



Power Block and Power Link 1000

Express Plus DC Fast Charging Platform

Site Design Guide



IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

This manual contains important instructions for Express Plus that shall be followed during installation, operation and maintenance of Express Plus modular products.

WARNING:

1. **Read and follow all warnings and instructions before servicing, installing, or operating the ChargePoint® product.** Install and operate only as instructed. Failure to do so may lead to death, injury, or property damage, and will void the Limited Warranty.
2. **Only use licensed professionals to install your ChargePoint product and adhere to all national and local building codes and standards.** Before installing the ChargePoint product, consult with a licensed contractor, such as a licensed electrician, and use a trained installation expert to ensure compliance with local building and electrical codes and standards, climate conditions, safety standards, and all applicable codes and ordinances. Inspect the product for proper installation before use.
3. **Always ground the ChargePoint product.** Failure to ground the product can lead to risk of electrocution or fire. The product must be connected to a grounded, metal, permanent wiring system, or an equipment grounding conductor shall be run with circuit conductors and connected to the equipment grounding terminal or lead on the Electric Vehicle Supply Equipment (EVSE). Connections to the EVSE shall comply with all applicable codes and ordinances.
4. **Install the ChargePoint product using a ChargePoint-approved method.** Failure to install on a surface that can support the full weight of the product can result in death, personal injury, or property damage. Inspect the product for proper installation before use.
5. **The product is not suitable for use in Class 1 hazardous locations, such as near flammable, explosive, or combustible vapors or gases.**
6. **Supervise children near this device.**
7. **Do not put fingers into the electric vehicle connector, or touch fingers to charging rails.**
8. **Do not use this product if any cable is frayed, has broken insulation, or shows any other signs of damage.**
9. **Do not use this product if the enclosure or the electric vehicle connector is broken, cracked, open, or shows any other signs of damage.**
10. **Wire and wire terminal information are provided in the ChargePoint product Site Design Guide and Installation Guide.**
11. **Torques for installation of wire terminals are provided in the ChargePoint product Installation Guide.**
12. **The ChargePoint product maximum operating temperature is 50 °C (122 °F).**





IMPORTANT: Under no circumstances will compliance with the information in a ChargePoint guide such as this one relieve the user of the responsibility to comply with all applicable codes and safety standards. This document describes approved procedures. If it is not possible to perform the procedures as indicated, contact ChargePoint. **ChargePoint is not responsible for any damages that may result from custom installations or procedures not described in this document or that fail to adhere to ChargePoint recommendations.**

Product Disposal

To comply with Directive 2012/19/EU of the European Parliament and of the Council of 4 July 2012 on waste electrical and electronic equipment (WEEE), devices marked with this symbol may not be disposed of as part of unsorted domestic waste inside the European Union. Enquire with local authorities regarding proper disposal. Product materials are recyclable as marked.



Document Accuracy

The specifications and other information in this document were verified to be accurate and complete at the time of its publication. However, due to ongoing product improvement, this information is subject to change at any time without prior notice. For the latest information, see our documentation online at chargepoint.com/guides.

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Symbols

This guide and product use the following symbols:



DANGER: Risk of electric shock



WARNING: Risk of personal harm or death



CAUTION: Risk of equipment or property damage



IMPORTANT: Crucial step for installation success



Read the manual for instructions



Ground/protective earth

Illustrations Used in This Document

The illustrations used in this document are for demonstration purposes only and may not be an exact representation of the product. However, unless otherwise specified, the underlying instructions are accurate for the product.

Contents

Important Safety Instructions	ii
1 Introduction	1
Express Plus Components	1
Power Link 1000 Configurations	2
Express Plus Guides	2
Questions	3
2 Site Design Guidelines	4
Initial Site Guidelines	4
Plan for Future Charging Capacity	4
System Placement	5
3 Civil and Mechanical Design	11
Weights	11
Dimensions	12
Pedestal-Mount Specifications	19
Wall or Overhead-Mount Specifications	30
Drainage	32
Flood Plane	32
Clearances	33
Wheel Stops and Bollards	35
Ventilation	37
Accessibility	38
Signage	38
4 Electrical Design	39
Upstream Components	39
Grounding Requirements	40
Power Link 1000 Site Considerations	42
Wiring Requirements	42

Maximum Wire Sizes	44
5 Connectivity	47
Signal Strength and Quality	47
Repeaters	49

Introduction 1

This guide describes how to design a site for the ChargePoint Express Plus fast charging platform. This includes civil, mechanical, and electrical infrastructure planning and any future upgrades to meet the EV charging demand.



IMPORTANT: ChargePoint recommends consulting with an engineer to create site specific drawings. Ensure the installation complies with all applicable codes and ordinances.

Express Plus Components

Express Plus is a scalable DC fast charging platform. It consists of three components: Power Module, Power Block, and Power Link 1000.



- (a) Power Module is the power conversion component. It converts the upstream AC power into DC power to output up to 40 kW of power.
- (b) Power Block contains Power Modules. It can accommodate up to five Power Modules and has two DC outputs, capable of delivering up to 200 kW of power.
- (c) Power Link 1000 is the charger. It receives DC power from Power Blocks. A Power Link 1000 can accommodate up to two charging cables to charge two electric vehicles simultaneously.

For full specifications and certifications, refer to the *Express Plus Datasheet* at chargepoint.com/guides.

Note: For sites that include Power Hub (an optional component of Express Plus), refer to the *Power Hub Site Design Guide* and *Installation Guide*.

Power Link 1000 Configurations

Cable Management Kit (CMK)

Depending on the required cable reach, the Power Link 1000 can be installed with a standard CMK to manage standard length (5.8 m or 19 ft) charging cables, or with a tall CMK or overhead CMK to manage medium length (7.6 m or 25 ft) charging cables.

Standard CMK



Tall CMK



Overhead CMK



Express Plus Guides

Access ChargePoint documents at chargepoint.com/guides.

Document	Content	Primary Audiences
Datasheet	Full station specifications	Site designer, installer, and station owner
Site Design Guide	Civil, mechanical, and electrical guidelines to scope and construct the site	Site designer or engineer of record
Concrete Mounting Template Guide	Instructions to embed the charging station template in a concrete pad with anchor bolts and conduit placement (these may also be included in the Site Design Guide)	Site construction contractor

Document	Content	Primary Audiences
Surface Conduit Entry Kit Guide	Instructions for sites where conduit cannot be run underground	Installer
Construction Signoff Form	Checklists used by contractors to ensure the site is correctly completed and ready for product installation	Site construction contractor
Installation Guide	Anchoring, wiring, and powering on	Installer
Operation and Maintenance Guide	Operation and preventive maintenance information	Station owner, facility manager, and technician
Service Guide	Component replacement procedures, including optional components	Service technician
Declaration of Conformity	Statement of conformity with directives	Purchasers and public

Questions

For assistance, navigate to chargepoint.com/support and contact technical support using the appropriate region-specific number.

Site Design Guidelines 2

Initial Site Guidelines

An onsite evaluation is needed to determine the wiring and conduit requirements from the electrical panel to the proposed parking spaces, as well as to measure cellular signal levels and identify suitable locations for any necessary cellular signal booster equipment.

If you have pre-existing infrastructure or are using your own preferred electrical contractor to prepare your site, an *Express Plus Construction Signoff Form* completed by a ChargePoint Operations and Maintenance (O&M) partner is required to certify compliance with electrical code and to ensure everything was prepared to ChargePoint specifications.

CAUTION: Warranty Limitation



If the charging station is not installed, commissioned, or serviced by a ChargePoint Certified Technician using a ChargePoint-approved method, it is excluded from all ChargePoint and other warranties and ChargePoint is not responsible.

You must be a licensed electrician and complete the training at chargepoint.com/installers to become ChargePoint certified and to access the ChargePoint web or app-based installer tools.

Plan for Future Charging Capacity

Designing electrical infrastructure to support current and future needs for EV charging helps avoid costly upgrades later as demand for EV charging grows.

Consider these methods to prepare a site for future charging stations in a later phase of work:

- Add extra capacity if electrical panels are being upgraded now.

- Use sub-panels as a way to shorten electrical paths.

- Maximize the conduit and conductor sizes (to product specifications) between the main electrical panel and future stations to prevent needing to re-pull wires or trenching work if the site uses underground wiring.

- Underground service wiring conduits can be pre-staged if the correct site construction is performed in advance. Allowed terminations include a distribution unit, junction box, or plugged conduit. This eases cable pulls for future stations.

System Placement

The placement of Power Link 1000 and Power Block must meet the following requirements:

Do not install Express Plus in a Class 1 hazardous location, as classified by NEC or local codes.

Site conditions must be compatible with the following specifications listed in the *Express Plus Datasheet*:

- Operational altitude
- Operating temperature
- Operating humidity
- Enclosure rating

To minimize costs, choose station locations that are close to the available electrical infrastructure. Selecting nearby locations help minimize long wire runs as well as any conduit or trenching work if the site uses underground wiring.



WARNING: Express Plus components must be installed on a structure that is rated to support their weight. A level concrete base is recommended for Power Block and pedestal-mount Power Link 1000, and a flat wall or gantry for wall or overhead-mount Power Link 1000, respectively. Asphalt cannot support the full weight of Express Plus components. Failure to install the Express Plus components on a suitable structure may cause it to tip over, resulting in death, personal injury, or property damage.

Layout considerations:

Determine appropriate ground anchoring locations where concrete exists or can be installed (no asphalt surfaces).

Consider locations where it will be easy to add future stations.

If using conduits to pull wires, determine the best conduit layout to minimize linear conduit costs to multiple parking spaces. If possible, avoid or minimize trenching requirements, especially more costly trenching to run conduit under asphalt surfaces.

Determine if the existing utility service and electrical panel capacity is sufficient. Identify costs for any necessary upgrades and/or a new dedicated electrical panel. ChargePoint recommends using a licensed electrician to evaluate available capacity and identify any upgrades that may be required.

If a dedicated EV electrical panel is required, choose a panel located close to the existing electrical supply.

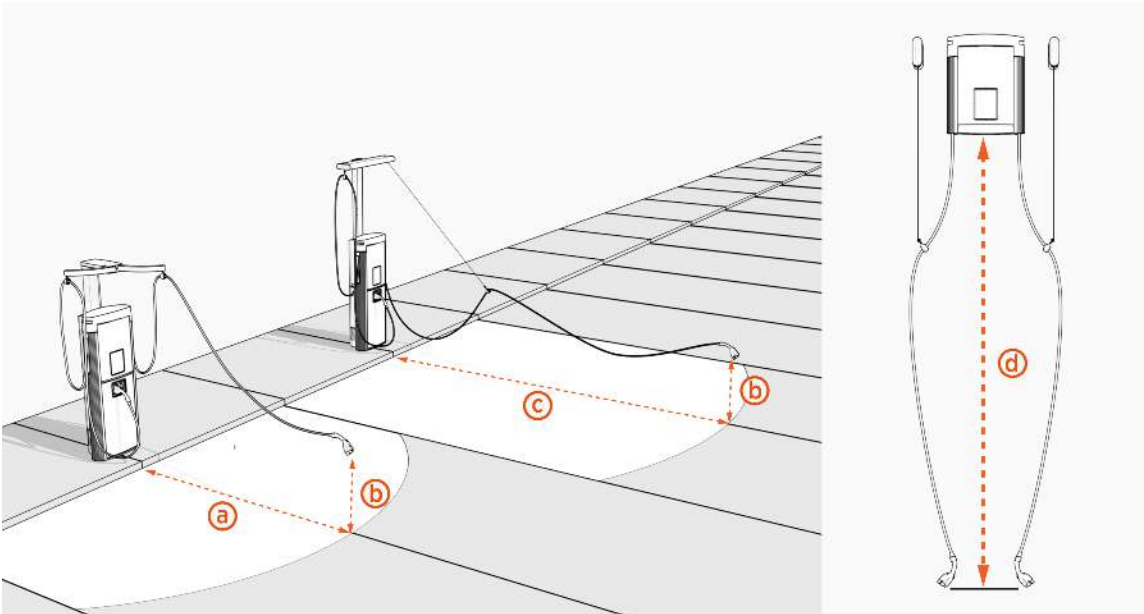
Measure cellular signal levels to ensure adequate cellular coverage at the station locations. To ensure adequate signal strength in underground or enclosed parking structures, cellular repeaters may be required. For more information, see [Connectivity](#).

ChargePoint recommends avoiding locations under trees where sap, pollen, or leaves would fall on the charging station and increase the station owner's site maintenance workload.

Guidelines for Different Parking Arrangements

- Choose adjacent parking spaces in an area with adequate lighting.
- Consider how easily drivers can find the stations they need to access.
- Check local requirements for accessibility and pathway width, sometimes called “path of travel”, to ensure that station placement does not restrict sidewalk use.
- A pad built into the head of a parking space (instead of on the sidewalk) is allowed if local code allows it compared to the minimum parking space length, and the pad meets all pad requirements listed in this document.

