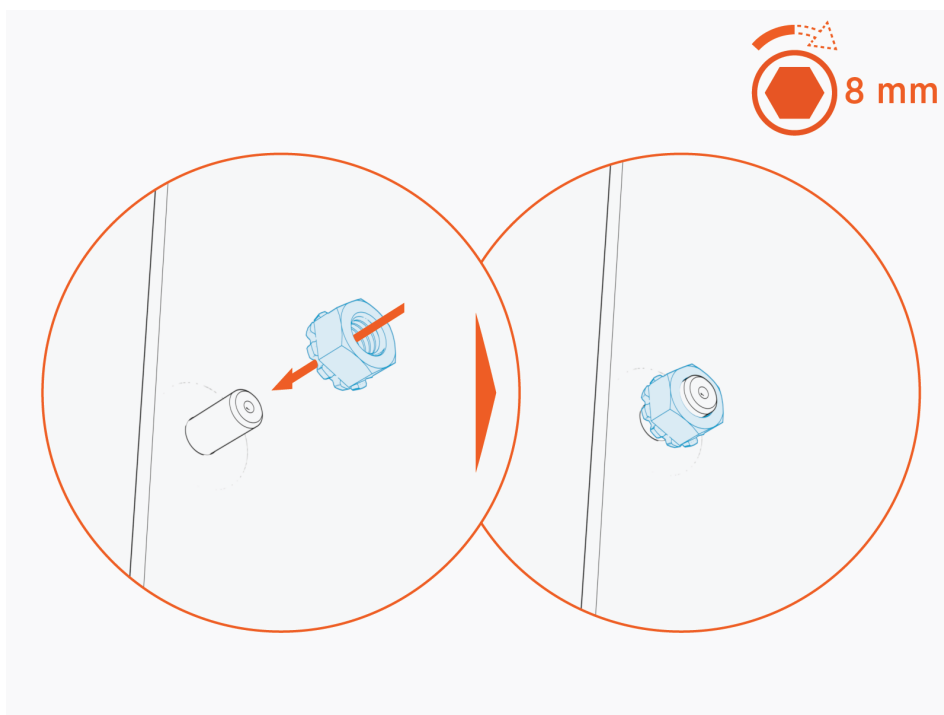


- (a) Ethernet to USB module
- (b) M5 star washer nuts (x2)
- (c) Zip ties (x5)
- (d) USB 3.0 Type B to Type C cable

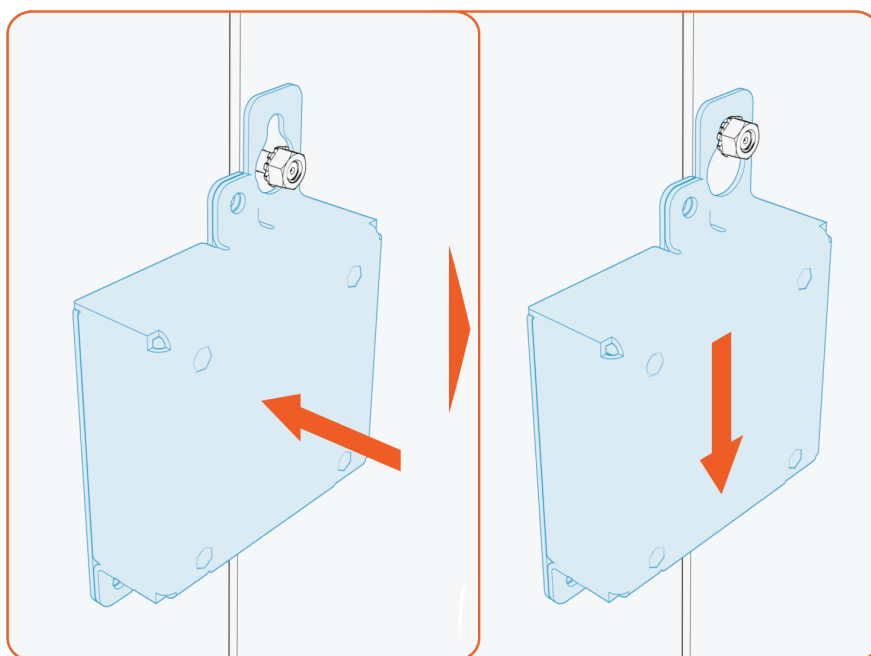
2. Locate a grounding stud on the Power Link 2000 frame.



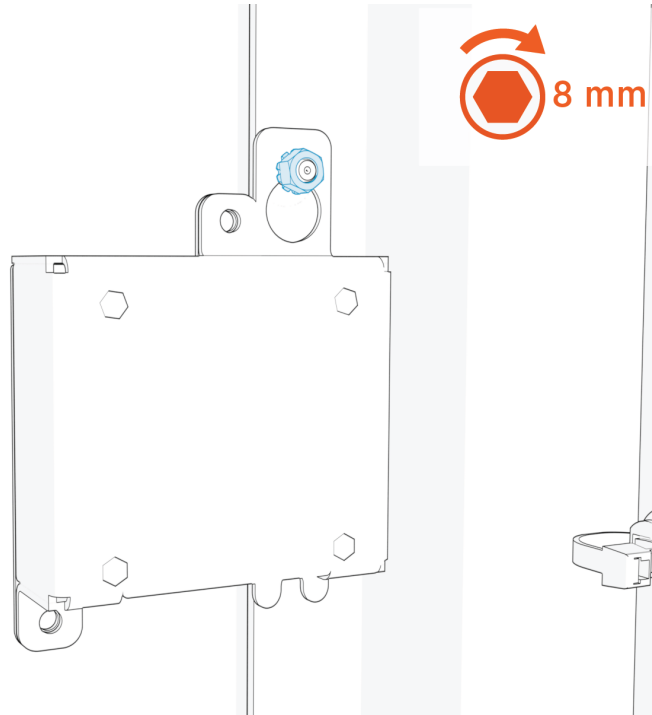
3. Install one of the provided M5 star washer nuts partially onto the stud. Thread the nut only halfway onto the stud.



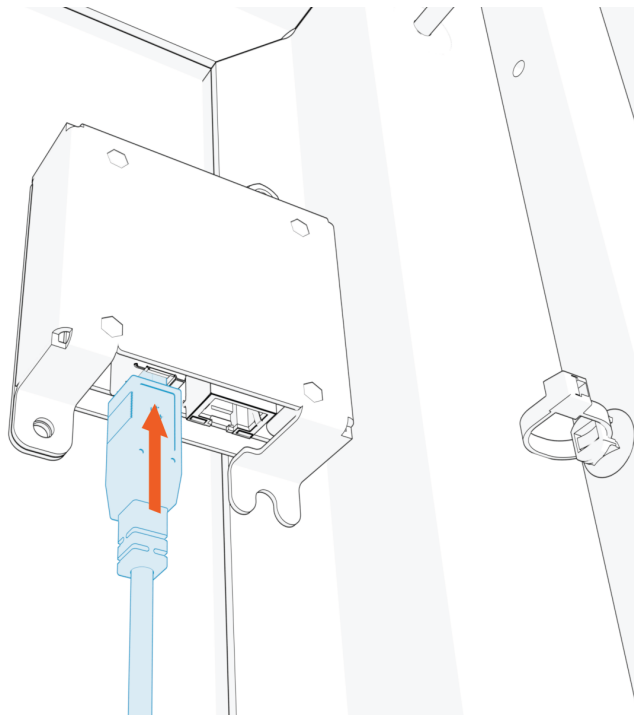
4. Mount the Ethernet to USB module onto the stud. Slide the module down to secure the keyhole tab to the stud.



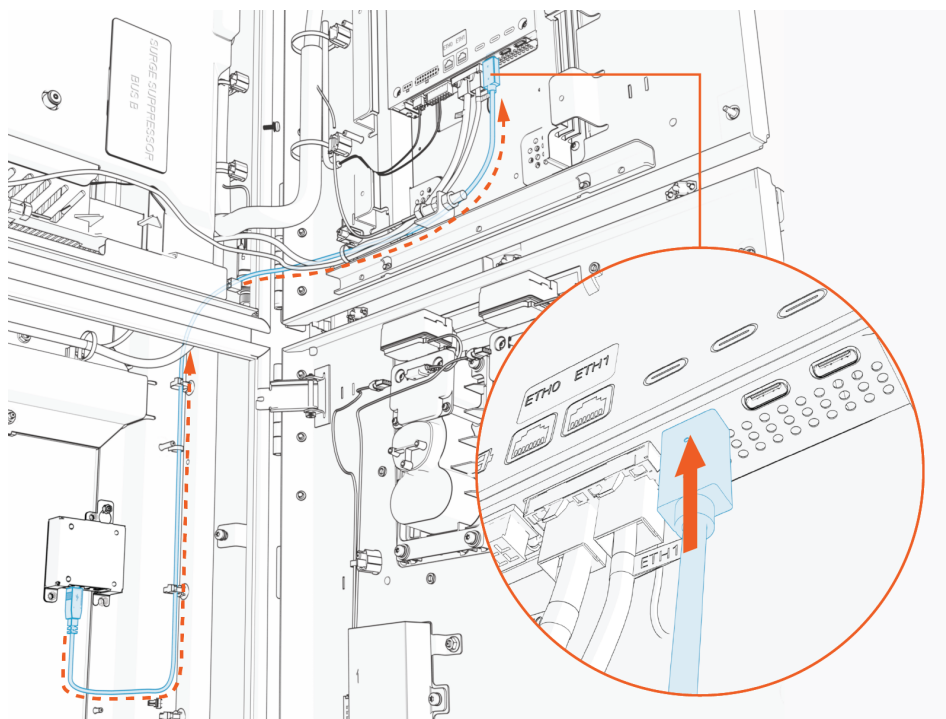
5. Torque the nut to 4.5 Nm (40 in-lb).



6. Plug the USB-B end of the USB cable into the module.

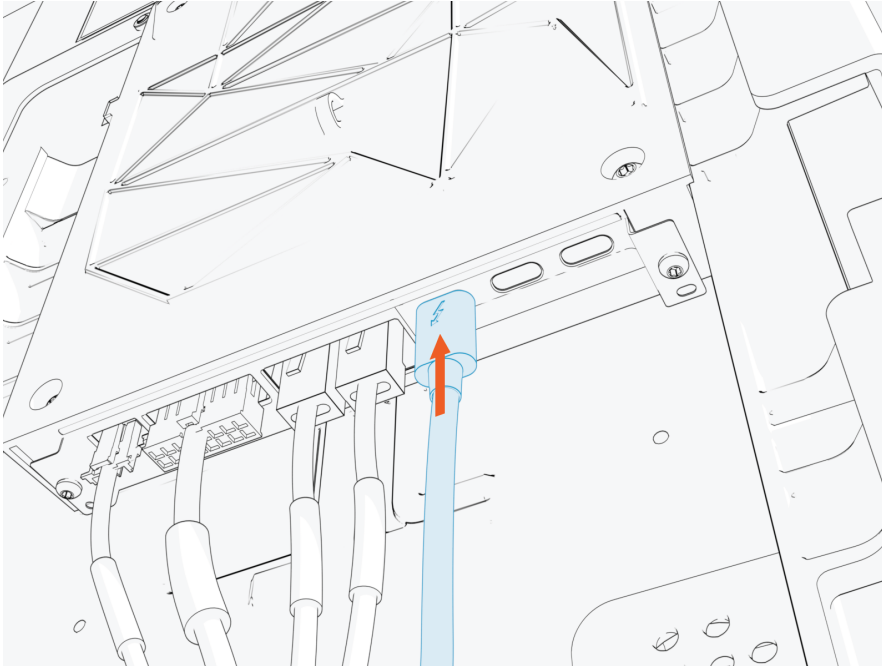


7. Route the cable through the door cable guide and along the main cable harness to the Control and Communication Module (CCOM) located on the upper front door.

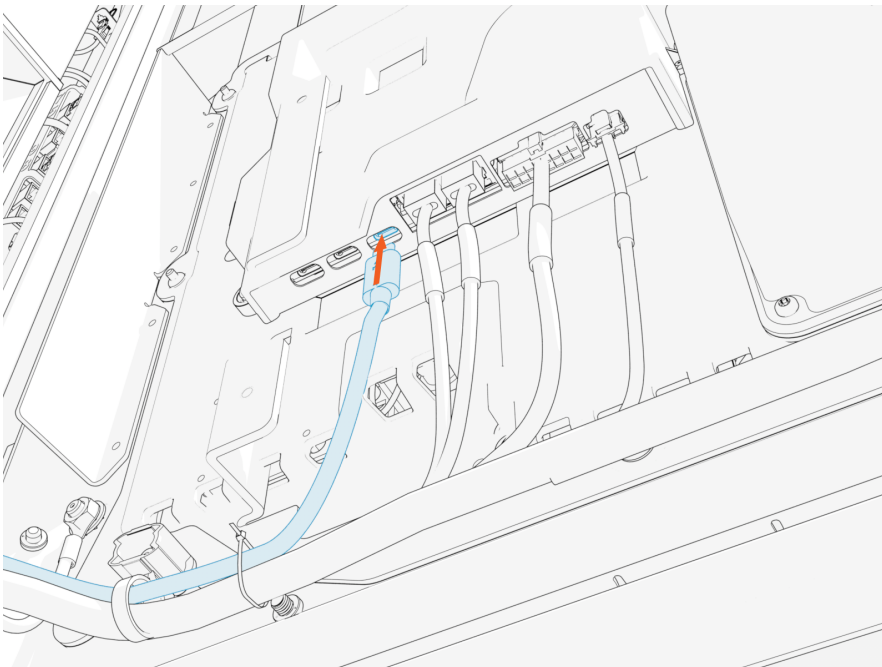


8. Connect the cable to the CCOM.

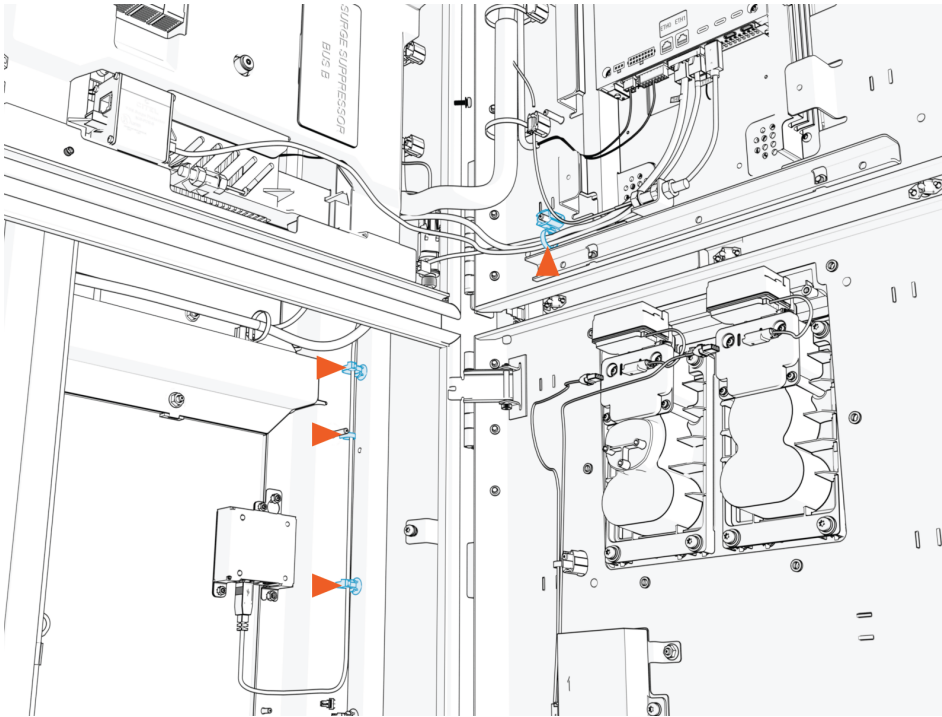
- Connection to 8-inch CCOM



- Connection to 15-inch CCOM



-
9. Secure the USB cable to the existing cable tie guides.



10. If needed, use the provided zip ties to secure the USB cable to the main cable harness.



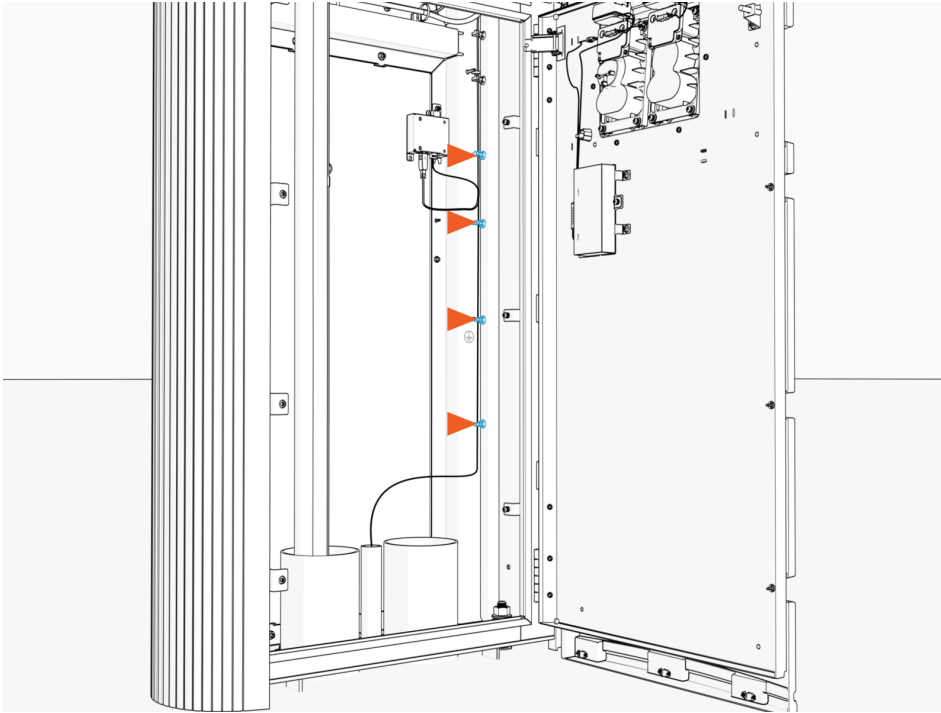
CAUTION:

- Ensure the door can open and close without pinching or pulling of any cables.
- Ensure the USB cable does not touch the HV DC wires when the door is closed.

Install Ethernet Cable

To install the Ethernet cable, complete the following steps:

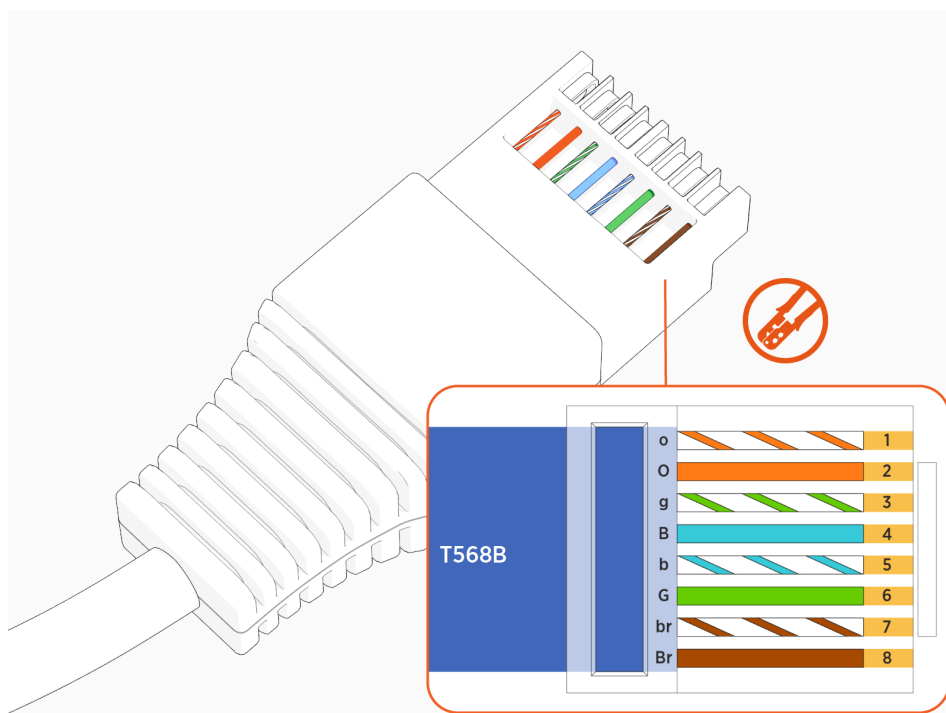
1. Pull the hardwire Ethernet cable into the enclosure and route it through existing cable guides to reach the Ethernet to USB module. Cut to length, allowing for a service loop.



-
2. Field crimp an RJ45 connector onto the Ethernet cable. Use straight-through T568B pattern.
-



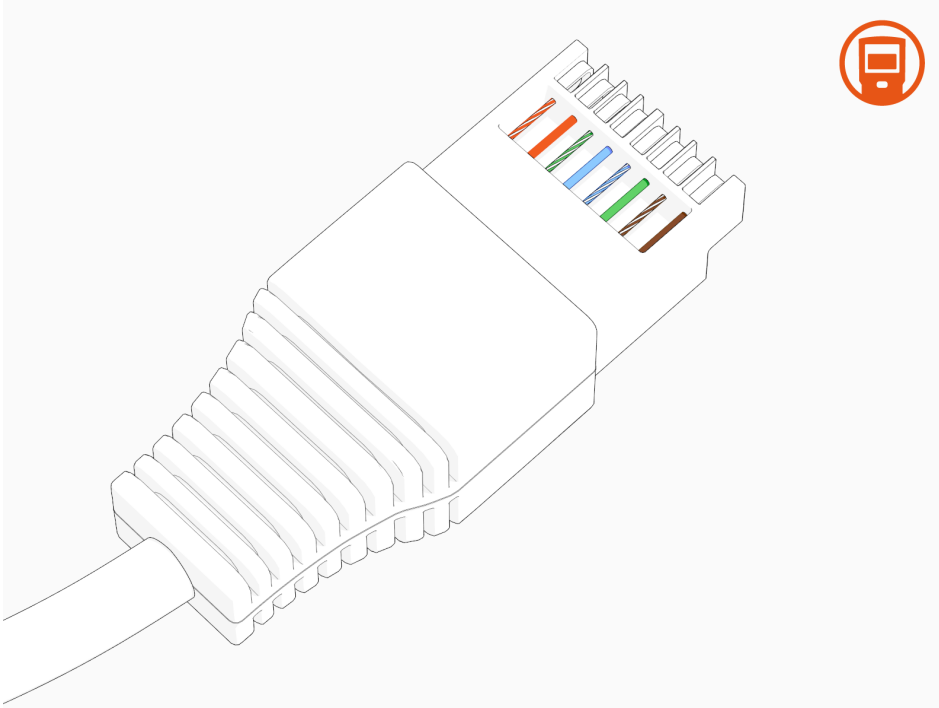
IMPORTANT: Do not ground the shield at this end of the Ethernet cable. Ground the shield at the end of the Ethernet cable that connects to the network server.



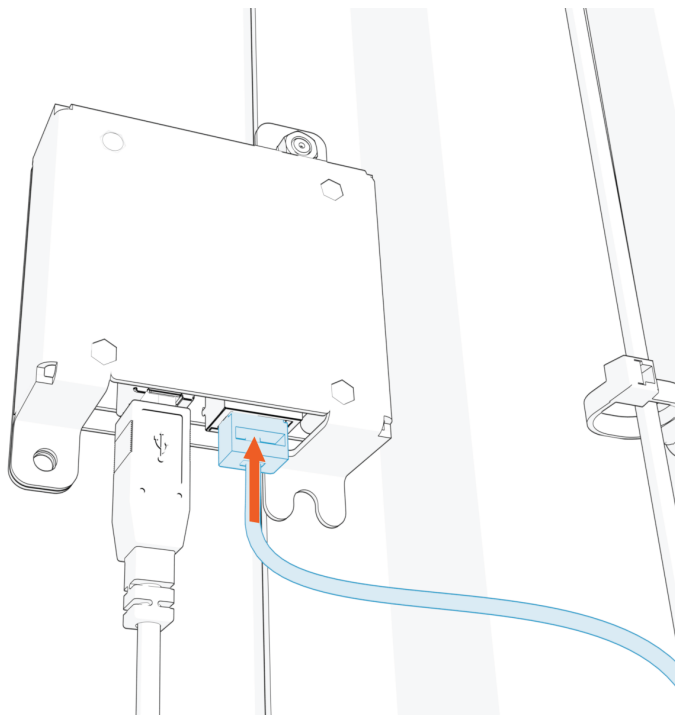
3. Test the Ethernet cable for functionality.



IMPORTANT: If using a Paige OSP Shielded GameChanger cable for a wire run length greater than 100 m (328 ft), follow the test procedure specified by Paige. See [Paige GameChanger Resources](#).



-
4. Connect the Ethernet cable to the Ethernet to USB module.

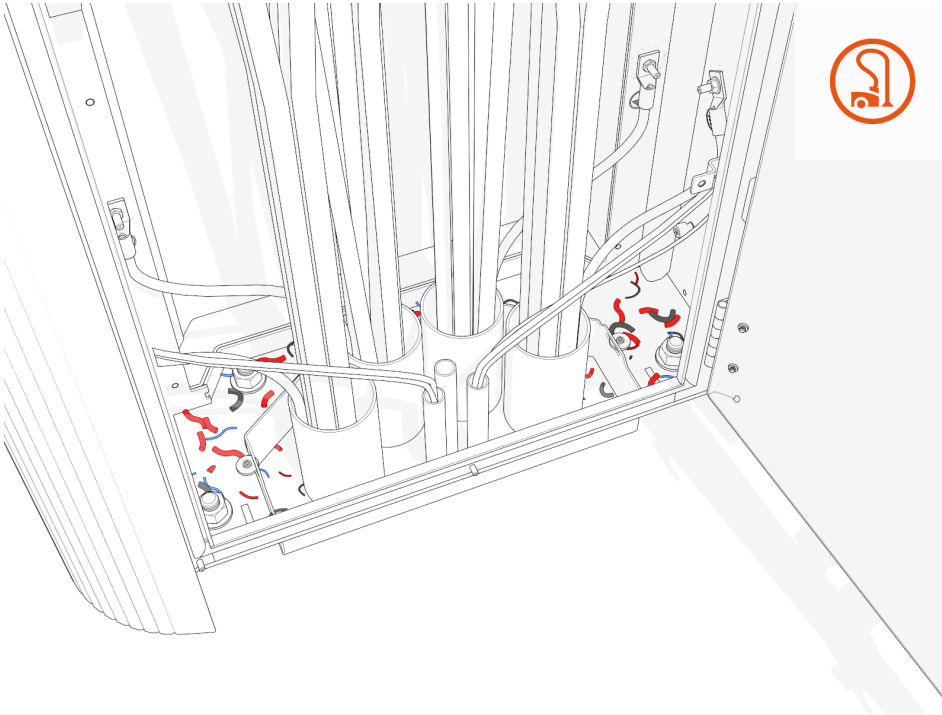


5. Route and plug the other end of the Ethernet cable into the network server.

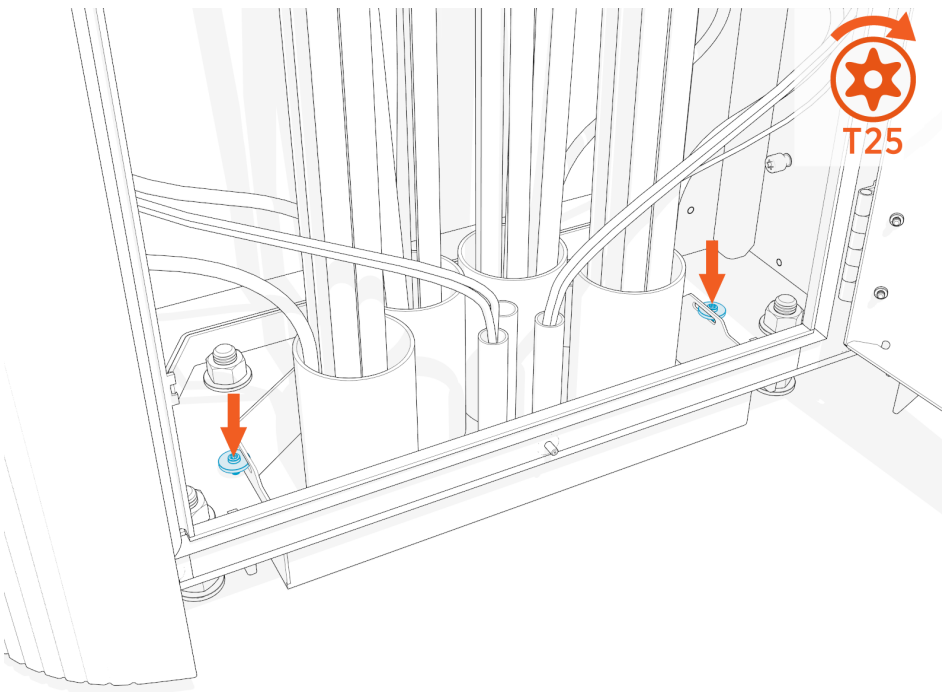
Seal Conduit Opening

To seal the conduit opening, complete the following steps:

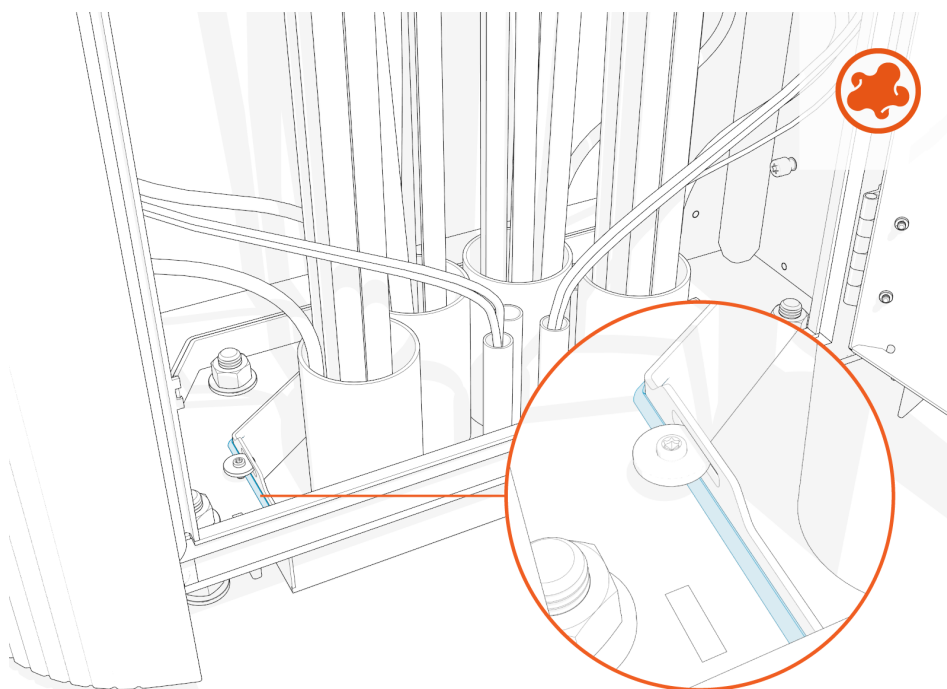
1. Find the duct seal compound shipped with the Power Link 2000 (see [Power Link 2000 Packages](#)).
2. Vacuum any residue around the conduits.



3. Torque the screws (x2) to 4.5 Nm (40 in-lb). The conduit sleeve must enclose the conduit opening space.



-
4. Use the duct seal compound and seal the space between the conduit sleeve and the bottom of the Power Link 2000 enclosure.

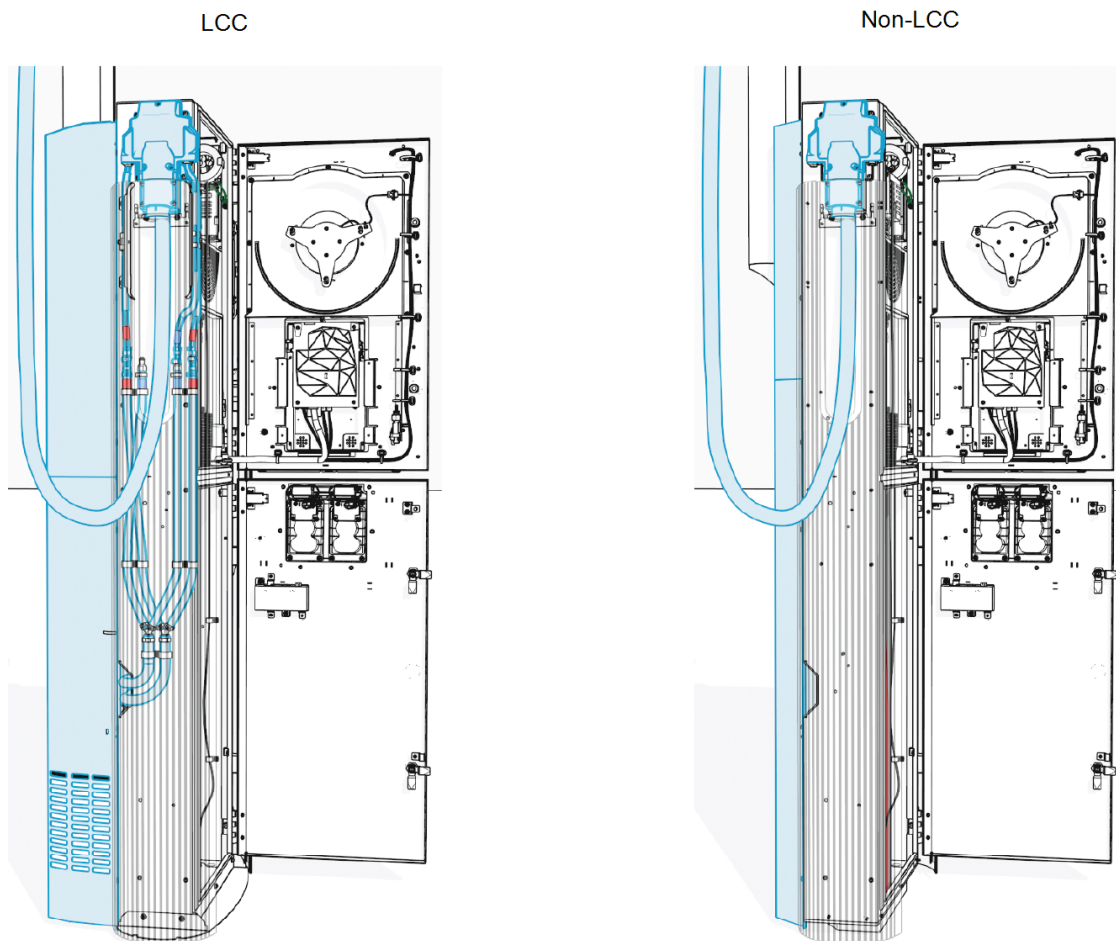


Install Charging Cables 4



IMPORTANT: Skip this entire chapter if the liquid-cooled cables come preinstalled (see [Power Link 2000 with LCC](#)).

The Power Link 2000 may be configured with one or two liquid-cooled cables (LCC) or non-liquid-cooled cables (non-LCC). The Power Link 2000 with LCC comes with a liquid cooling system attached to the back of the Power Link 2000 (see [Power Link 2000 Installation Configurations](#) for more information).

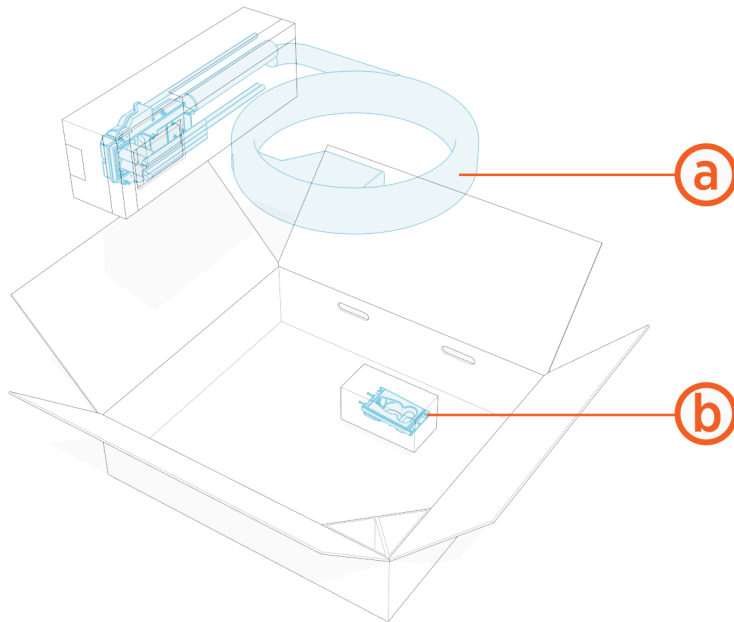


To install the charging cables, complete the following steps:

Charging Cable Package

Check the package for the following components:

Note: For any missing component, contact ChargePoint support.

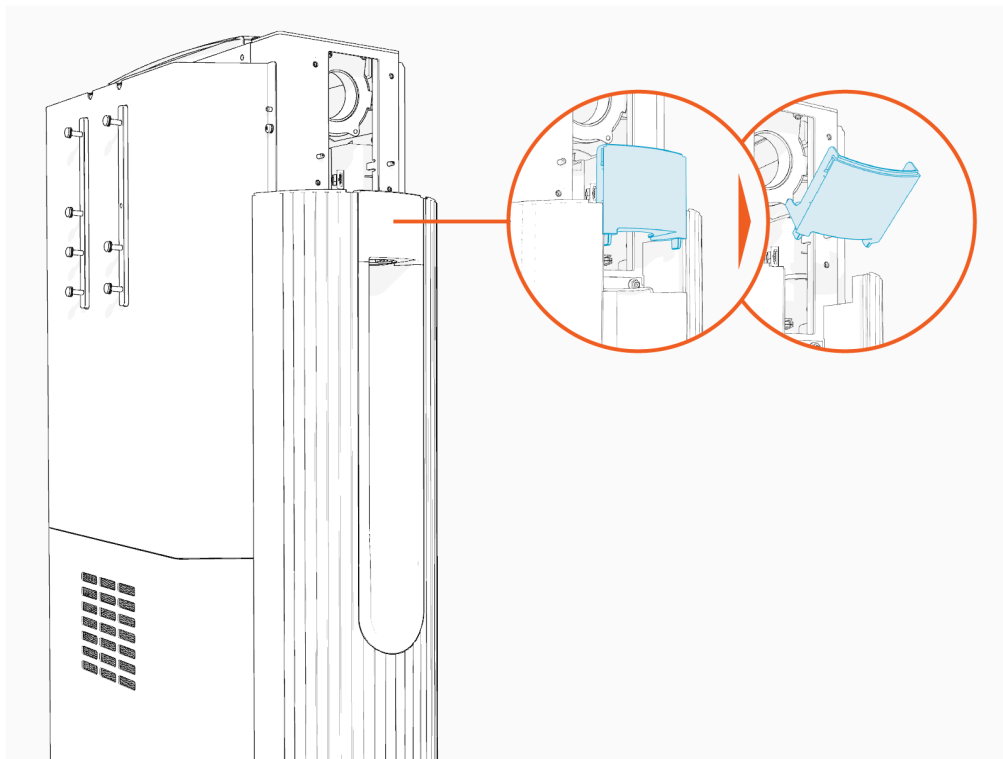


- (a) Charging cable assembly with connector and tetherball
- (b) Holster for placing the cable connector

Note: Standard length (5.8 m or 19 ft) charging cables come with a ball clamp preinstalled onto the cable. For non-LCC medium length (7.6 m or 25 ft) charging cables, a ball clamp is not preinstalled onto the cable. It must be installed after installing the charging cable or while installing the CMK.

