ChargePoint CMS Suite Professional Cloud Plan

Datasheet

2026

Features and Ordering Information

The ChargePoint® CMS Suite Professional plan adds features to enable public charging, including collecting and managing fees. Build on Core capabilities with driver access control, flexible pricing, and access to the ChargePoint driver network.

Professional Cloud Plan Features

Category	Feature*	Description
Station Management	Station software updates	Stay updated with new features and performance enhancements delivered over-the-air. *Applicable only to ChargePoint Hardware
	Real-time station status	View real-time station status, driver details, power usage, energy costs, and driver revenue.
	Dashboard insights	Access and customize charts and reports on station usage, utility costs, environmental impact, and more.
	User management & administrative controls	Manage roles and permissions for ChargePoint CMS Platform users across multiple sites.
	Valet dashboard	Dedicated dashboard that notifies valet staff when cars are done charging so they can be moved.
	Sites and custom groups	Create custom station groups to simplify configuration and reporting across large install bases.
	Session limits	Set limits to energy dispensed, time, or state of charge per session.
	On-station video uploads	Upload branded videos for automatic playback on supported stations.
	Station messages	Display station screen messages for drivers.
Access Control	Set access hours	Control access hours and restrictions on public access.
	RFID-based access control	Link RFID access cards to specific vehicles in your organization.
	Driver access control	Customize access to stations; control which group of drivers can access stations.
Financial Administration	Pricing and tax configuration	Set pricing by energy, duration, time of use, or session for the drivers.
	Differentiated pricing	Set differentiated pricing for different registered driver groups.
Driver Administration	Connections	Allow drivers to register for differentiated pricing and charging benefits.
	Waitlist	Let drivers join a waitlist for ChargePoint stations through the Driver App.
Energy Management	Multi-level power sharing	Configure power sharing across circuits, panels, and sites with enforced load limits.
	Fixed power derating	Set a permanent maximum power limit. *Available for AC stations only.
	Hierarchical power sharing	Configure power-sharing limits for parent and child station groups and keep charging load within each limit.

Category	Feature*	Description
ChargePoint mobile app for drivers	Make stations publicly available	Publish stations to the ChargePoint web portal and ChargePoint Driver app for driver discovery, use, and payment.
	Tap to charge	Allow drivers to initiate and pay for charging by tapping their iOS or Android mobile wallets. *This feature is not available on CPF50 stations.
	Notify when available	Enable drivers to receive text, email, or mobile app notifications when a selected station becomes available for them to use.
	EV charging network roaming	Allow drivers to use your charging stations with supported third-party network apps.

Ordering Information

One ChargePoint cloud plan is required per port to activate a charging station on the ChargePoint network.

Description	Order Code
CMS Suite Professional Cloud Plan for Level 2 AC	CP-SW-STE-PROFESSIONAL-AC-1P
CMS Suite Professional Cloud Plan for Level 3 DC	CP-SW-STE-PROFESSIONAL-DC-1P

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