Cable reach



The maximum reach from the station to charge port on a typical vehicle is approximately 3.76 m (12 ft 4 in) (a) at a height of 0.6 m (2 ft) (b) above the ground.

The following table provides the maximum cable reach from the station to charge port on a vehicle:

Note: The cable reach specifications for both the tall CMK and overhead CMK include the full extension of a tether cord from the CMKs, as depicted in the illustration above.

		Pedestal or wall-mount Power Link 1000		Overhead-mount Power Link 1000
CMK		Standard CMK	Tall CMK	Overhead CMK
Cable length		5.8 m (19 ft)	7.6 m (25 ft)	7.6 m (25 ft)
Cable reach	Horizontal or vertical reach	3.76 m (12 ft 4 in) Horizontal (a)	6.09 m (20 ft) Horizontal (c)	4.57 m (15 ft) Vertical (d)
	Height above ground	0.6 m (2 ft) (b)		Not applicable

IMPORTANT:

Diagonal stall parking is not recommended.

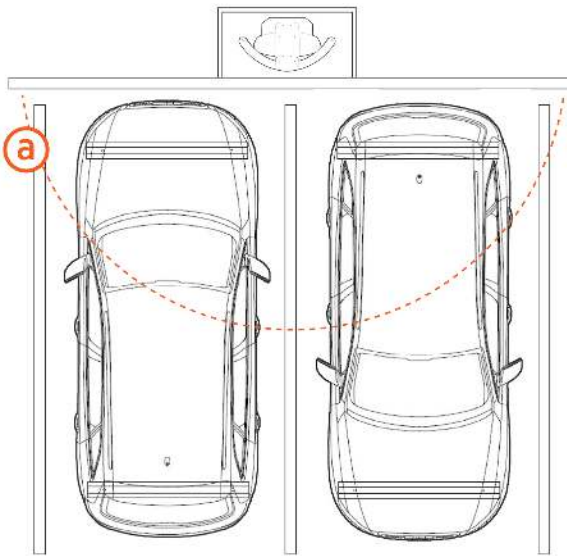
Place each Power Link 1000 to maximize cable reach for the varied charge port locations on different EVs.

Commercial or Public Station Placement, Single or Dual Cable

For stall parking, ChargePoint recommends using perpendicular parking stalls that allow a vehicle to enter either front-first or rear-first, to better accommodate the varied locations of EV charge ports.

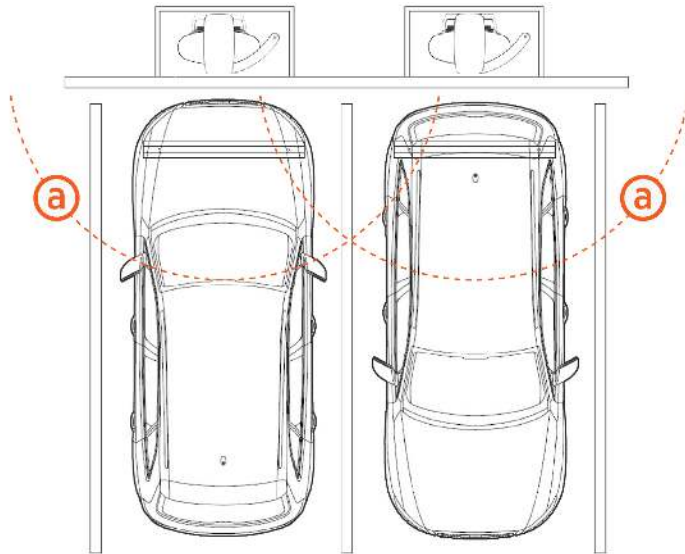
Note: While ChargePoint tests charging stations with a majority of upcoming vehicles, ChargePoint cannot guarantee the port locations of future vehicles and cannot warrant the configurations proposed will work for all vehicles.

This illustration depicts a charging station with a dual cable.

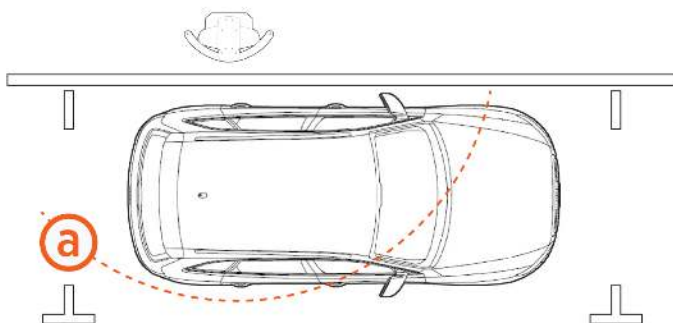
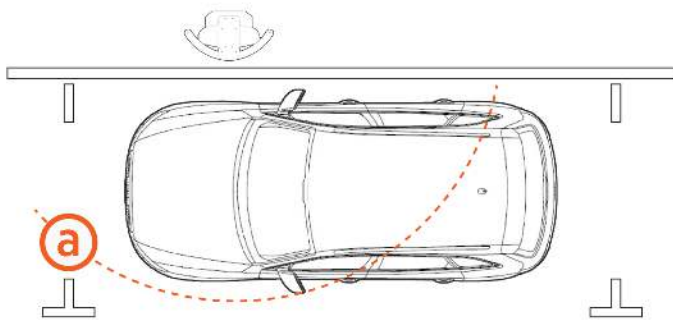


(a) Cable reach radius: 3.76 m (12 ft 4 in)

The following three illustrations depict charging stations with single cables.



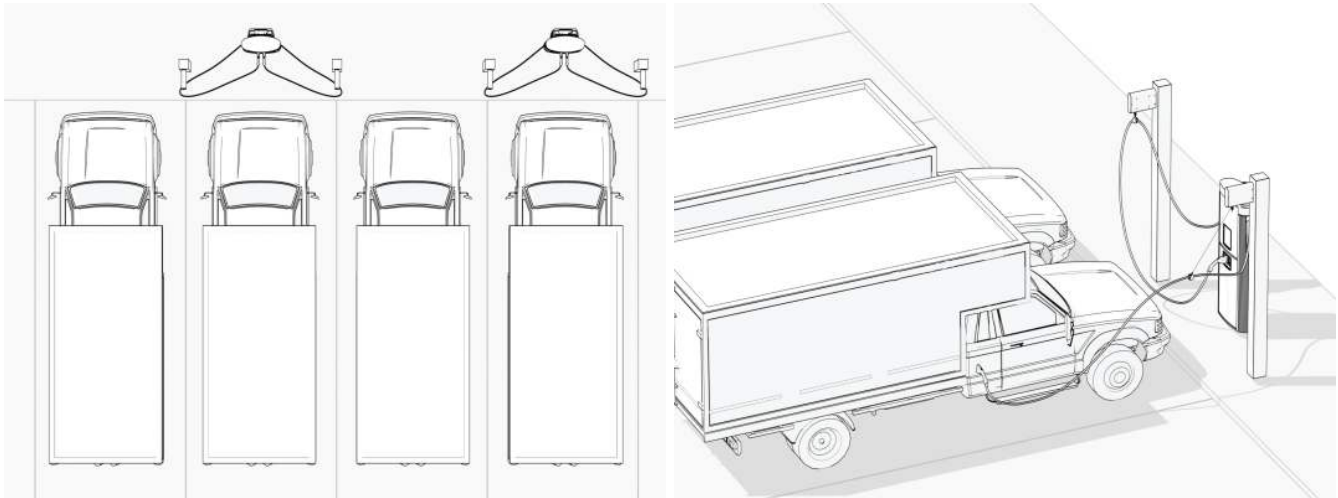
(a) Cable reach radius: 3.76 m (12 ft 4 in)



(a) Cable reach radius: 3.76 m (12 ft 4 in)

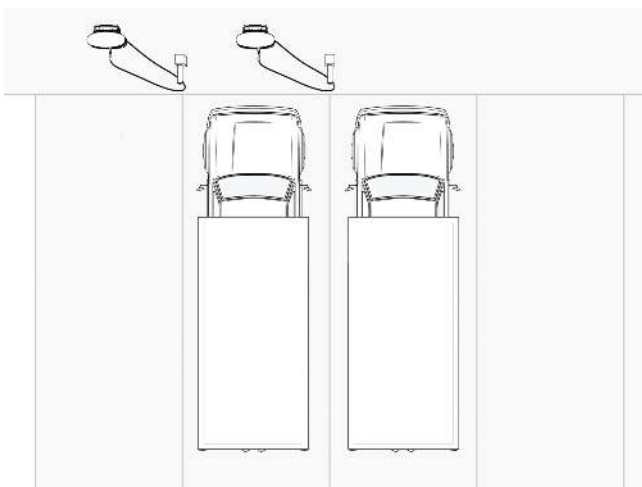
Fleet Parking Arrangement

Stall parking (Dual Charge Cable): For installing dual charge cable Power Link 1000 stations, consider placing the station in front of every other parking space. Additionally, align the overhead CMK tether with the parking stripes on either side of the charging station.

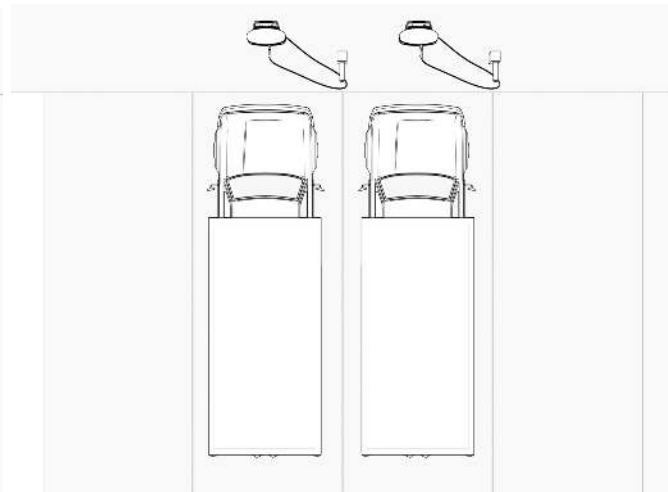


Stall parking (Single Charge Cable): Power Link 1000s with single charging cables are always configured with the charging cable on the right side of the enclosure. Align the overhead CMK tether with the parking stall stripe adjacent to the vehicle's charging port. The illustrations below depict parking of the vehicles in relation to the charging stations, based on the side where the vehicle's charging port is located.

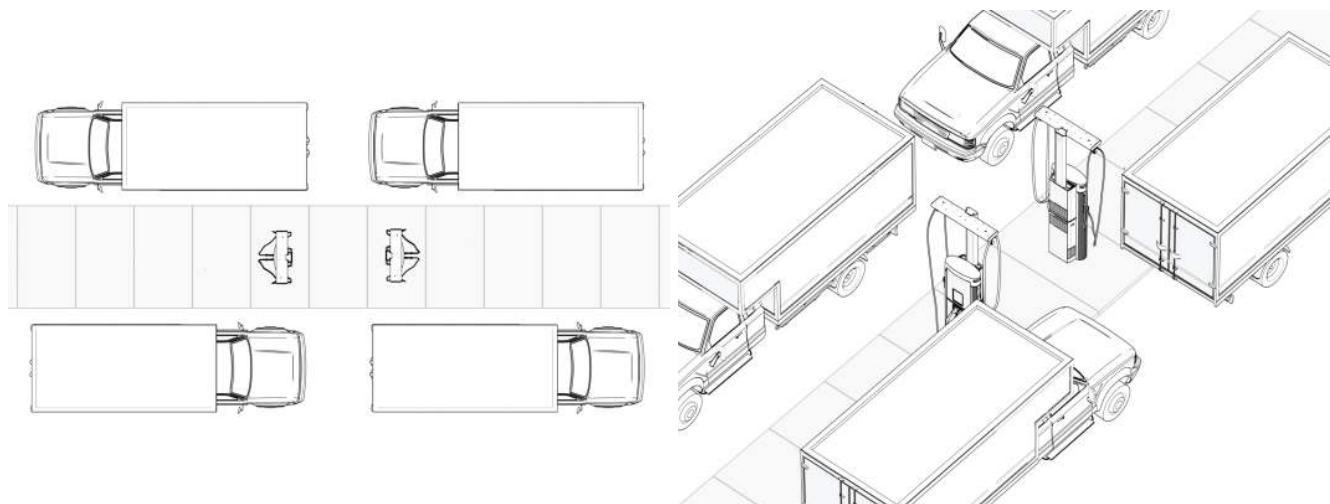
Vehicles with left-side charging ports



Vehicles with right-side charging ports



Island parking: ChargePoint recommends placing a station in the center of the island facing away (station front is perpendicular to vehicles) in the same orientation. This allows the station to be accessible from both sides of the island.



