

# FRU Guide - EXPP Power Link 2000 LCC CCS1, CAN Adapter Kit

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## FRU Guide - EXPP Power Link 2000 LCC CCS1, CAN Adapter Kit

### EXPP Power Link 2000

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**FRU Guide Published:** September 2025

**Affected Models and Down Version:** All ChargePoint Power Link 2000 with Phoenix Liquid Cooled Cable (LCC) CCS1

**Required Action:** Install CAN Adapter Kit to interior of Phoenix Liquid Cooled Cable (LCC) CCS1

**Issue:** Improvement for vehicle compatibility and charge cable communication



**WARNING:** Do not install or service the charging station in inclement weather. If you work in snow, rain, or wind, you must use a weatherproof shelter that covers all boxes and components.

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**CAUTION:** Warranty Limitation

- If the charging station is not installed, commissioned, or serviced by a ChargePoint certified installer or technician using a ChargePoint-approved method, it is *excluded* from all ChargePoint and other warranties and ChargePoint is not responsible.
  - You must be a licensed electrician and complete training at [chargepoint.com/installers](https://chargepoint.com/installers) to become ChargePoint certified and to access ChargePoint's web-based installer tools or ChargePoint Installer app.
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Contact ChargePoint at [chargepoint.com/support](https://chargepoint.com/support) with any questions related to this bulletin.

## Introduction

The purpose of this document is to guide O&M field personnel to install the CAN Adapter Kit where applicable.

## Tools and Materials Needed



Stepladder



Cut-resistant gloves

T25 Security screwdriver, for:



- Top cap
- Side panel
- Rear upper and lower cover
- Heat sink cap



T10 Torx screwdriver (for upper and lower cover trims)



10 mm hex wrench (for doors)

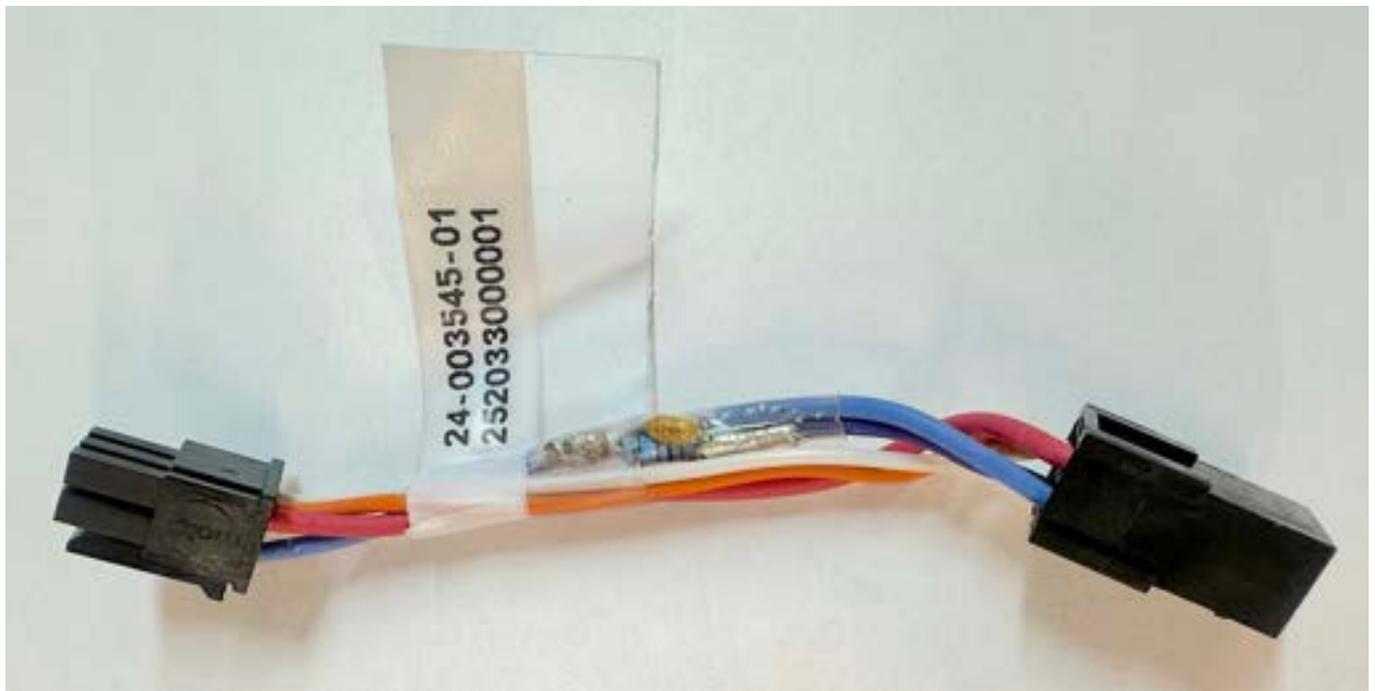


Isopropyl pads (for upper and lower cover vinyls)