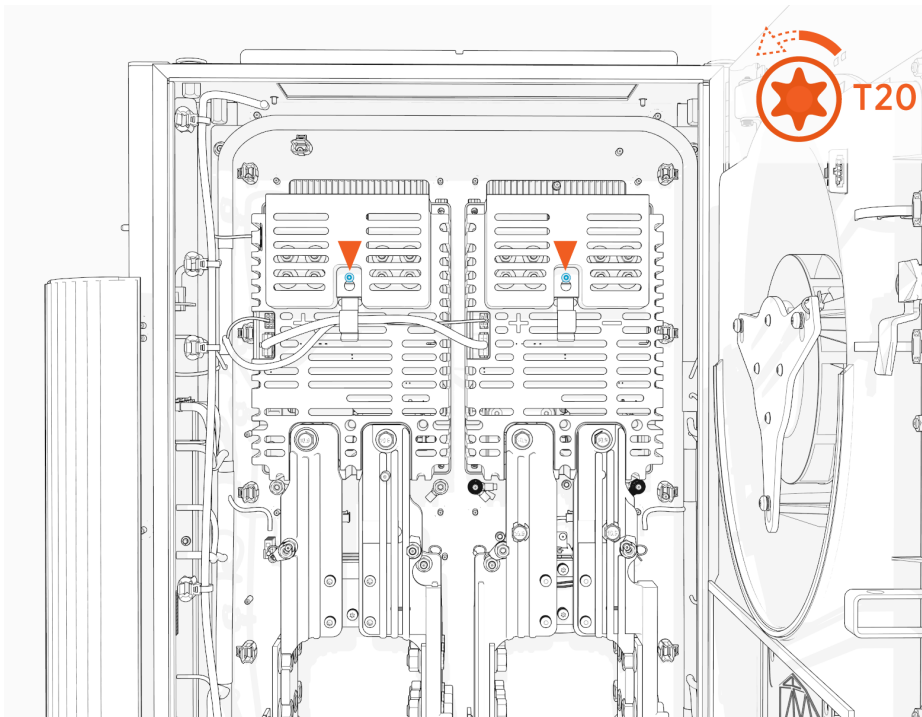
Remove Cable Cap

Pull the cable cap up to remove and keep it aside to reinstall it later.

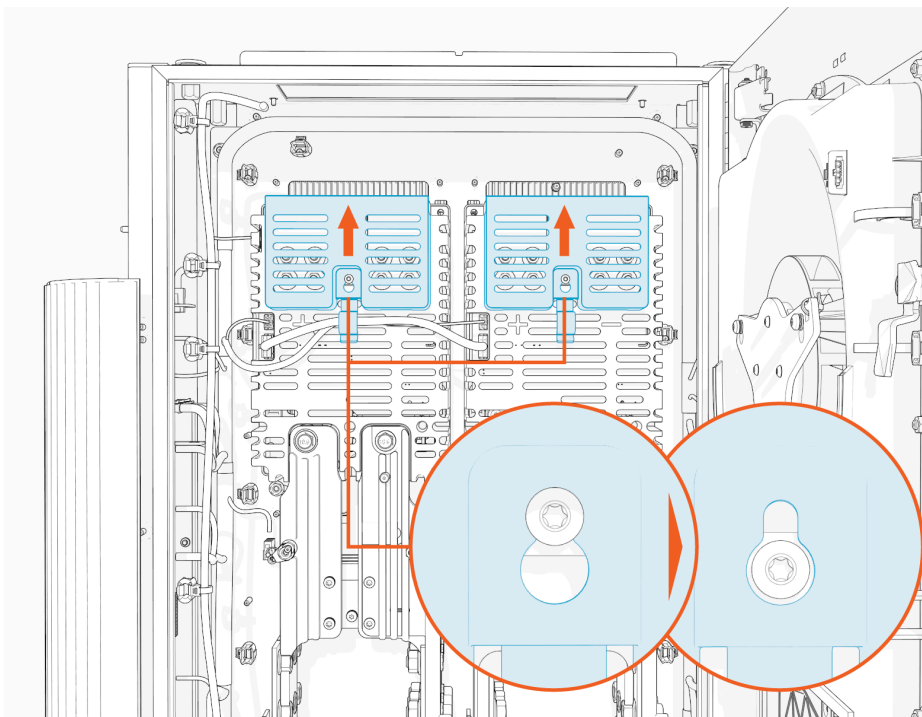


Remove HV DC Lug Landing Bus Bar Safety Cover

1. Loosen the screw (x1 per safety cover).



2. Slide the safety cover up to remove it from the screw.



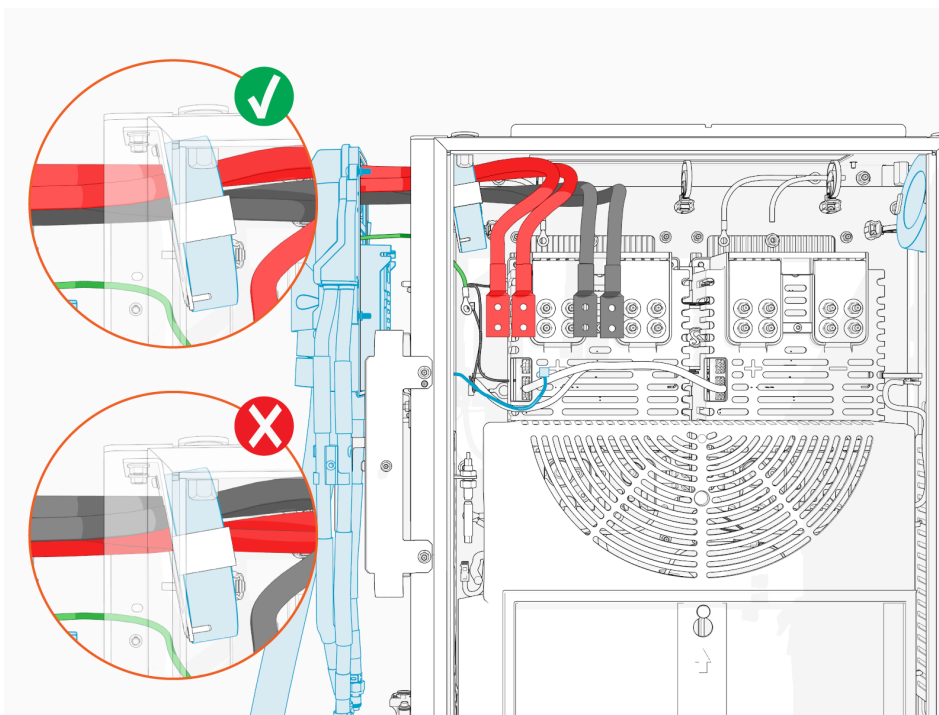
Install Cable Assembly

To install the cable assembly, complete the following steps:

1. Route the red (+) and black (-) HV DC wires through the Ferrite ring. Route other wires, such as ground (green) and Ethernet, outside of the Ferrite ring.



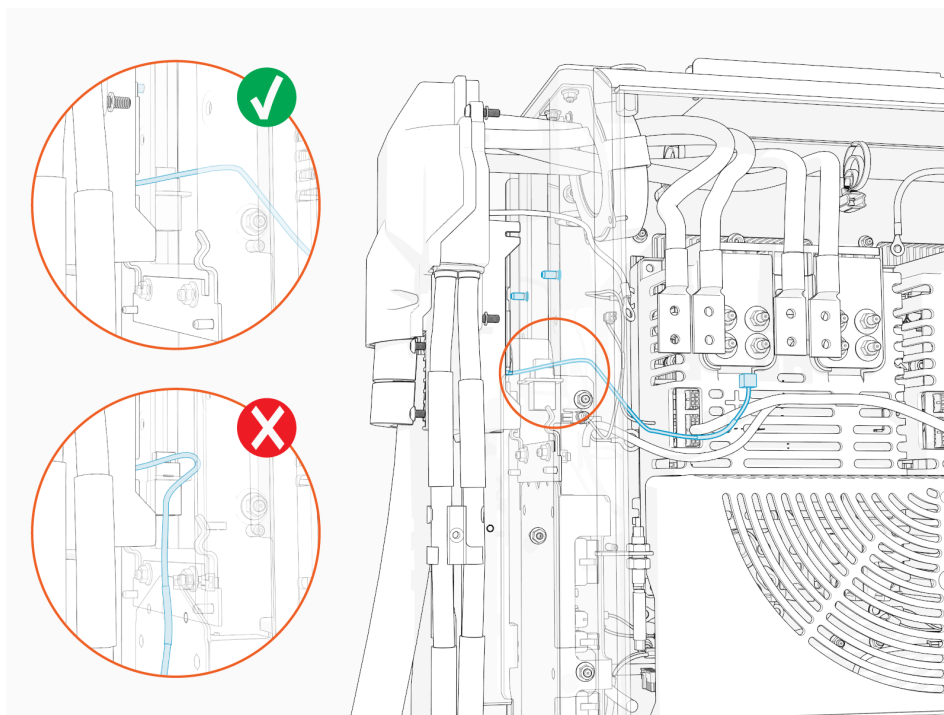
IMPORTANT: While routing the left side cable through the Ferrite ring, make sure that the red (+) wires are at the front side and black (-) wires are at the rear side to easily maneuver and land them onto their respective poles. Conversely, while routing the right side cable, make sure that the black (-) wires are at front side and red (+) wires are at the rear side.



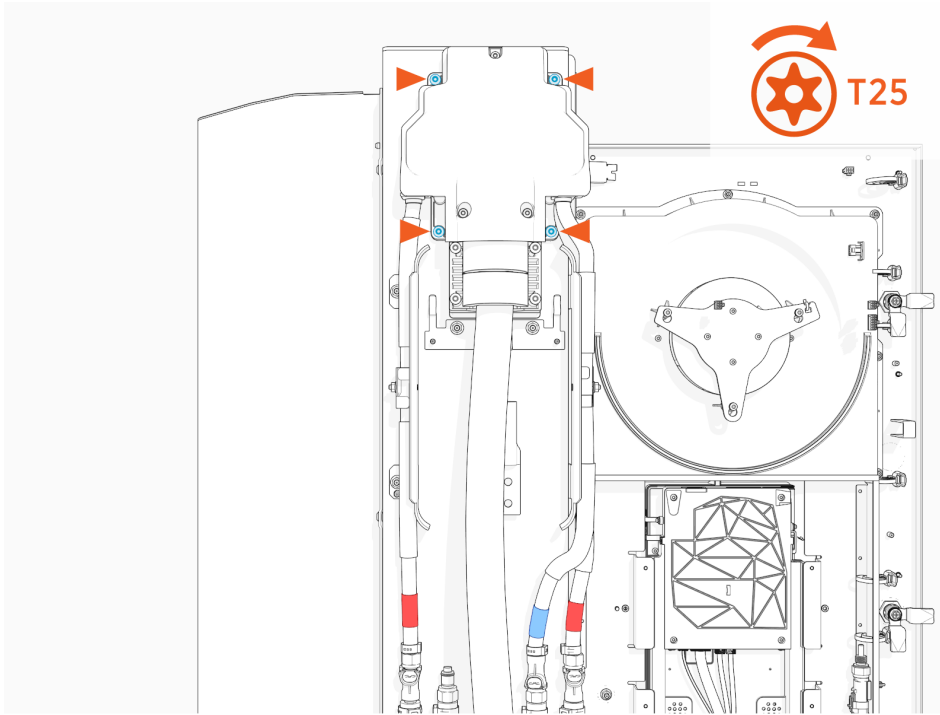
-
2. Install cable assembly onto the alignment pins (x2).



CAUTION: Ensure the small cables do not get pinched between the cable assembly and the Power Link 2000 frame.



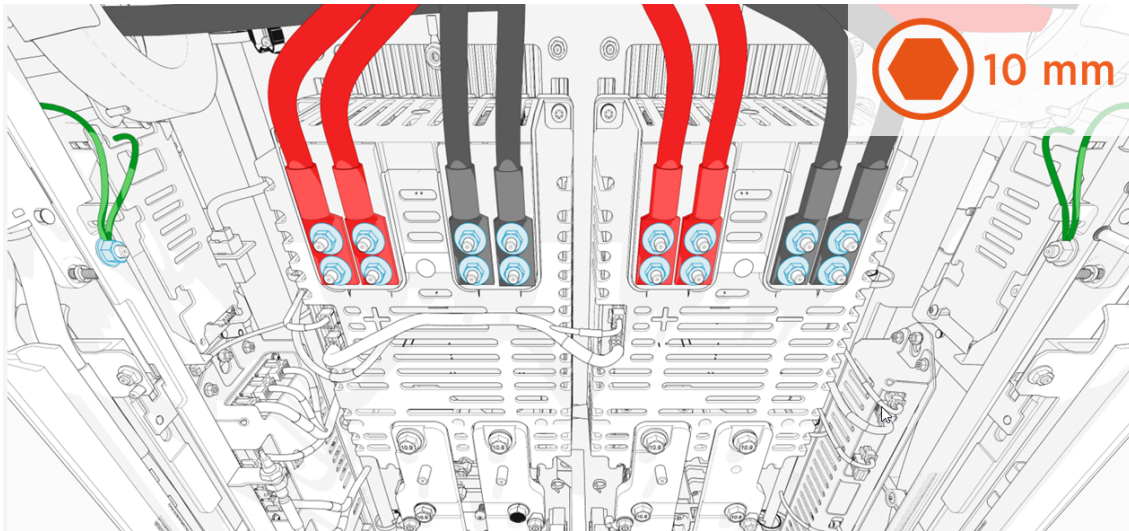
3. Torque the screws (x4) to 4.5 Nm (40 in-lb).



Connect Wires

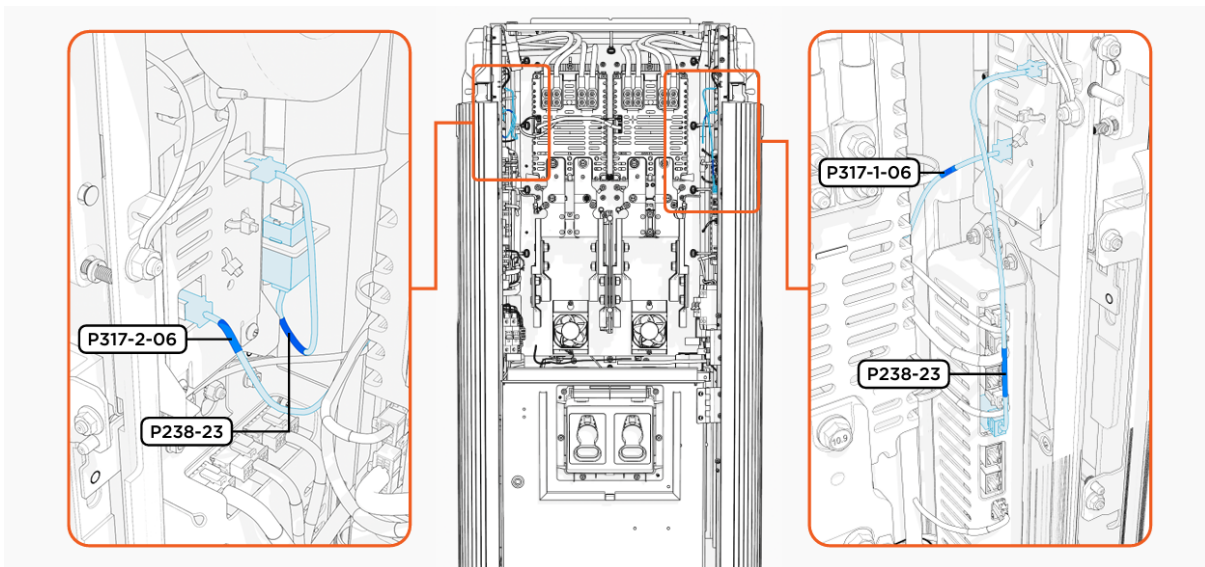
Note: The illustrated cable connections on the left side and right side are for the left side and right side charging cables, respectively. To connect wires, complete the following steps:

Connect HV Wires



1. Remove the lug nuts (x4 per red and black HV DC wires; x1 per green ground wires).
2. Connect red HV DC wire lugs to positive (+) and black HV DC wires to negative (-) pole.
3. Connect green ground wire lugs (x2 per charging cable) to ground stud on the frame.
4. Torque all lug nuts to 5.6 Nm (50 in-lb) and mark using a torque paint pen.

Connect LV Wires

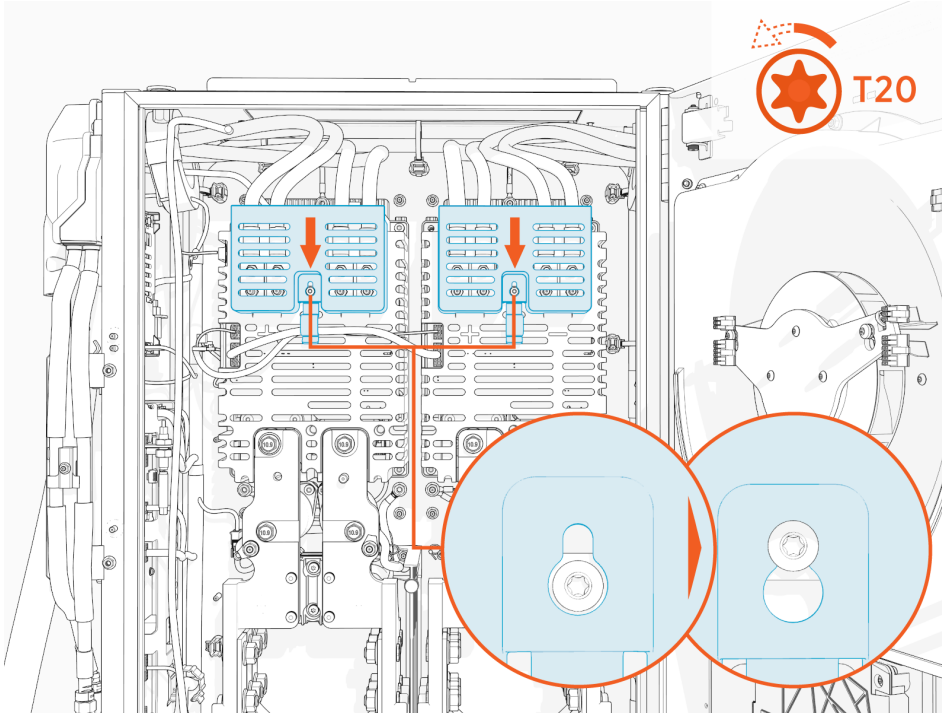


1. Plug in the LV wire (with labels P317-2-06 and P317-1-06) to four pin socket on the cable assembly.
2. Plug in the Ethernet cable from the charging cable assembly, as illustrated above.

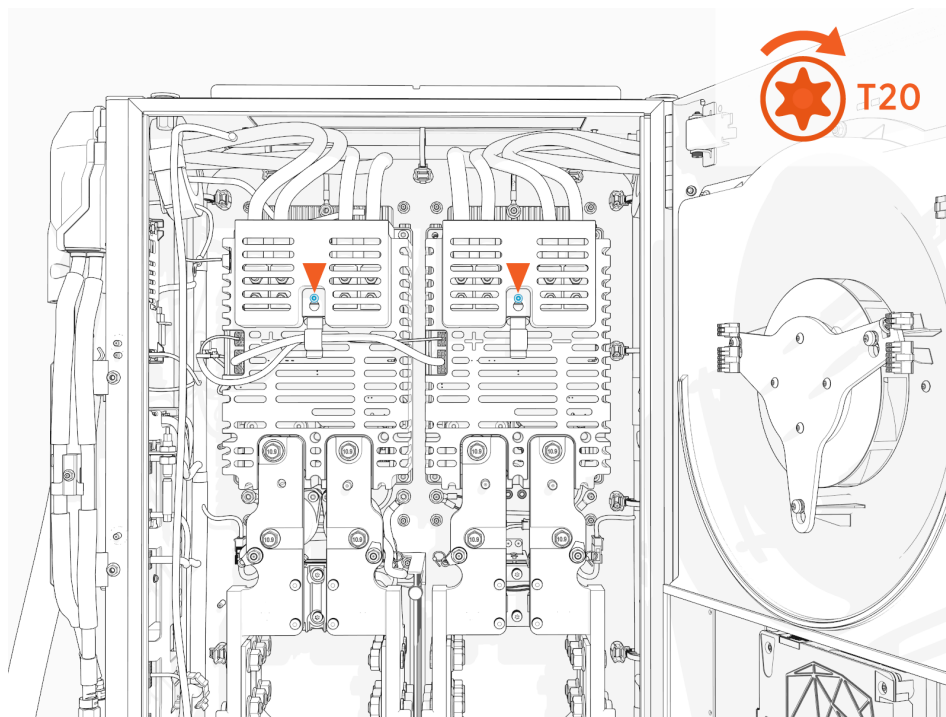
Reinstall HV DC Lug Landing Bus Bar Safety Cover

To reinstall the HV DC lug landing bus bar safety cover, complete the following steps:

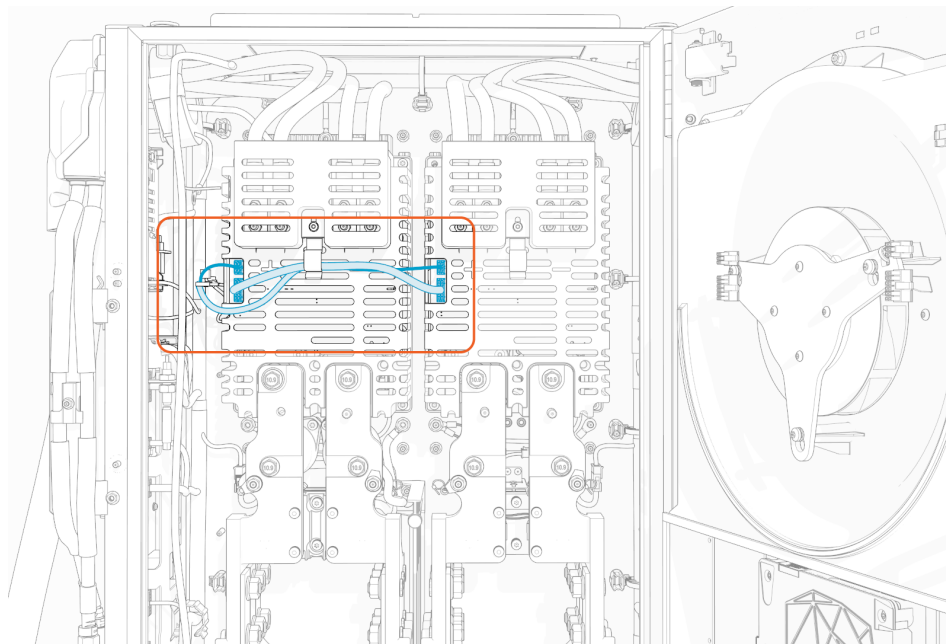
1. Install the safety cover onto the screw (ensure that the screw is loose) and slide it down.



2. Torque the screw to 1.7 Nm (15 in-lb).

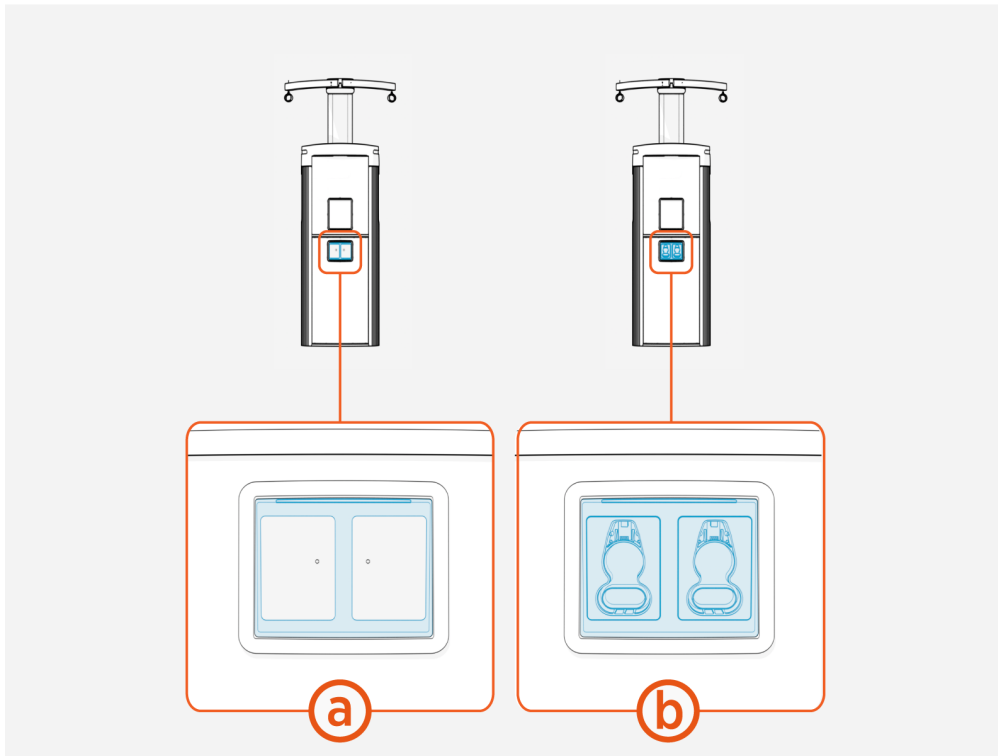


3. Tuck the internal low voltage supply wires under the wireway tab on the cover.



Install Holsters

Power Link 2000 can be configured with standard holsters or Omni Port. A newly shipped Power Link 2000 shall arrive in one of the following configurations:

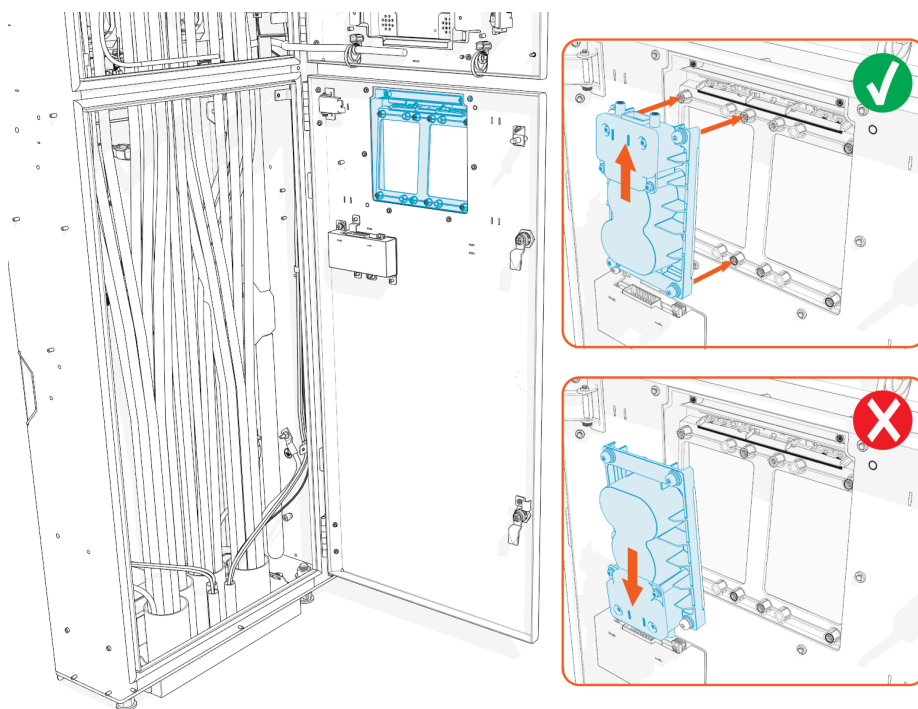


- (a) With a holster bracket preinstalled (standard holsters must be field-installed into the bracket)
- (b) With standard holsters and holster bracket preinstalled

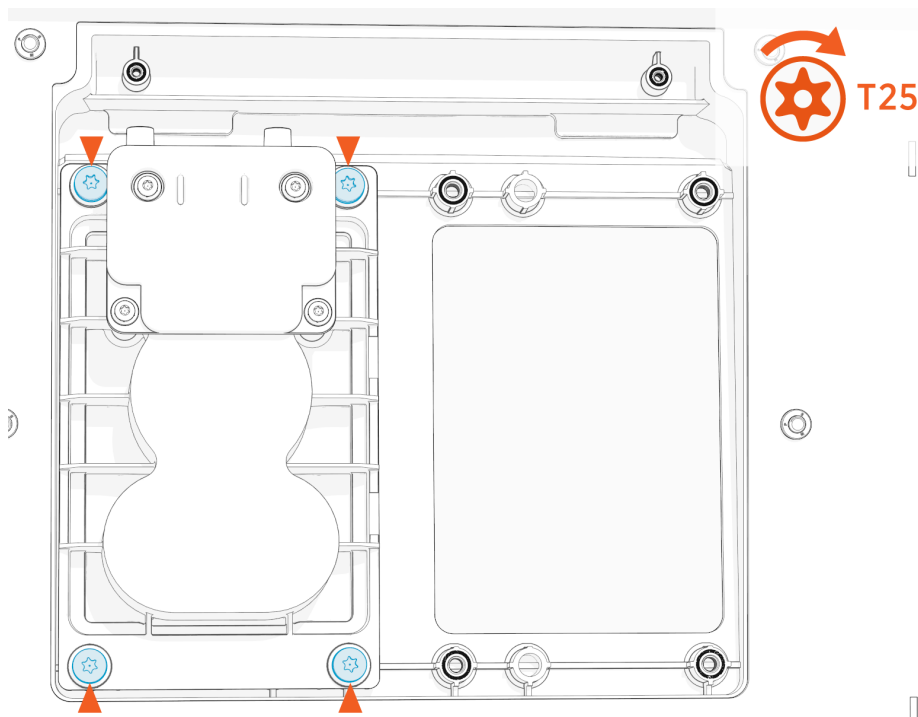
Install Standard Holsters

If the Power Link 2000 requires standard holsters but did not ship with them preinstalled, follow instructions in this section to install holsters.

1. Find the holster shipped with the charging cable.
2. Align and seat the holster onto the holster bracket.



3. Torque the screws (x4) to 2.8 Nm (25 in-lb).



4. If the Power Link 2000 is configured with two charging cables, repeat the above procedure to install a second holster.

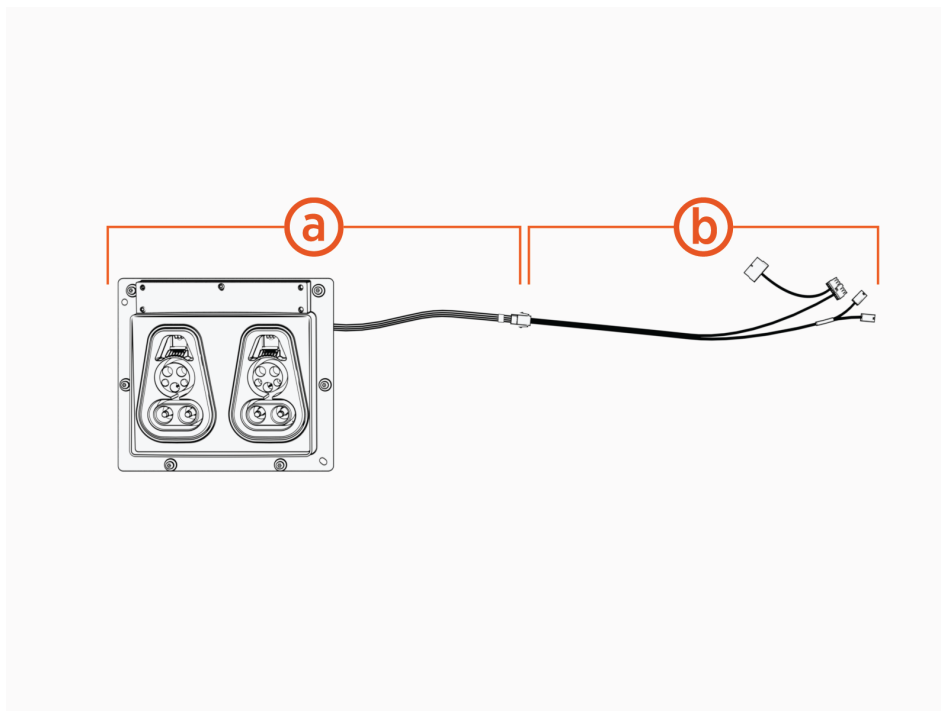
Install Omni Port

If the Power Link 2000 requires configuration with Omni Port but did not ship with one preinstalled, follow instructions in this section to install the Omni Port.

Mount Omni Port

1. Unpack the Omni Port package. Confirm all parts listed below are present. Ensure the pigtail cable is attached to the Omni Port cable.

Note: For any missing component, contact ChargePoint support.

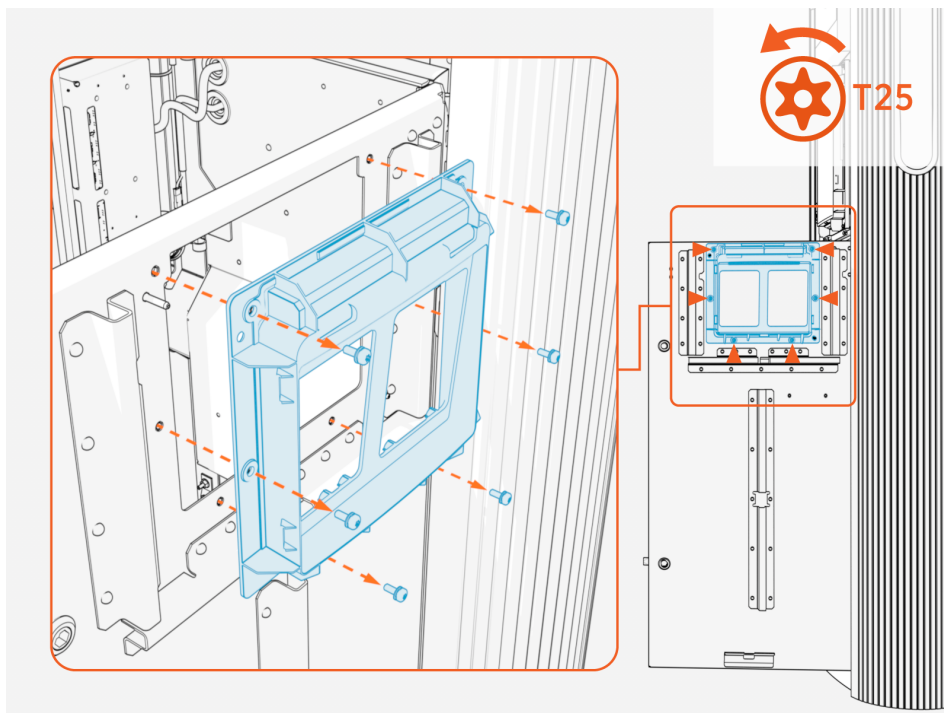


(a) Omni Port assembly with cable

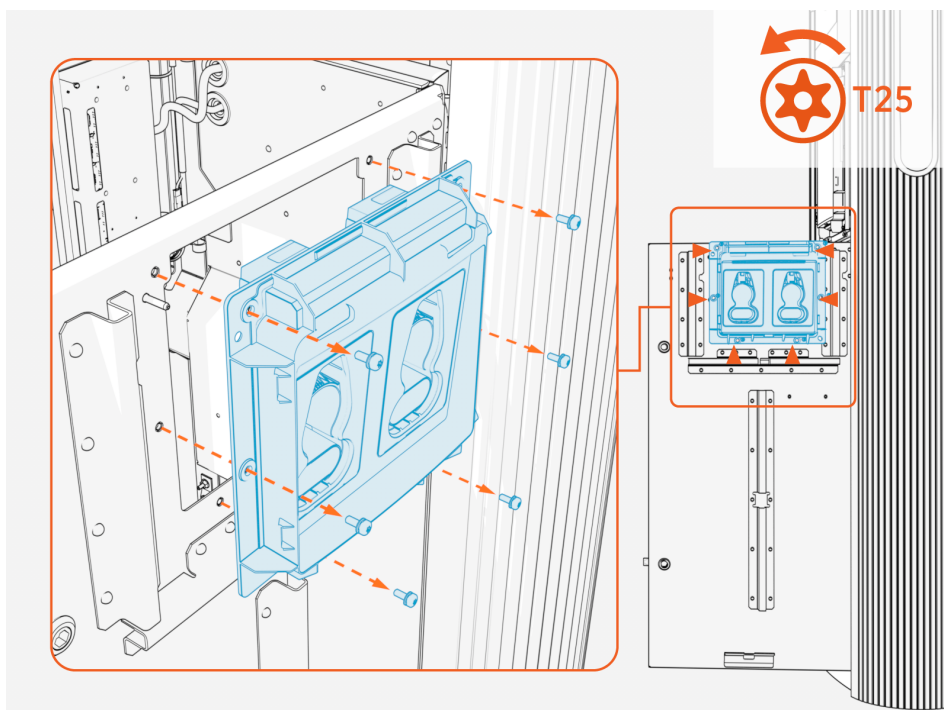
(b) Pigtail cable

2. If the Power Link 2000 shipped with standard holsters preinstalled or just a holster bracket preinstalled, remove screws (x6) to uninstall the part.