Civil and Mechanical Design 3

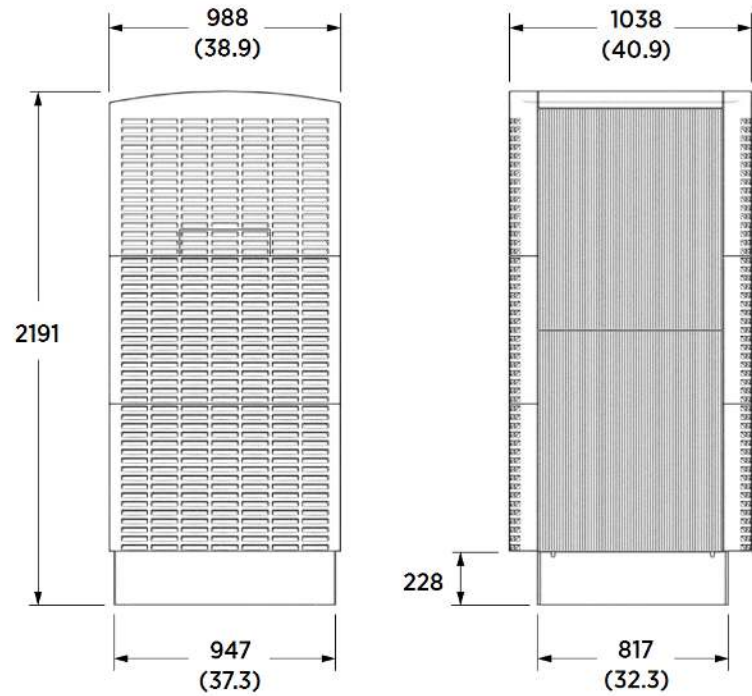
Weights

Component	Weight
Power Module	45 kg (98.5 lbs)
Power Block - fully loaded with five Power Modules	680 kg (1500 lbs)
Power Link 1000 - pedestal-mount (excludes charging cables and CMK)	200 kg (441 lbs)
Power Link 1000 - overhead-mount (non-LCC) (excludes charging cables and CMK)	120 kg (265 lbs)
Charging cable	16 - 37 kg (35 - 82 lbs)
Standard CMK - dual	20 kg (44 lbs)
Tall CMK - dual	38.5 kg (85 lbs)
Overhead CMK	10 kg (22 lbs)
Packaging excluded from weights listed above	45 - 90 kg (100-200 lbs)

Dimensions

Power Block

Note: Images are not to scale. Measurements appear in metric units (mm) followed by imperial equivalents (inches).



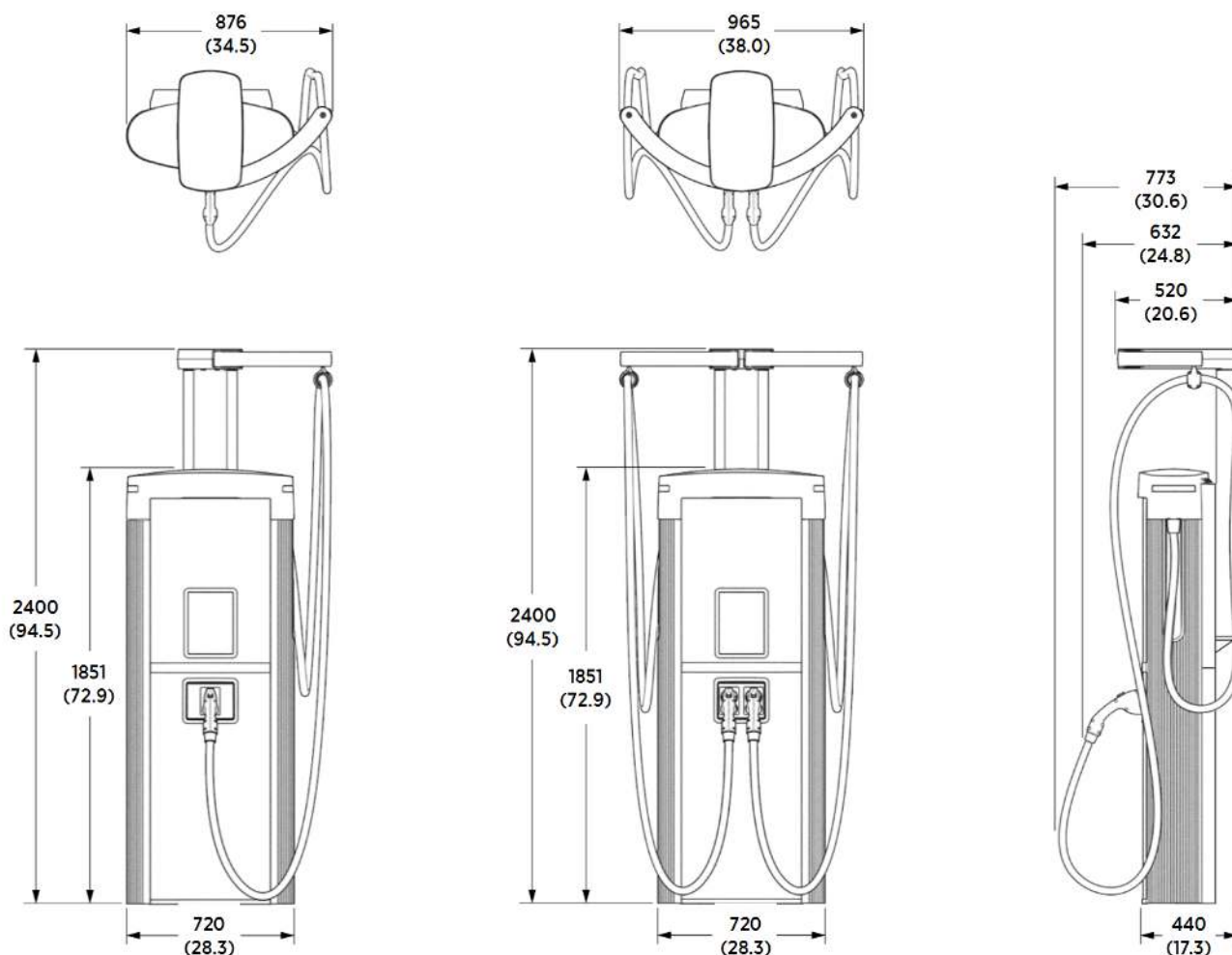
Power Link 1000

The Power Link 1000 is a vertical enclosure that can be mounted on a pedestal or overhead. Stations can be configured with one or two charge cables, available in multiple lengths. The Power Link 1000 can have different charging cable types (such as one CCS and one CHAdeMO) to offer flexibility, or it can have the same cable type (in cases such as commercial fleets). The cables cannot both charge at the same time.

The Power Link 1000 can be configured with a Cable Management Kit (CMK), a rear mast with arms that swing forward to extend cable reach.

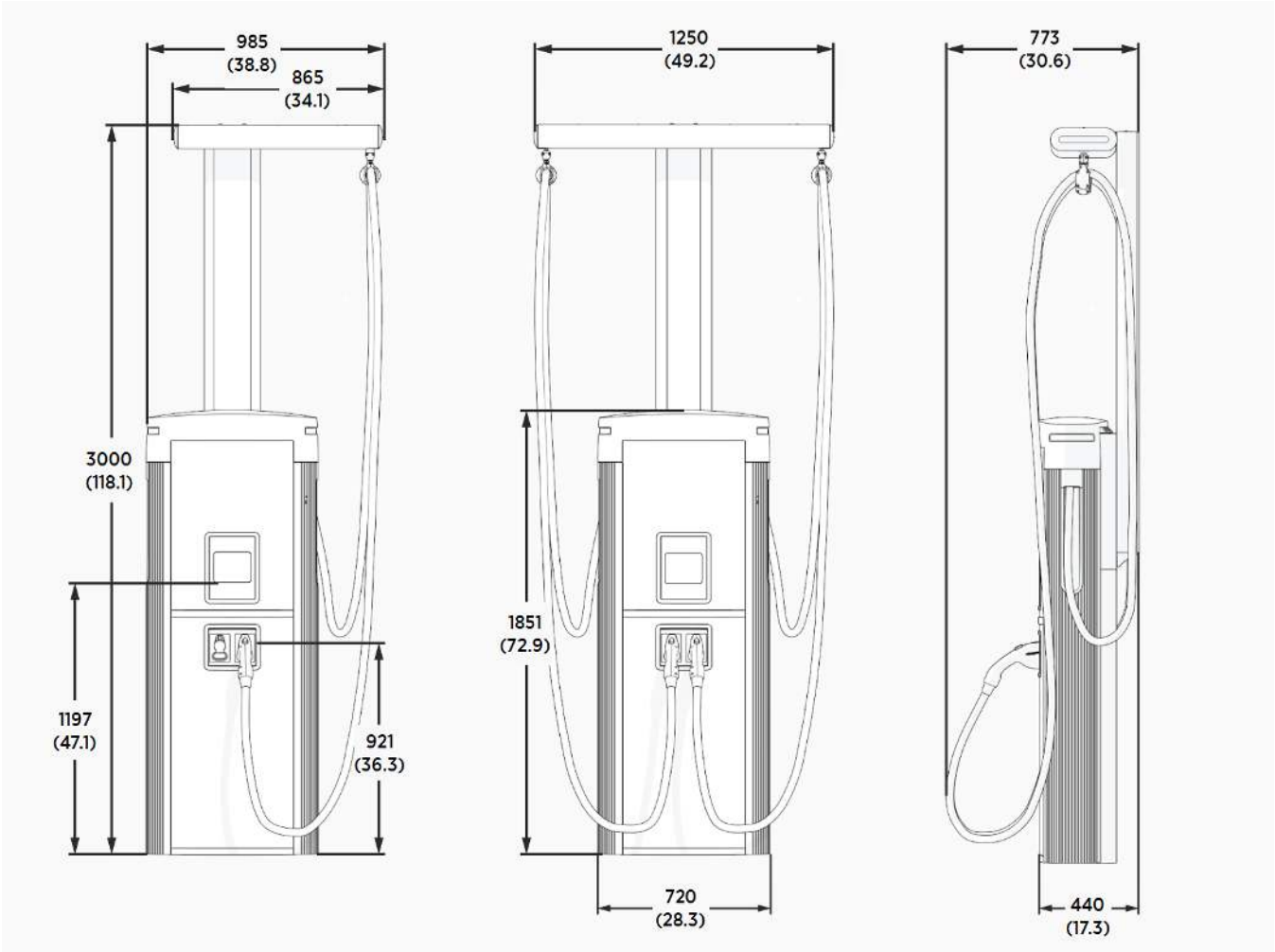
Pedestal-Mount Power Link 1000, Single or Dual Cable, and Standard CMK

Note: Images are not to scale. Measurements appear in metric units (mm) followed by imperial equivalents (inches).



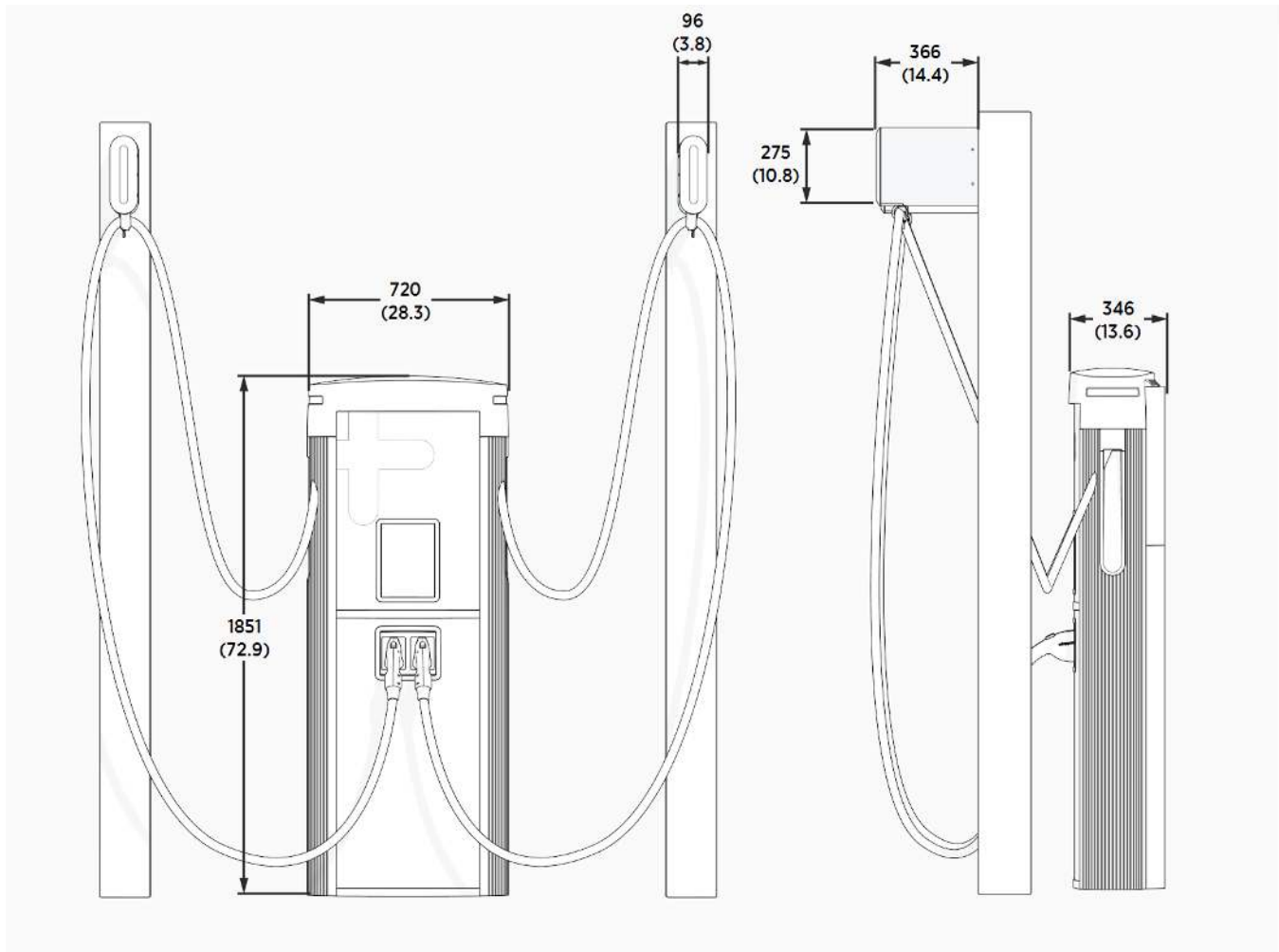
Pedestal-Mount Power Link 1000, Single or Dual Cable, and Tall CMK

Note: Images are not to scale. Measurements appear in metric units (mm) followed by imperial equivalents (inches).



