

# ChargePoint University

## Welcome to ChargePoint

We provide a variety of resources at **ChargePoint University**, our online learning portal, to help your installation succeed from planning through final activation. Technical guides and training courses are available in multiple languages.

## Training Courses

Our self-paced courses certify your installer to install, wire, and power up our charging stations. Ensure your installer is ready by sending them to **ChargePoint University** in advance.

All installers must be licensed electricians and complete an online training course to become a ChargePoint certified installer.

Installers who do not complete installation training cannot access the ChargePoint Network to complete station setup.

## Technical Guides

Our site has guides for every step. Share **ChargePoint University** with your site designer, installers, and servicers to keep everyone aligned:

Document	Content	Audiences
Datasheet	Full station specifications	Site designer, installer, and station owner
Site Design Guide	Civil, mechanical, and electrical guidelines to scope and construct the site	Site designer or engineer of record
Installation Guide	Anchoring, wiring, and powering on the station	Installer
Operation and Maintenance Guide	Operation, preventive maintenance, and where to configure station features	Station owner, facility manager, and technician

## Get Started

1. Sign up at [chargepoint.com](https://chargepoint.com) (under **Partners** → **Commercial Installers**) for a free account.
2. Click on the first module in the list for all product guides (all audiences), or scroll down to find online courses for your product (installers).
3. Navigate through the **Course Catalog** to discover additional courses.



*Important: The ChargePoint training certification confirms that the applicant has satisfactorily completed ChargePoint's Installation Training Program, which describes in detail how to assemble and install ChargePoint charging stations. The certification is not an attestation of the applicant's professional education or competency. It is not intended to, and does not, replace local, state, and federal licensure requirements.*