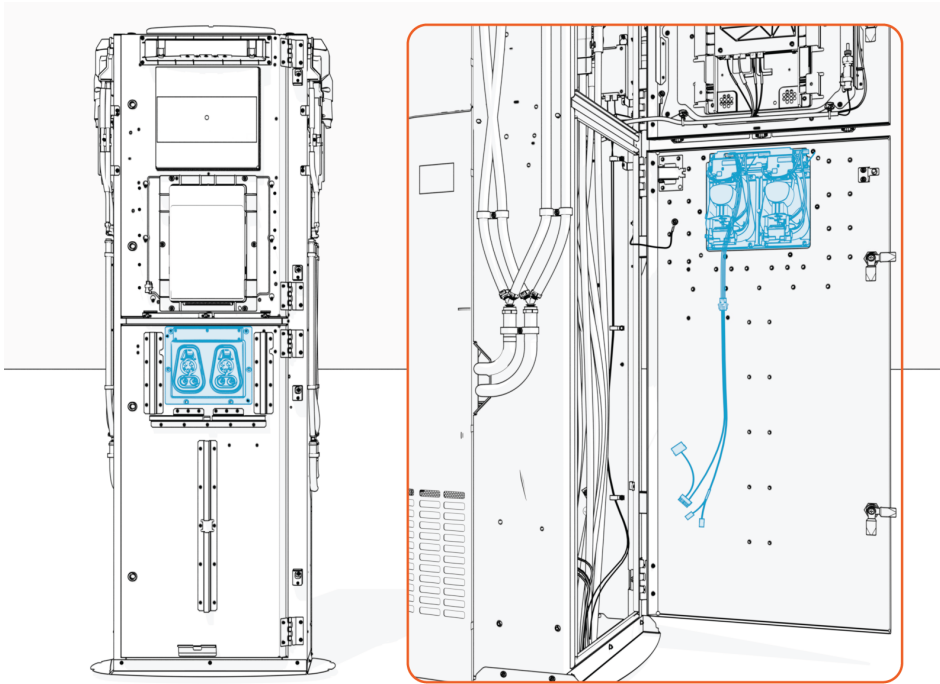
Holster bracket removal



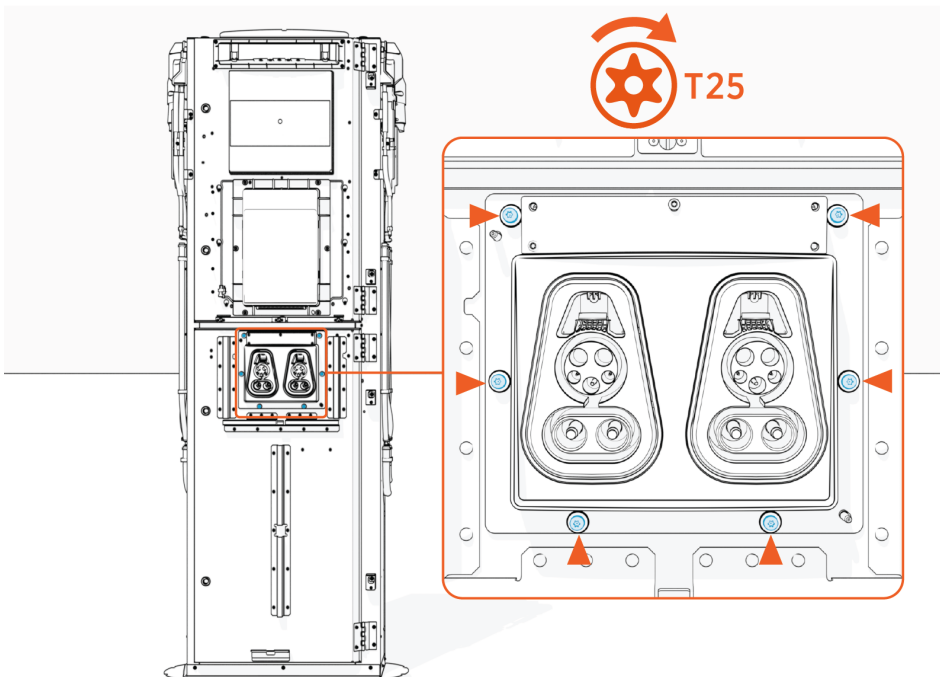
Standard holster removal



3. Align and seat the Omni Port assembly into the holster opening.



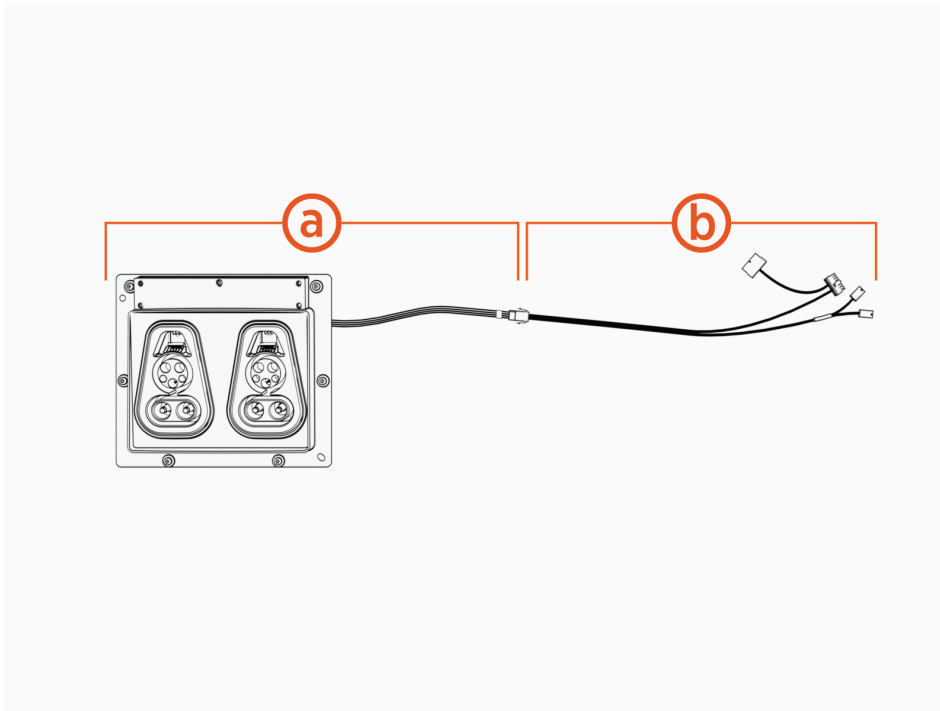
4. Install screws (x6). Torque to 4.5 Nm (40 in-lb).



Mount Omni Port

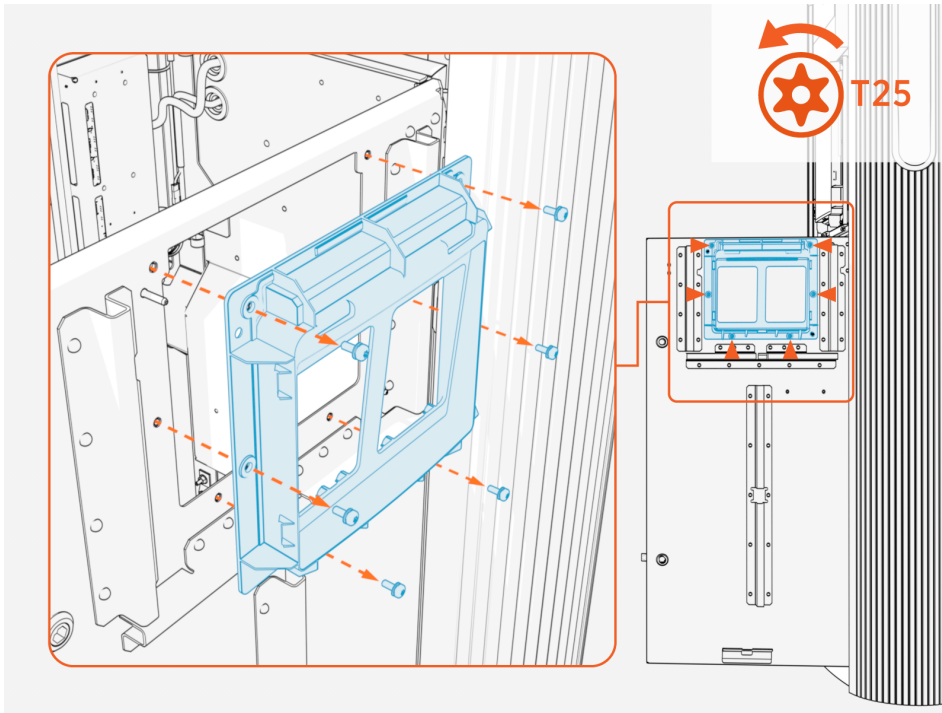
1. Unpack the Omni Port package. Confirm all parts listed below are present.

Note: For any missing component, contact ChargePoint support.

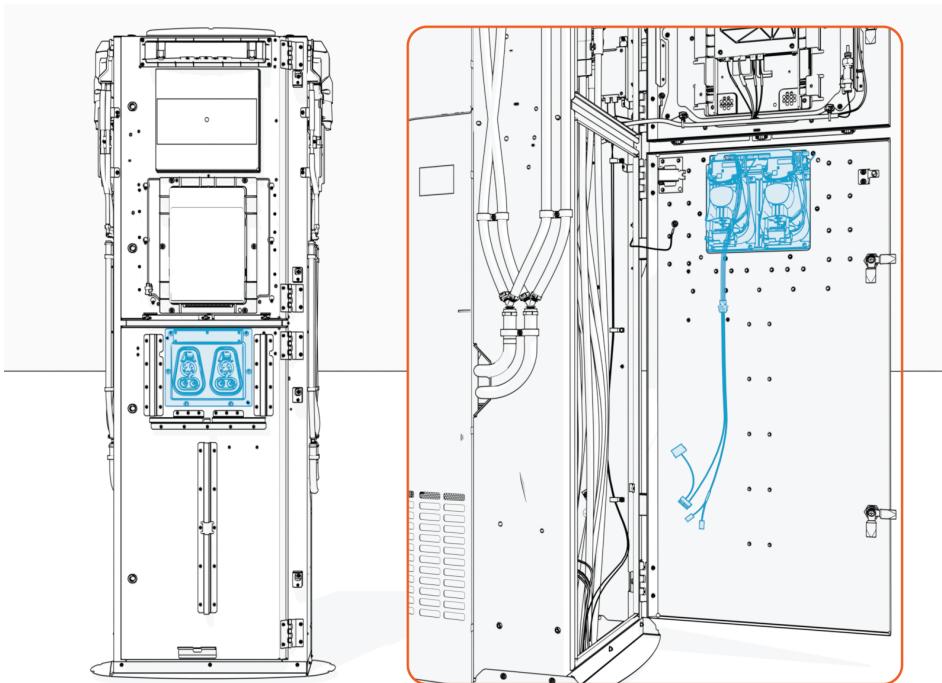


- (a) Omni Port assembly with cable
- (b) Pigtail cable

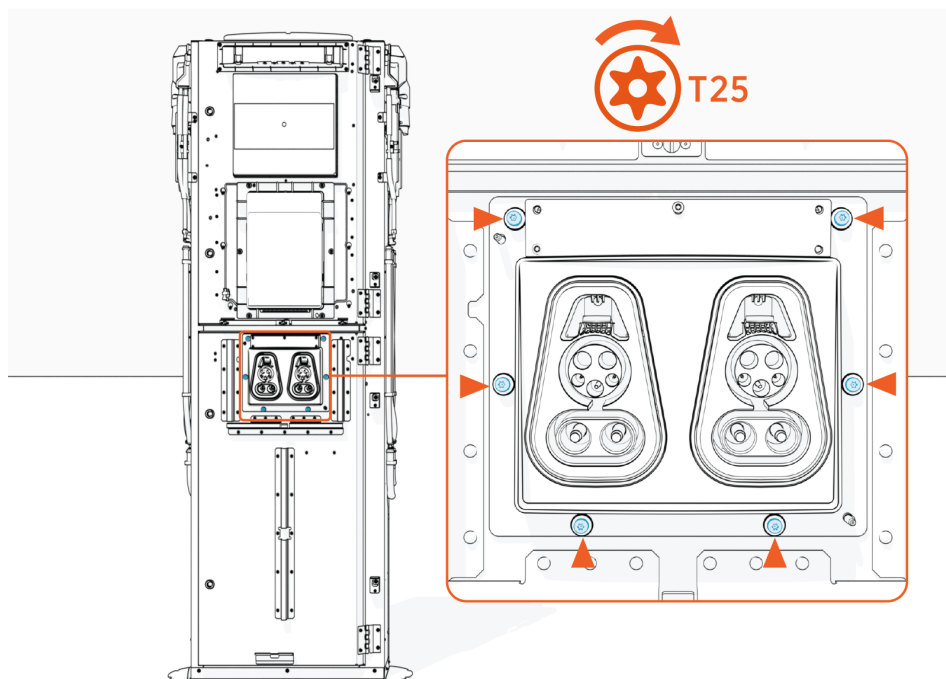
2. If the Power Link 2000 shipped with a standard holster bracket preinstalled, remove screws (x6) and remove the holster bracket.



3. Align and seat the Omni Port assembly into the holster opening.



-
4. Install screws (x6). Torque to 4.5 Nm (40 in-lb).

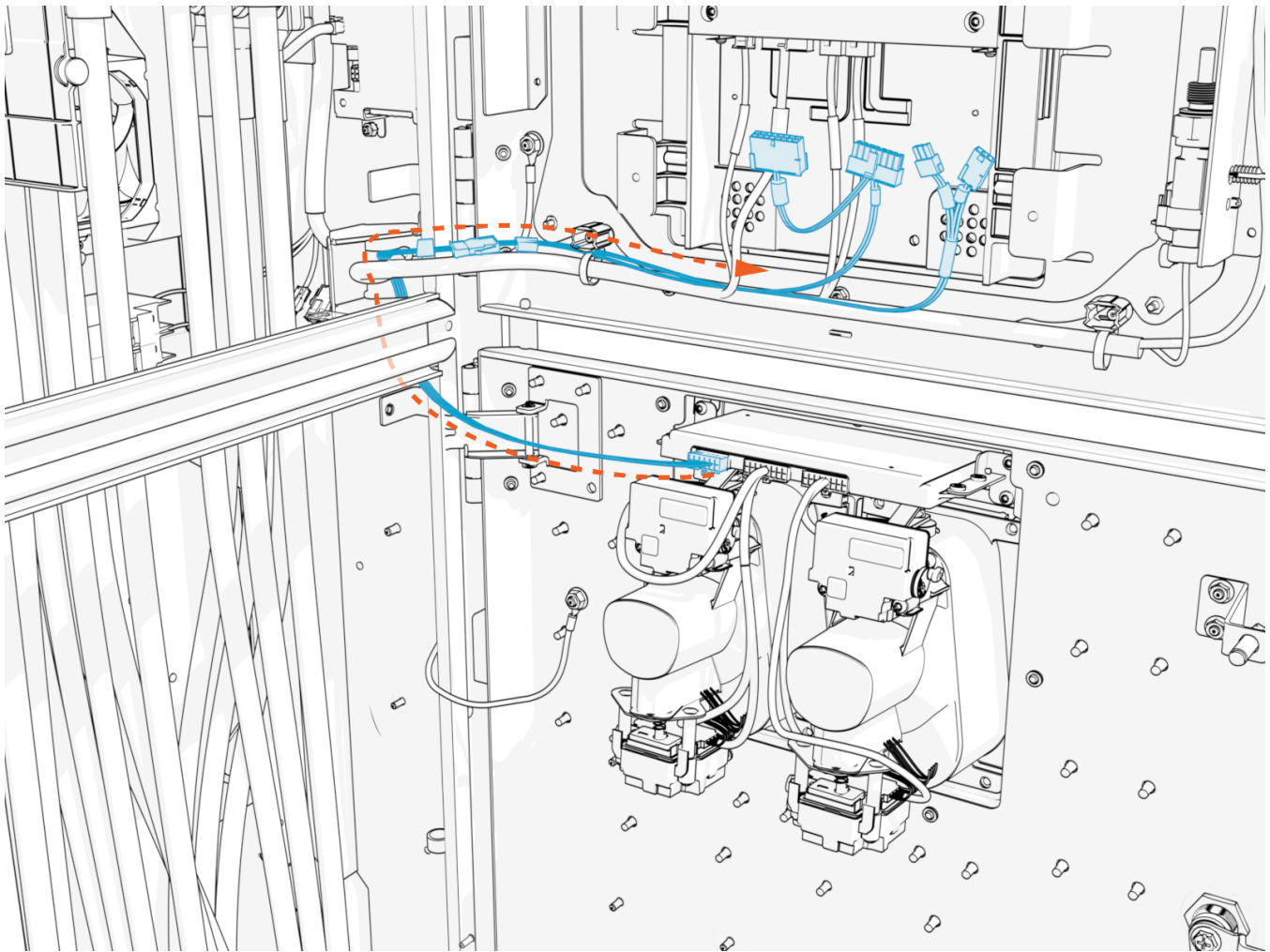


Connect Omni Port Wires

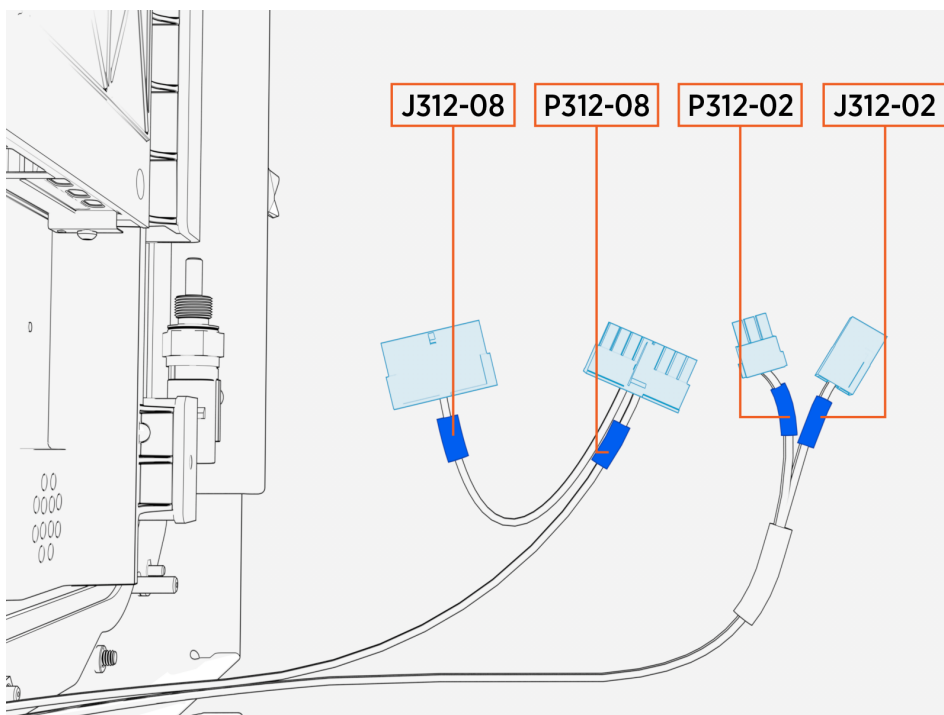
1. Route the Omni Port cable harness to reach the main cable harness on the upper door.



IMPORTANT: The cable harness must route behind the mid-height brace and through the door cable guide to prevent the cable from being pinched when closing the door.



2. Study the cables and connectors at the end of the Omni Port cable harness. Identify the cables by their labels.

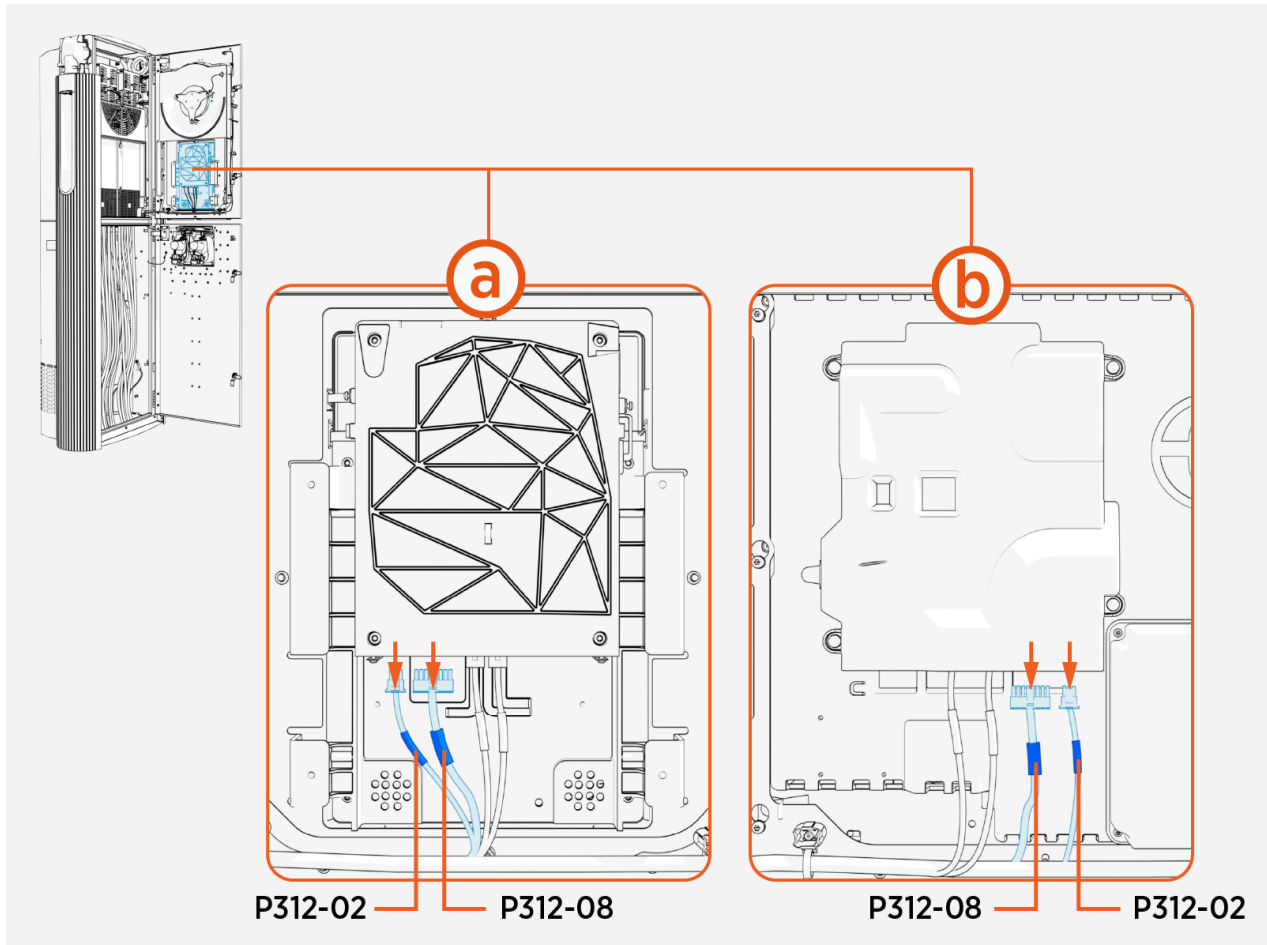


Cable Label	Terminating Connector (Pin Count, Gender)
J312-08	16-pin, female
P312-08	16-pin, male
P312-02	3-pin, male
J312-02	3-pin, female

3. On the rear side of the upper door, identify cables P312-02 and P312-08 running from the door main cable harness to the Control and Communications Unit (CCOM). Disconnect the cables from the CCOM.



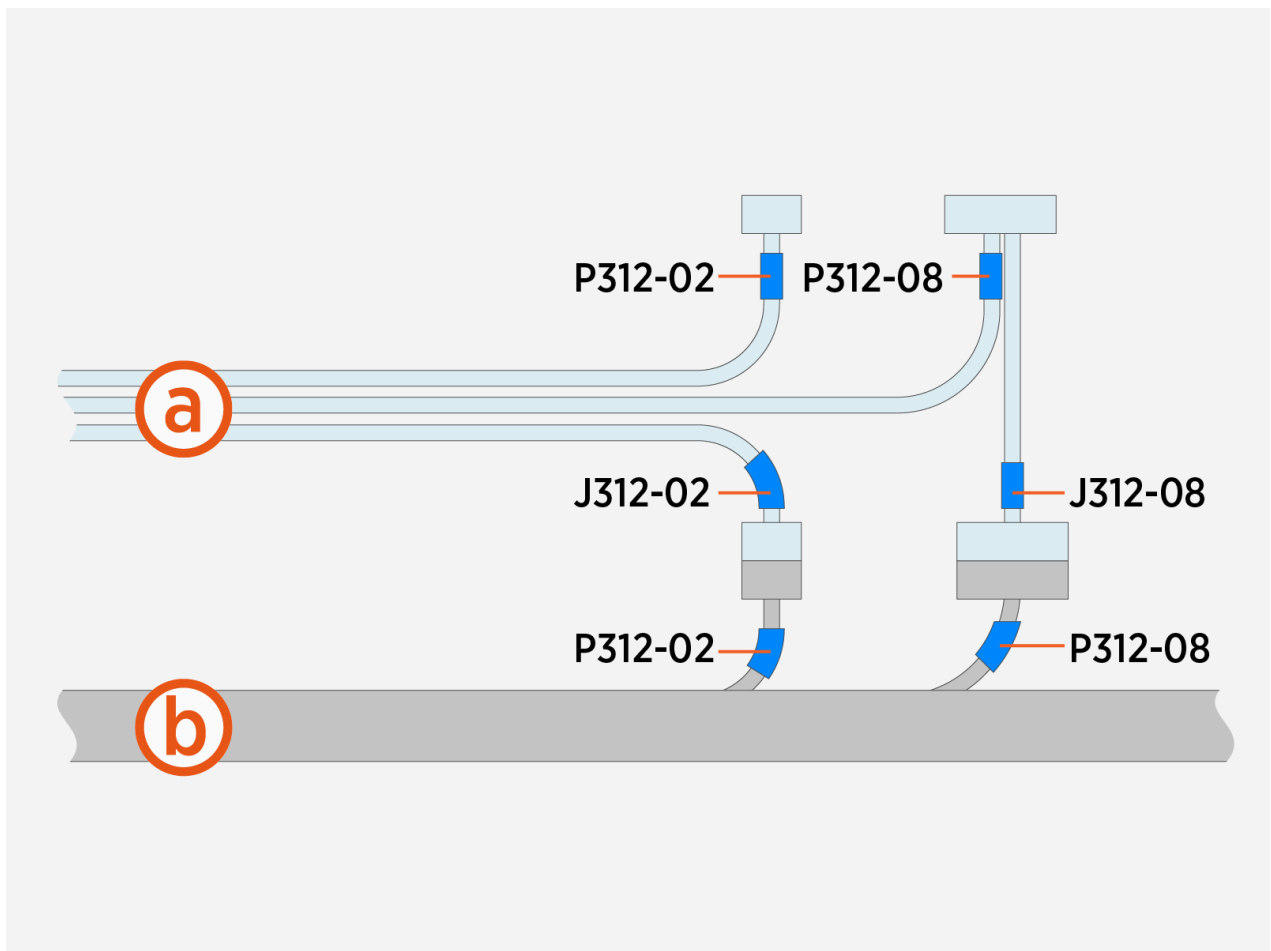
IMPORTANT: The cable port locations vary based on the CCOM model. Verify the cable labels carefully.



(a) 8-inch CCOM

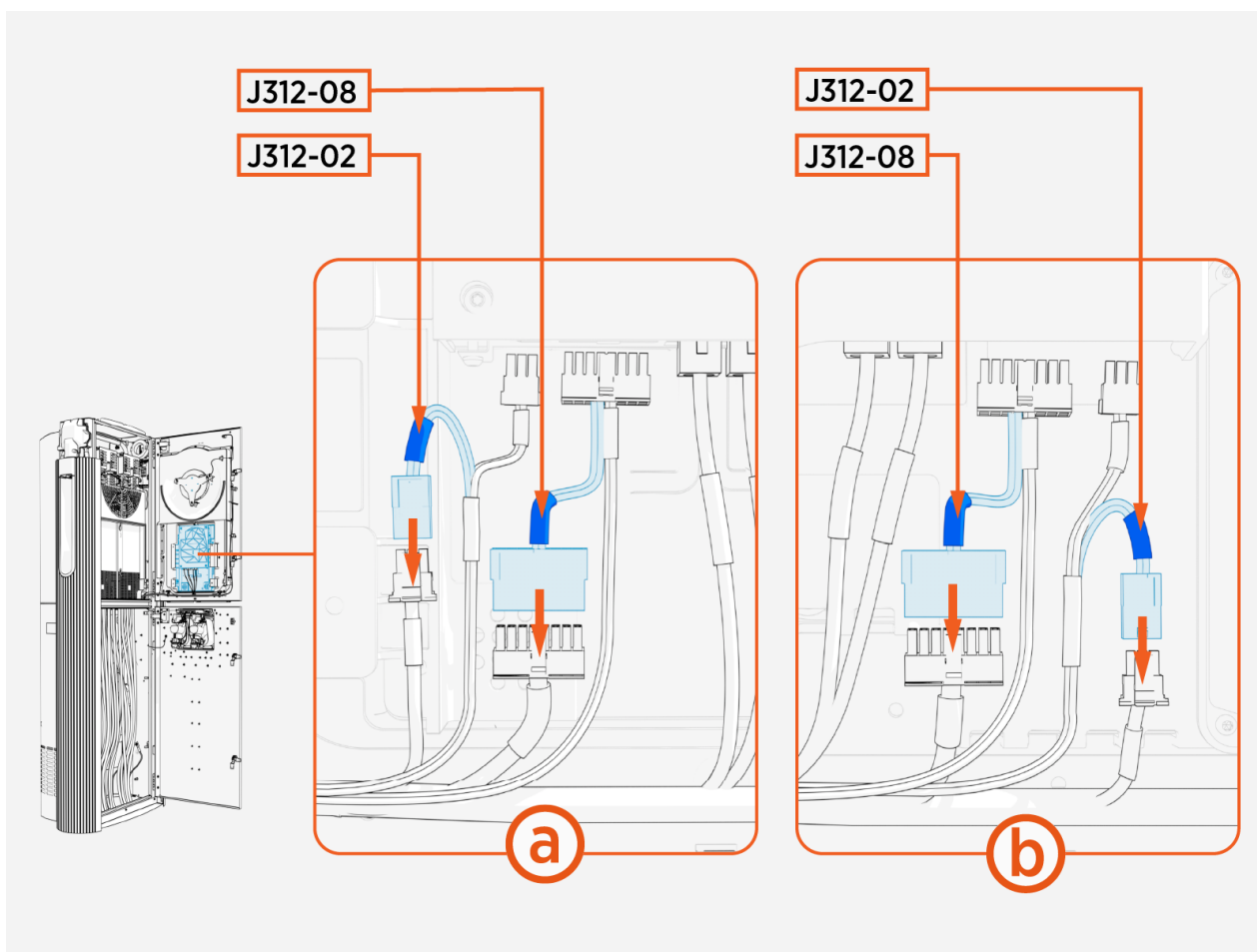
(b) 15-inch CCOM

4. Study the diagram below, which illustrates the required connections between the Omni Port cable harness and the door main cable harness.



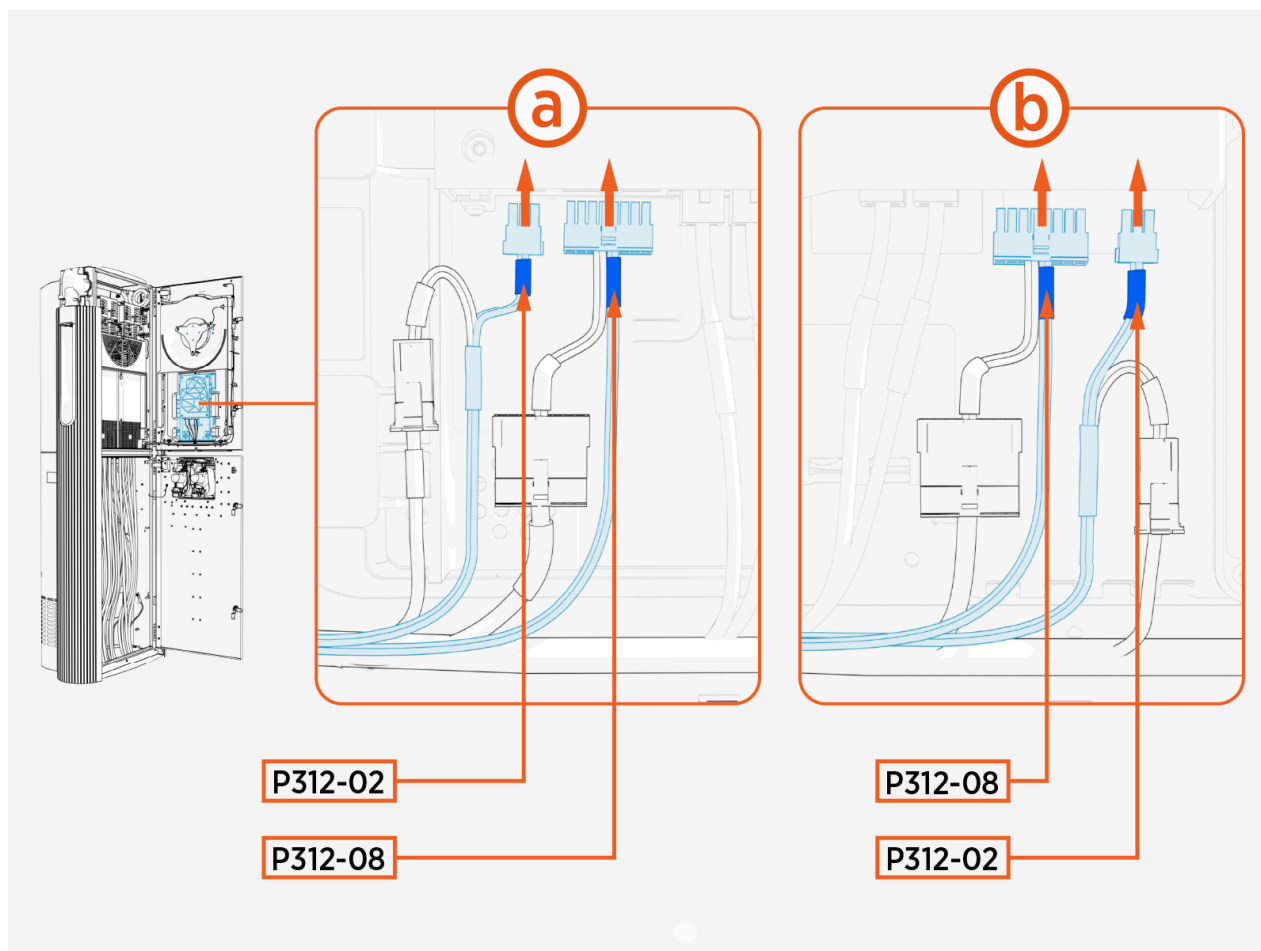
- (a) Omni Port cable harness
(b) Door main cable harness

5. Connect Omni Port cables J312-08 and J312-02 (highlighted below) to cables P312-08 and P312-02 of the door main cable harness.



- (a) 8-inch CCOM
- (b) 15-inch CCOM

6. Connect Omni Port cables P312-02 and P312-08 to the CCOM.

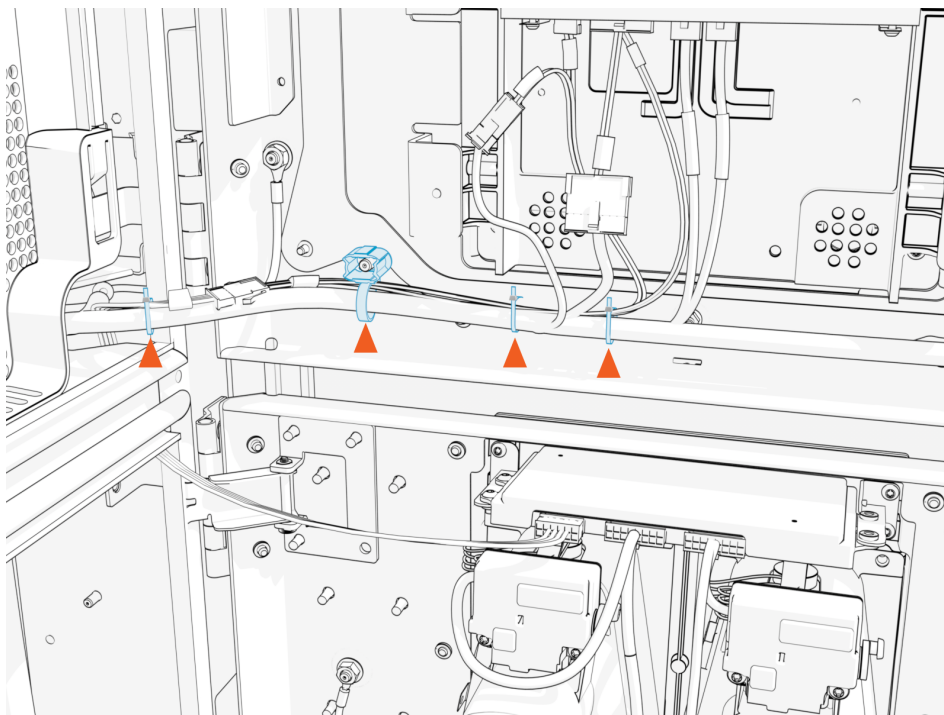


- (a) 8-inch CCOM
(b) 15-inch CCOM

7. Use zip ties to secure the Omni Port cables to the main cable harness.



IMPORTANT: Pull excess cable into the Power Link 2000 pedestal to ensure there is no loose wire hanging from the door. Loose wires may get pinched when closing the door.



Install Cable Management Kit 5

The Power Link 2000 can be installed with standard cable management kit (CMK), tall CMK, or overhead CMK for managing different length charging cables. Depending on the space or clearance available above the Power Link 2000, the standard and tall CMK may be installed at one of two height settings, a minimum or maximum height.

CMK Type	Compatible Charging Cable Length	Installation Height	
		Minimum	Maximum
Standard	Standard length (5.8 m or 19 ft)	2.21 m (7 ft 3 in)	2.41 m (7 ft 11 in)
Tall	Medium length (7.6 m or 25 ft)	2.41 m (7 ft 11 in)	3 m (10 ft)
Overhead		-	-

Access Pre-installed CMK Mast

To access the pre-installed CMK mast, complete the following steps:

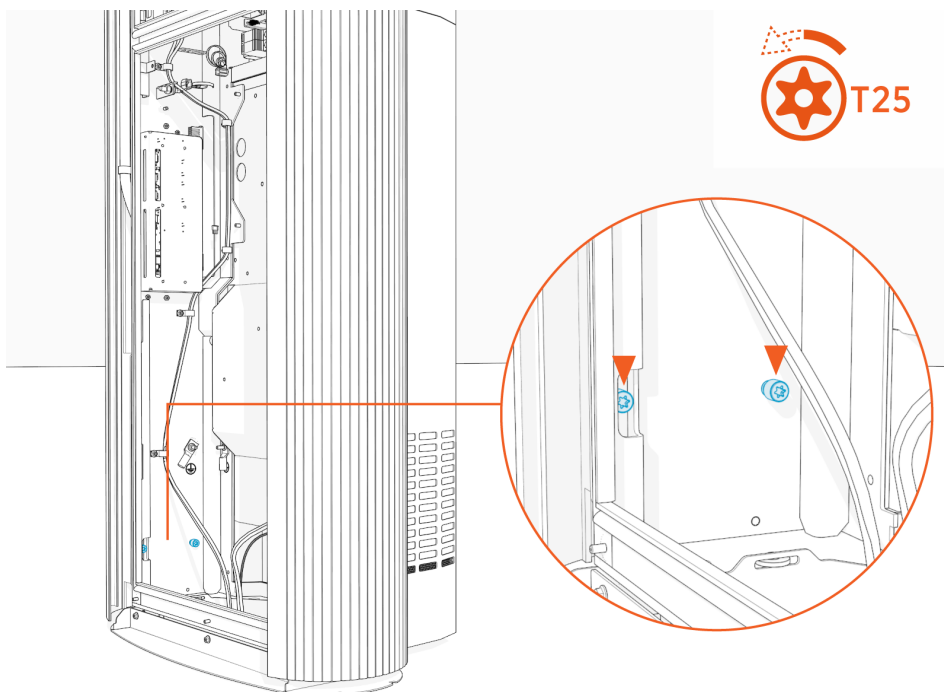


IMPORTANT: Power Link 2000 with LCC ships with a CMK mast preinstalled at maximum height. If the minimum height is needed, follow instructions given in this section to remove the side panels and upper rear cover of the Power Link 2000. This provides access to adjust the CMK mast position. Otherwise, skip this step.