Pedestal-Mount Power Link 1000, Single or Dual Cable, and Overhead CMK

Note: Images are not to scale. Measurements appear in metric units (mm) followed by imperial equivalents (inches).

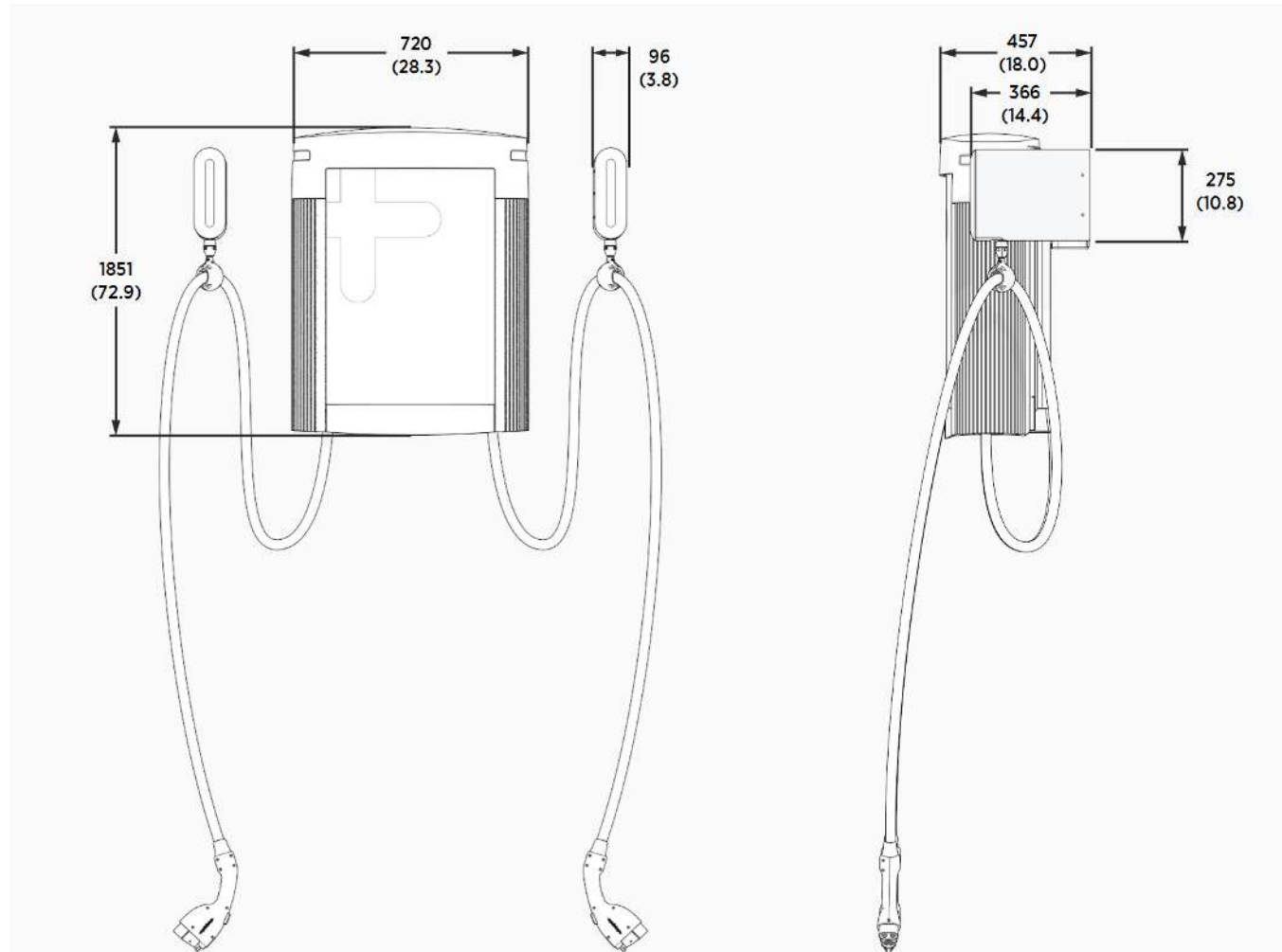


Note: The customer must provide the poles at the site for installing pedestal-mount (single or dual cable) Power Link 1000 enclosures with overhead CMK and tether ball extension. These are not provided by ChargePoint.

Overhead-Mount Power Link 1000 With Single or Dual Cable and Overhead CMK

The CMK might not fully retract certain charging cables due to their heavier weight. Adding a tether point and a tether hook kit reduces cable weight on the CMK, allowing the cable to retract fully.

Note: Images are not to scale. Measurements appear in metric units (mm) followed by imperial equivalents (inches).



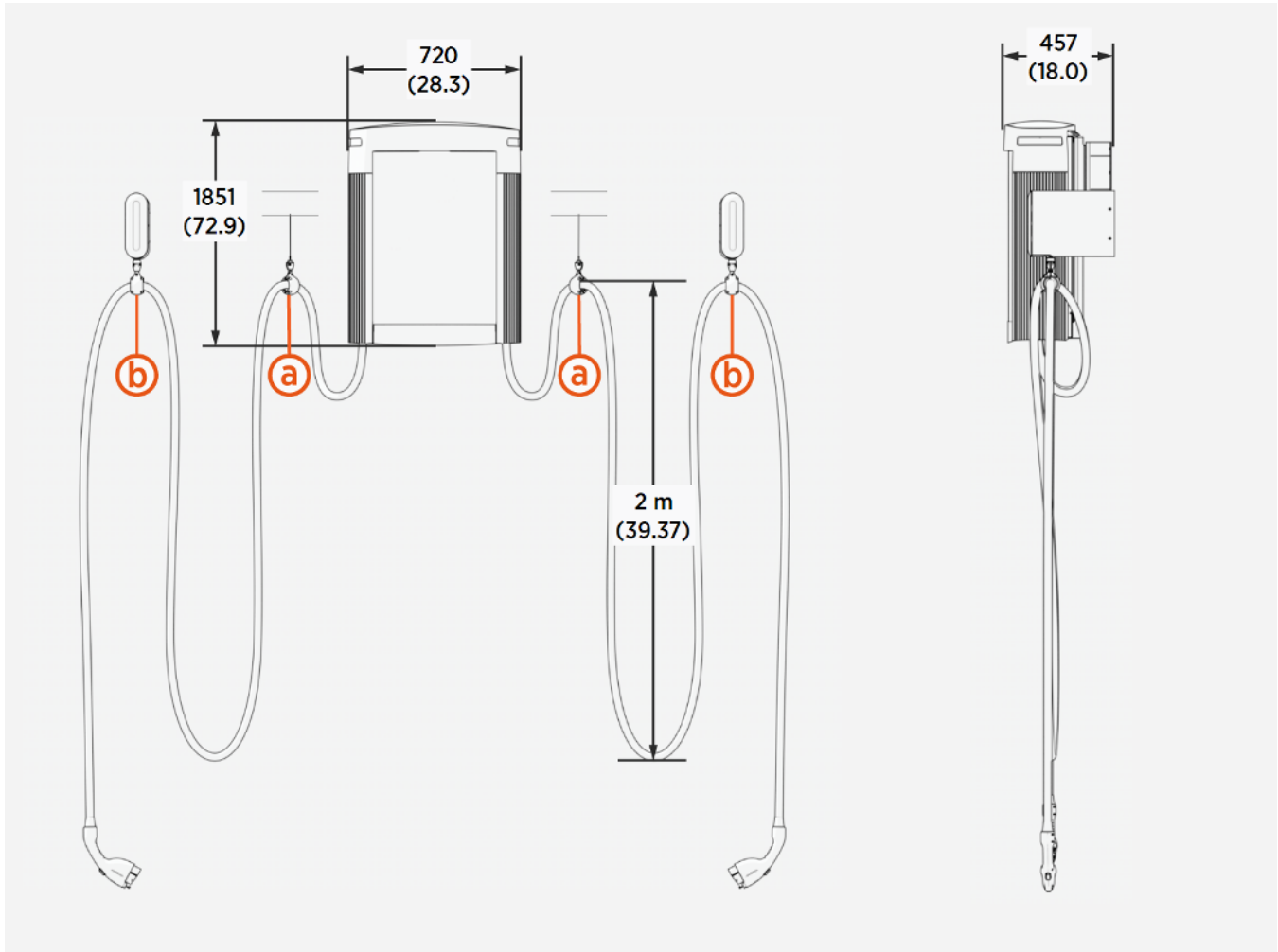
Overhead-Mount Power Link 1000 With Tether Hook

Note: Images are not to scale. Measurements appear in metric units (mm) followed by imperial equivalents (inches).

Use tether hooks as additional support for overhead CMKs or to enable the use of third party hoist or cable management solutions.

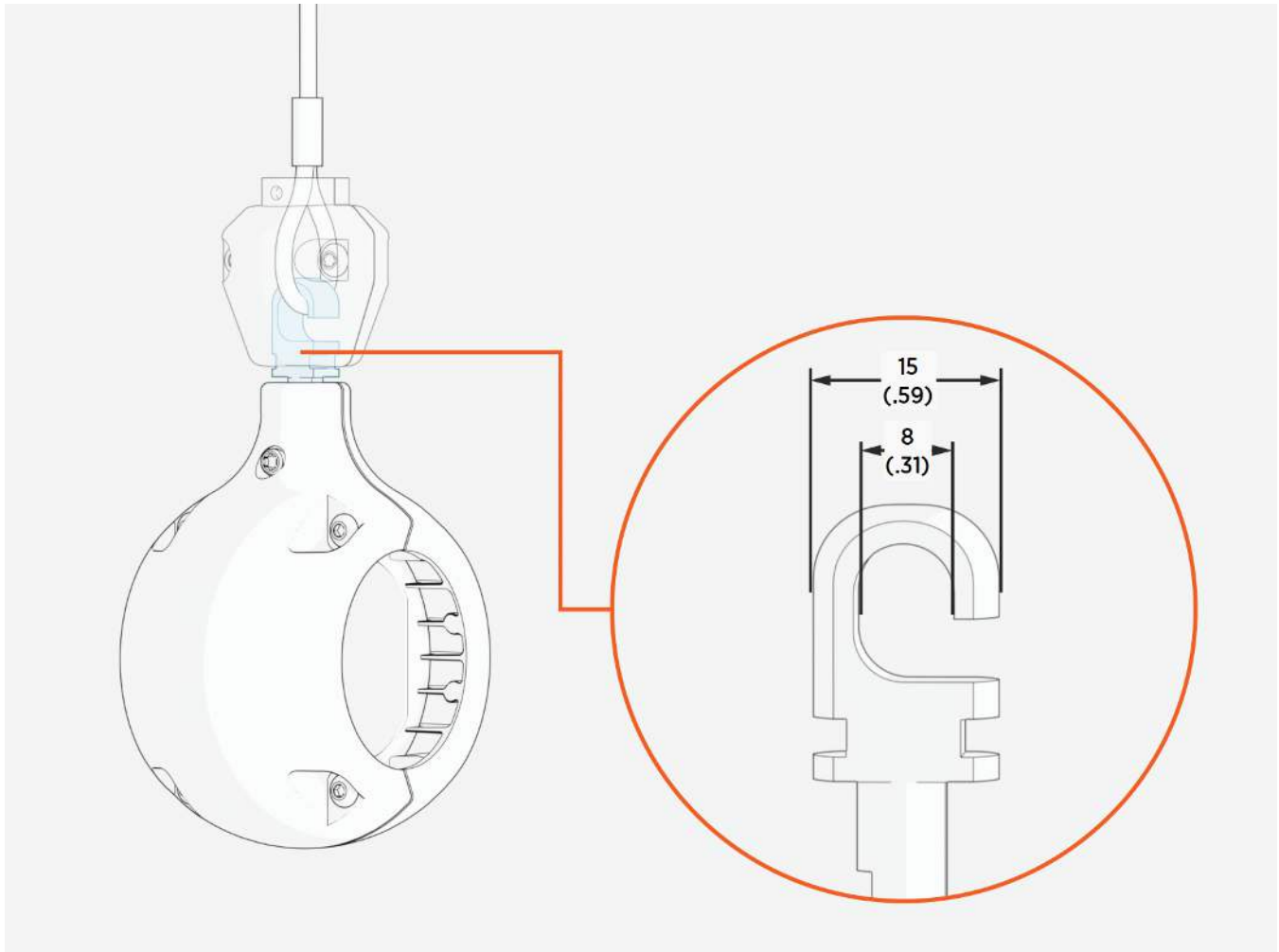
The tether hook **(a)** can be attached to either a fixed point or to an alternate cable management mechanism **(b)** such as a winch.