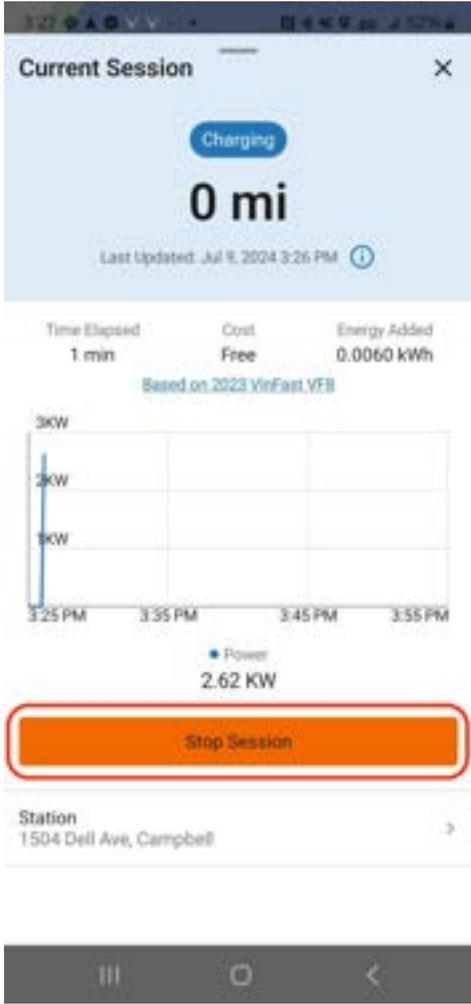
Vinyl application tool (for upper and lower cover vinyls)

### CAN Adapter Kit (PN 24-003545)



# Procedure

1. Stop any active charging sessions. Examples of stopping an active charging session :

Charging Station Display	ChargePoint Mobile Application	Vehicle Dashboard
	 <p>Current Session</p> <p>Charging</p> <p>0 mi</p> <p>Last updated: Jul 9, 2024 3:26 PM</p> <p>Time Elapsed: 1 min Cost: Free Energy Added: 0.0060 kWh</p> <p>Based on 2023 VinFast VF8</p> <p>3kW 2kW 1kW</p> <p>3:25 PM 3:35 PM 3:45 PM 3:55 PM</p> <p>Power: 2.62 KW</p> <p>Stop Session</p> <p>Station: 1504 Dell Ave, Campbell</p>	