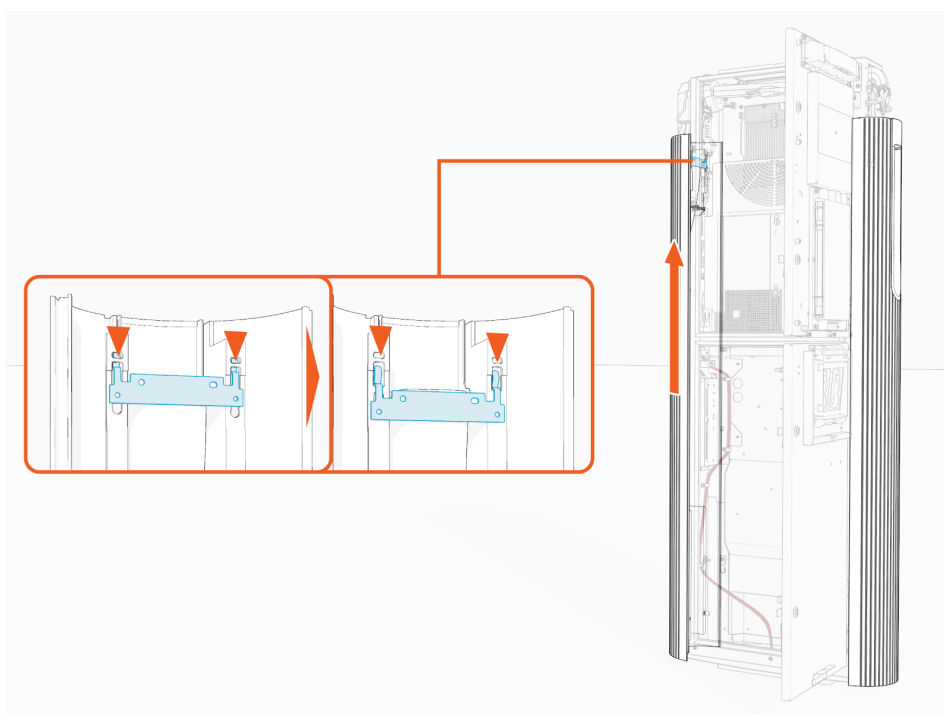
Remove Side Panels

To remove the side panels, complete the following steps:

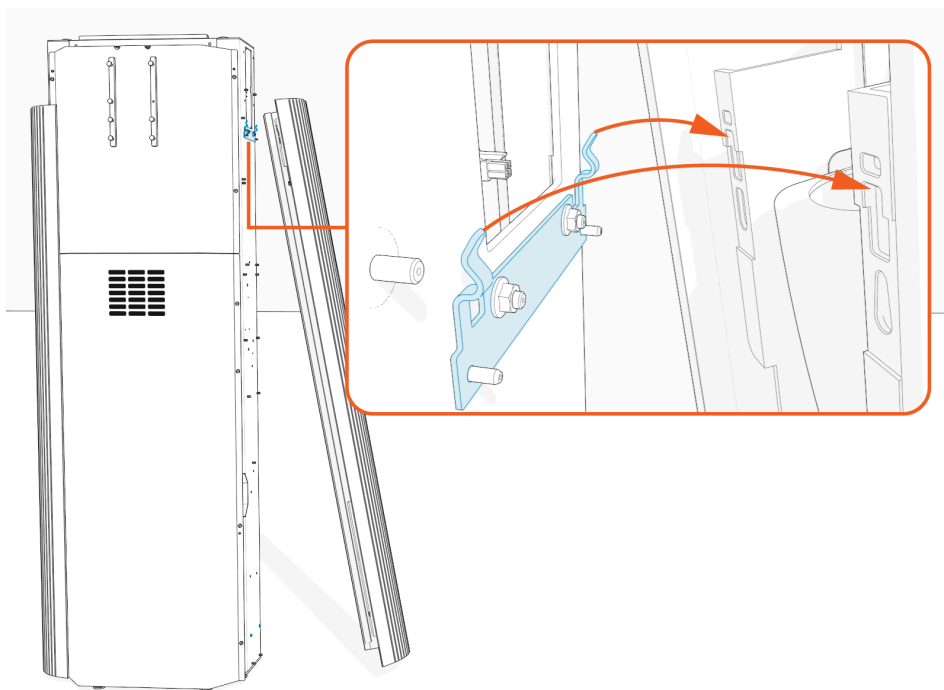
1. Loosen the screws (x2).



2. Slowly push upper side of the side panel up to disengage it from hooks (x2) on the frame.



-
3. Remove the side panel and keep it aside to reinstall it later.



Remove Rear Upper Cover

To remove the rear upper cover, complete the following steps:

1. Loosen the screws (x6) to remove the rear upper cover.



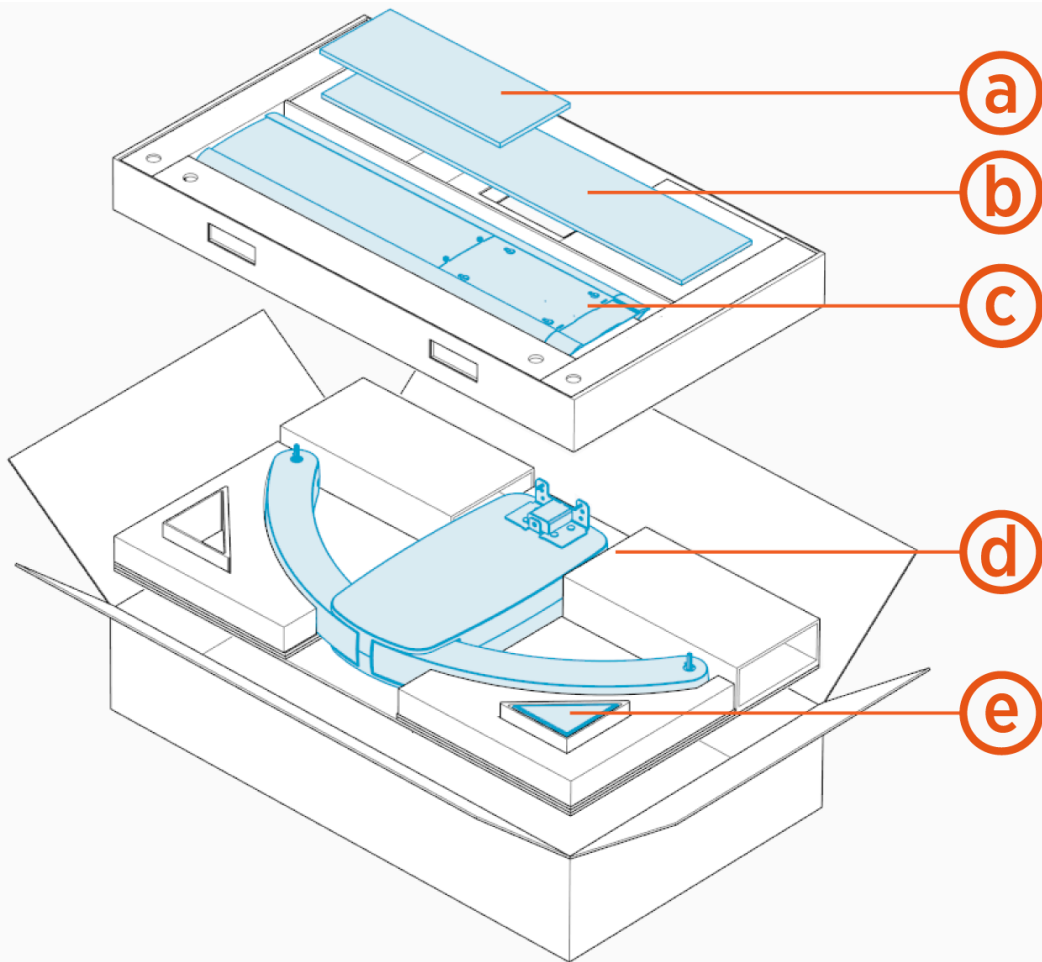
Install Standard CMK

If the site plan calls for the Power Link 2000 to be configured with a standard CMK, follow procedures in this section to install the CMK.

Kit Components

Check the standard CMK package for the following components:

Note: For any missing component, contact ChargePoint support.

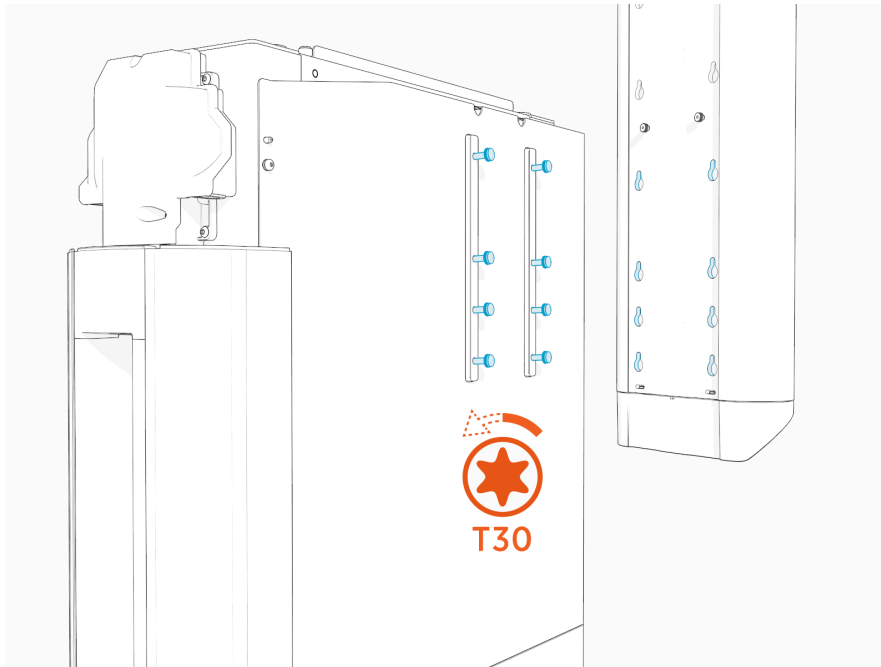


- (a) Front cover
- (b) Rear cover
- (c) Mast
- (d) Single or dual swingarm assembly
- (e) M6 Torx screws (x5)

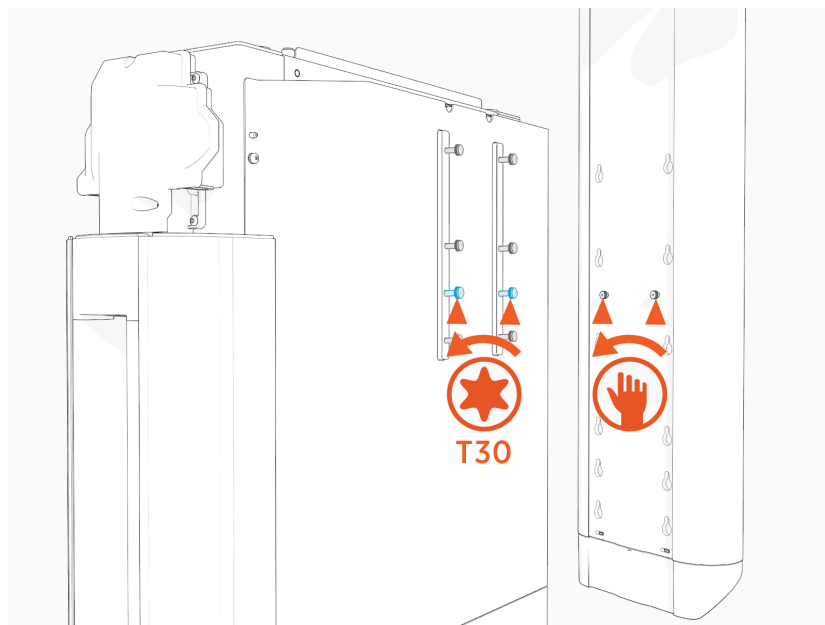
Install Mast

Note: The principles and procedures outlined in this section may be used to install a mast or to adjust the height of a preinstalled CMK mast.

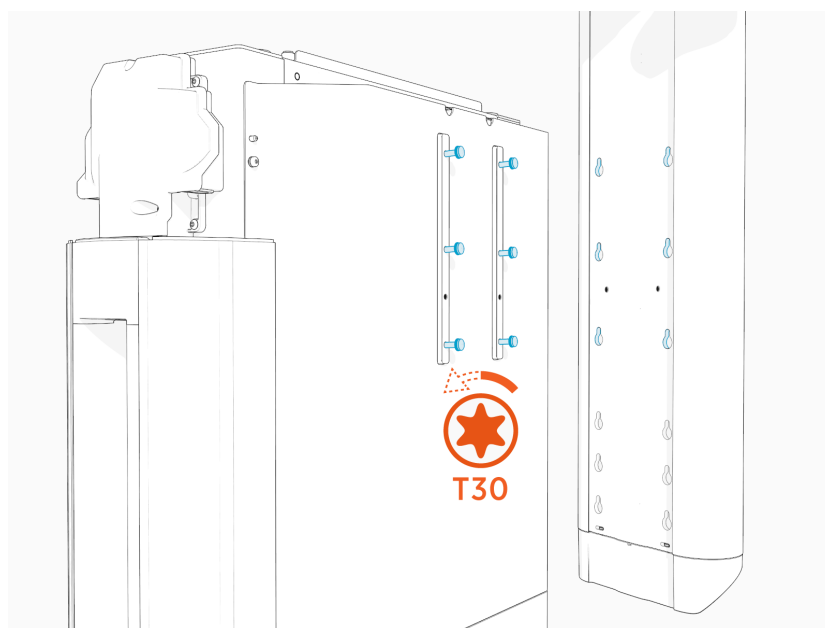
1. Loosen the preinstalled screws if they are not loose. Hook the mast to the screws.
 - To install CMK at maximum height, the mast hooks onto eight preinstalled screws.



- To install CMK at minimum height, do the following:
 - a. Remove these preinstalled screws (x2 from the rear of the Power Link 2000 and x2 from the front of the mast).

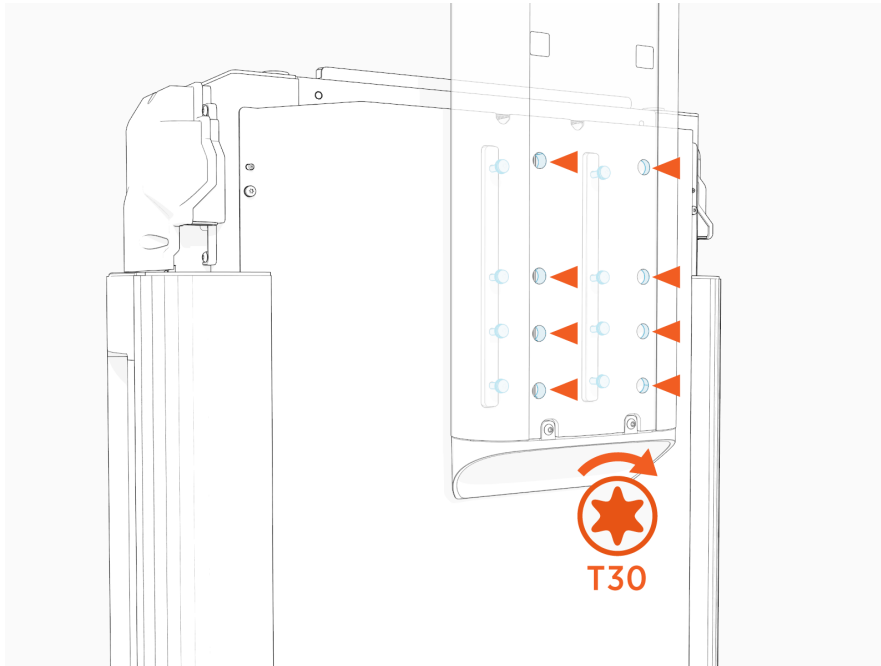


- b. Loosen and hook the mast to the remaining screws (x6).

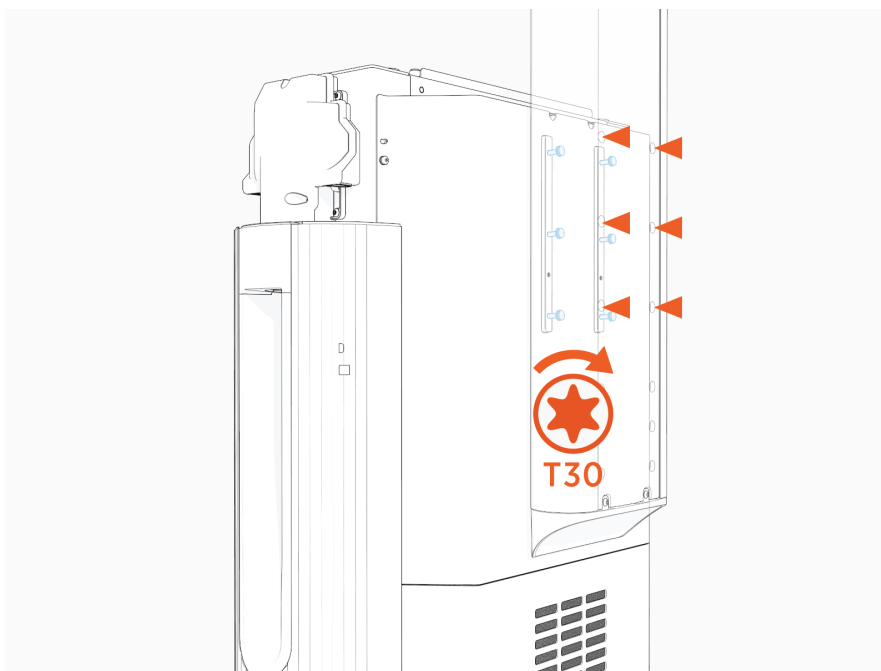


2. Torque loosened screws to 5.6 Nm (50 in-lb) through the screw holes at the back of the mast.

- Maximum height:



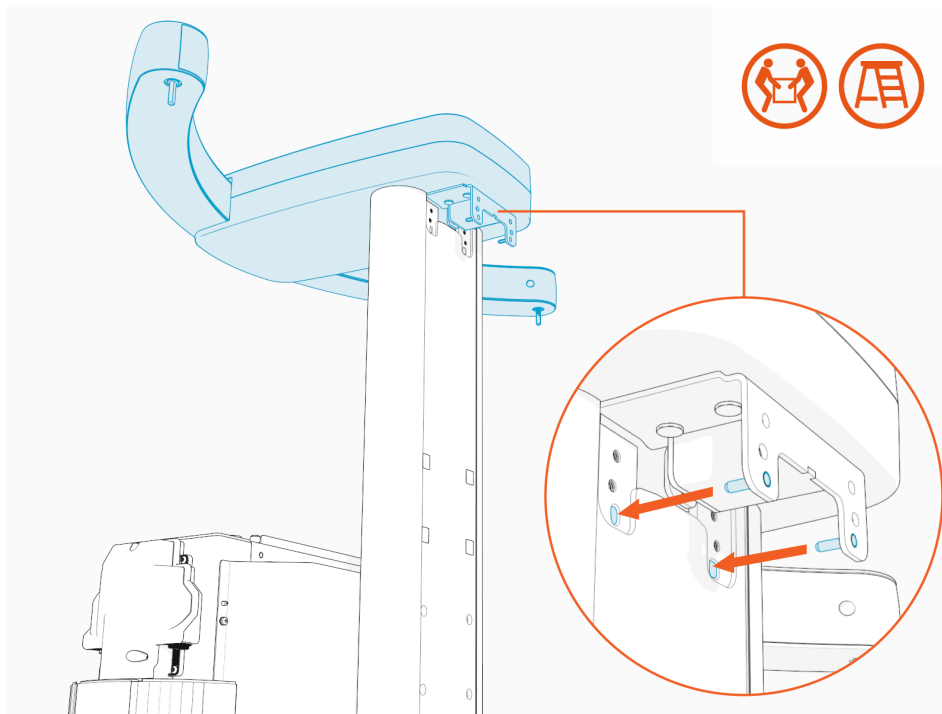
- Minimum height:



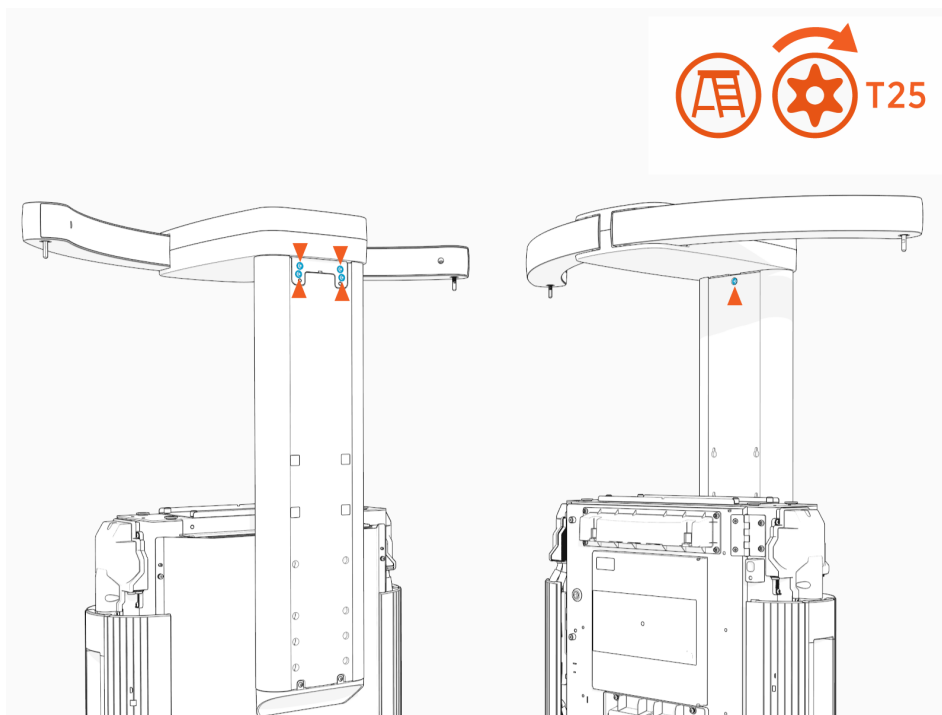
Install Swingarm Assembly

To install the swingarm assembly, complete the following steps:

1. Find the M6 Torx screws (x5) shipped in the standard CMK package.
2. Install the swingarm assembly onto the mast.



3. Install the M6 Torx screws (x5) (x4 at rear and x1 at front) and torque to 5.6 Nm (50 in-lb).



4. Suspend charging cable.

5. Install covers.

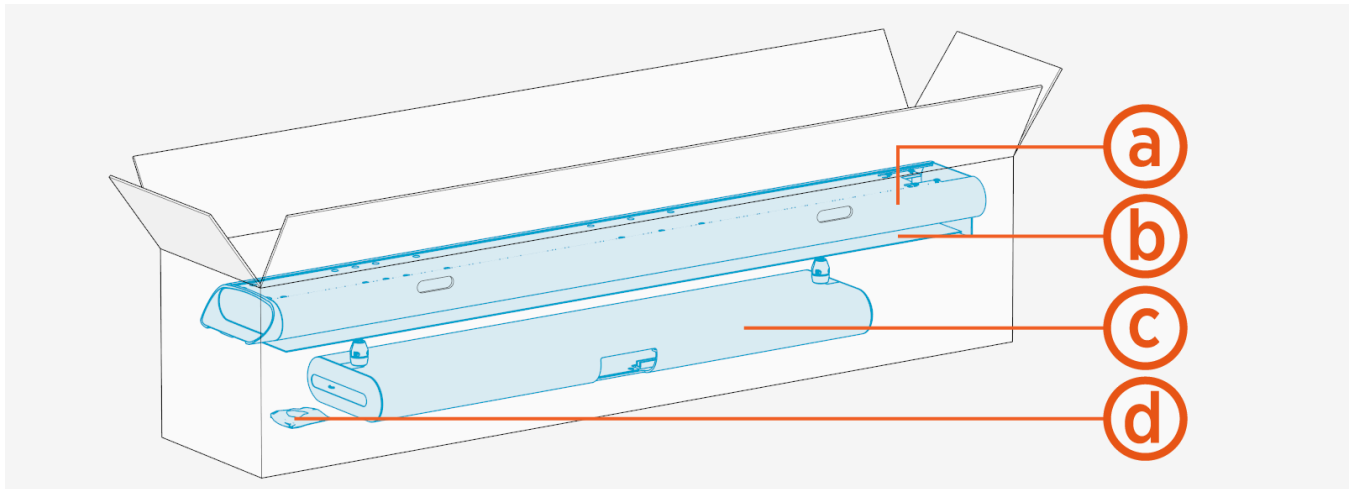
Install Tall CMK

If the site plan calls for the Power Link 2000 to be configured with a tall CMK, follow procedures in this section to install the CMK.

Kit Components

Check the tall CMK package for the following components:

Note: For any missing component, contact ChargePoint support.

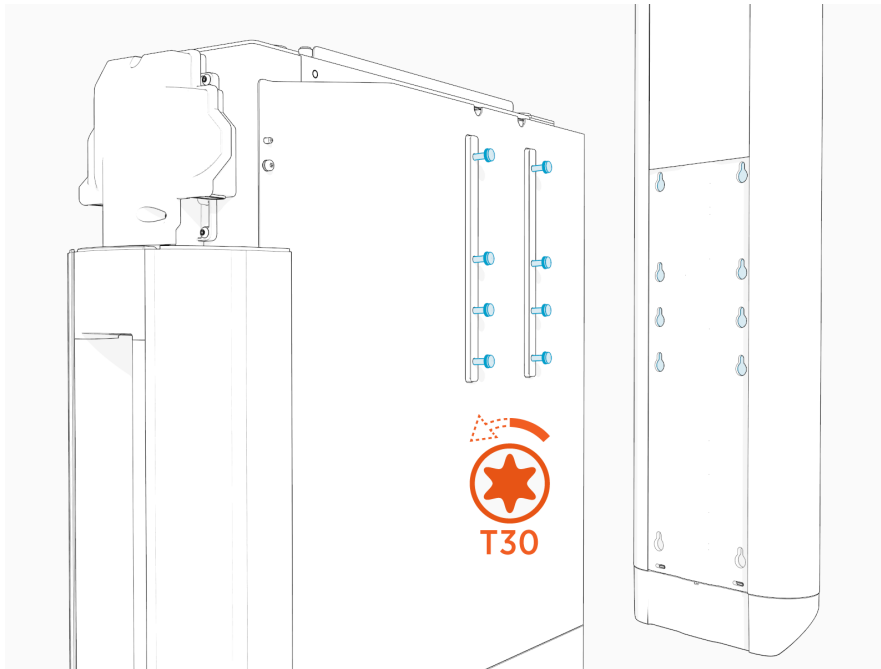


- (a) Mast
- (b) Front and rear covers
- (c) Single or dual tall CMK assembly
- (d) M6 Torx screws (x8) and M10 hex screws (x4)

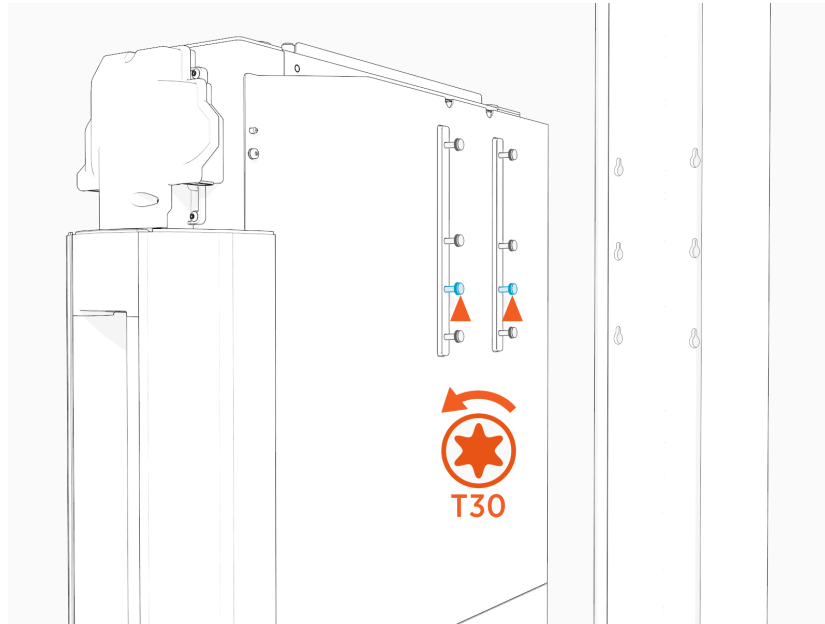
Install Mast

Note: The principles and procedures outlined in this section may be used to install a mast or to adjust the height of a preinstalled CMK mast.

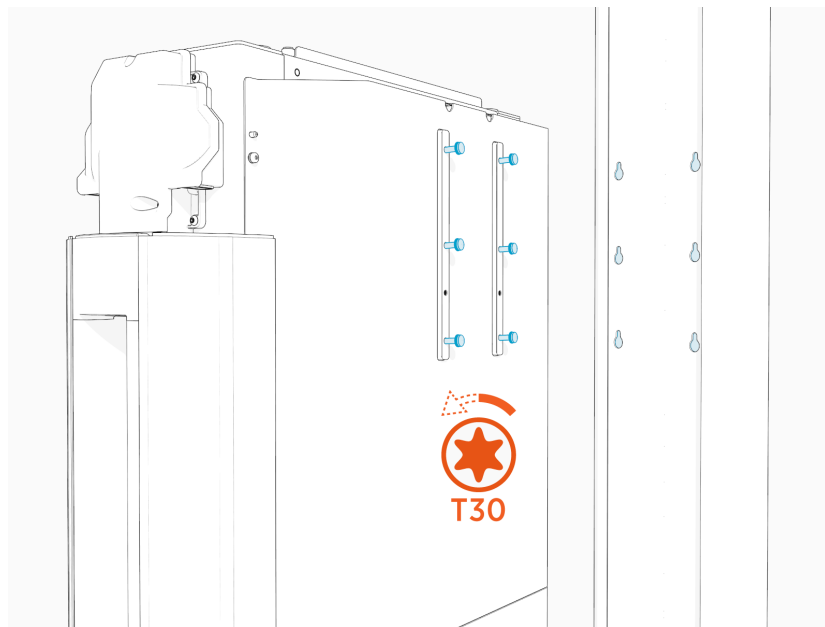
1. Loosen the preinstalled screws if they are not loose, and hook the mast to the screws.
 - To install CMK at maximum height, the mast hooks onto eight preinstalled screws.



- To install CMK at minimum height, do the following:
 - a. Remove these preinstalled screws (x2 from the rear of the Power Link 2000).

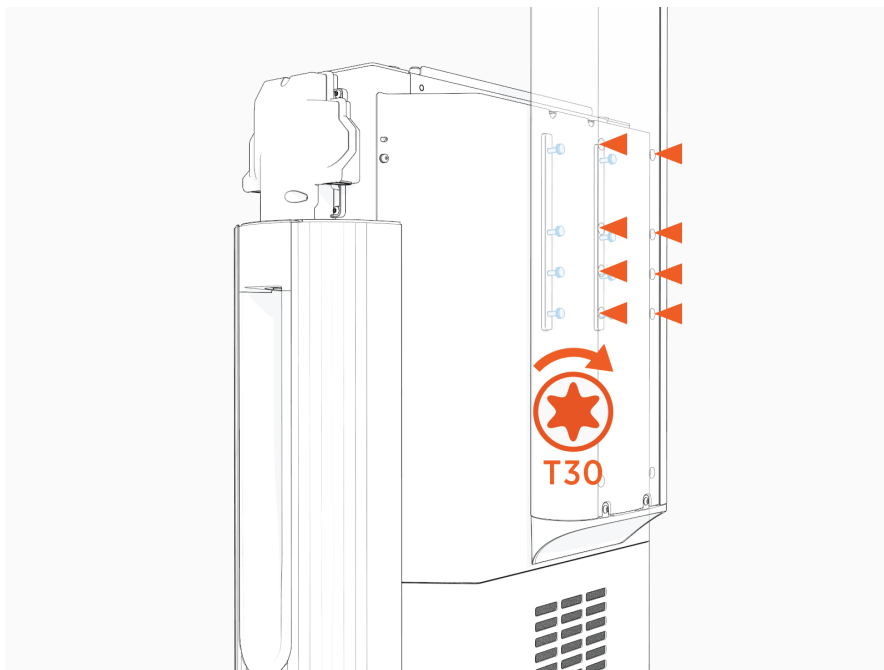


- b. Loosen and hook the mast to these screws (x6).

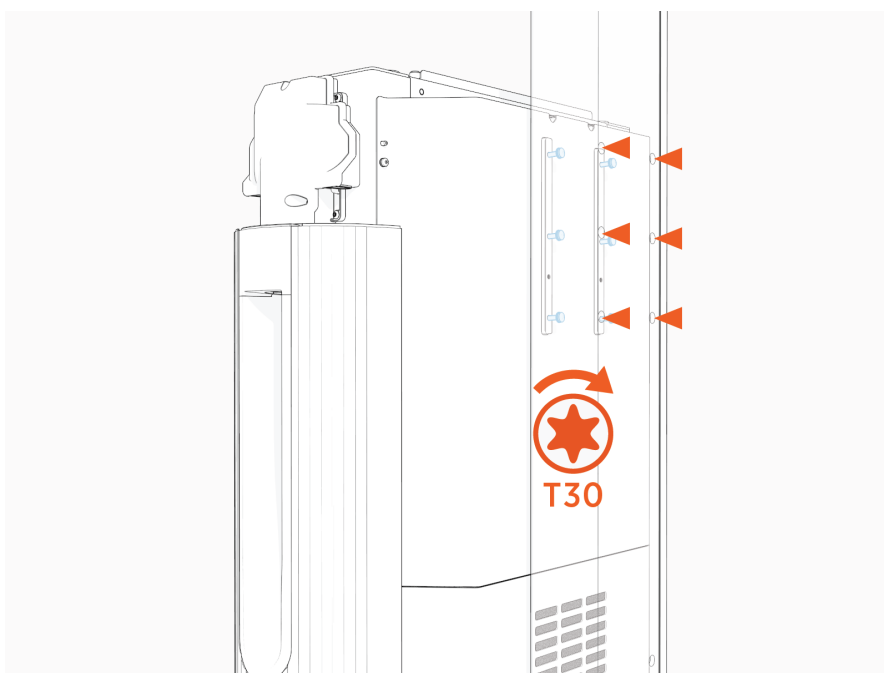


2. Torque loosened screws to 5.6 Nm (50 in-lb) through the screw holes at the back of the mast.

- Maximum height:



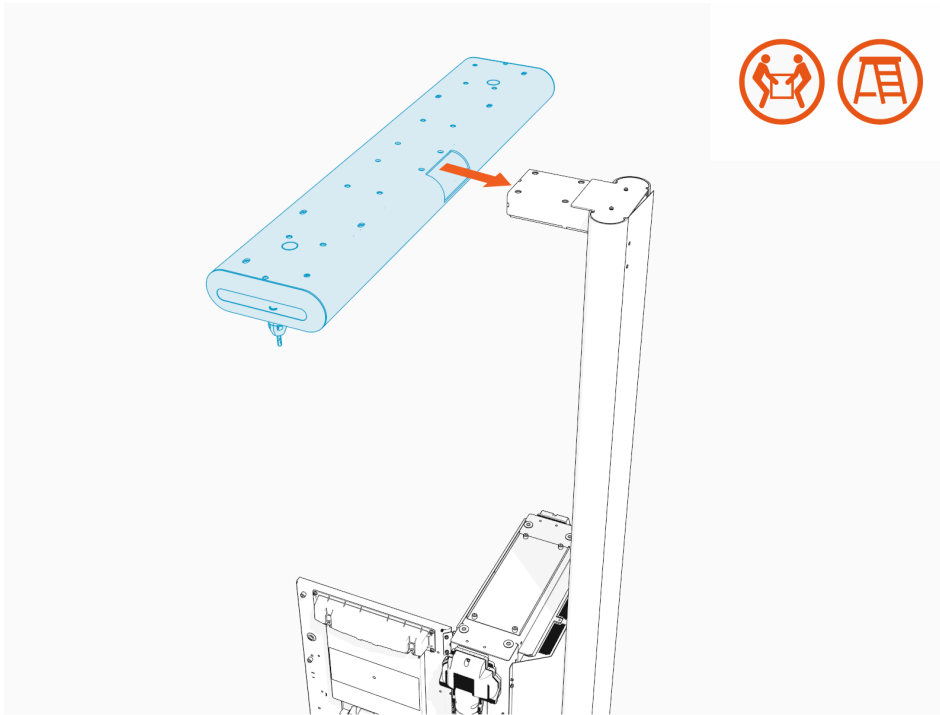
- Minimum height:



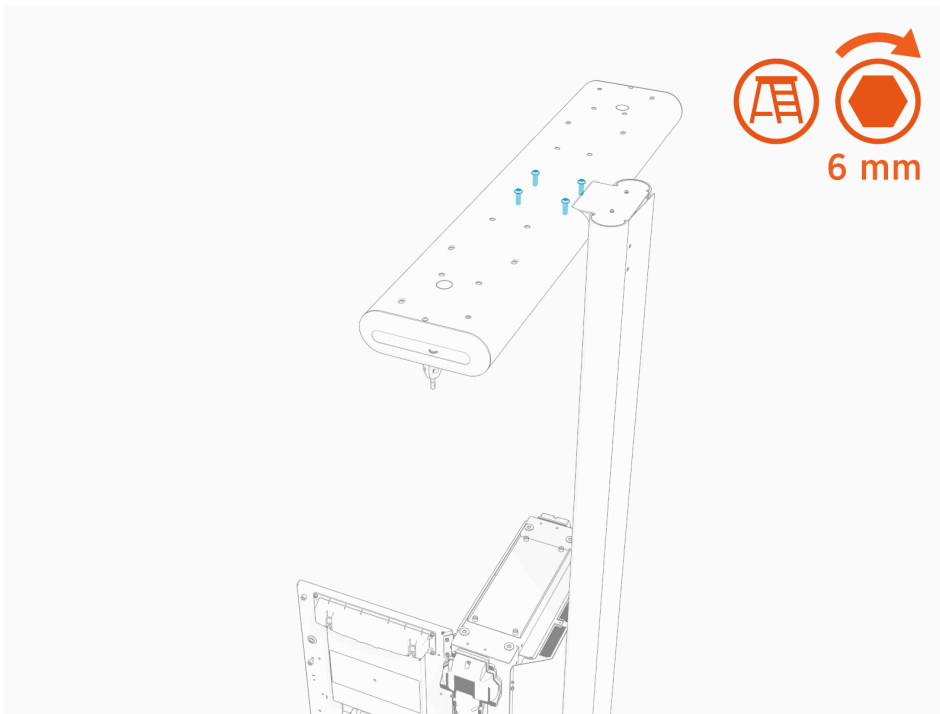
Install Tall CMK Assembly

To install tall CMK assembly, complete the following steps:

1. Find the M10 hex screws (x4) shipped in the tall CMK package.
2. Install the tall CMK assembly onto the mast.



3. Install the M10 hex screws (x4) and torque to 13.5 Nm (120 in-lb).



4. Install tetherball onto the charging cable.

5. Suspend charging cable.
6. Install covers.

Install Overhead CMK

If the site plan calls for the Power Link 2000 to be configured with an overhead CMK, follow procedures in this section to install the CMK.