In the following image, the charge cable is held with a fixed tether hook **(a)** and a tool balancer **(b)**. Adjust the tether hook or tool balancer location as necessary for site requirements.



Tether hook dimensions appear in the following image.

Note: Images are not to scale. Measurements appear in metric units (mm) followed by imperial equivalents (inches).



Pedestal-Mount Specifications

The Power Block and pedestal-mount Power Link 1000 must be installed on either a newly poured concrete pad embedded with the Concrete Mounting Template (CMT) or on an existing concrete surface using the Surface Conduit Entry (SCE) kit.

Another option available through a third party is precast concrete blocks. For more details, contact ChargePoint.



IMPORTANT: Stub-up entry of wires laid underground is the most common installation method. Surface entry of wires laid above ground is allowed only at sites where the wires cannot be laid underground such as in a parking garage. Contact ChargePoint for the Surface Conduit Entry (SCE) kit, which includes the hardware needed to install on an existing concrete surface.



WARNING: If not installed correctly, the ChargePoint charging station may pose a crushing hazard, leading to death, personal injury, or property damage. Always use the Concrete Mounting Template specified in this document section, or a ChargePoint-approved surface mounting solution, to install the ChargePoint charging station. Always install in accordance with applicable codes and standards using licensed professionals. Non approved installation methods are performed at the risk of the contractor and void the Limited One-Year Parts Exchange Warranty.

Concrete Pad Specifications



IMPORTANT: The concrete surface must be smooth and cannot exceed a slope of 20 mm per meter (1/4 inch per foot). If an existing concrete surface does not meet the slope requirement, a localized concrete pad must be poured and leveled to meet the slope requirement.

The concrete pad for the Power Block and Power Link 1000 must either be designed to be site-specific or must meet the specifications provided below. In some extreme conditions, a larger pad may be required. For sites with less stringent seismic, soil, or wind conditions, a smaller pad might be possible.

Conservative stability specifications for the Power Block and Power Link 1000 are listed below for the following design scenarios:

1. 170 mph wind, high seismic, Class 3 Soil
2. 170 mph wind, high seismic, Class 4 Soil
3. 170 mph wind, high seismic, Class 5 Soil
4. 140 mph wind, lower seismic, Class 3 Soil
5. 140 mph wind, lower seismic, Class 4 Soil
6. 140 mph wind, lower seismic, Class 5 Soil

All scenarios assume:

Minimum concrete rating of 2500 PSI.

All-threaded M16 anchor bolts are embedded 229 mm (9 in) into the concrete pad and are made of ASTM F1554 Grade 55 carbon steel and hot dip galvanized (HDG).

The anchor bolts placement is centered within the designed stability area.

Power Block

Design Scenarios	Pad Width		Pad Thickness	#N1 @ S1" O.C. Top Rebar	#N2 @ S2" O.C. Bottom Rebar
1	1753 mm (69 in)	1753 mm (69 in)	457 mm (18 in)	#4 @ 305 mm (12 in) O.C.	#4 @ 305 mm (12 in) O.C.
2	1753 mm (69 in)	1753 mm (69 in)	686 mm (27 in)	#4 @ 152 mm (6 in) O.C.	#4 @ 152 mm (6 in) O.C.

Design Scenarios	Pad Width		Pad Thickness	#N1 @ S1" O.C. Top Rebar	#N2 @ S2" O.C. Bottom Rebar
3	1524 mm (60 in)	1524 mm (60 in)	457 mm (18 in)	#4 @ 305 mm (12 in) O.C.	#4 @ 305 mm (12 in) O.C.
4	1524 mm (60 in)	1524 mm (60 in)	457 mm (18 in)	#4 @ 305 mm (12 in) O.C.	#4 @ 305 mm (12 in) O.C.
5	1524 mm (60 in)	1524 mm (60 in)	457 mm (18 in)	#4 @ 305 mm (12 in) O.C.	#4 @ 305 mm (12 in) O.C.
6	1524 mm (60 in)	1524 mm (60 in)	457 mm (18 in)	#4 @ 305 mm (12 in) O.C.	#4 @ 305 mm (12 in) O.C.

Power Link 1000

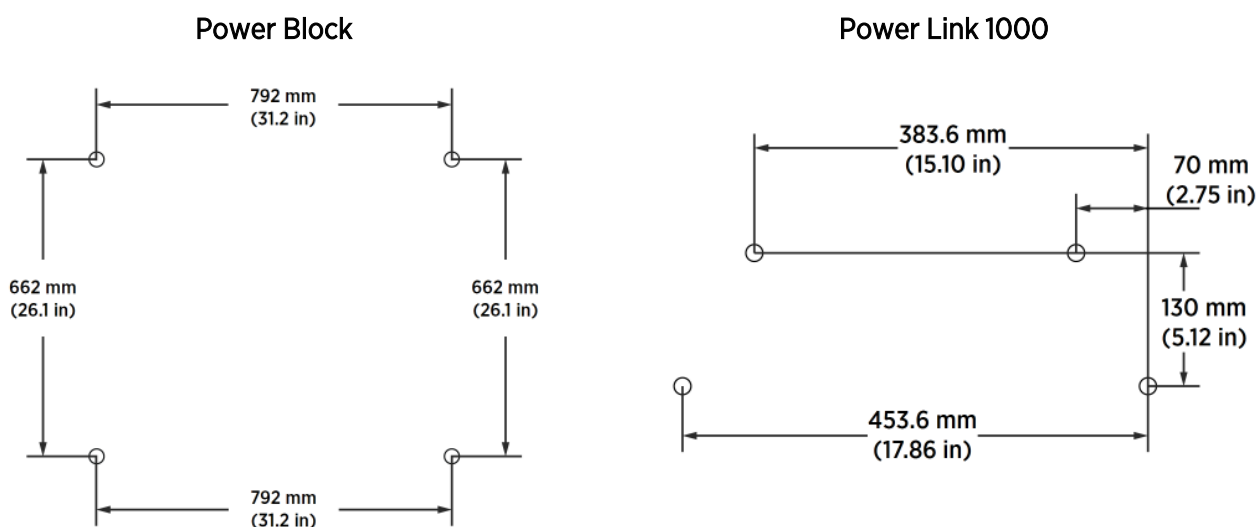
Design Scenarios	Pad Width		Pad Thickness	#N1 @ S1" O.C. Top Rebar	#N2 @ S2" O.C. Bottom Rebar
1	1499 mm (59 in)	1499 mm (59 in)	432 mm (17 in)	#4 @ 305 mm (12 in) O.C.	#4 @ 305 mm (12 in) O.C.
2	1499 mm (59 in)	1499 mm (59 in)	610 mm (24 in)	#5 @ 305 mm (12 in) O.C.	#5 @ 305 mm (12 in) O.C.
3	1499 mm (59 in)	1499 mm (59 in)	610 mm (24 in)	#5 @ 305 mm (12 in) O.C.	#5 @ 305 mm (12 in) O.C.
4	1219 mm (48 in)	1219 mm (48 in)	330 mm (13 in)	#4 @ 305 mm (12 in) O.C.	#4 @ 305 mm (12 in) O.C.
5	1219 mm (48 in)	1219 mm (48 in)	483 mm (19 in)	#5 @ 305 mm (12 in) O.C.	#5 @ 305 mm (12 in) O.C.
6	1219 mm (48 in)	1219 mm (48 in)	483 mm (19 in)	#5 @ 305 mm (12 in) O.C.	#5 @ 305 mm (12 in) O.C.

In the case of using an existing pad, the pad must either meet one of the above specifications or it must be inspected and approved by a structural engineer for the specifications given below:

Specification	Power Block	Power Link 1000
Weight	680 kg (1500 lb)	See Weights
Height x width	2191 mm (86.3 in) x 1000 mm (39.4 in)	See Dimensions
Frontal area	Height * width	Height * width
CG height	1000 mm (39.4 in)	1524 mm (60 in)
Anchor bolts size and quantity	M16 (x4)	
Anchor bolts embedment	229 mm (9 in)	
Anchor bolts placement	See Anchor Bolts Placement	

Anchor Bolts Placement

The Power Block and Power Link 1000 enclosures mount over four anchor bolts embedded in the concrete pad. The anchor bolt patterns are shown below.



Wires Entry - Stub-up

The most common mounting method for the Power Block and Power Link 1000 is new pad installation using a Concrete Mount Template (CMT) with stub-up wire entry.

The Power Block and Power Link 1000 pedestals must each mount onto four M16 anchor bolts exposed 76 mm (3 in) above the concrete pad.

The Concrete Mounting Template (CMT) of Power Block and Power Link 1000 is embedded into a newly poured concrete pad to align anchor bolts and underground run stub-up wiring conduits or armored cables.

Note: The CMT of Power Block and Power Link 1000 are shipped separately and they must be assembled onsite before pouring the concrete pad (refer to the Concrete Mounting Template Guide for more information).

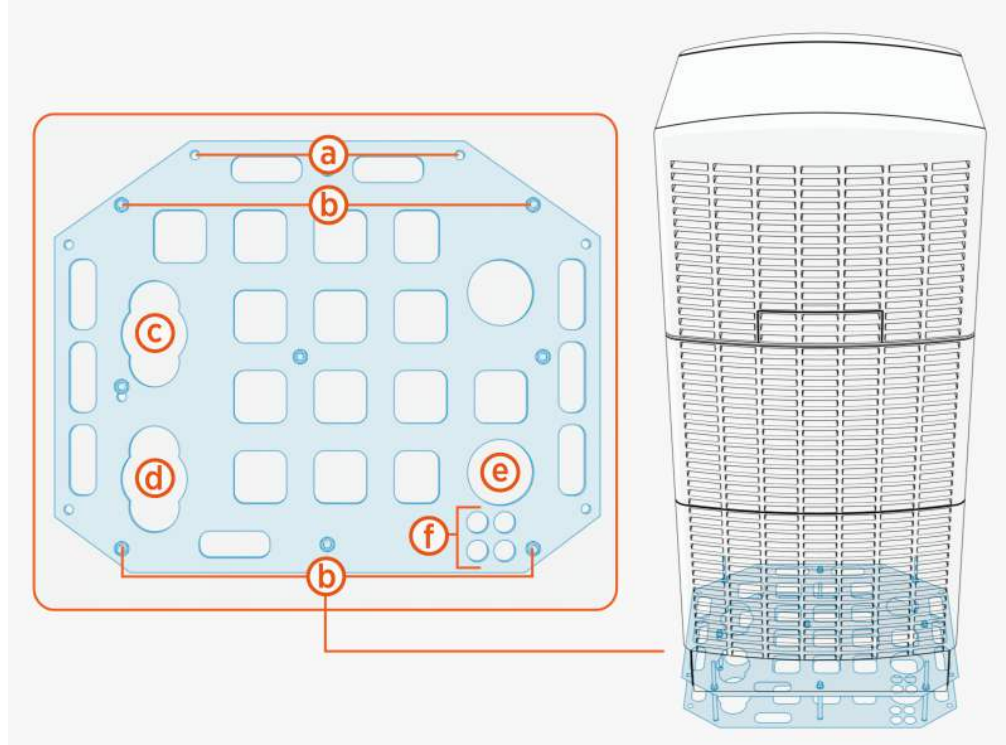
In regions that use conduits, the conduits must not have bell ends. Conduits with bell ends may interfere with tolerances inside the Power Block and Power Link 1000.