2. Release Power Link 2000 with Phoenix Liquid Cooled Cable (LCC) from vehicle by squeezing the handle and pulling :



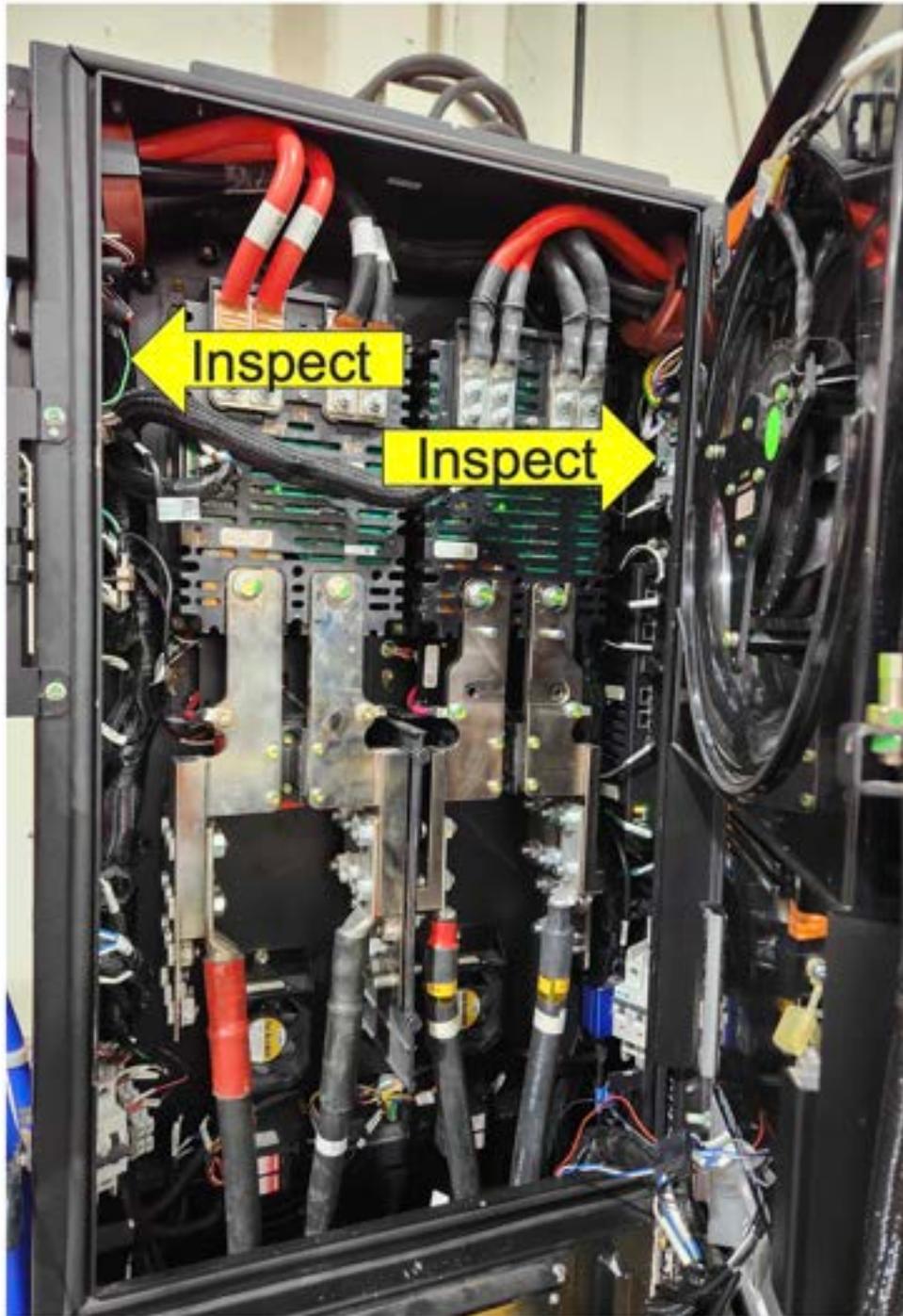
3. De-energize the Power Link 2000 at the main electrical panel. Alternatively, open up the system front door and turn off at the interior breaker :