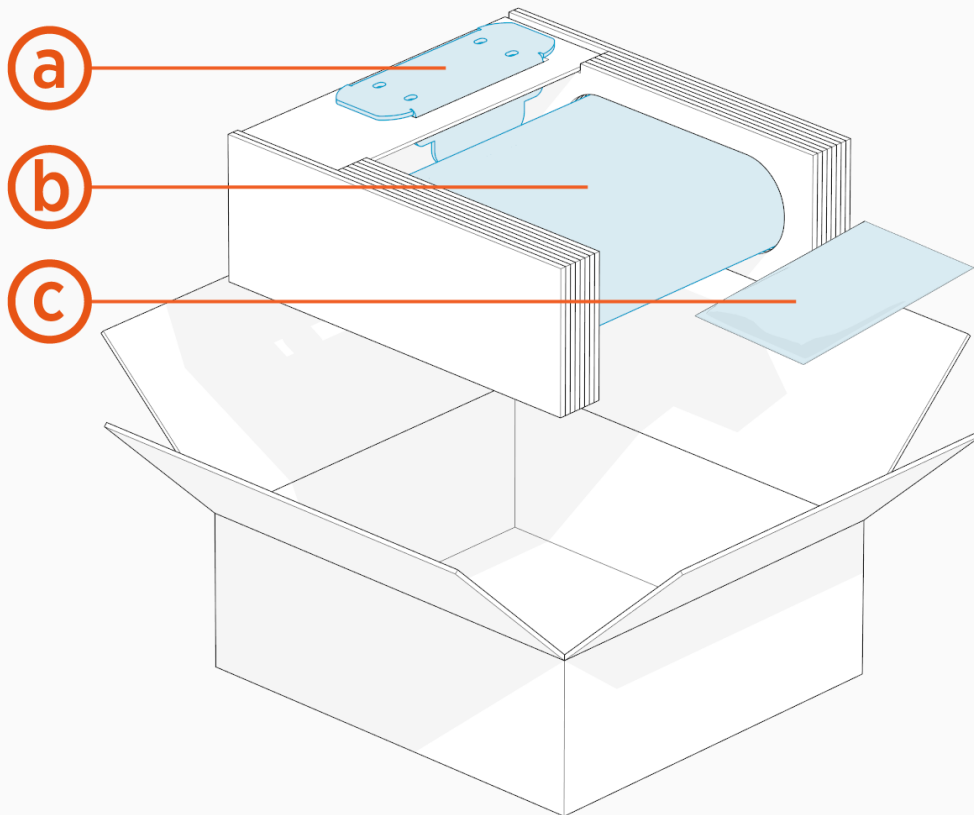


IMPORTANT: To install the overhead CMK for a pedestal-mount Power Link 2000, the site must be equipped with a pole for mounting the overhead CMK next to each of the Power Link 2000 charging cables. The pole must meet the design specifications given in the Express Plus Power Link 2000 Site Design.

Kit Components

Check the overhead CMK package for the following components:

Note: For any missing component, contact ChargePoint support.



(a) Mounting bracket

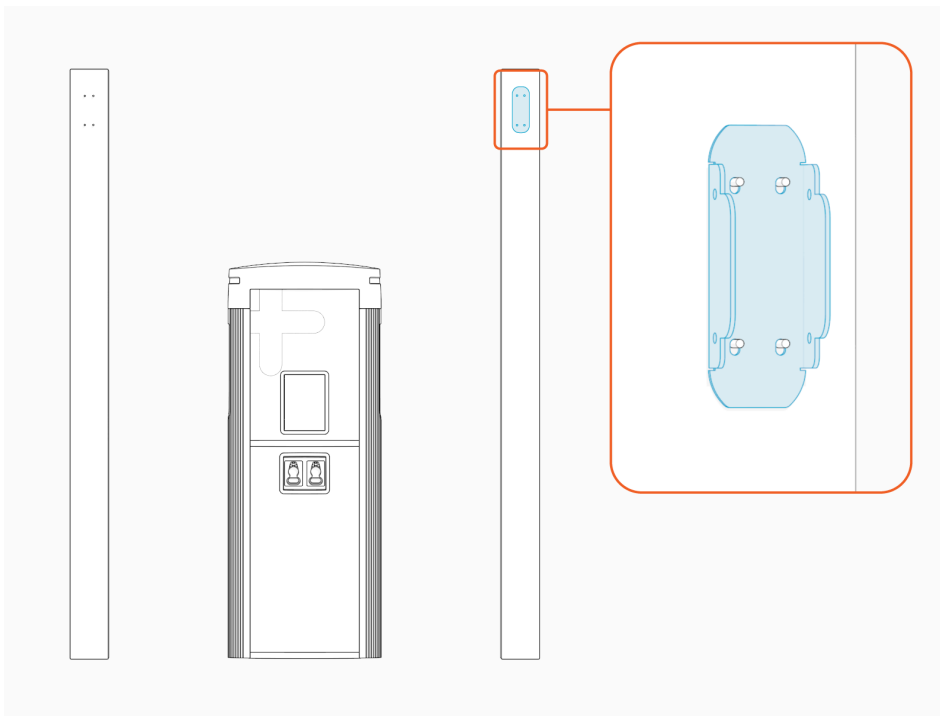
(b) Overhead CMK

(c) Hardware kit with M8 hex nuts (x4) and M6 Torx screws (x4)

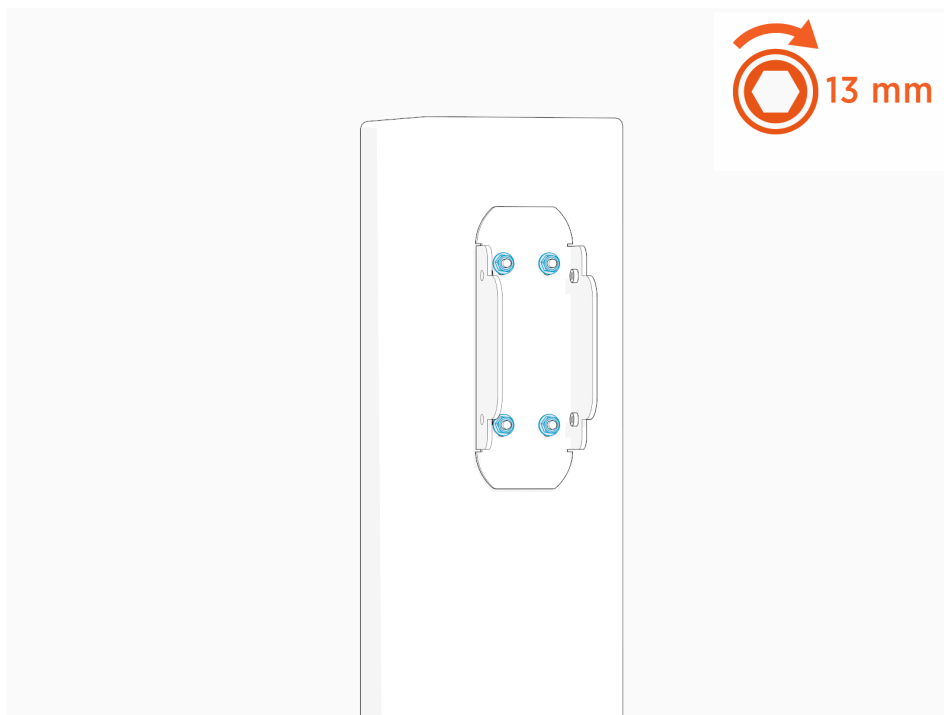
Install Overhead CMK

To install the overhead CMK, complete the following steps:

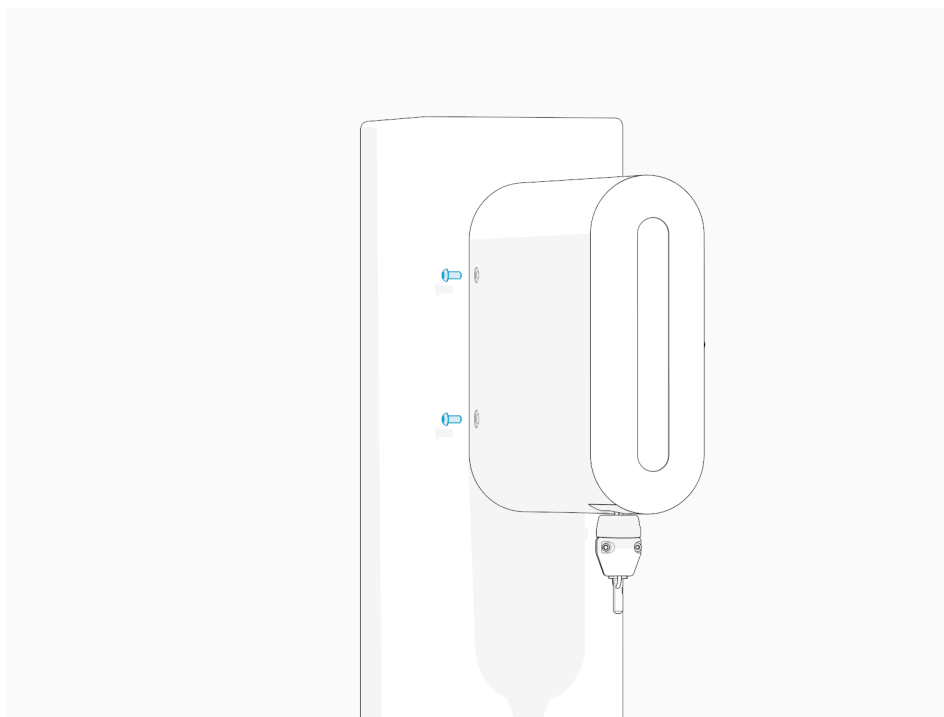
1. Find the M8 hex nuts (x4) and M6 Torx screws (x4) shipped in the overhead CMK package.
2. Install the bracket onto the pole.



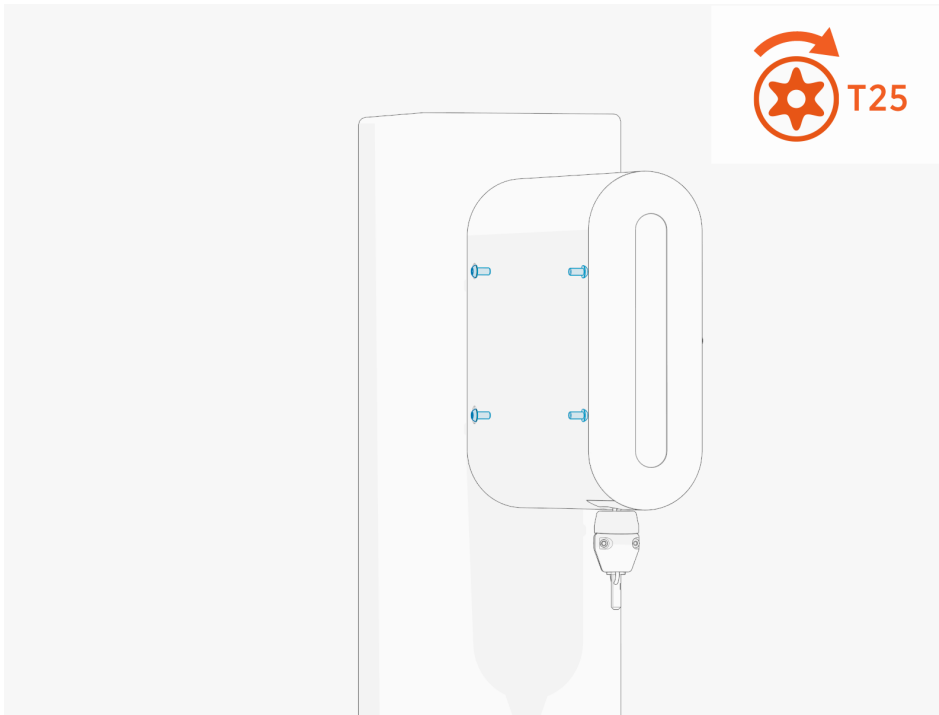
-
3. Install and torque the M8 hex nuts (x4) to 12.2 Nm (108 in-lb) to secure the bracket.



4. Align the overhead CMK onto the bracket and install M6 Torx screws (x4, x2 on the left side and x2 on the right side).



5. Torque the screws to 3.4 Nm (30 in-lb).

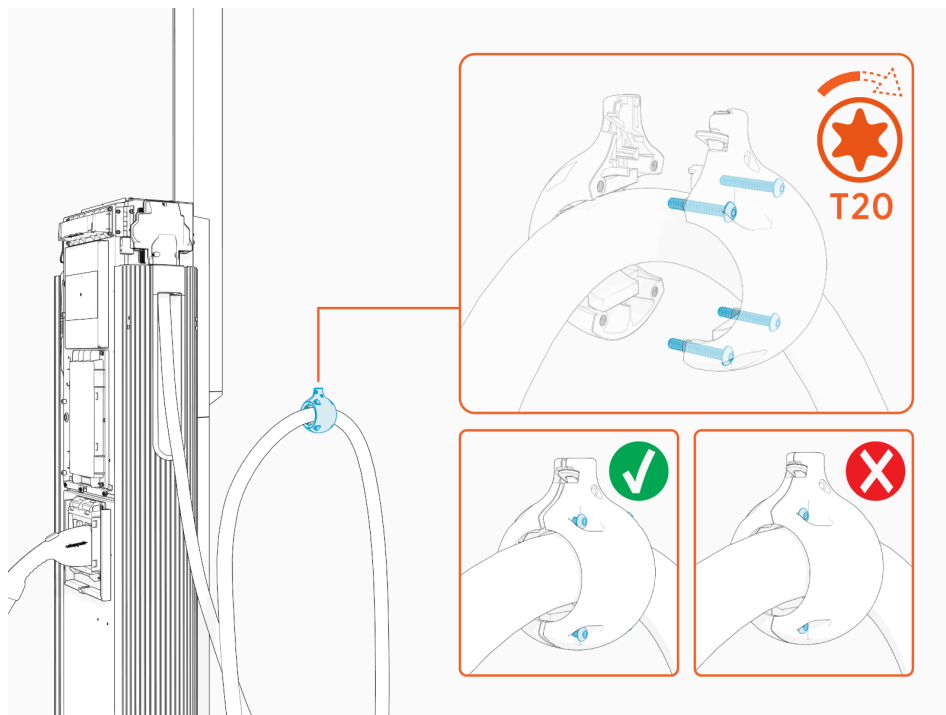


6. Install tetherball onto the charging cable.
7. Suspend charging cable.

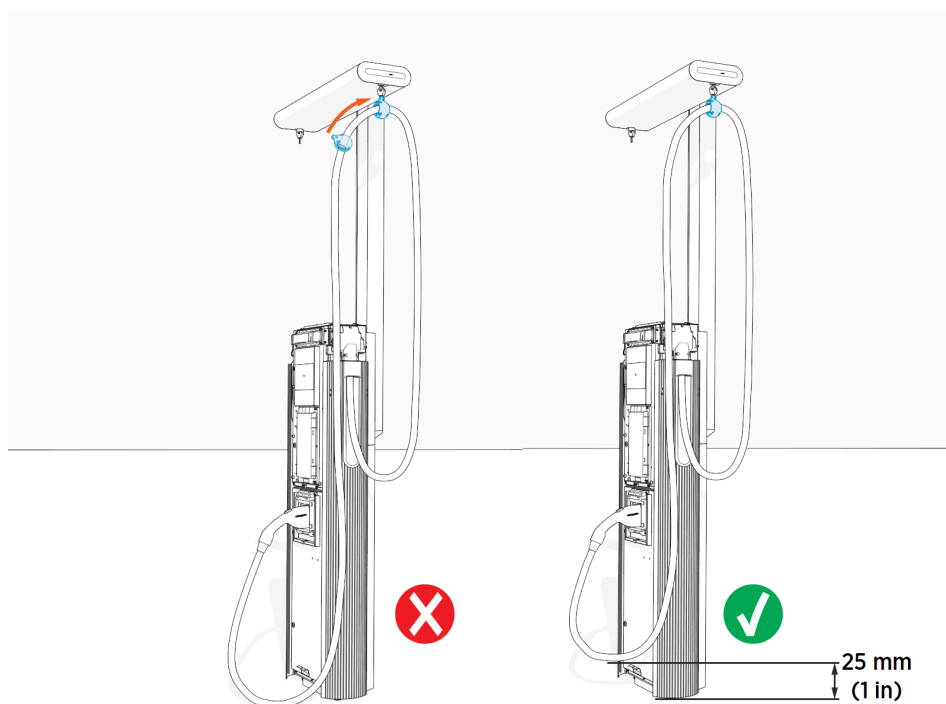
Install Ball Clamp

Standard length (5.8 m or 19 ft) charging cables come with a ball clamp preinstalled onto the cable. For non-LCC medium length (7.6 m or 25 ft) charging cables, a ball clamp is not preinstalled onto the cable. It must be installed after installing the charging cable or while installing the CMK. To install the ball clamp, complete the following steps:

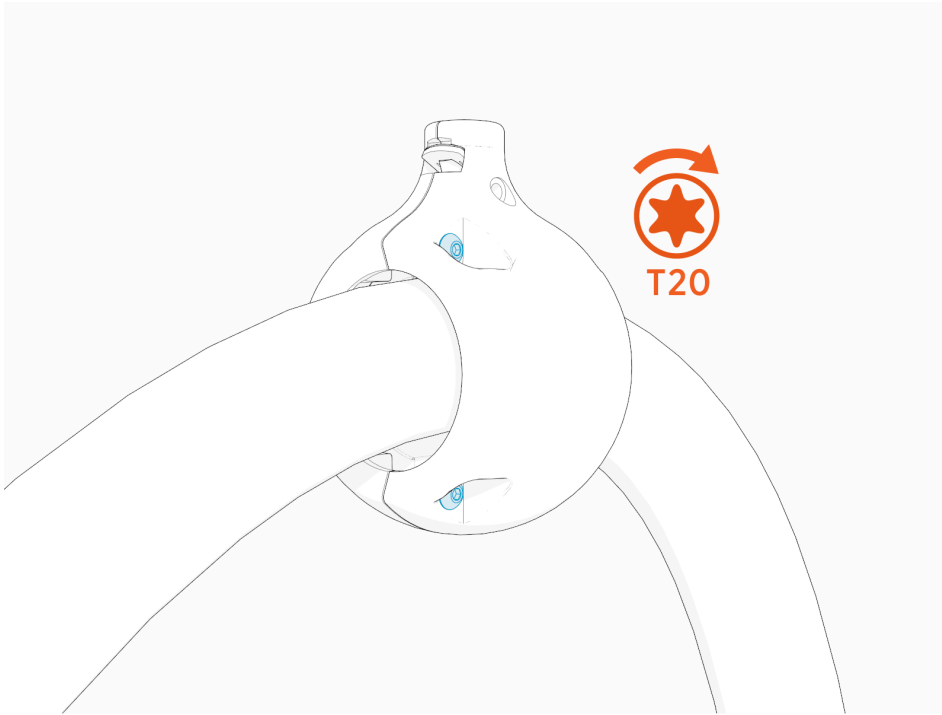
1. Loosely install the tetherball onto the cable.



2. If necessary, slide the tetherball to a position on the cable such that the lowest point of the cable remains 25 mm (1 in) off the ground when the cable is in its stored position.



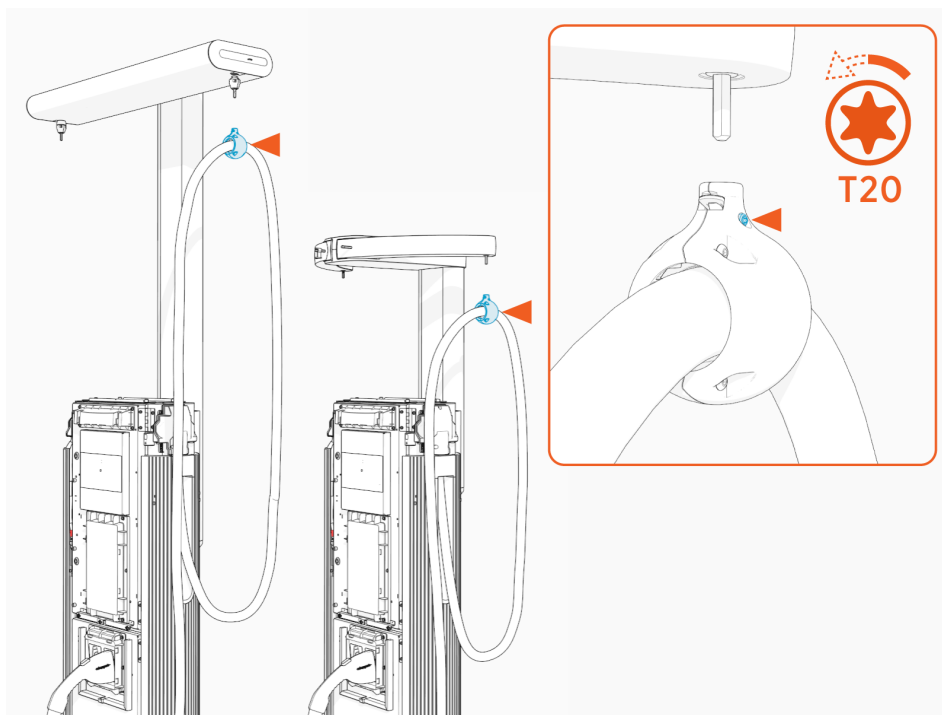
3. Torque the screws (x4) to 2.8 Nm (25 in-lb).



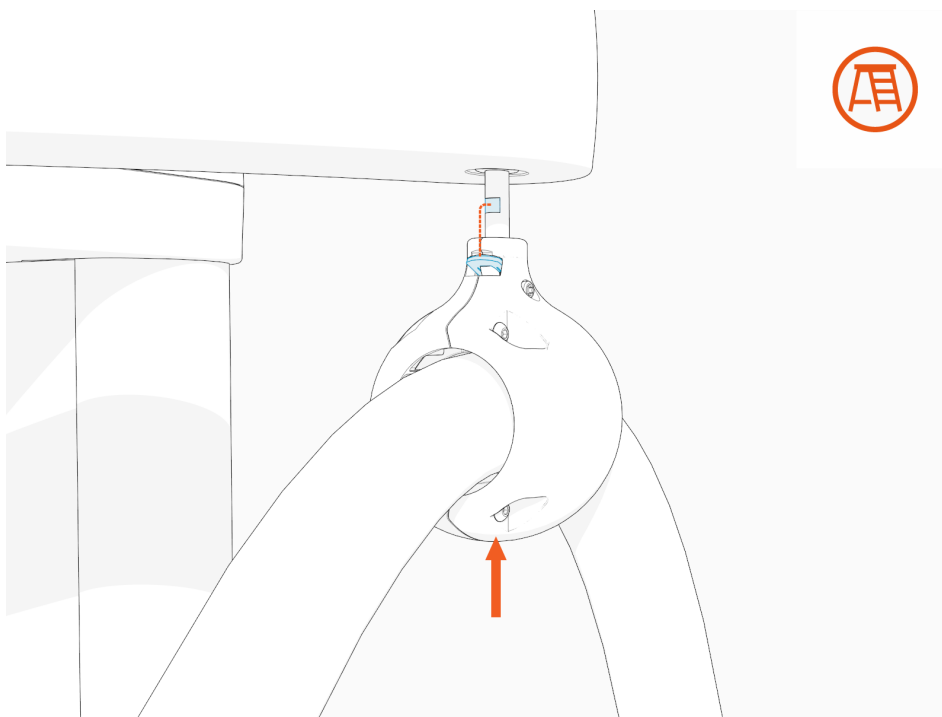
Suspend Charging Cable

To suspend the charging cable, complete the following steps:

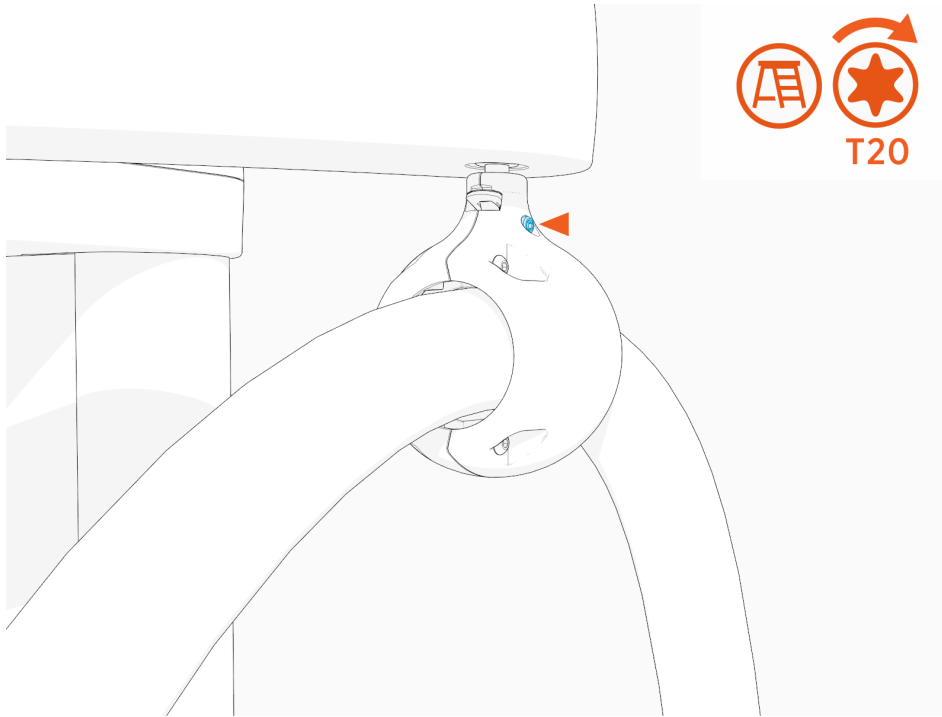
1. Loosen the screw if it is not loose.



2. Align the spring tab in the tetherball with the flat notch on the tether pin. While aligned, gently push the tetherball onto the tether pin.

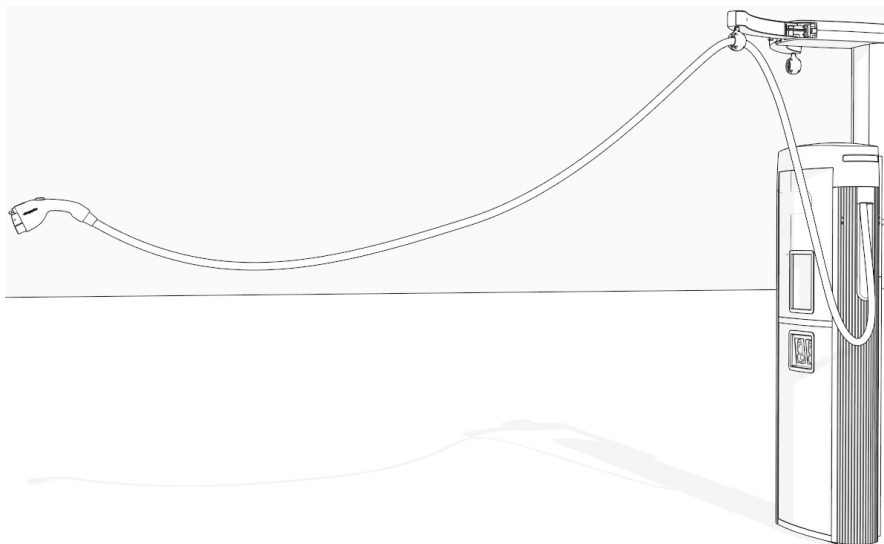


3. Torque the screw to 2.8 Nm (25 in-lb).

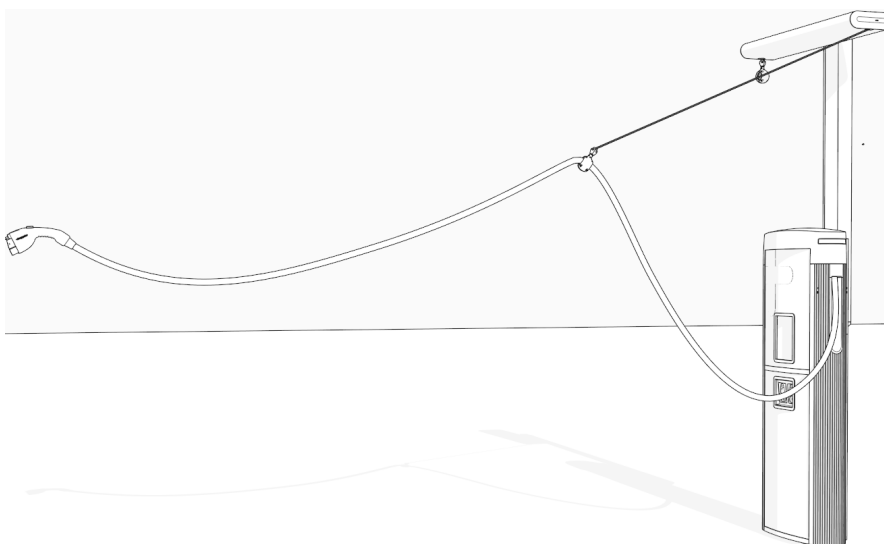


-
4. Tug on the cable to check that it is securely attached and the swingarm or tool balancer is functioning. If you find limited motion or retraction, contact ChargePoint support.

- Standard CMK swingarm extension:



- Tall CMK tool balancer extension:

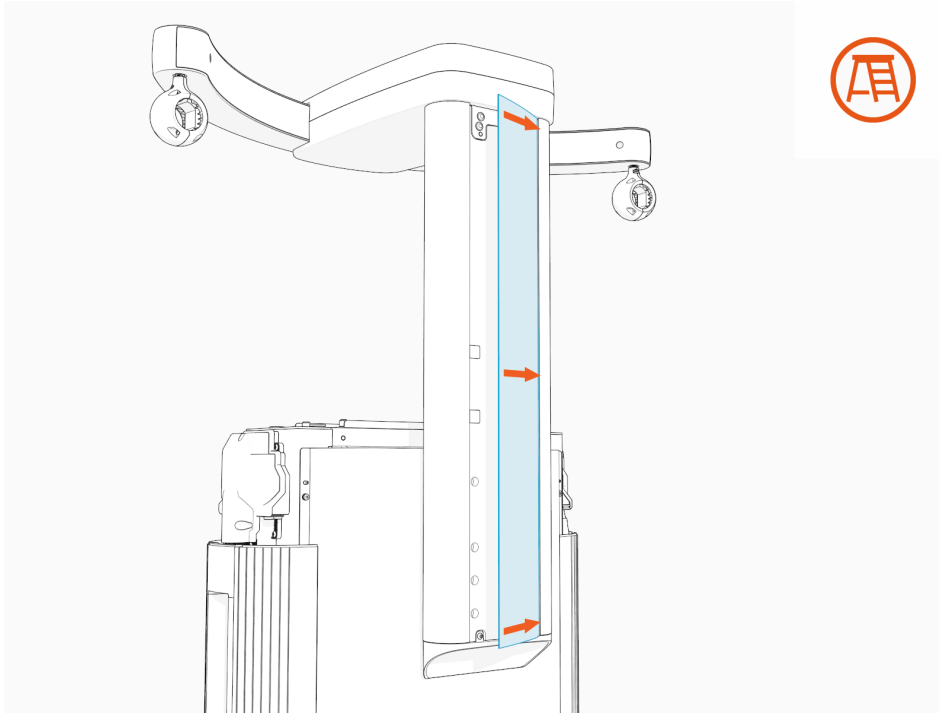


5. If two charging cables have been installed, repeat for the other side.

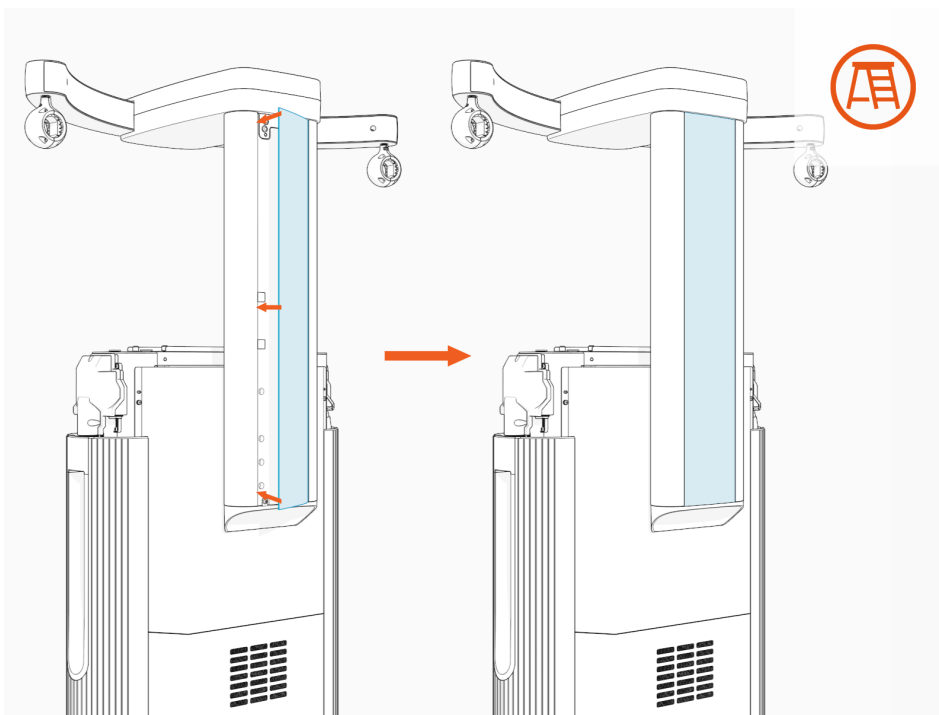
Install CMK Covers

To install the CMK covers, complete the following steps:

1. Find the front and rear covers shipped in the CMK package.
2. Insert one edge of the rear cover into one of the grooves on the rear side of the CMK mast.

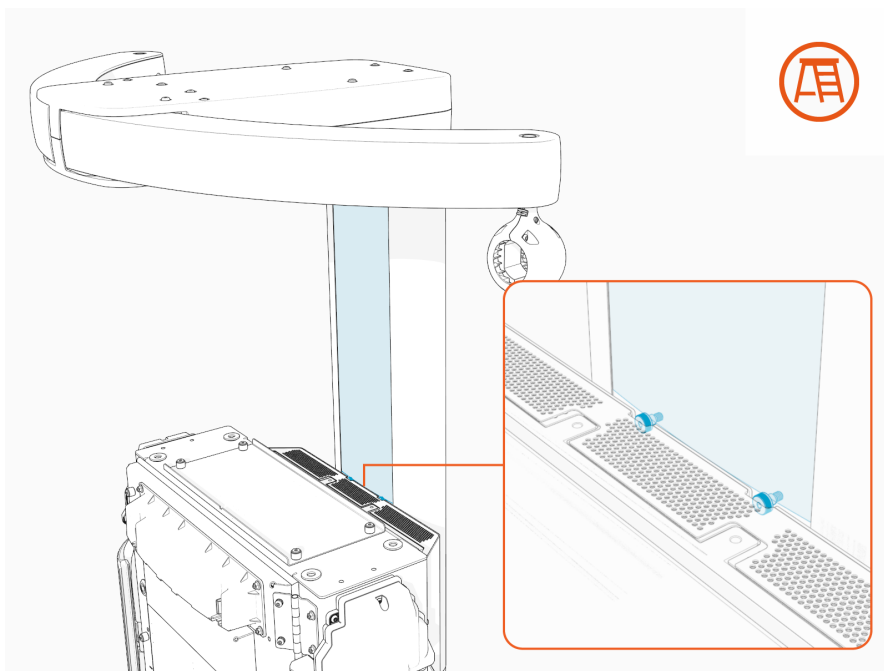


3. Gently flex the rear cover to insert its other edge into the other groove on the rear side of the CMK mast.

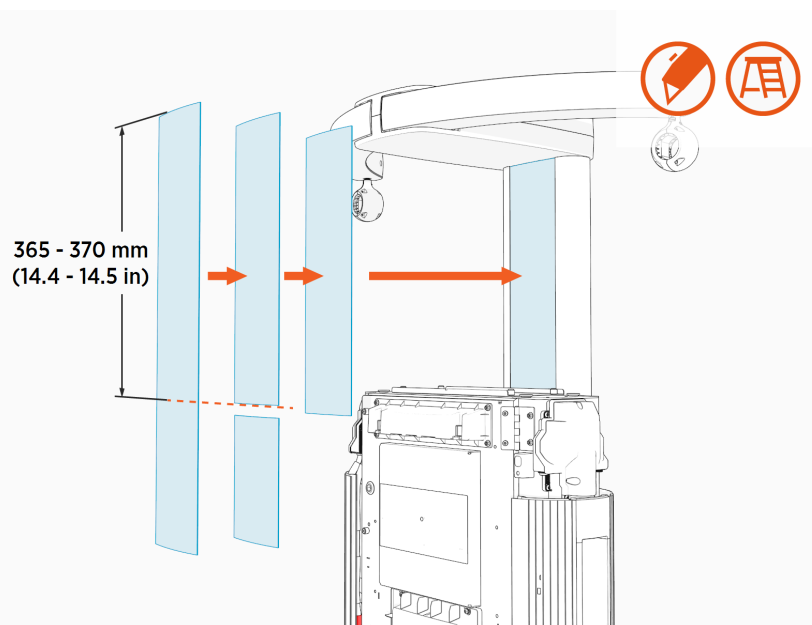


4. Repeat the above steps for the front cover and ensure the following:

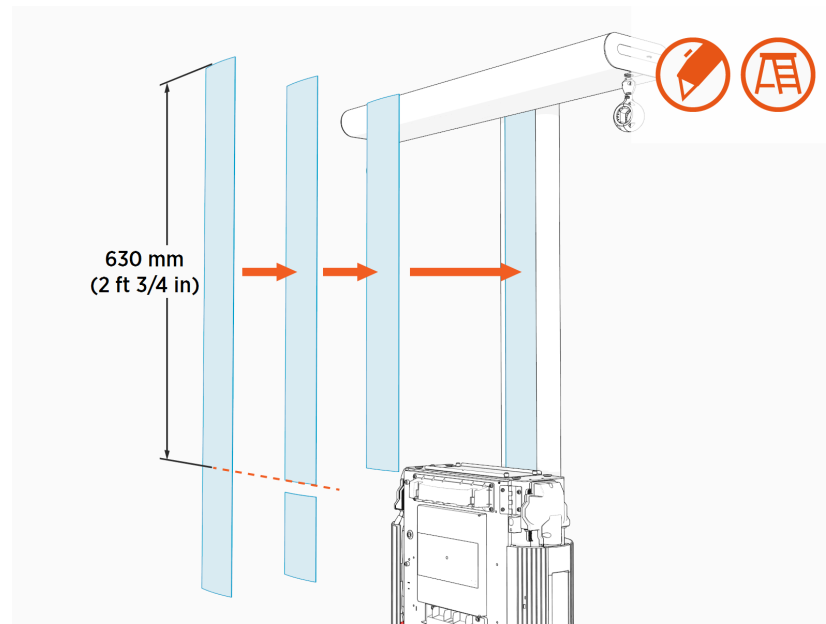
- If installing covers on the standard CMK at maximum height, make sure that the front cover is resting on the two shoulder screws on the front side of the CMK mast.