Conduits must have stub-ups to the following height from the concrete pad surface:

- Power Block: 559 – 914 mm (22 – 36 in)
- Power Link 1000: 102 – 160 mm (4 – 6-1/4 in)

Power Block Concrete Mounting Template (CMT)

The Power Block CMT positions the anchor bolts and wire conduits as shown below.



- (a) M16 anchor bolt (x2) locations for mounting SCE gland plate (applicable only for [surface entry of wires](#)).
- (b) M16 anchor bolt (x4) locations 76 mm (3 in) above concrete for mounting Power Block.
- (c) HV DC output B wires exit.
- (d) HV DC output A wires exit.

Note: The DC output of Power Block is the DC input for Power Link 1000.

-
- (e) AC input wires entry.
 - (f) LV DC output, shunt trip wires, and Ethernet cable exit.
 - One for shunt trip (if used).
 - Three for LV wires and Ethernet cable.
-



IMPORTANT: In regions that use conduits, the conduits must be laid per the conduit layout defined by the Concrete Mounting Template (CMT) and the outer diameter of conduits must not exceed the trade sizes listed below. In regions that do not use conduits and/or use armored cables, the cables may be laid per the conduit layout defined by the CMT.

The Concrete Mounting Template CMT must be embedded with its top panel positioned 51 mm (2 in) below the concrete surface.

The following table provides the maximum size and quantity of conduits that can be installed on Power Block:

Conduits For	Conduit Quantity x Trade Size	
	North America	Europe
HV DC output wires	2 x 4 inch max. or 4 x 3 inch max.	2 x 110 mm max. or 4 x 78 mm max.
AC input wires	1 x 4 inch max.	1 x 110 mm max.
LV DC, shunt trip, and Ethernet output wires	4 x 1 inch max.	4 x 25 mm max.

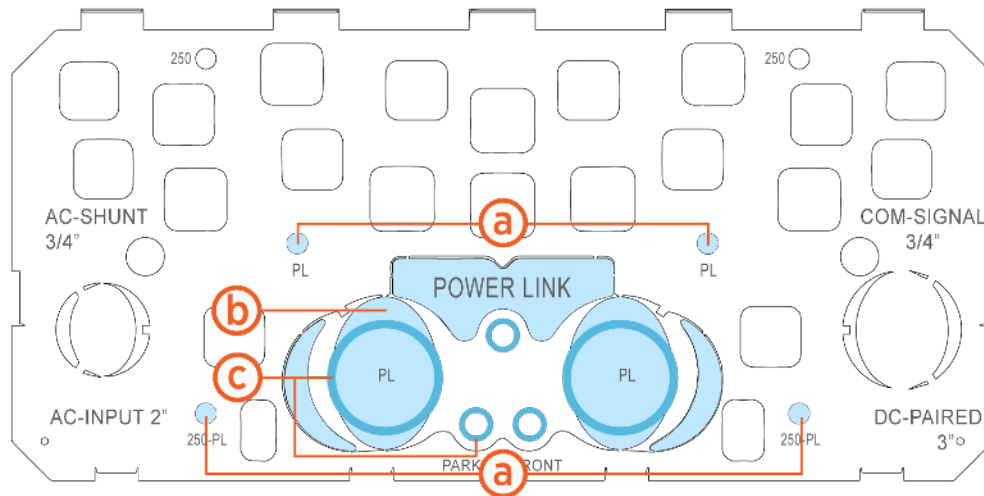


IMPORTANT:

The actual conduit size and quantity must be chosen based on site-specific wiring requirements. The maximum conduit sizes listed are based on maximum quantity the Power Link 1000 can accommodate.

For wire specifications, see [Wiring Requirements](#).

Power Link 1000 Concrete Mounting Template (CMT)



- (a) M16 anchor bolt (x4) locations for mounting Power Link 1000 (see [Anchor Bolts Placement](#)).
- (b) Breakaway tabs for entry of wires through conduits (c) or armored cables.

IMPORTANT: In regions that use conduits, the conduits must be laid per the conduit layout specified by the Concrete Mounting Template (CMT) and the outer diameter of conduits must not exceed the trade sizes listed below. If the conduits are not used, the cables may be laid per the conduit layout specified by the CMT.



The Concrete Mounting Template CMT must be embedded with its top panel positioned 51 mm (2 in) below the concrete surface.

The following table provides the maximum size and quantity of conduits that can be installed on Power Link 1000 by removing the breakaway tabs **(b)**:

Conduits For	Conduit Quantity x Trade Size
HV DC input wires	2 x 3-1/2 in (91 mm) max.
LV DC wires and Ethernet cable	3 x 3/4 in (21 mm) max.
Optional feature (Ethernet-to-USB)	1 x 3/4 in (21 mm) max.

IMPORTANT:



The actual conduit size and quantity must be chosen based on site-specific wiring requirements. The maximum conduit sizes listed are based on maximum quantity the Power Link 1000 can accommodate.

For wire specifications, see [Wiring Requirements](#).

Surface Mount

The Power Block and Power Link 1000 may be installed on an existing concrete surface in accordance with the following guidelines:

The concrete surface must be inspected and approved by a structural engineer as described in [Concrete Pad Specifications](#).

The anchor bolts must be installed in the concrete surface as follows:

- Anchor holes are drilled into the concrete using the anchor bolt pattern given in [Anchor Bolts Placement](#). The holes are drilled to a depth so that 76 mm (3 in) of each anchor bolt is exposed above the concrete pad.
- Anchor bolts are epoxied into the holes. Use an epoxy with a minimum bonding strength of 11.7 MPa, compressive strength of 82.7 MPa minimum, and tensile strength of 49.3 MPa minimum. For example, Hilti HIT-RE 500 V3 (normal cure) or Hilti HIT-HY 200-A (fast cure).

Note: Different epoxy types have different cure times at various temperatures. Check local temperatures for the site in advance to help choose an appropriate epoxy.

Use the provided hot-dip galvanized M16 anchor bolts.

Wires must enter the enclosures using [Surface Wire Entry](#).

Note: Power Blocks and Power Link 1000s in a Multiplex architecture cannot be installed on an existing concrete surface because they require stub-up wire entry.

Wires Entry - Surface

Power Block and Power Link 1000 support wiring that is run above ground in protected wireways for locations where no underground wiring access exists (parking garages, etc.) or where underground junction boxes are not permitted.

Note: Power Blocks and Power Link 1000s in a [multiplex architecture](#) do not support wiring that is run above ground.

If wires or cables are run above ground:

- They must be housed in wireways that conform to local code.

- Ensure the plans for the concrete pad and access area allow full service access to all components. Surface wires entry might require larger clearance areas than embedded installations. A minimum of 610 mm (2 ft) clearance at rear side is required.

- Use flexible wires and conduits, or armored cables.

- Use LB conduit bodies to route wires into Power Link 1000 from rear left or rear right, and they must fit within the rear clearance of 610 mm or 2 ft.

- Use suitable conduit fittings to secure and seal the conduits and/or conduit bodies.

- Prepare the concrete surface where the components will be anchored so that the concrete surface is solid, smooth, and level with no old hardware or stub-ups extending above ground.

Surface wires must enter the Power Block and the pedestal-mount Power Link 1000 using a SCE kit. These kits offer the following benefits:

- Support of the weight of conduits or armored cables without compromising cover panel integrity

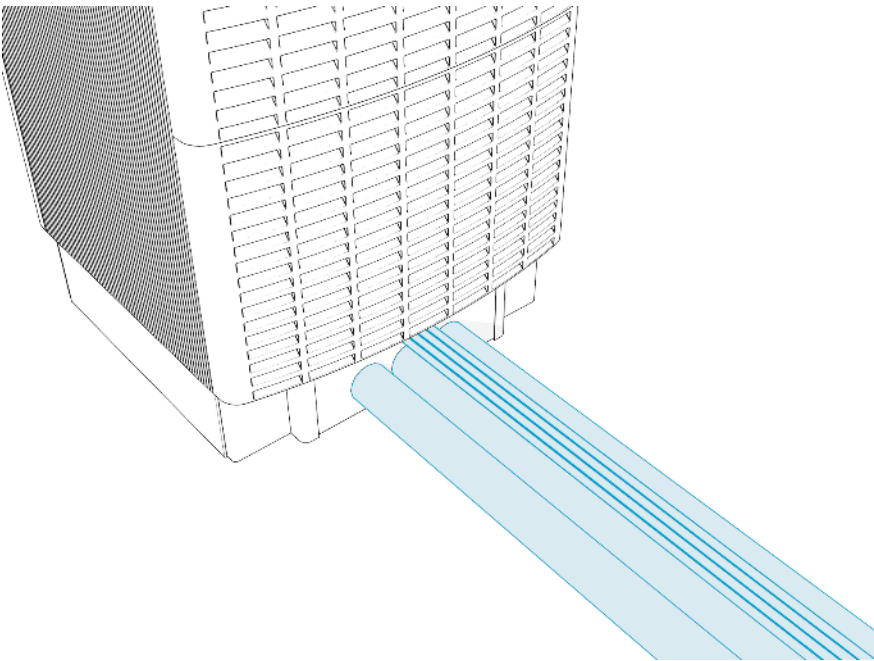
- Ensure all terminations meet ingress requirements where they meet the component

- Ensure no obstructions to ventilation, which is required during operation

Note: The SCE kit is used for surface wire entry for only the Power Block and pedestal-mount Power Link 1000. It can not be used with a wall or overhead-mount Power Link 1000.

Power Block Surface Conduit Entry (SCE)

Surface-run wires must enter Power Block from the rear side through conduits or armored cables. The Power Block kit provides a sturdy pedestal cover panel onto which surface conduits may be fastened at the rear side of the Power Block.



The following table provides the maximum size and quantity of conduits that can be installed on Power Block using the Power Block SCE kit:

Conduits For	Conduit Quantity x Trade Size	
	North America	Europe
AC input wires	1 x 4 inch max.	1 x 110 mm max.
HV DC output wires	2 x 4 inch max.	2 x 110 mm max.
LV DC, shunt trip, and Ethernet output wires	4 x 1 inch max.	4 x 25 mm max.

IMPORTANT:

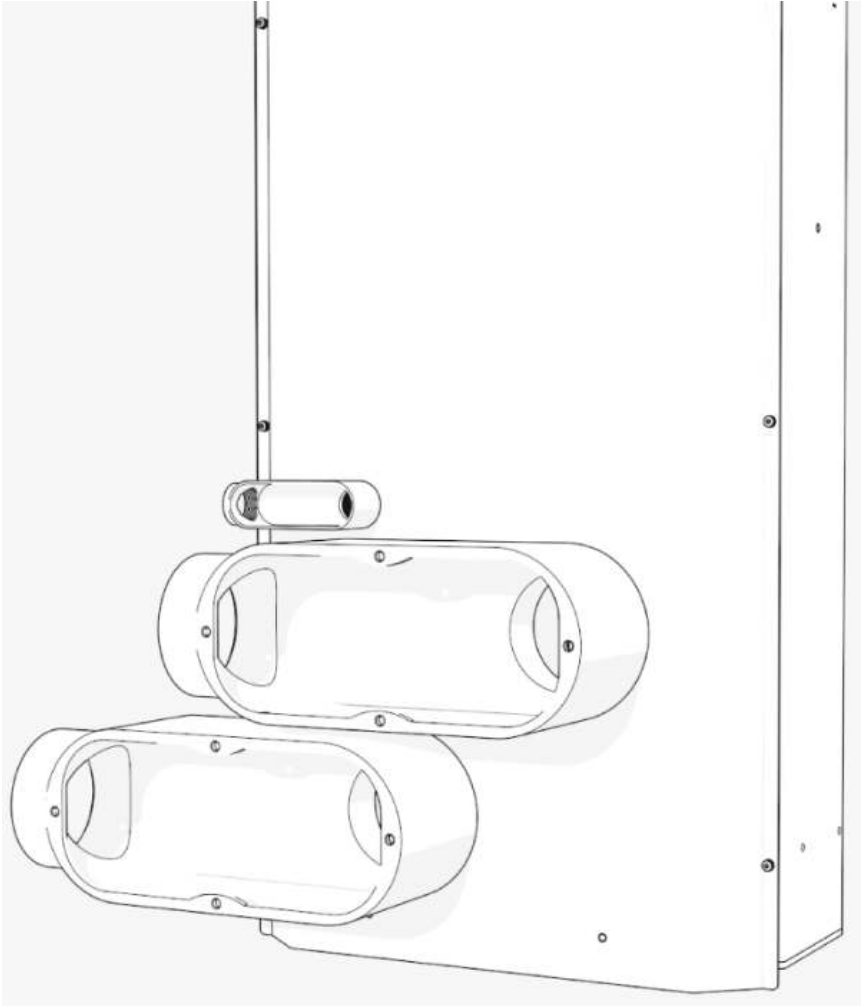


The actual conduit size and quantity must be chosen based on site-specific wiring requirements.
For wire specifications, see [Wiring Requirements](#).