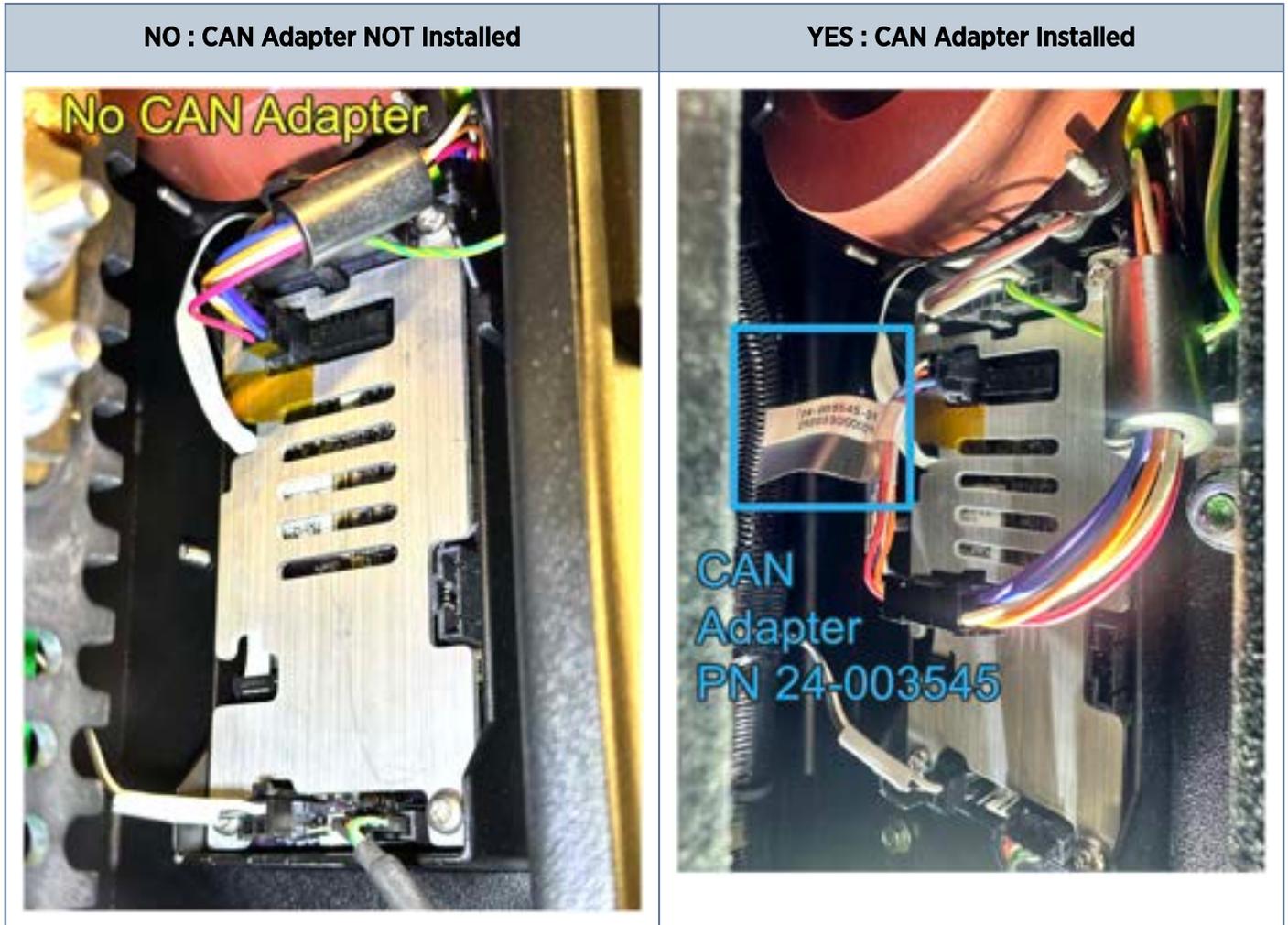
DANGER: Risk of electric shock



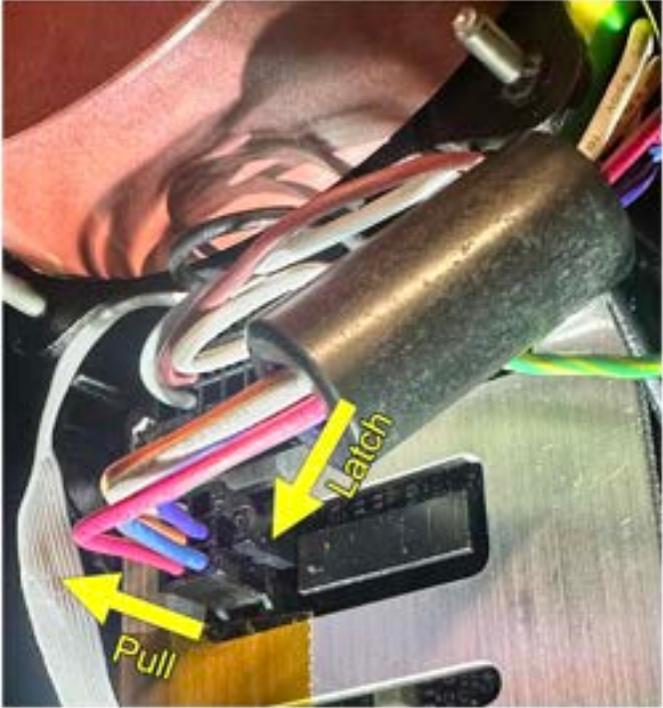
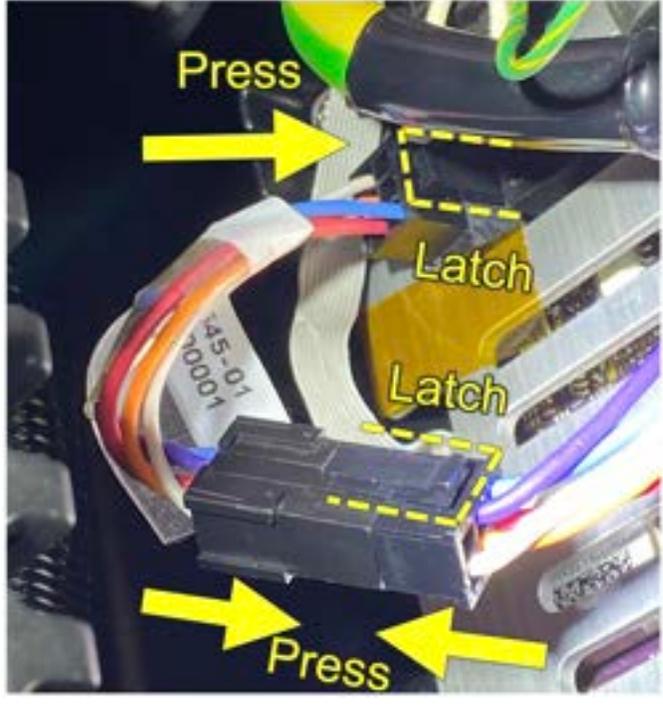
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4. Inspect interior of Power Link 2000 near the charge cable harness. Further details are provided in the next Step #5 :