- If the CMK (either standard or tall) is installed at minimum height, cut its front cover to the following height:
 - Standard CMK's front cover:



- Tall CMK's front cover:



Install Covers 6

To install the covers, complete the following steps:



IMPORTANT: Do not reconnect the power after completing the installation (after installing the covers). An Authorized Commissioning Partner will commission, power on, pinpoint, and configure Power Link 2000 after installation.

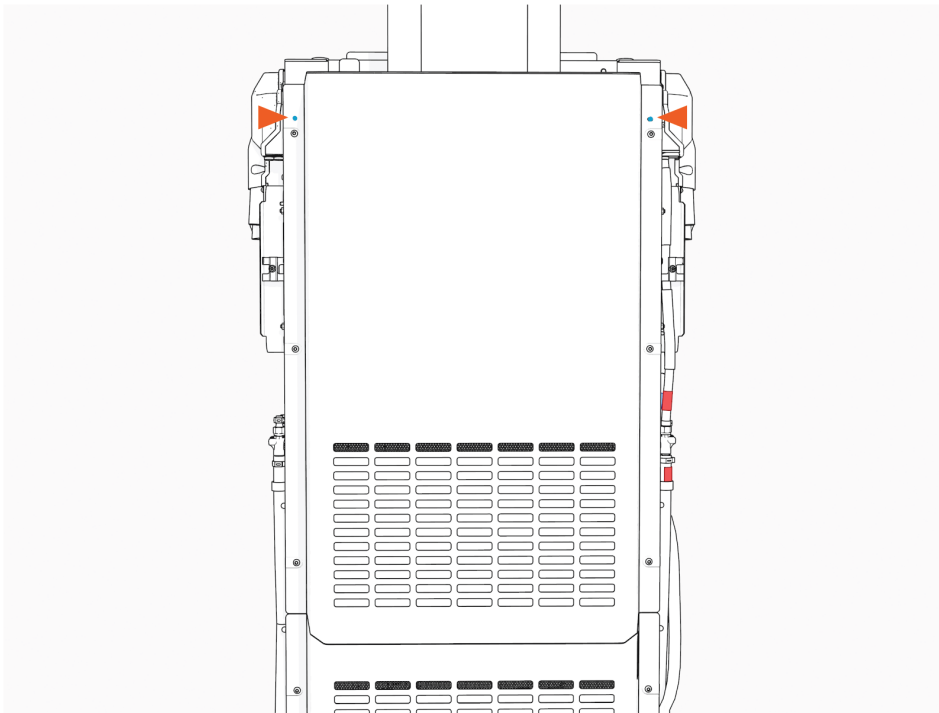
Reinstall Rear Upper Cover

To reinstall the rear upper cover, complete the following steps:



IMPORTANT: Skip this section if rear upper cover was not removed.

1. Align and seat cover onto the alignment pins (x2) on the frame.



2. Torque the screws (x6) to 4.5 Nm (40 in-lb).



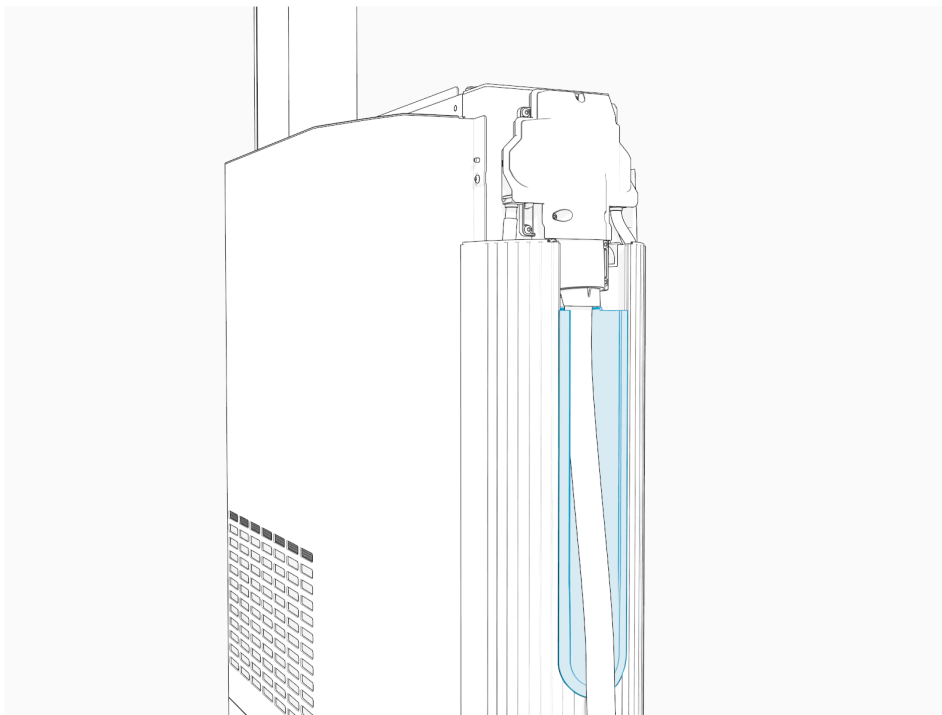
Reinstall Side Panels

To reinstall the side panels, complete the following steps:

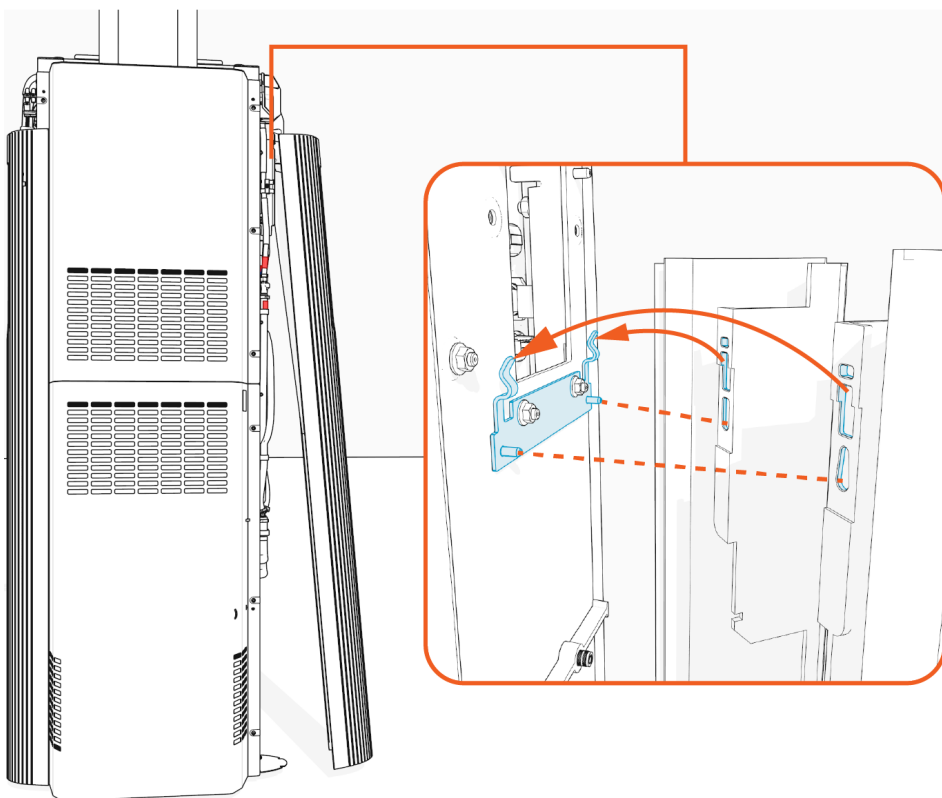


IMPORTANT: Skip this section if side panels were not removed.

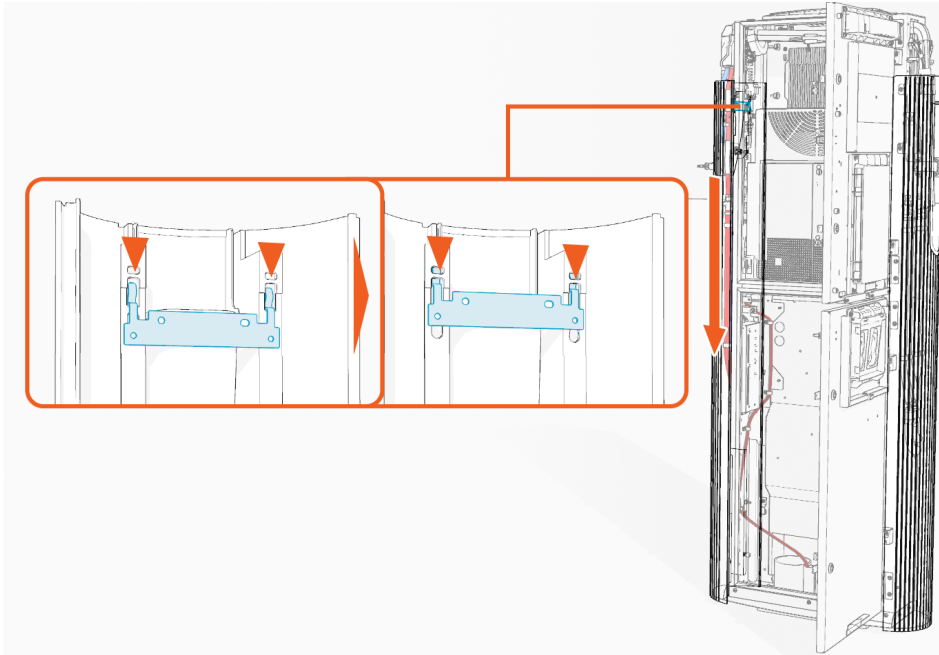
-
3. Hold the charging cable up and place it into the cable way on the side panel.



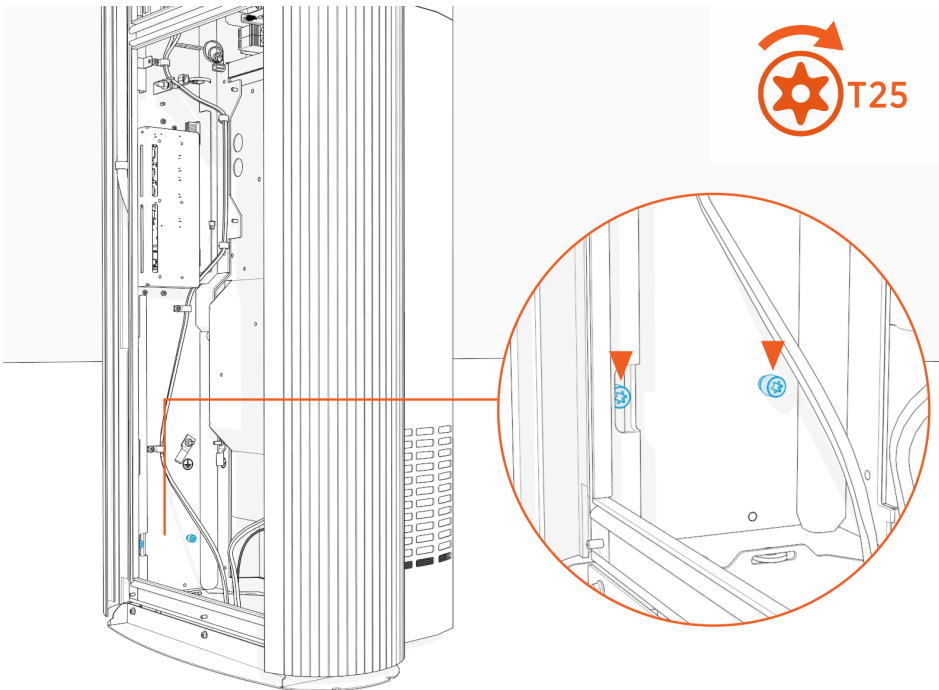
4. Align and install the side panel onto the hooks (x2) and alignment pins (x2) on the frame.



5. Slowly slide the side panel down to engage the hooks (x2) on the frame.



6. Align the screw holes (x2) on the rear side of the side panel with the screws (x2) inside the lower enclosure and torque them to 4.5 Nm (40 in-lb).

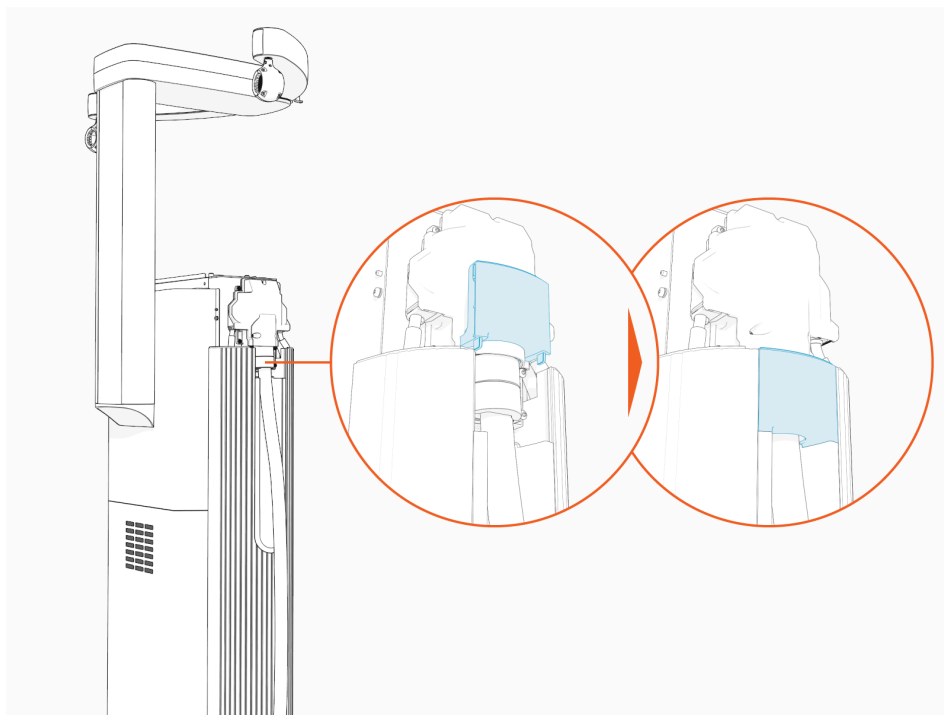


If two charging cables have been installed, repeat for the other side.

Reinstall Cable Cap

To reinstall the cable cap, complete the following steps:

1. Align and slide the cable cap down to reinstall.

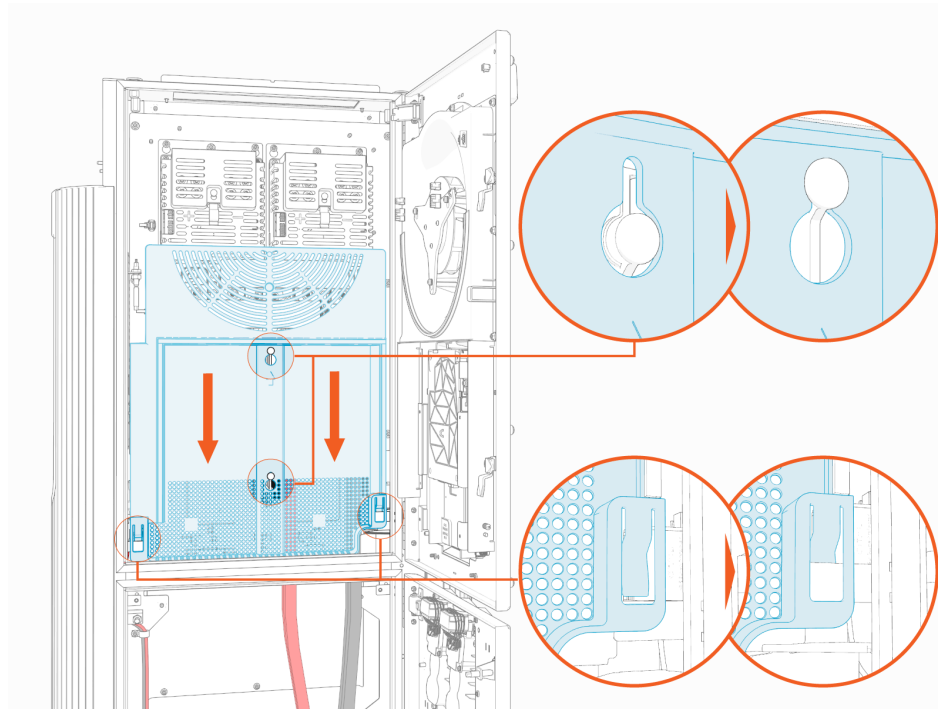


2. If two charging cables have been installed, repeat for the other side.

Reinstall HV DC Input Bus Bar Safety Cover

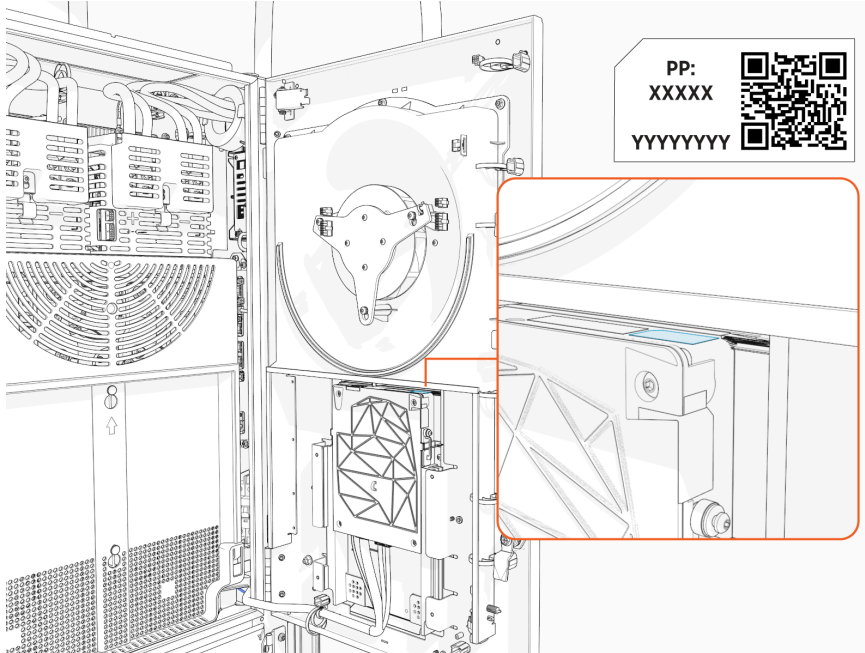
To reinstall the HV DC input bus bar safety cover, complete the following steps:

Install cover onto the hooks (x2) and brackets (x2) and then slide it down.



Record MAC Address

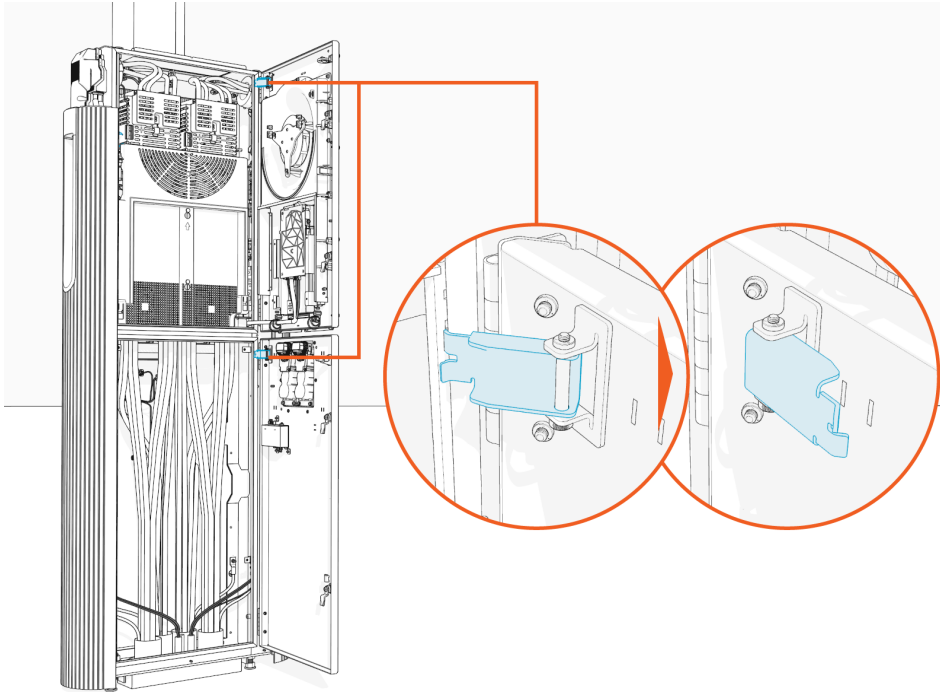
Take a photograph of the Power Link 2000 activation QR code and MAC address, which can be found on the label affixed to the top of the Control and Communications Module (CCOM). This information is used while setting up Power Link 2000 (see [Set Up Power Link 2000](#)).



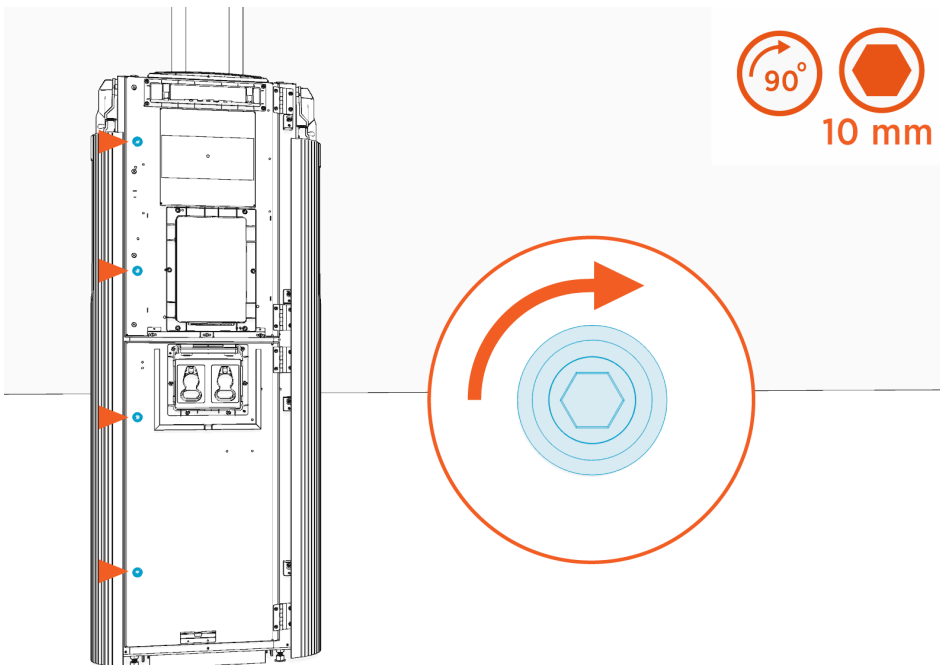
Close Enclosure Doors

To close enclosure doors, complete the following steps:

1. Disengage the door stopper (x1 per upper and lower enclosure door).



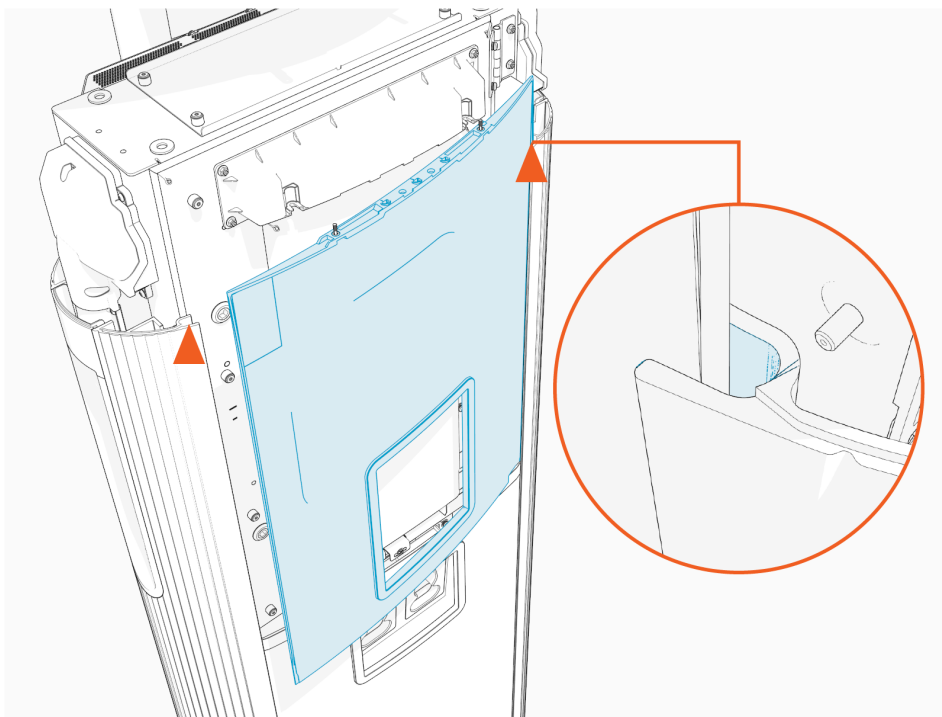
2. Quarter turn the door latches (x2 per upper and lower enclosure door).



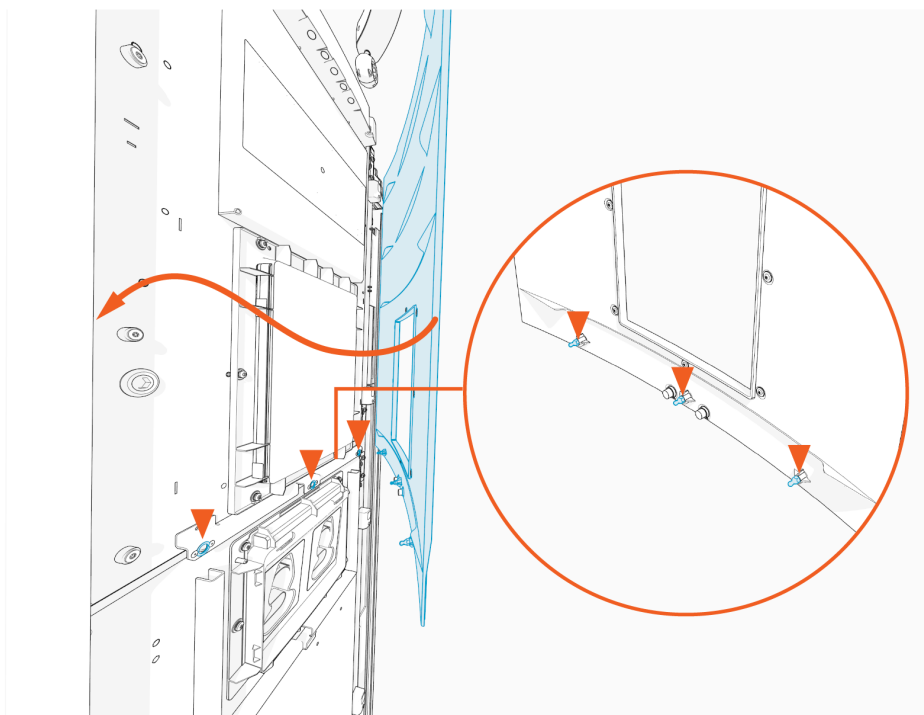
Install Front Upper Cover

To install the front upper cover, complete the following steps:

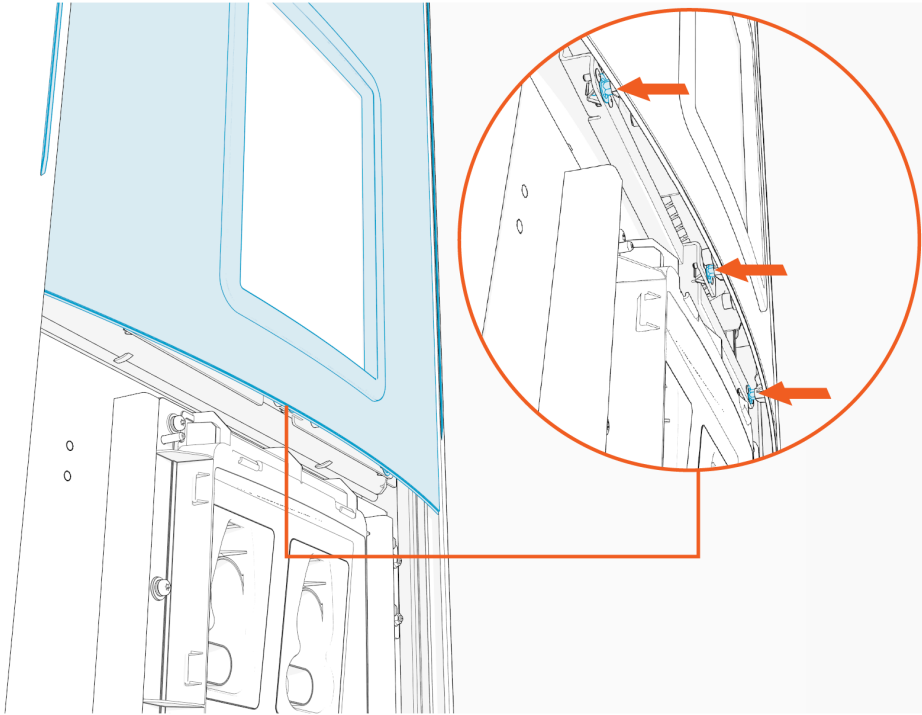
1. Insert any one side of the cover into the groove on the side panel.



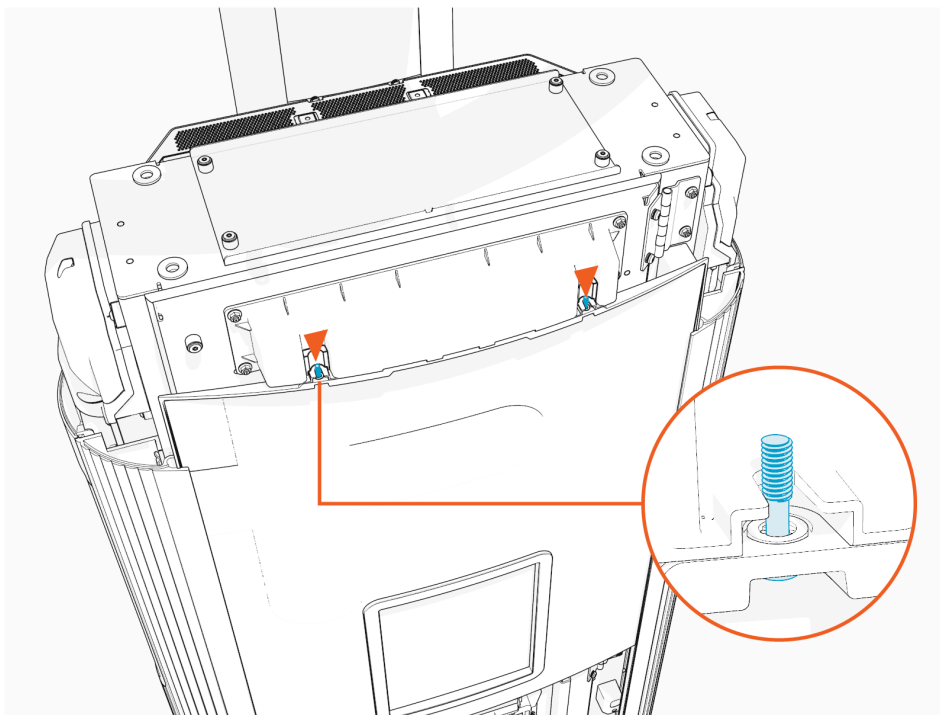
2. Gently flex the cover to insert its other side into the groove on the other side panel. At the same time, align and hook the ball studs (x3) behind the cover into the holes (x3) in a bracket on the upper door.



- Alternatively, you can hold and flex the lower side of the cover slightly outward. While flexed, align the ball studs (x3) behind the cover with the holes (x3) in the bracket on the upper door and press in.



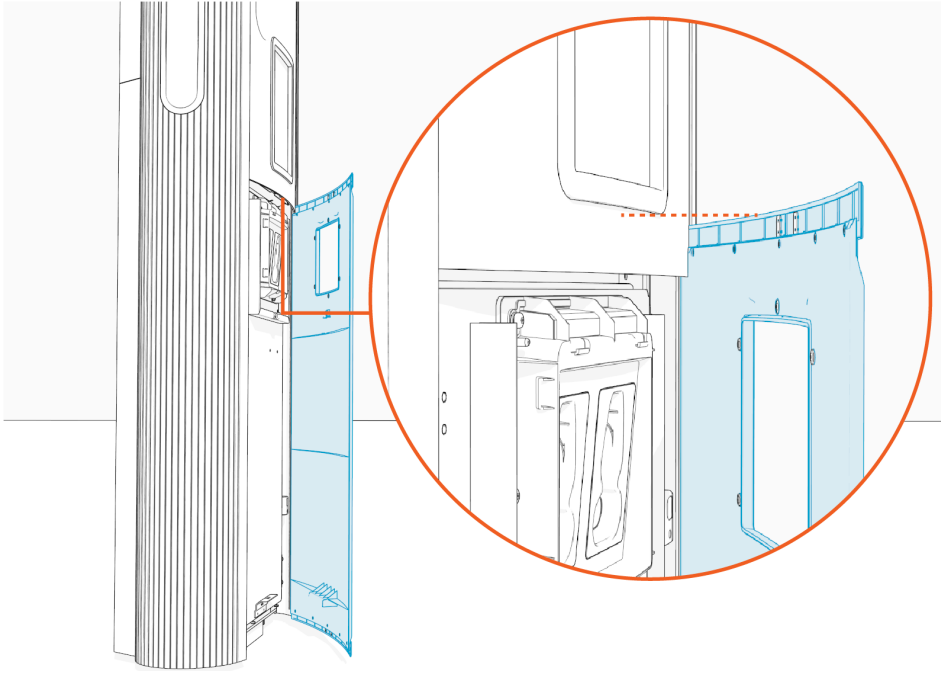
- Make sure that the screws (x2) on the front upper cover are seated in their slots in the area light housing.



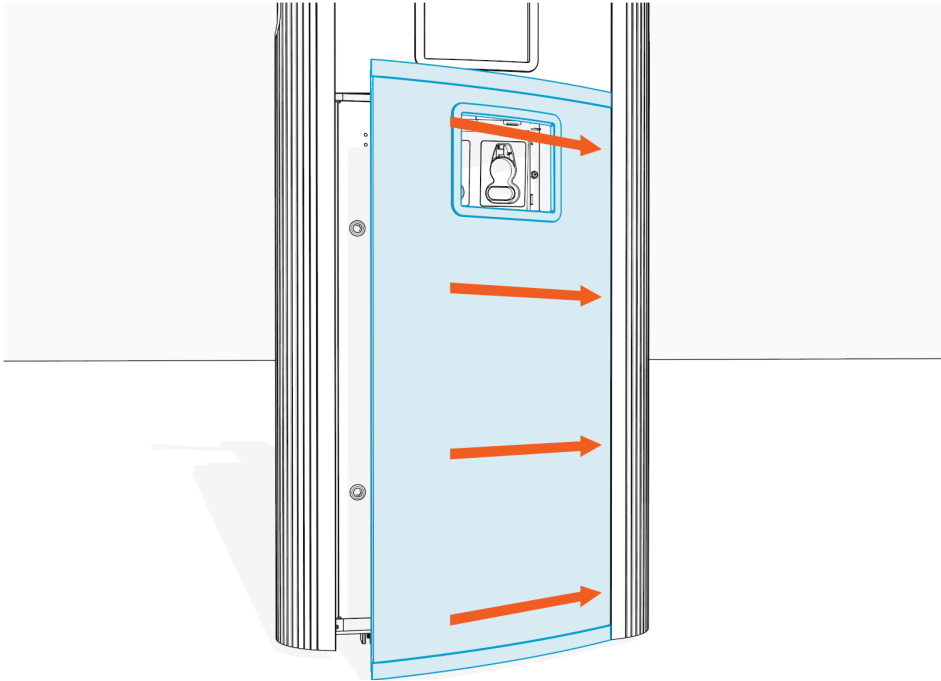
Install Front Lower Cover

To install the front lower cover, complete the following steps:

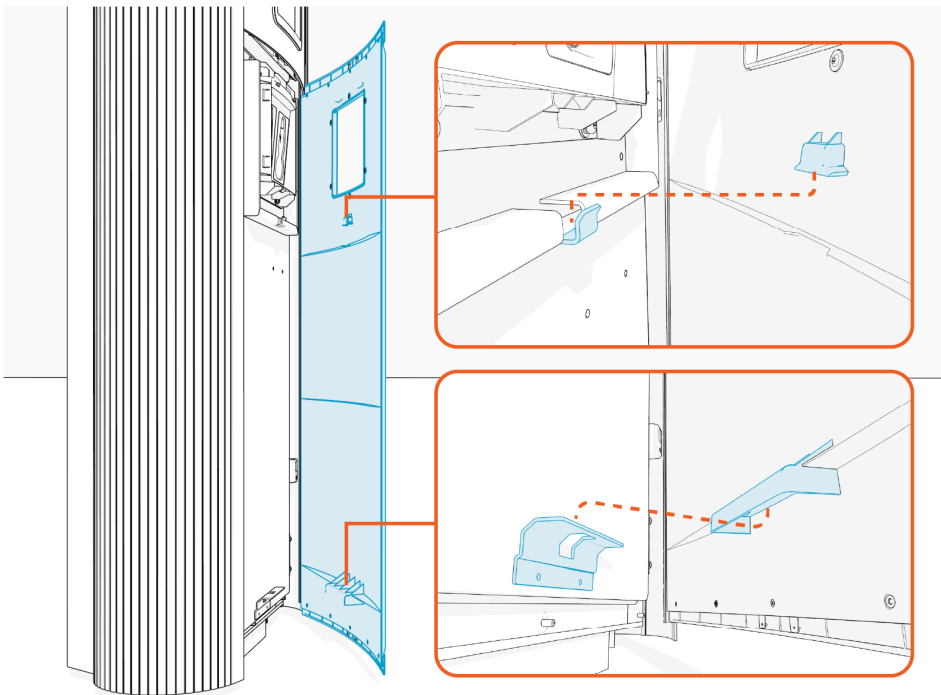
1. Align top edge of the lower cover with the lower edge of the Control and Communication Module (CCOM) trim.