For more information, refer to the *Power Block and Power Link 1000 Surface Conduit Entry Kit Guide*.

Pedestal-Mount Power Link 1000 Surface Conduit Entry (SCE)

The surface-run wires must enter the pedestal-mount Power Link 1000 from the rear side through conduits or armored cables. The Power Link 1000 kit provides a sturdy pedestal cover panel onto which surface conduits may be fastened at the rear side of the Power Link 1000.



The following table provides the maximum size and quantity of conduits that can be installed on Power Link 1000 using the Power Link 1000 SCE kit:

Conduits For	Conduit Trade Size	Quantity
HV DC input wires	4 in (103 mm) max.	2 max.
LV DC input wires and Ethernet cable	3/4 in (21 mm) max.	2 max.
Optional feature (Ethernet to USB)	3/4 in (21 mm) max.	1 max.

IMPORTANT:

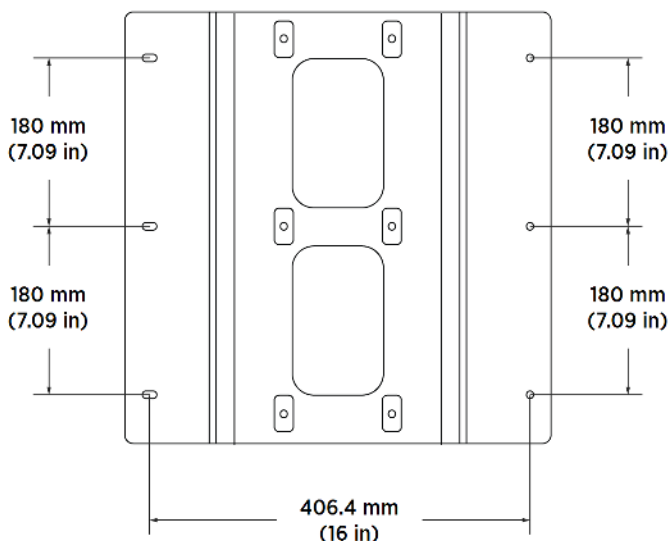
The actual conduit size and quantity must be chosen based on site-specific wiring requirements.

For wire specifications, see [Wiring Requirements](#).

For more information, refer to the *Power Block and Power Link 1000 Surface Conduit Entry Kit Guide*.

Wall or Overhead-Mount Specifications

The Power Link 1000 mounts onto a wall or an overhead structure (such as a gantry) using a bracket that attaches to its back. The bracket has six mounting holes sized for M8 bolts.



For wall or overhead mounted stations:

The Power Link 1000 must be mounted upright. Do not mount it in any other orientation.

The wall must be smooth and plumb.

The wall or overhead structure must have a structural capacity of 1780 N (400 lbf) in addition to the Power Link 2000 weight. The structure must also be designed or verified by a structural engineer per local codes. In the event of a vehicle drive away incident, this structural strength is required to withstand the pull-out force of the vehicle.

For surface run wiring to the wall or overhead-mount Power Link 1000:

All wires must be housed in wireways that conform to local code.

Use flexible wires.

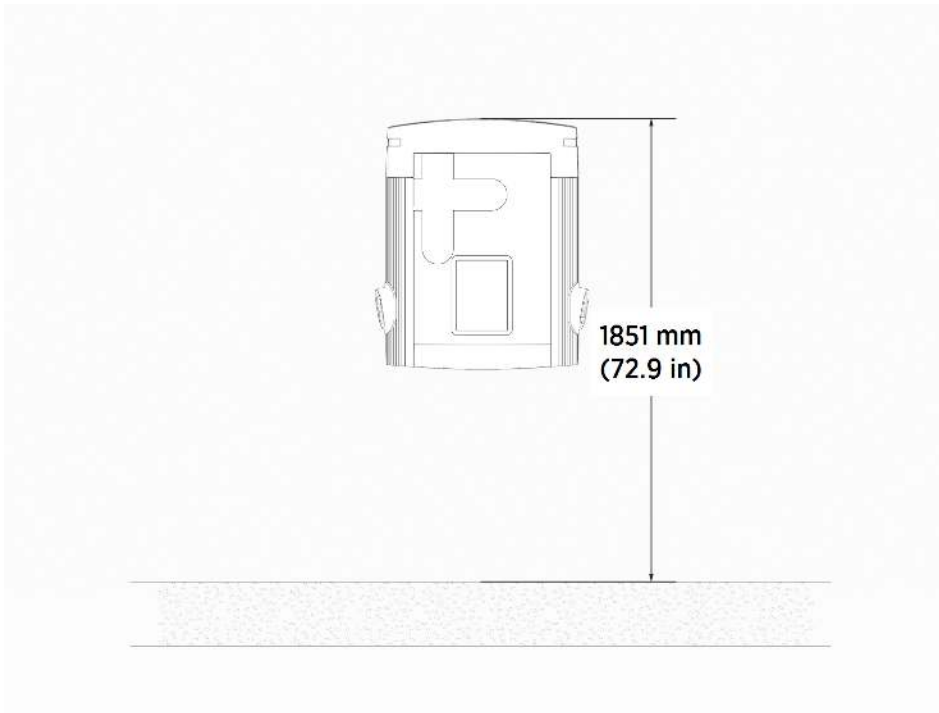
Use suitable conduit fittings to secure and seal the conduits to the enclosure.

Wall and overhead-mount height specifications are given below:

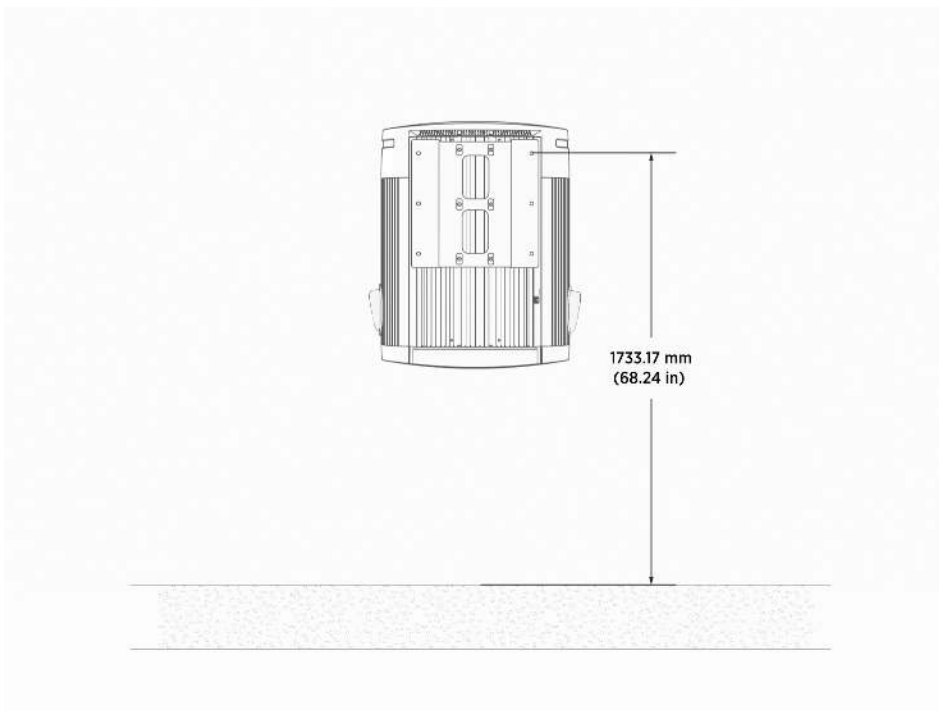


IMPORTANT: For fleet applications, mounting heights may vary from the specifications provided below. For further assistance, contact ChargePoint.

The maximum height of the Power Link 1000 must be 1851 mm (72.9 in) above a finished floor.



The maximum height of the mounting bracket is 1733.17 mm (68.24 in) above a finished floor.



Drainage

Ensure any site slopes, walls, or fencing do not trap water around the installation site.

Flood Plane

Power Block is designed with a 457 mm (18 in) flood plane. If site conditions show a higher than 457 mm (18 in) flood plane for a 100-year flood event, consider installing the Power Block on a raised concrete pad.



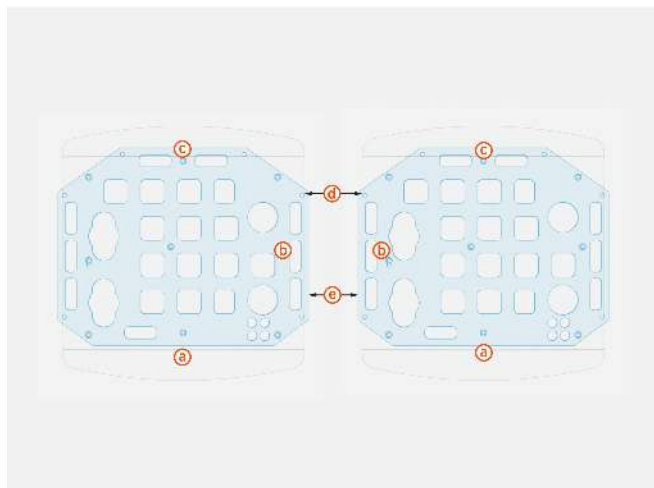
WARNING: Exposing the Power Block to over 457 mm (18 in) of standing water could create an electrocution, shock, or fire hazard.

If the Power Block has been exposed to standing water exceeding this threshold, cut power to the Power Block and contact ChargePoint before powering on the Power Block.

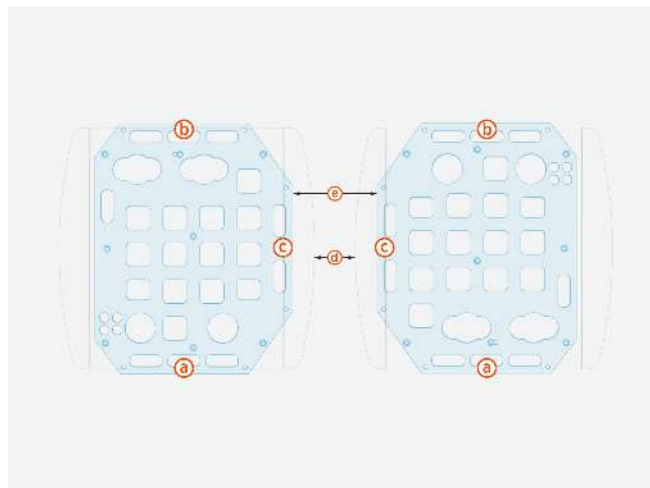
Clearances

Power Block

Two Power Blocks laid side-to-side



Two Power Blocks laid back-to-back



The following table provides the clearances required for service and ventilation around the Power Block (PB):

Side	PBs Layout	Clearance		
(a) Front	-	-		Min. 1000 mm (39.4 in)
(b) Sides	PBs laid side-to-side	Minimum	(d) PB to PB	51 mm (2 in)
			(e) CMT to CMT	CMTs overlap by 15 mm (0.6 in)
		Recommended	(d) PB to PB	152 - 203 mm (6 - 8 in)
			(e) CMT to CMT	116 - 167 mm (3.4 - 5.4 in)
(c) Rear	PBs laid back-to-back		(d) PB to PB	457 - 609 mm (18 - 24 in)
			(e) CMT to CMT	609 - 761 mm (24 - 30 in)
Note: If placing two Power Blocks back-to-back using surface conduit entry, there must be at least 609 mm (24 in) of shared rear clearance.				

Additionally, follow the clearance guidelines below:

Front and rear clearances must be at grade level +/- 13 mm (0.5 in).

The interior of the Power Block is accessed from both the front and rear cover panels, which lift off. No separate door swing clearance is required.

Fencing, bollards, or wheel stops must not encroach upon the clearances listed above, if present. These barriers are not explicitly required by ChargePoint.

Power Blocks can be laid side-to-side with minimal spacing for service and ventilation. If laid side-to-side, wiring can enter using either stub-up entry (recommended) or using surface entry at the rear side. When laid side-to-side, wiring for the row cannot pass through one Power Block into another.

Side clearances can be shared between Power Blocks as long as:

- At least 51 mm (2 in) of clearance is maintained between each Power Block.
- Required service clearance is maintained at the front and rear sides.
- At least 457 mm (18 in) of clearance is available at each end of a row of Power Blocks.

Note: For any questions about allowable layouts, contact ChargePoint.