5. Check if a printed label is visible at the end of the charge cable harness having a Part Number starting with 24-003545 :
  - If NO : the CAN adapter must be installed. Proceed to Step #6.
  - If YES : the CAN adapter is already installed. STOP and skip to Step #7.



6. If NO CAN Adapter is installed, proceed with the installation by gently disconnecting cable harness from the Printed Circuit Board (PCB). Install the CAN Adapter with correct latch orientation :

Disconnect Cable Harness from PCB	Install CAN Adapter PN 24-003545
	

7. Re-energize the PowerLink 2000, close door, re-install the exterior skins.
8. Verify correction installation of the CAN Adapter by performing a charging session for at least 5 minutes.
9. Go to [chargepoint.com/support](https://chargepoint.com/support), find your region's technical support number, and contact ChargePoint Support before releasing the charging station for use.

## Limited Warranty Information and Disclaimer

The Limited Warranty you received with your charging station is subject to certain exceptions and exclusions. For example, your use of, installation of, or modification to, the ChargePoint® charging station in a manner in which the ChargePoint® charging station is not intended to be used or modified will void the limited warranty. You should review your limited warranty and become familiar with the terms thereof. Other than any such limited warranty, the ChargePoint products are provided "AS IS," and ChargePoint, Inc. and its distributors expressly disclaim all implied warranties, including any warranty of design, merchantability, fitness for a particular purposes and non-infringement, to the maximum extent permitted by law.

## Limitation of Liability

CHARGEPOINT IS NOT LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOST PROFITS, LOST BUSINESS, LOST DATA, LOSS OF USE, OR COST OF COVER INCURRED BY YOU ARISING OUT OF OR RELATED TO YOUR PURCHASE OR USE OF, OR INABILITY TO USE, THE CHARGING STATION, UNDER ANY THEORY OF LIABILITY, WHETHER IN AN ACTION IN CONTRACT, STRICT LIABILITY, TORT (INCLUDING NEGLIGENCE) OR OTHER LEGAL OR EQUITABLE THEORY, EVEN IF CHARGEPOINT KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES. IN ANY EVENT, THE CUMULATIVE LIABILITY OF CHARGEPOINT FOR ALL CLAIMS WHATSOEVER RELATED TO THE CHARGING STATION WILL NOT EXCEED THE PRICE YOU PAID FOR THE CHARGING STATION. THE LIMITATIONS SET FORTH HEREIN ARE INTENDED TO LIMIT THE LIABILITY OF CHARGEPOINT AND SHALL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

## FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Important: Changes or modifications to this product not authorized by ChargePoint, inc., could affect the EMC compliance and revoke your authority to operate this product.

Exposure to Radio Frequency Energy: The radiated power output of the 802.11 b/g/n radio and cellular modem (optional) in this device is below the FCC radio frequency exposure limits for uncontrolled equipment. The antenna of this product, used under normal conditions, is at least 20 cm away from the body of the user. This device must not be co-located or operated with any other antenna or transmitter by the manufacturer, subject to the conditions of the FCC Grant.

## ISED (formerly Industry Canada)

This device complies with the licence-exempt RSS standard(s) of Innovation, Science and Economic Development Canada (ISED). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux flux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada (ISDE). L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter.

Radiation Exposure Statement: This equipment complies with the IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

Énoncé d'exposition aux rayonnements: Cet équipement est conforme aux limites d'exposition aux rayonnements ioniques RSS-102 Pour un environnement incontrôlé. Cet équipement doit être installé et utilisé avec un Distance minimale de 20 cm entre le radiateur et votre corps.

## FCC/IC Compliance Labels

Visit [chargepoint.com/labels](http://chargepoint.com/labels).



[chargepoint.com/support](http://chargepoint.com/support)

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