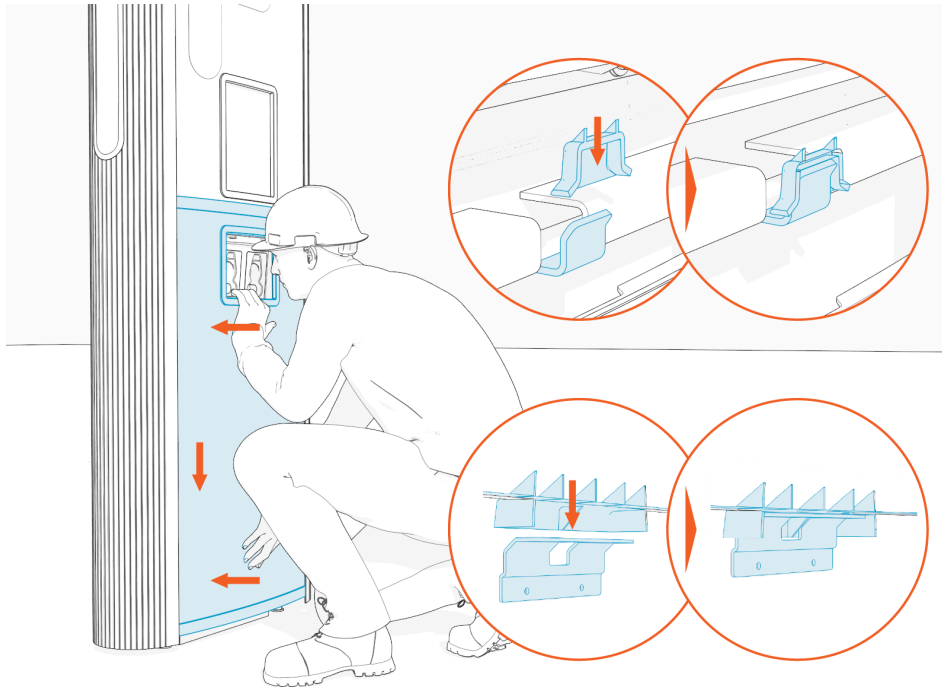
2. While overlapped with the upper cover, insert any one side of the cover into the groove on the side panel.



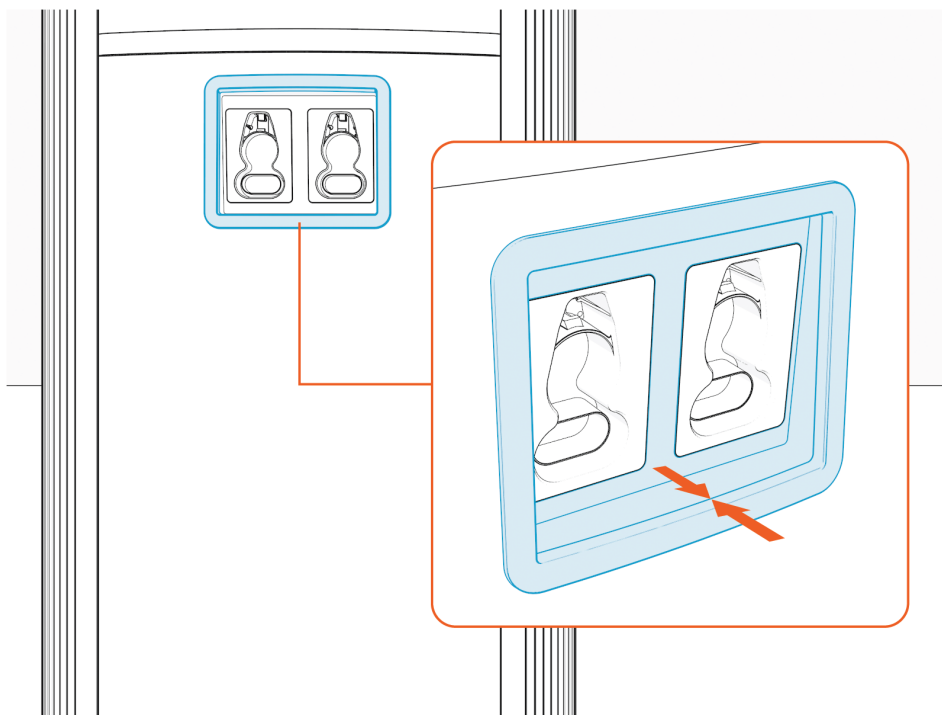
3. Gently flex the cover to insert its other side into the groove on the other side panel. Make sure that the top and bottom corners of the cover are seated in the groove.



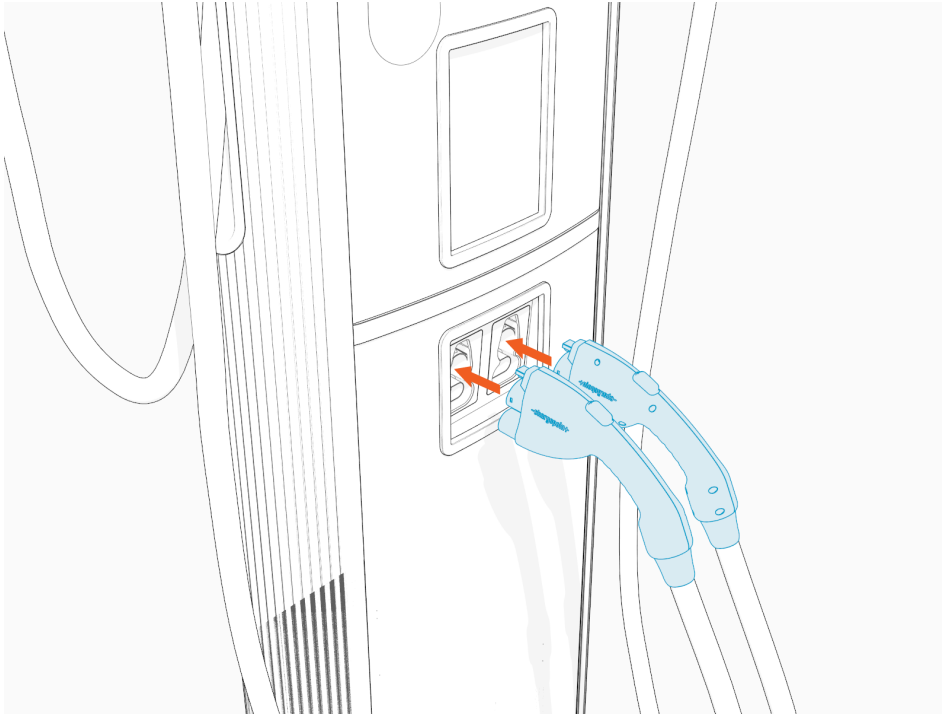
4. Press in below the holster trim and lower side of the cover; while pressed in, slide the cover down to engage the hooks (x2) behind the cover. See the previous step for the exact location of the hooks.



5. Make sure that the lower edge of the holster bracket and holster trim are aligned.



6. Place charging cable connectors into the holsters.

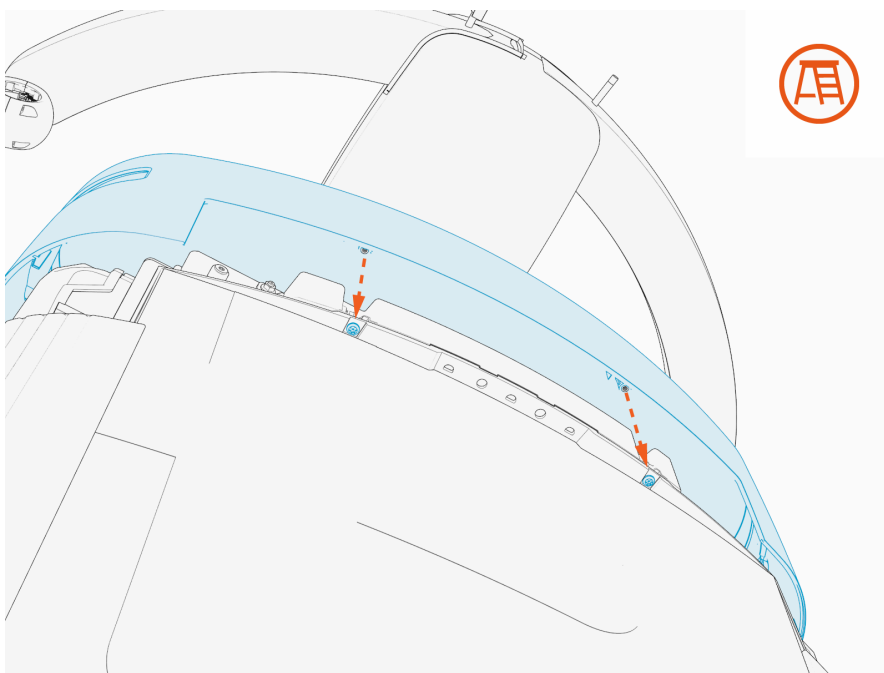


Install Top Cap

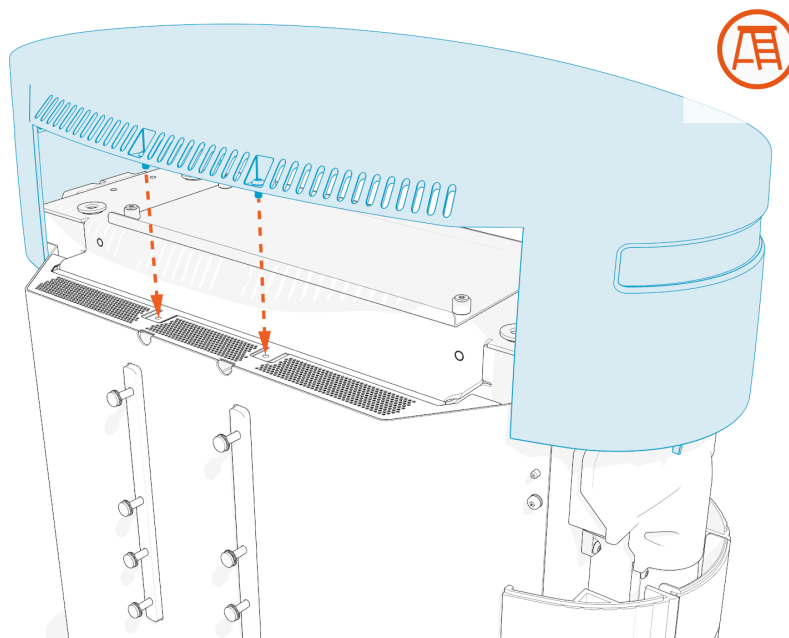
To install the top cap, complete the following steps:

1. Align the screws (x4) and install the top cap.

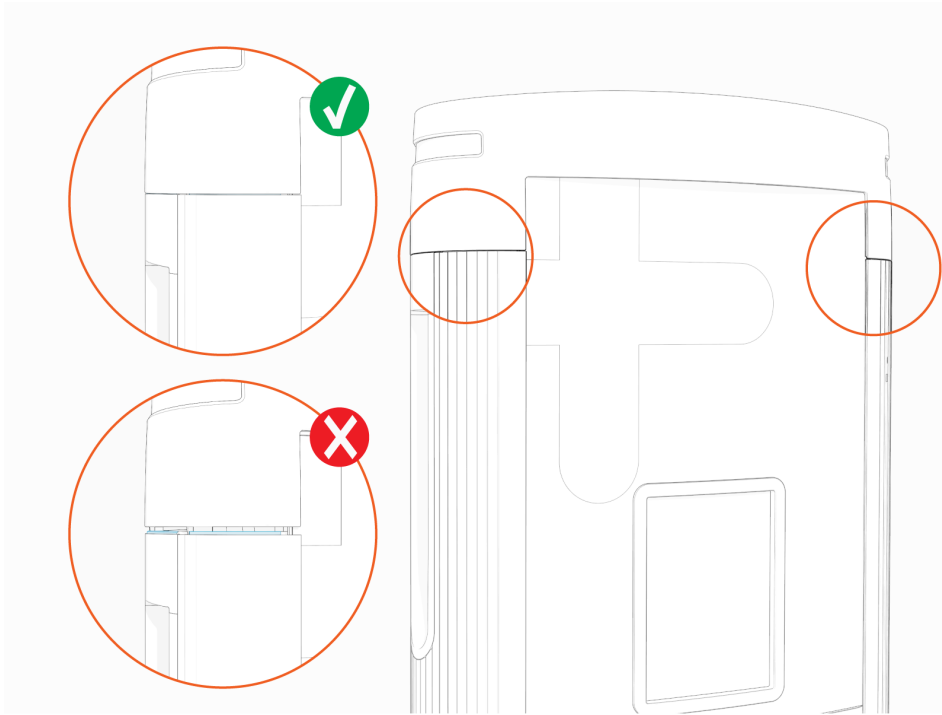
- Front screws (x2)



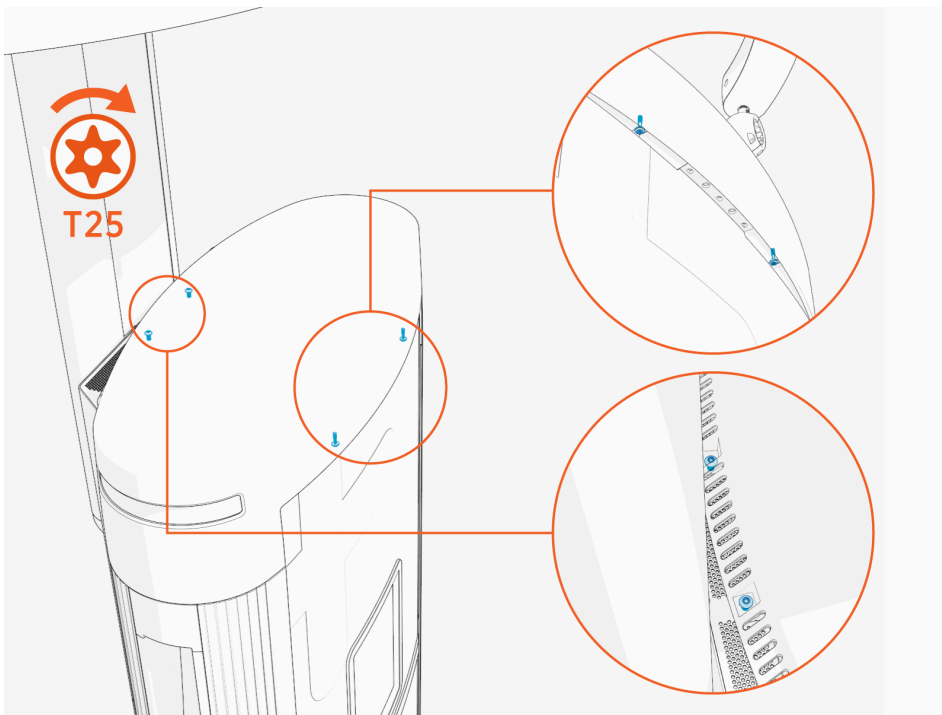
- Rear screws (x2)



2. Make sure that the top cap sides are seated on edges on top of the side panels (x2).



3. Torque the rear screws (x2) to 2.8 Nm (25 in-lb) and front screws (x2) to 1.7 Nm (15 in-lb).



Post-Installation Checklist 7

Before leaving the installation site, complete the post-installation checklist using the link below:

https://docs.chargepoint.com/ref-docs-sec/content/pdfs/3-dc/expp/pl2000/pl2000-install_checklist_pedestal_variationa.pdf

Provide the checklist and any spare parts (activation labels, and so on.) to the person responsible for activating the stations. This completes the installation of the Power Link 2000 charging station.

Appendix A: Surface Conduit 8 Entry Kit Installation

The Surface Conduit Entry (SCE) kit can be used at sites where the wires cannot be laid underground or when the site is not using stub-up entry through Concrete Mounting Template (CMT) embedded in a concrete pad.

Note: This SCE kit is only for the pedestal-mount variant of Power Link 2000.

Bring These Tools and Materials

In addition to the tools and materials required for installing Power Link 2000 (see [Prepare for Installation](#)), the installer must bring the following tools and materials for the installation of SCE kit.

Tools



Power drill (with level feature recommended)



Sheet metal hole saw with pilot drill bit for conduit sizes listed on site drawings

Concrete drill bits



- 20 mm (13/16 in) or per epoxy manufacturer's recommendation for M16 (5/8 in) anchor bolts
- 6 mm (1/4 in) to drill pilot hole



24 mm hex socket or open ended wrench



750 ml of epoxy with bonding strength of 11.7 MPa minimum, compressive strength of 82.7 MPa minimum, and tensile strength of 49.3 MPa minimum, such as Hilti HIT-RE 500 V3 (normal cure time), Hilti HIT-HY 200-A (fast curing), or similar.

Note: Different epoxy types have different cure times at various temperatures. Check local temperatures for the site in advance to help choose an appropriate epoxy.

Materials

IMPORTANT:



- Refer to the site drawings for the actual quantity and size of conduits required for the site.
- Use LB conduit bodies to route wires into Power Link 2000 from rear left or rear right.
- Use suitable conduit fittings to secure and seal the conduits and/or conduit bodies.

Following are the maximum quantity and size of conduits that can be installed on Power Link 2000 using the SCE kit:

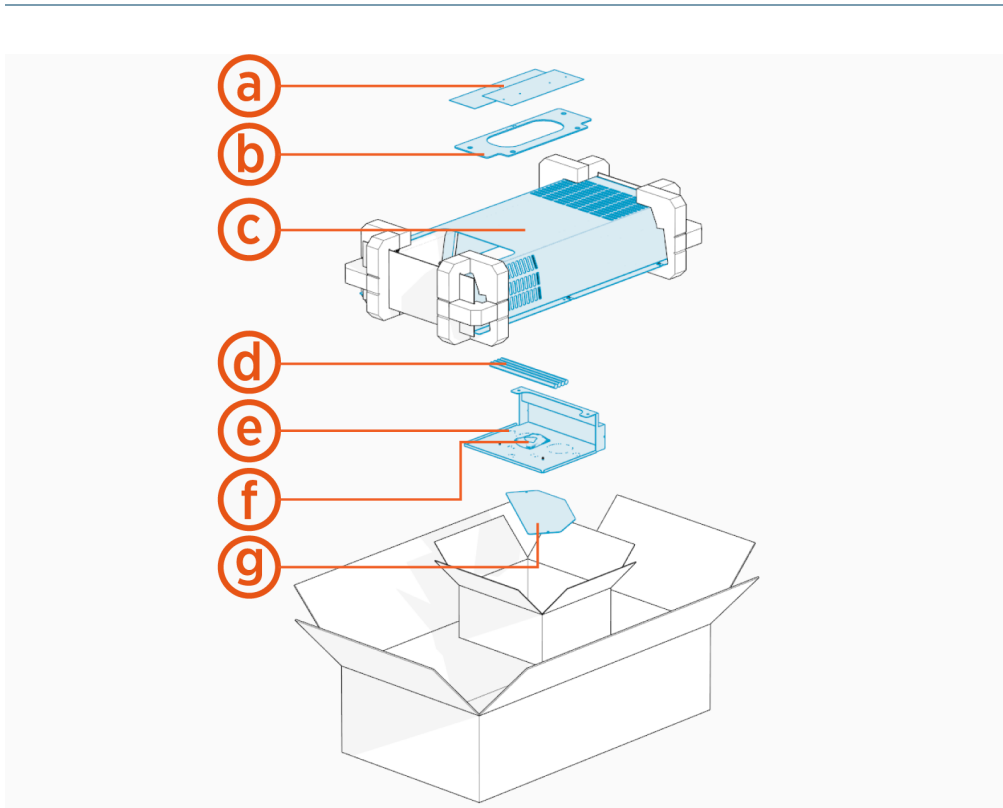
Conduits For	Conduit Quantity x Trade Size	
	North America	Europe
HV DC wires	2 x 3 inch max.	2 x 78 mm max.
LV DC input wires and Ethernet cable	2 x 1 inch Note: 1 inch size conduit is required. The quantity of conduit will depend on the configuration.	2 x 27 mm Note: 27 mm size conduit is required. The quantity of conduit will depend on the configuration.
Optional features (Ethernet to USB or soft shutdown switch)	2 x 3/4 inch max.	2 x 21 mm max.

Kit Components

SCE Kit For LCC Power Link 2000

Check the package for the following components:

Note: For any missing component, contact ChargePoint support.



(a) Templates for marking and drilling conduit holes.

(b) Surface mount template for marking and drilling holes into concrete surface.

(c) Rear lower cover replacement for SCE.

(d) M16 anchor bolts (x4) for mounting Power Link 2000.

(e) Mounting bracket for conduits.

(f) Hardware bag, which contains the following components:

- M16 nuts, washers, and protective caps for anchor bolts (d).
- M5 nuts (x4) for mounting bracket (e).
- M5 screws (x2) for gland plate (g).

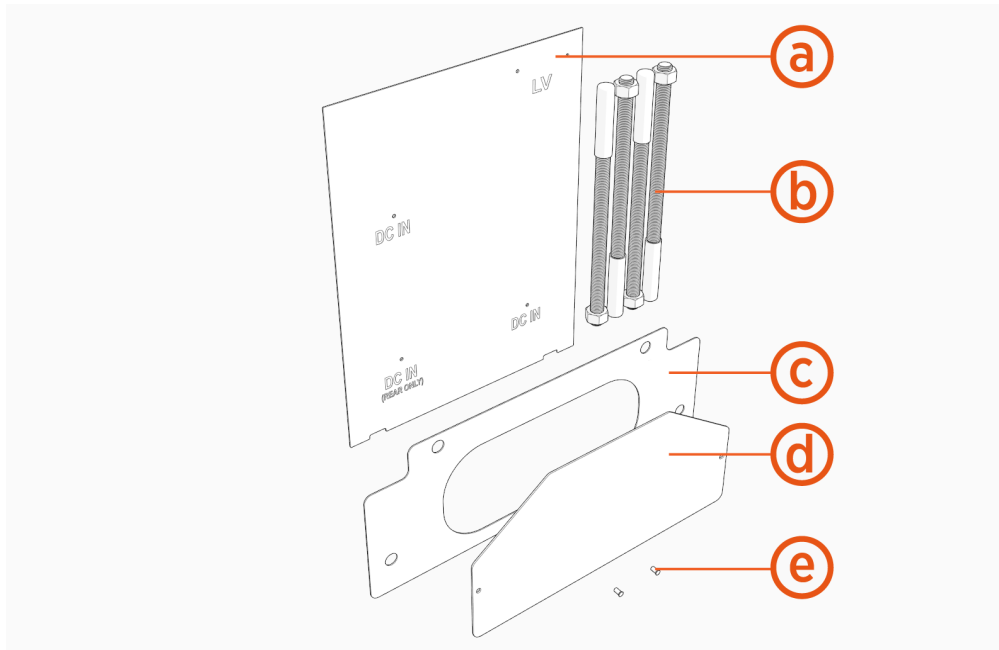
(g) Gland plate for closing the conduit opening.

Note: The SCE kit for LCC also contains the nameplate plate to affix to the SCE rear lower cover (c).

SCE Kit For non-LCC Power Link 2000

Check the package for the following components:

Note: For any missing component, contact ChargePoint support.



- (a) Template for marking and drilling conduit holes.
- (b) M16 anchor bolts and nuts with protective caps (x4) for mounting Power Link 2000.
- (c) Surface mount template for marking and drilling holes into concrete surface.
- (d) Gland plate for closing the conduit opening.
- (e) M5 screws (x2) to install gland plate.

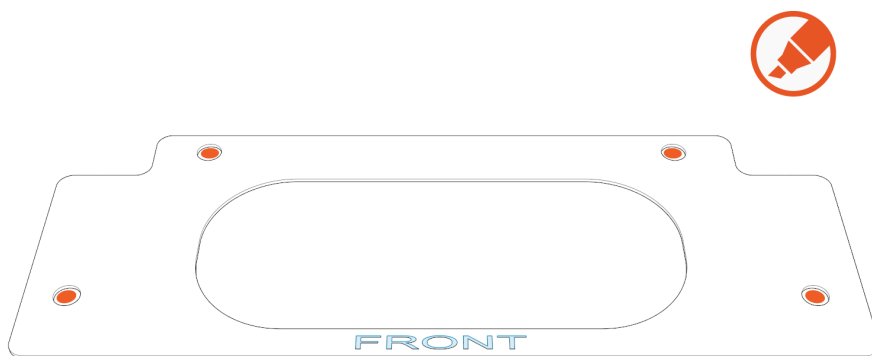
Install Anchor Bolts

To install the anchor bolts, complete the following steps:

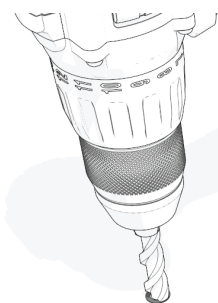
1. Refer to the site drawings and place surface mount template at the proposed location.

Note: Make sure to leave enough clearance at the rear side (610 mm or 2 ft) for surface conduit entry and servicing.

-
2. Use a marker to mark the locations for the anchor bolts and remove the surface mount template.



3. Use the 6 mm (0.25 in) concrete drill bit to drill a pilot hole about 51 mm (2 in) deep at each marked location. The holes must be parallel to each other and perpendicular to the surface.
4. Use the 25 mm (1 in) concrete drill bit to drill an anchor hole a minimum of 229 mm (9 in) deep. Anchor bolts must have 76 mm +/- 12.7 mm (3 in +/- 0.5 in) above surface.



5. Use a vacuum to clean the concrete residue.



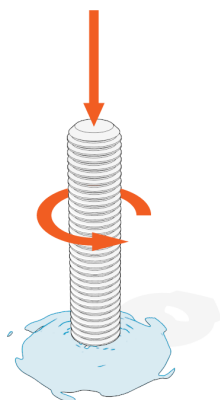
6. Place surface mount template on the surface again. Verify that the anchor holes align with the holes in the surface mount template.
7. Prepare the epoxy. Ensure the applicator is dispensing correctly mixed epoxy before beginning work (for example, the Hilti epoxy is white when unmixed and gray when mixed).
8. Fill the first anchor hole with epoxy until the epoxy is about 44.5 mm (1.75 in) from the top of the hole.



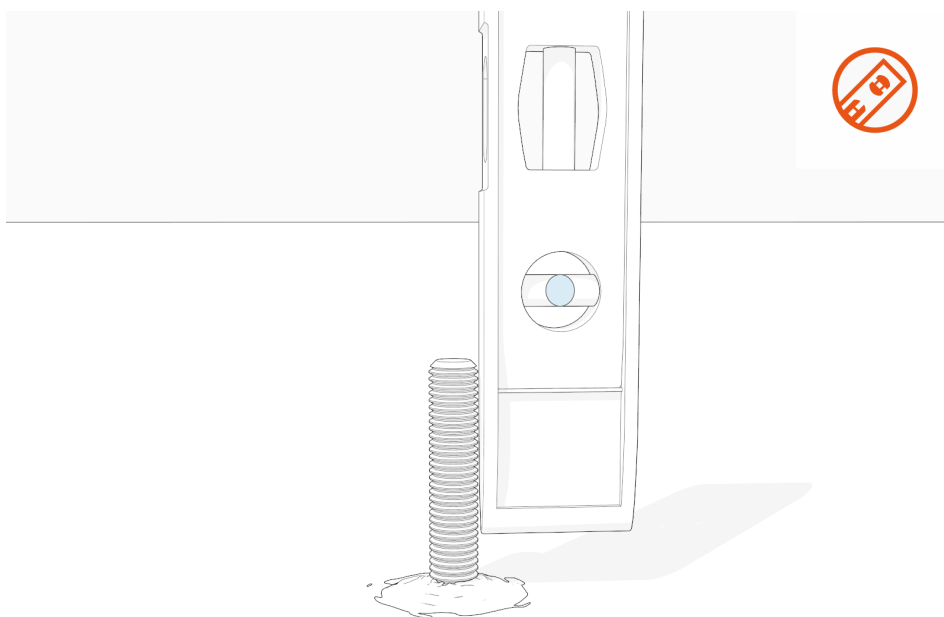
IMPORTANT: Continue immediately to the next step because the epoxy sets within about eight minutes.



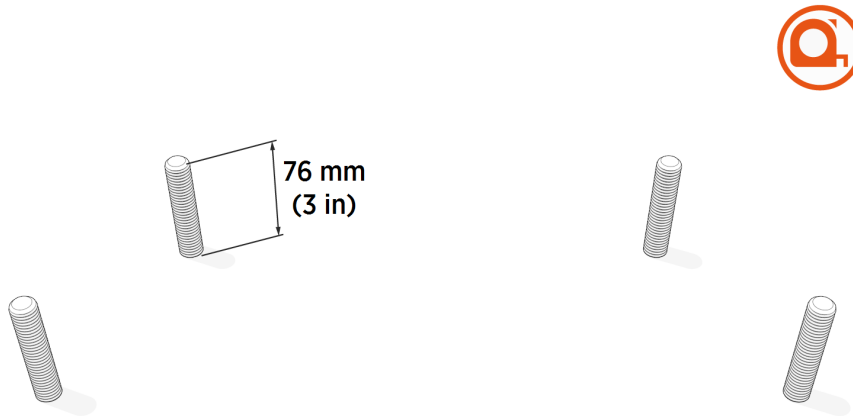
-
9. Insert anchor bolt into the hole. Rotate the anchor bolt as you insert it to draw epoxy into the threads. If needed, add more epoxy until it fills hole to surface level. Use paper towels to wipe off any excess.



10. Use a level to check that the anchor bolt is plumb. If needed, adjust it while the epoxy is still setting.



11. Measure the bolt exposed above the surface and it must be 76 mm (3 in).



12. Repeat the above epoxy steps for each of the other three anchor bolts.
13. If Power Link 2000 station will not be immediately installed, insert protective caps over the anchor bolts.



14. Allow the epoxy to cure for the initial cure time listed on the epoxy usage instructions before beginning to install Power Link 2000.
15. Install Power Link 2000 onto the anchor bolts (see [Install Power Link 2000](#)).

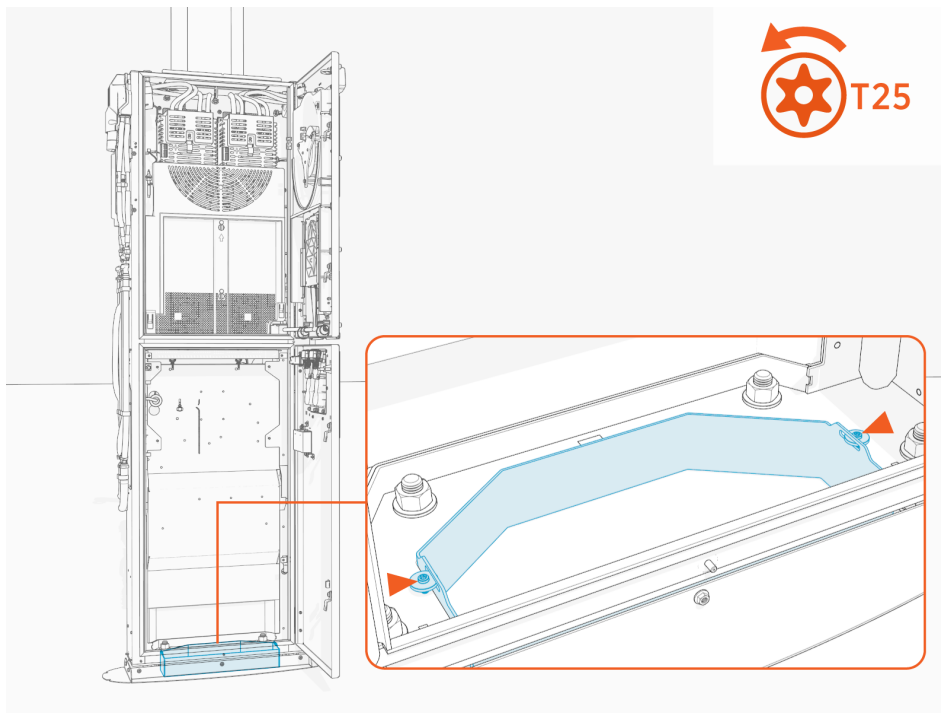
Install Gland Plate

To install the gland plate, complete the following steps:

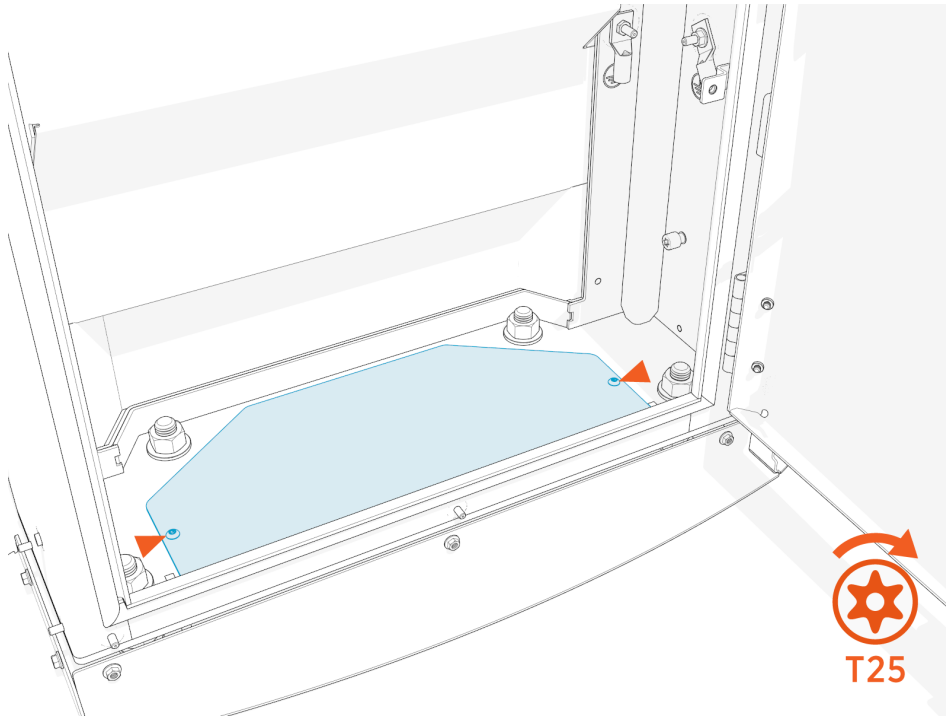


IMPORTANT: Install gland plate to seal the conduit opening in Power Link 2000's bottom and prevent rodent ingress. If the SCE kit you received doesn't have a gland plate, apply the duct seal compound supplied in the Power Link 2000 package to fill the conduit opening. Make sure that it is fully sealed.

1. Find the M5 screws (x2) shipped in the SCE kit package.
2. Remove screws (x2) to remove the conduit sleeve.



3. Install the gland plate using the M5 screws (x2) and torque the screws to 4.5 Nm (40 in-lb).



Install Surface Conduits (LCC)

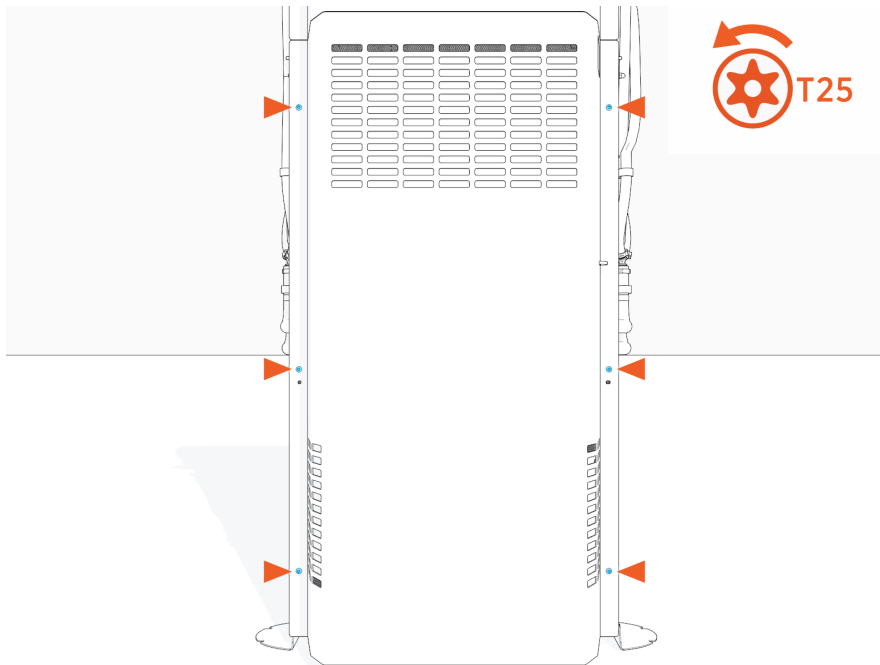
Skip this entire procedure for non-LCC variant of Power Link 2000.

Before you Begin



IMPORTANT: Refer to the site drawings and determine from which side of the Power Link 2000 the wires must enter from.

1. If not already removed, remove the following:
 - a. Cable cap
 - b. Side panels
 - c. Rear upper cover
 - d. Loosen screws (x6) to remove the rear lower cover.



2. Open Enclosure Door.
3. Install Gland Plate.

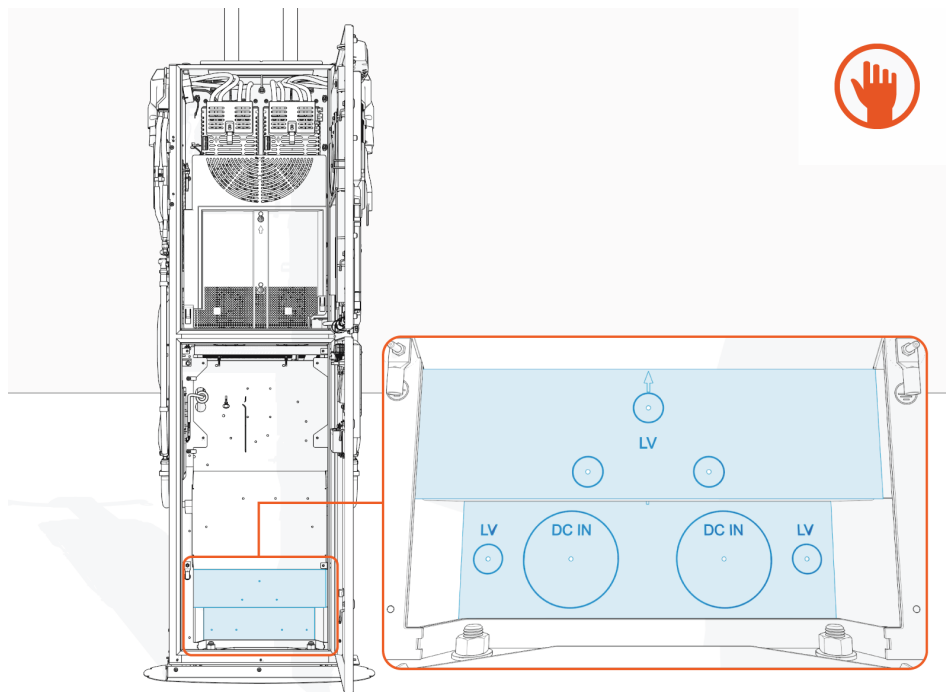
Install Conduits

To install the conduits, complete the following steps:

1. Align and hold templates against the lower enclosure wall.

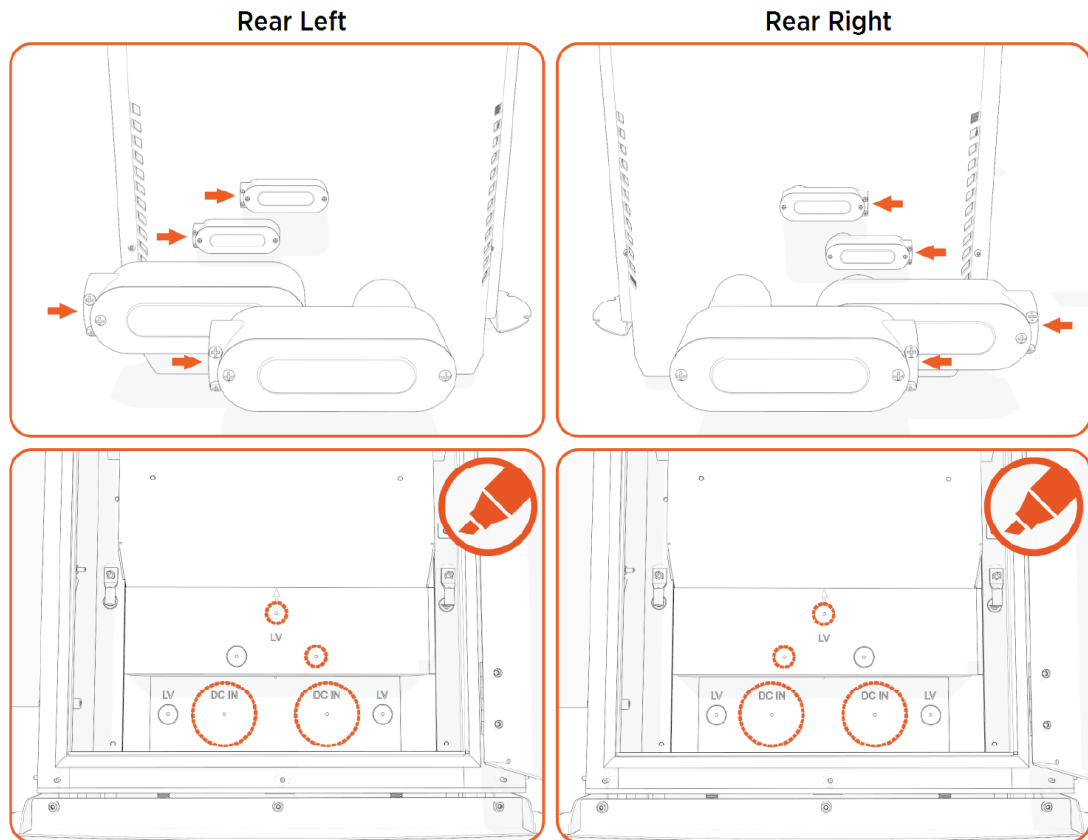
IMPORTANT:

- Ensure that the templates are fully laid on the lower enclosure wall and that their edges are in alignment with the upper and side corners.
- The pilot holes marked DC IN are for cutting conduit holes for HV DC input wires, and the ones marked LV are for LV DC input wires and Ethernet cable.



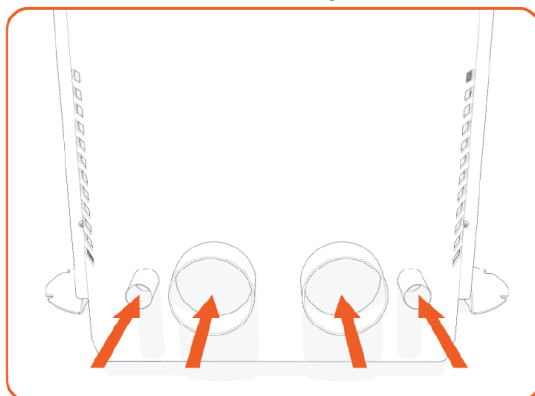
2. Mark pilot hole locations on the lower enclosure wall and remove the templates.

- If wires need to enter from rear left or right side of the Power Link 2000, mark LV holes on the upper template.

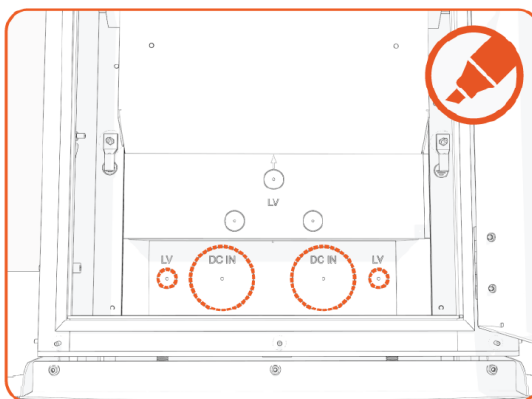


- If the wires need to enter the rear of the Power Link 2000 from straight on or from above the entry point, mark LV holes on the lower template.

Rear Straight



Rear Above

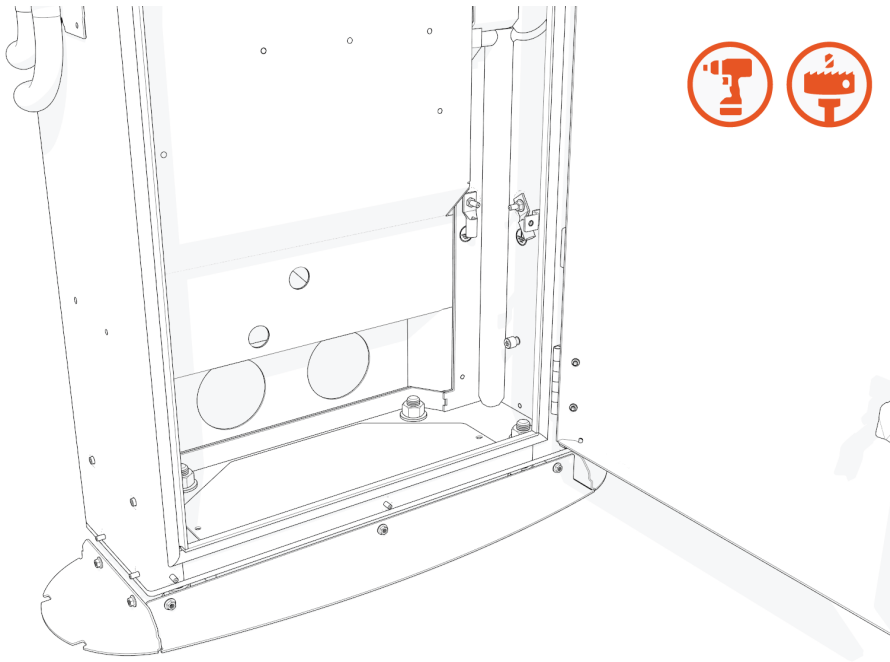


-
3. Using a suitable hole saw, position the hole saw's pilot drill bit on the marked location, and cut a hole into the lower enclosure wall. Repeat for other marked locations.

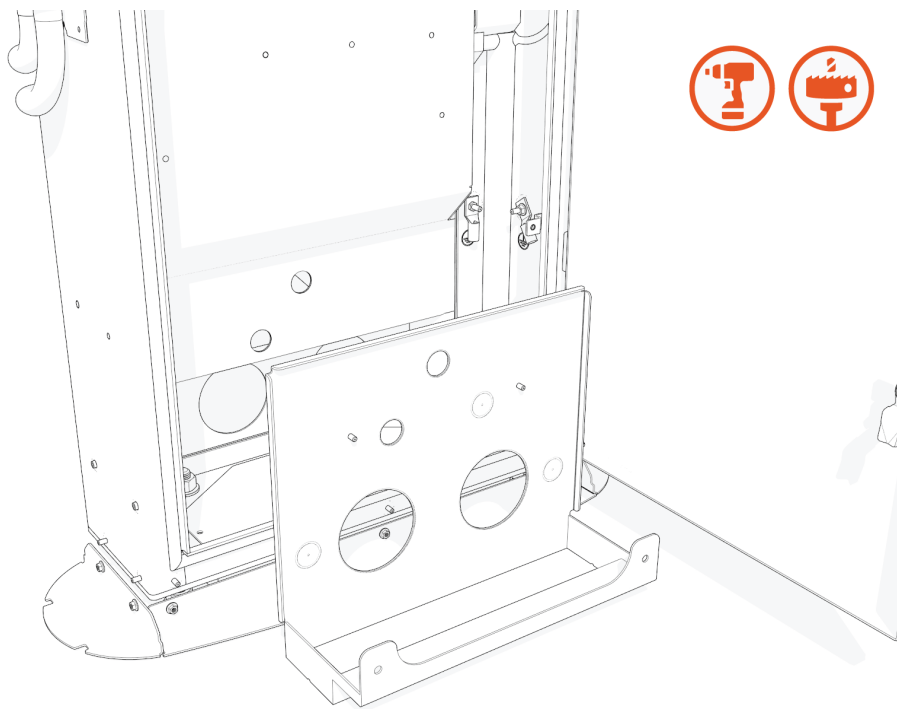


IMPORTANT: To cut holes to correct size, refer to the site drawings for the actual size of conduits and see [Materials](#) for the maximum conduit size that can be installed on Power Link 2000.

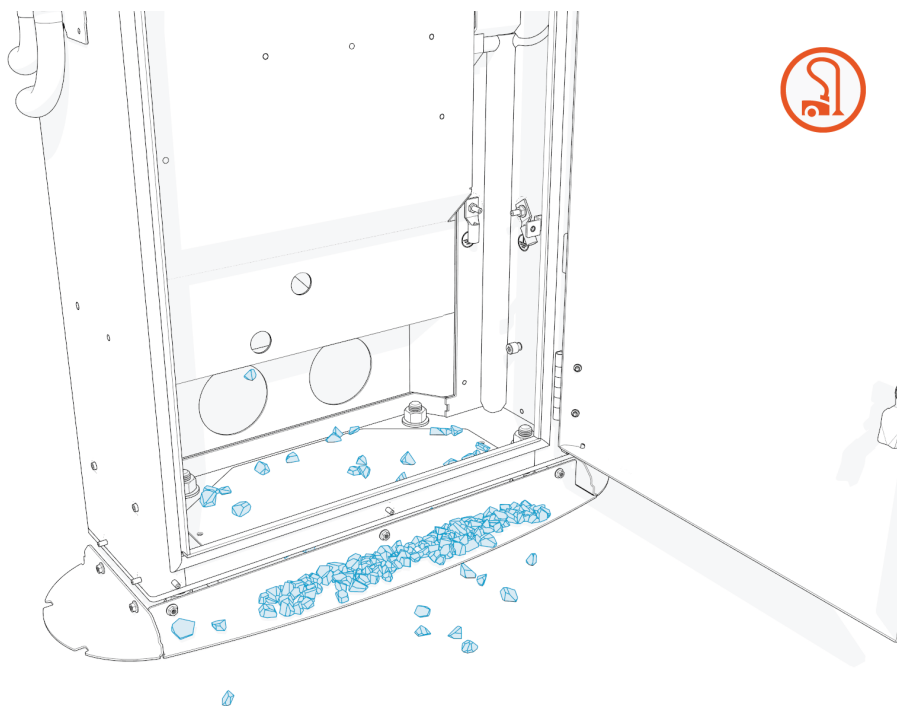
Note: The illustrations shown below are for demonstration purposes only. Make sure to cut holes at suitable locations per wire routing proposed in the site drawings.



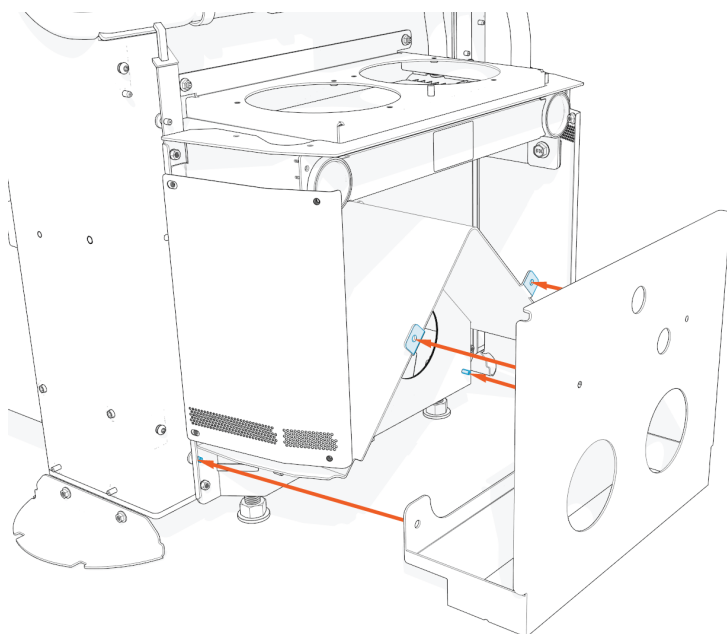
4. Cut corresponding conduit entry locations on the mounting bracket.



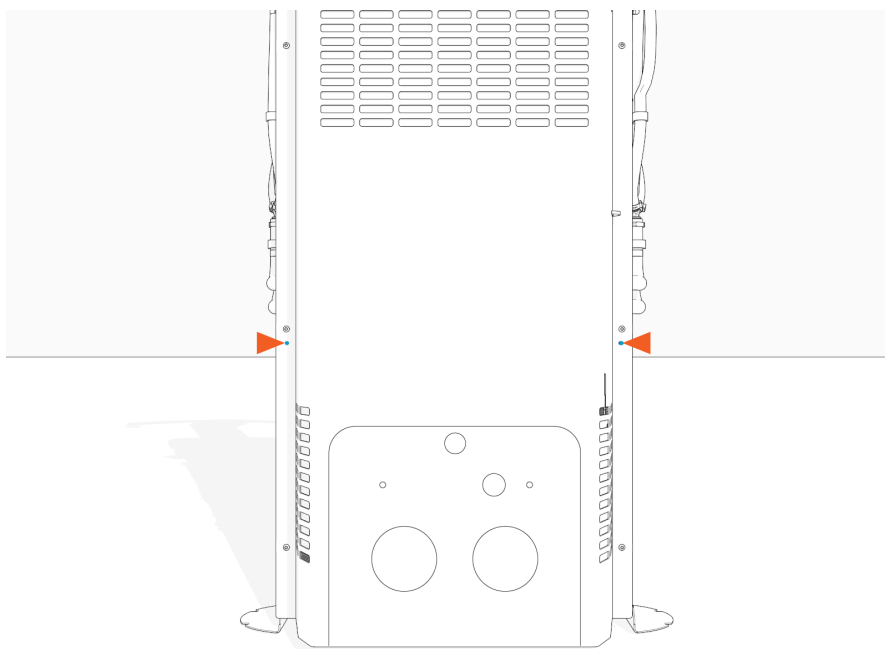
5. Vacuum all metal shavings.



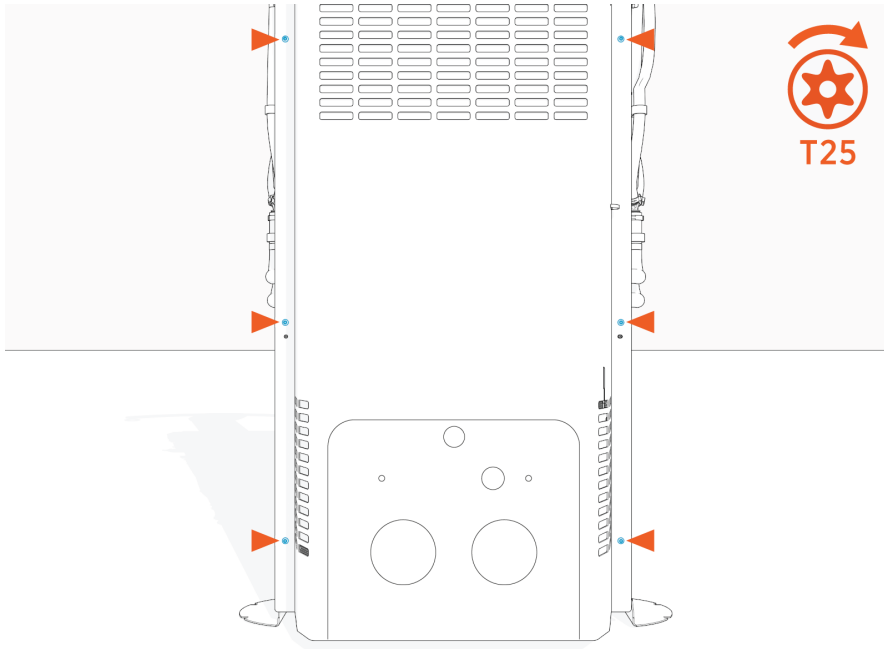
6. Align and install mounting bracket on the back of Power Link 2000. Torque the nuts (x4) to 4.5 Nm (40 in-lb).



7. Install the new SCE rear lower cover.
 - a. Align and seat cover onto the alignment pins (x2) on the frame.



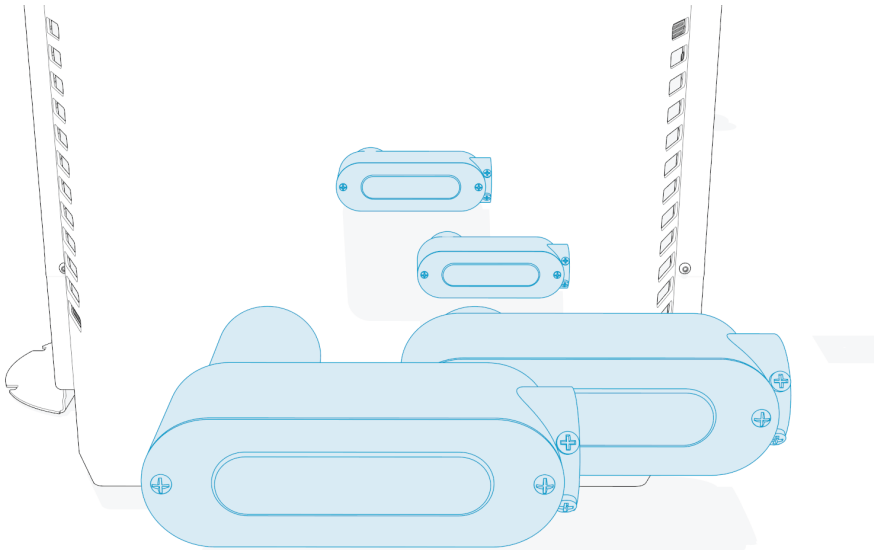
- b. Torque the screws (x6) to 4.5 Nm (40 in-lb).



8. Install LB type conduit bodies and/or conduits into the holes.



IMPORTANT: Leave 25 mm (1 in) of clearance between the conduit bodies and the SCE rear lower cover so that the cover can be removed for service without impacting the conduit bodies.



9. Install the remaining components, such as DC input wires, charging cables, cable management kit (CMK), and covers, and complete the installation (see [Contents](#)).

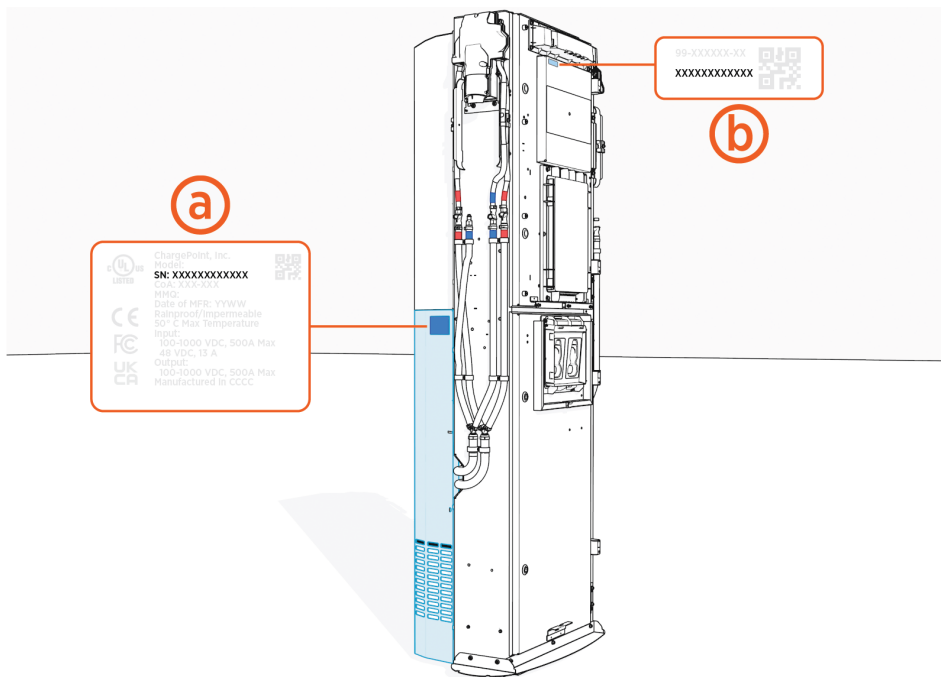
Install Nameplate Label

The nameplate label on the rear lower cover that was removed to install the new SCE rear lower cover contains the serial number (SN) of Power Link 2000 installed at the site. That SN is a unique number assigned to Power Link 2000 for its identification.

To ensure that the Power Link 2000 has its correct SN, which is openly visible to the site owner, a new nameplate label with SN of Power Link 2000 installed at the site is also shipped along with the SCE kit. Install this new nameplate label on the new SCE rear lower cover.

Note: If the nameplate label is missing or you need a new one, contact ChargePoint support.

1. Ensure that the SN on new nameplate label (a) matches with the SN on Power Link 2000 (b).



2. Affix the new nameplate label to the location (a) on the SCE rear lower cover.

Install Surface Conduits (Non-LCC)

Skip this entire procedure for LCC variant of Power Link 2000.



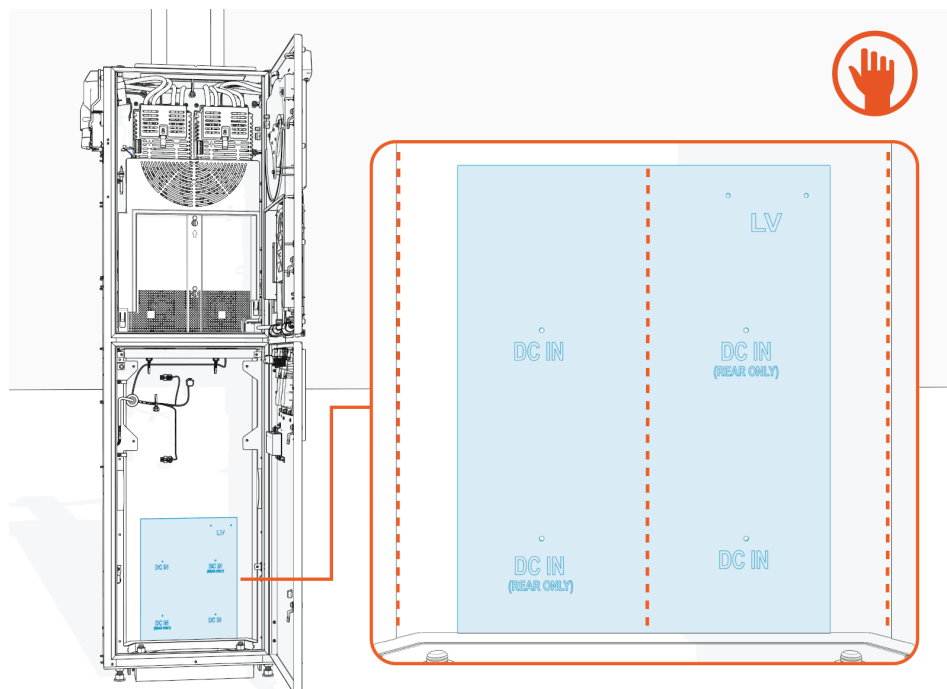
IMPORTANT: Refer to the site drawings and determine from which side of the Power Link 2000 the wires must enter from.

1. Open the lower enclosure door.
2. Install the gland plate.

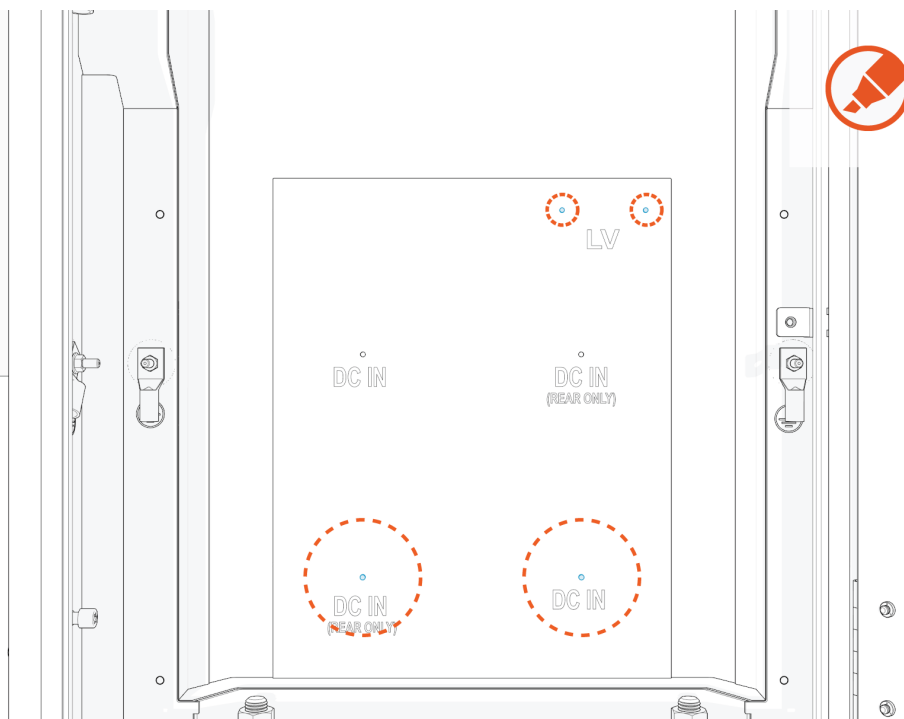
3. Align and hold template against the rear lower cover.

IMPORTANT:

- Ensure that the template is fully laid and is centered on the rear lower cover.
- The pilot holes marked DC IN are for cutting conduit holes for HV DC input wires and the ones marked LV are for LV DC input wires and Ethernet cable.



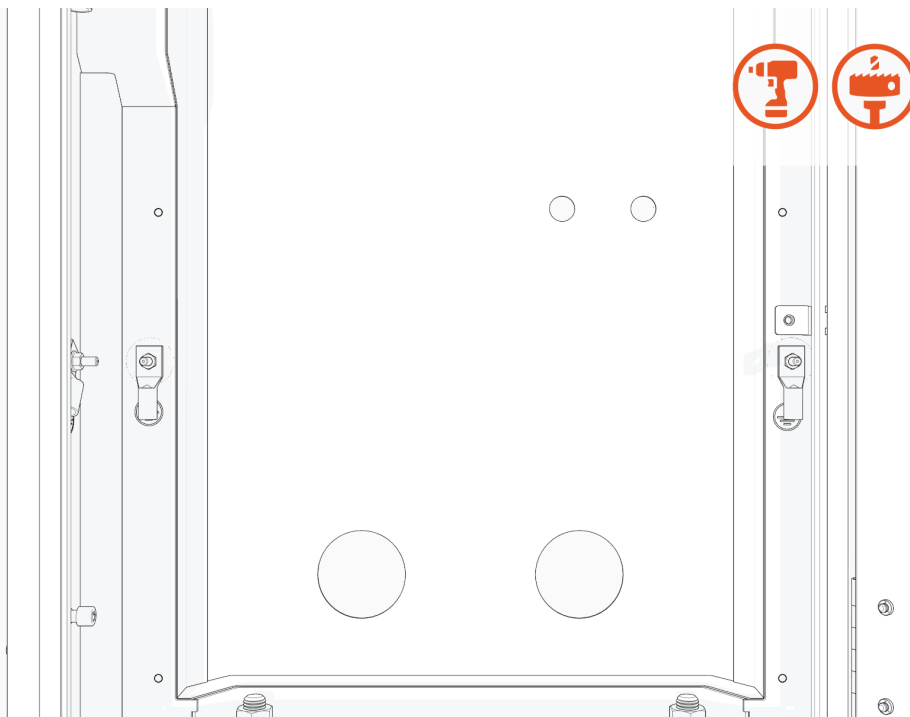
4. Mark pilot hole locations on the rear lower cover and remove the template.



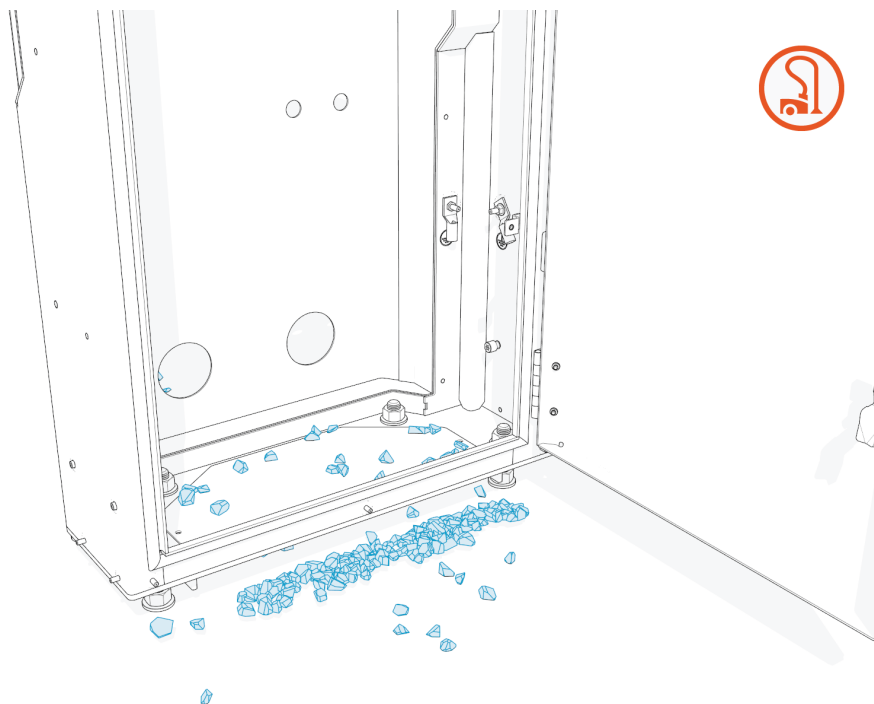
5. Using a suitable hole saw, position the hole saw's pilot drill bit on the marked location, and cut a hole into the rear lower cover. Repeat for other marked locations.



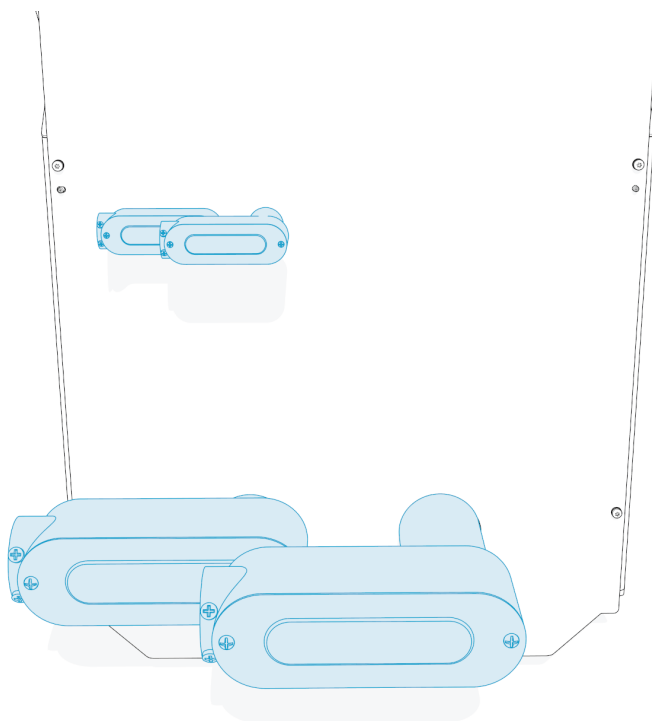
IMPORTANT: To cut holes to correct size, refer to the site drawings for the actual size of conduits and see [Materials](#) for the maximum conduit size that can be installed on Power Link 2000.



-
6. Vacuum all metal shavings.



7. Install LB type conduit bodies and/or conduits into the holes.



8. Install the remaining components, such as DC input wires, charging cables, cable management kit (CMK), and covers, and complete the installation (see [Contents](#)).

Appendix B: Set Up 9

To set up Power Link 2000, complete the following steps:



IMPORTANT: Do not power on Power Link 2000 after completing the installation (after installing the covers). An Authorized Commissioning Partner will commission, power on, pinpoint, and configure Power Link 2000 after installation. If you are authorized to do so, complete the following procedures:

Power On

Note: Power Link 2000 must pass commissioning before power on, or warranty limitations apply.

1. Ensure all doors and panels, covers, vinyl signs, and all other parts have been correctly installed and the work is complete.
2. Turn on power at the same points that you turned it off.

Note: If the site has a remote shunt trip switch, ensure that the switch is in the operating position.

3. Wait for self-diagnostics to run. The system may take several minutes to initiate. You may see messages intermittently until the system fully boots up.

Self-Diagnostic	After Installation	After Service or Power Outage
Electrical safety checks	✓	✓
Lighting checks	✓	✓
Display panel checks	✓	✓
Component operation checks	✓	✓
Network connectivity checks	✓	✓

Set Up Power Link 2000

After you power on the charging station at the breaker panel, set up Power Link 2000. To do so, you need the following:

-
- ChargePoint installer login credentials.
 - Activation label (QR code label including the MAC address and activation password).
 - The exact location (to the parking space) where the Power Link 2000 is installed.
 - A smartphone with ChargePointInstaller app, Internet connectivity, and QR code scanner (usually built into the camera app).

Scan the QR code to download the ChargePointInstaller app and sign up if necessary.



Follow the steps below to set up Power Link 2000:

1. Open the ChargePointInstaller app and log in.
2. Follow the onscreen prompts.

Note: To connect to Power Link 2000 and complete setup, you need to scan the QR code provided on the Power Link 2000 display or manually enter the MAC address and password of Power Link 2000.

Limited Warranty Information and Disclaimer

The Limited Warranty you received with your charging station is subject to certain exceptions and exclusions. For example, your use of, installation of, or modification to, the ChargePoint® charging station in a manner in which the ChargePoint® charging station is not intended to be used or modified will void the limited warranty. You should review your limited warranty and become familiar with the terms thereof. Other than any such limited warranty, the ChargePoint products are provided "AS IS," and ChargePoint, Inc. and its distributors expressly disclaim all implied warranties, including any warranty of design, merchantability, fitness for a particular purposes and non-infringement, to the maximum extent permitted by law.

Limitation of Liability

CHARGEPOINT IS NOT LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOST PROFITS, LOST BUSINESS, LOST DATA, LOSS OF USE, OR COST OF COVER INCURRED BY YOU ARISING OUT OF OR RELATED TO YOUR PURCHASE OR USE OF, OR INABILITY TO USE, THE CHARGING STATION, UNDER ANY THEORY OF LIABILITY, WHETHER IN AN ACTION IN CONTRACT, STRICT LIABILITY, TORT (INCLUDING NEGLIGENCE) OR OTHER LEGAL OR EQUITABLE THEORY, EVEN IF CHARGEPOINT KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES. IN ANY EVENT, THE CUMULATIVE LIABILITY OF CHARGEPOINT FOR ALL CLAIMS WHATSOEVER RELATED TO THE CHARGING STATION WILL NOT EXCEED THE PRICE YOU PAID FOR THE CHARGING STATION. THE LIMITATIONS SET FORTH HEREIN ARE INTENDED TO LIMIT THE LIABILITY OF CHARGEPOINT AND SHALL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Important: Changes or modifications to this product not authorized by ChargePoint, inc., could affect the EMC compliance and revoke your authority to operate this product.

Exposure to Radio Frequency Energy: The radiated power output of the 802.11 b/g/n radio and cellular modem (optional) in this device is below the FCC radio frequency exposure limits for uncontrolled equipment. The antenna of this product, used under normal conditions, is at least 20 cm away from the body of the user. This device must not be co-located or operated with any other antenna or transmitter by the manufacturer, subject to the conditions of the FCC Grant.

ISED (formerly Industry Canada)

This device complies with the licence-exempt RSS standard(s) of Innovation, Science and Economic Development Canada (ISED). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux flux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada (ISDE). L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter.

Radiation Exposure Statement: This equipment complies with the IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.



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Énoncé d'exposition aux rayonnements: Cet équipement est conforme aux limites d'exposition aux rayonnements ioniques RSS-102 Pour un environnement incontrôlé. Cet équipement doit être installé et utilisé avec un Distance minimale de 20 cm entre le radiateur et votre corps.

[FCC/IC Compliance Labels](#)

Visit chargepoint.com/labels.



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