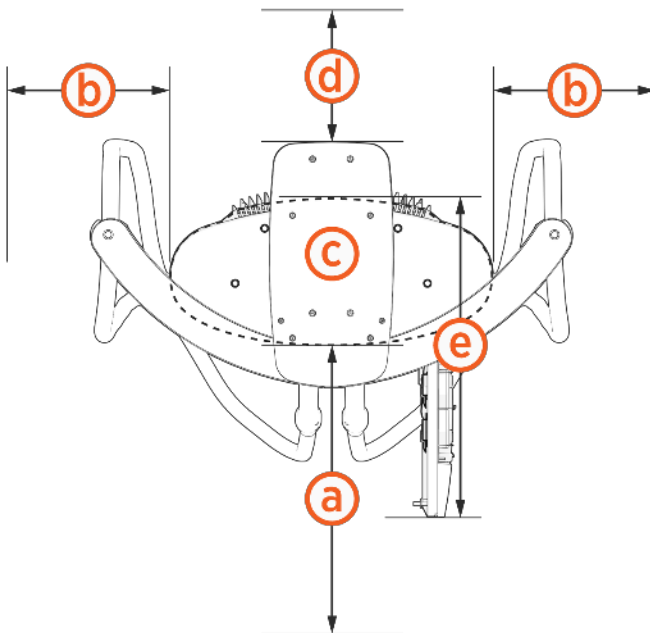
CAUTION: Each Power Module weighs 45 kg (98.5 lbs). At least two people are required to replace a Power Module. The front clearance must be spacious enough to accommodate at least two people.



IMPORTANT: Check local and regional codes for any additional clearance requirements regarding safety, high voltage equipment, and accessibility requirements.

Power Link 1000

The Power Link 1000 requires minimum site and service clearances listed below.



Power Link 1000		Clearance
(a) Front	Minimum open space	610 mm (2 ft)
(b) Side		305 mm (12 in) at grade, minimum Note: 610 mm (24 in) recommended for user service and

Power Link 1000		Clearance
		this 610 mm (24 in) can be shared between Power Link 2000s.
(c) Top	Pedestal or wall-mount	26 mm (1 in) from top of CMK or 305 mm (12 in) from top of Power Link 2000, whichever is higher.
	Overhead-mount	305 mm (12 in) from top of Power Link 1000
(d) Rear	Pedestal-mount	203 mm (8 in) Note: At least 610 mm (2 ft) of clearance is required for surface conduit entry. In the case of back-to-back Power Link 2000s, each with surface conduit entry, the clearance can be shared.
(e)	Door swing plus station width	730 mm (2 ft 4-3/4 in)

Wheel Stops and Bollards

Bollards and wheel stops are not explicitly required by ChargePoint. However, ChargePoint recommends these best practices and considerations when designing the site:

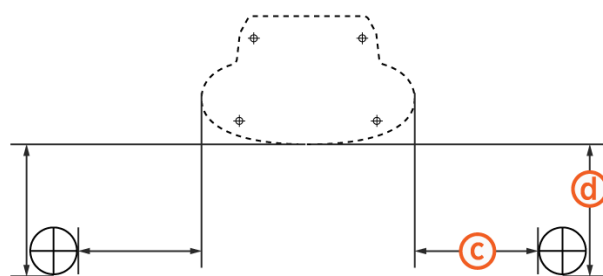
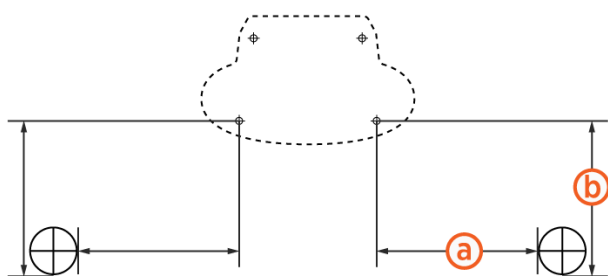
Permanent bollards or wheel stops must not encroach upon the clearances listed in the clearance diagrams in this section. Removable bollards are allowed if service personnel have the ability to move them as needed.

Where permitted by code, wheel stops are preferred over bollards for head-in or back-in spaces.

Wheel Stops

When using wheel stops, consider the average vehicle overhang distance for the largest type of vehicle (passenger, bus, etc.), as well as leaving space for the driver to walk up and access the station.

Position wheel stops to actively block at least one wheel, without presenting a trip hazard to pedestrians walking between vehicles.

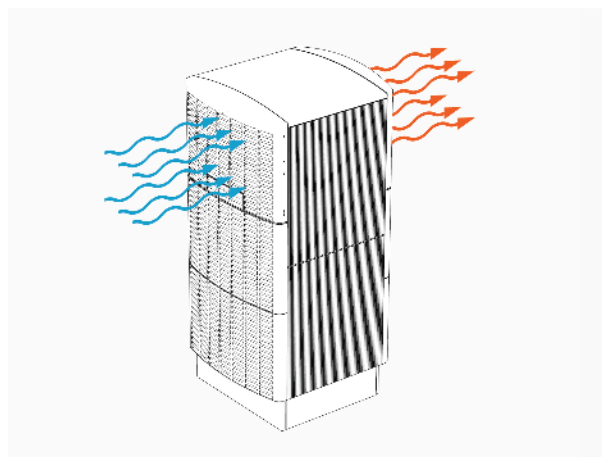


Ventilation

Power Block

Intake vents are positioned at the front of the Power Block (blue arrows) and exhaust vents are at the rear (orange arrows). When positioning multiple Power Blocks, orient intake and exhaust to avoid recirculation.

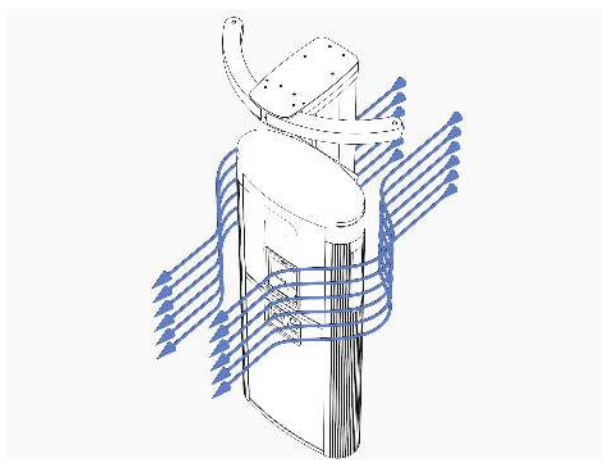
Note: Power Block requires 10 kW (34,000 BTU/hr) of heat rejection.



Power Link 1000

Ensure that any installation, especially an indoor installation, has adequate airflow to dissipate heat at maximum operation. The station location must allow fresh ambient airflow and must be free of any objects that might restrict airflow to the station. A station experiencing temperatures in excess of the maximum allowed operating temperature may deliver reduced maximum performance.

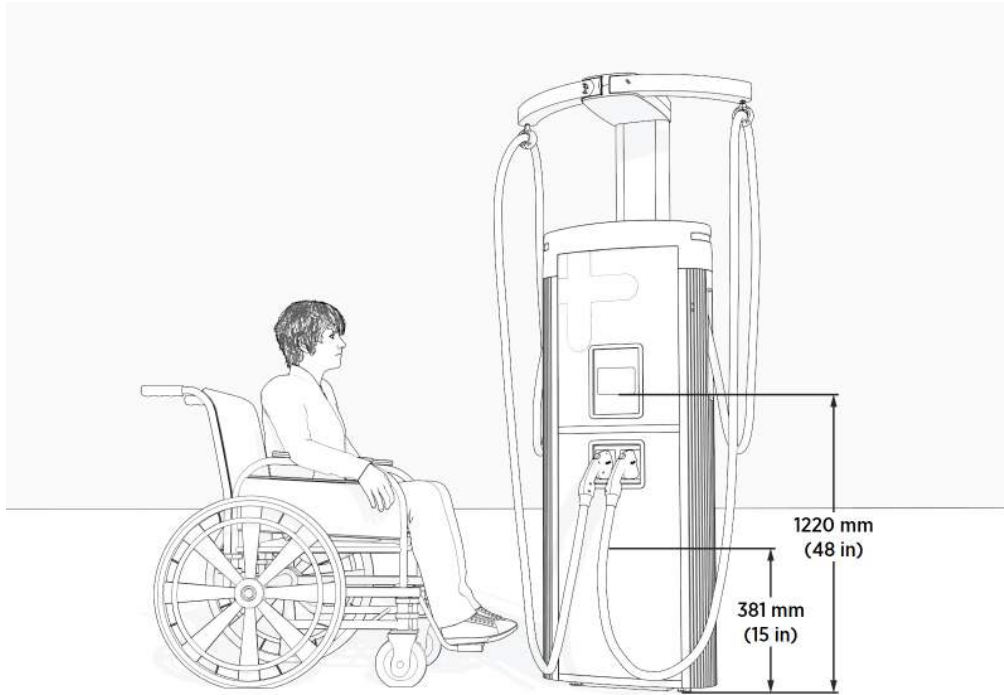
Note: Power Link 1000s without liquid cooled cables require 500 W (1,700 BTU/hr) of heat rejection. Power Link 1000s with liquid cooled cables require 5.3 kW (18,000 BTU/hr).



Accessibility

Comply with regional accessibility laws, regulations, and ordinances. The Power Link 1000 charging station must not block ramps or pathways and the height of the interactive display cannot exceed the maximum height as dictated by local laws.

Do not install Power Link 1000 on a raised concrete pad for parking spaces reserved for people with limited mobility. Power Link 1000 meets ADA height requirements when measured from a finished floor or ground plane (i.e., Power Link 1000's all operable parts, such as cable connectors and display, are no higher than 1220 mm or 48 in and no lower than 381 mm or 15 in from a finished floor or ground plane).



Signage

Refer to local and regional code to design the following elements for the site:

- Any required re-striping of parking spaces
- EV or Accessible EV signs
- EV or Accessible EV paint markings on and around the parking spaces

Electrical Design 4

The default Express Plus installation requires service wiring installed underground. (If a site requires surface mounting, contact ChargePoint before beginning work, to obtain an approved installation method.) Conduit and wire size are determined based on the length of runs from the electrical panel to the station location. Service wiring in conduit, or armored cable, must be run as required to comply with local electrical codes. Consult national and local codes or a project engineer to determine the grade, quality, and size of the conduit or cable.

The Power Block is available in 250, 300, 350, and 500 A versions, each with its own fuses and rating labels.

Note: All wiring and conduit is supplied by the contractor unless otherwise indicated.

Upstream Components

Charging stations are considered continuous load devices (EVs draw maximum load for long durations). Therefore, electrical branch circuits to EV chargers must be sized at 125% of the load on each leg of a 3-phase panel for North American installations, in accordance with National Electric Code requirements. For other regions, refer to local code.

When planning multiple EV charging stations, it is best practice to segment non-continuous and continuous loads, with all branch circuits for EV charging on a dedicated electrical panel assembly with adequate circuit breakers. When sizing new electrical panels dedicated for EV charging, all branch circuits must support continuous load.

Each Power Block requires its own service panel breaker as follows:

Nominal Voltage	Input Current Rating	Branch Circuit Capacity and Breaker	Breaker Size
Europe: 400 V	315 A	350 A or 400 A	400 A
North America: 480 V	260 A		350 A or 400 A

WARNING: Only use new circuit breakers. Used breakers can damage equipment and introduce the potential for an electrical fire.



In areas with frequent thunderstorms, add surge protection at the service panel for all circuits. Ensure all power and ground connections, especially those at the breaker and bus bar, are clean and tight. Remove all oxide from all conductors and terminals before connecting wiring.

The Power Link 1000 charging station is tested to IEC 61000-4-5, Level 5 (6 kV @ 3000 A) standards.

AC Disconnect Switch

A local AC disconnect switch, separate from the shunt trip wiring, is recommended to be installed between each Power Block and the electrical panel. This is especially important if the main electrical panel or utility room is distant, out of line of sight, or has restricted access. For North America installations, refer to disconnect switch requirements per NEC Article 625, “Electric Vehicle Charging and Supply Equipment Systems”.

Transformer Configuration

Refer to the following table to configure electrical service.

	North America	Europe
Input Rating	480 VAC, 3-phase, 260 A, 60 Hz	400 VAC, 3-phase, 310 A, 50 Hz
Electrical Service Configuration	277/480 3-phase plus ground, grounded WYE (Y) configuration*	230/400, 3-phase plus ground, grounded WYE (Y) configuration*
Product Connection	3-phase 480 plus ground (neutral not used)	3-phase 400 plus protective earth (neutral not used)

*Delta (floating or grounded) is not supported

Grounding Requirements

The Power Block must be connected to a grounded, metal, permanent wiring system.

- North America: A service ground conductor must be run with circuit conductors and connected to an equipment-grounding terminal on the Power Block.
- Europe: Use TN-S or TN-C-S configurations. (TT is not recommended because it requires RCDs.)

Ensure a grounding conductor that complies with local codes is properly grounded to earth at the service equipment or, when supplied by a separate system, at the supply transformer.

The Power Block must be connected to a grounded, metal, permanent wiring system. An equipment-grounding conductor must be run with circuit conductors and connected to an equipment-grounding terminal or lead on the Power Link 1000.

All charging components must be bonded to one another in sequence: either Power Block to Power Link 1000, or Power Block to distribution cabinet (if used) to Power Link 1000.

Some regions also require a grounding rod to be installed adjacent to each component. Check local code to ensure compliance.

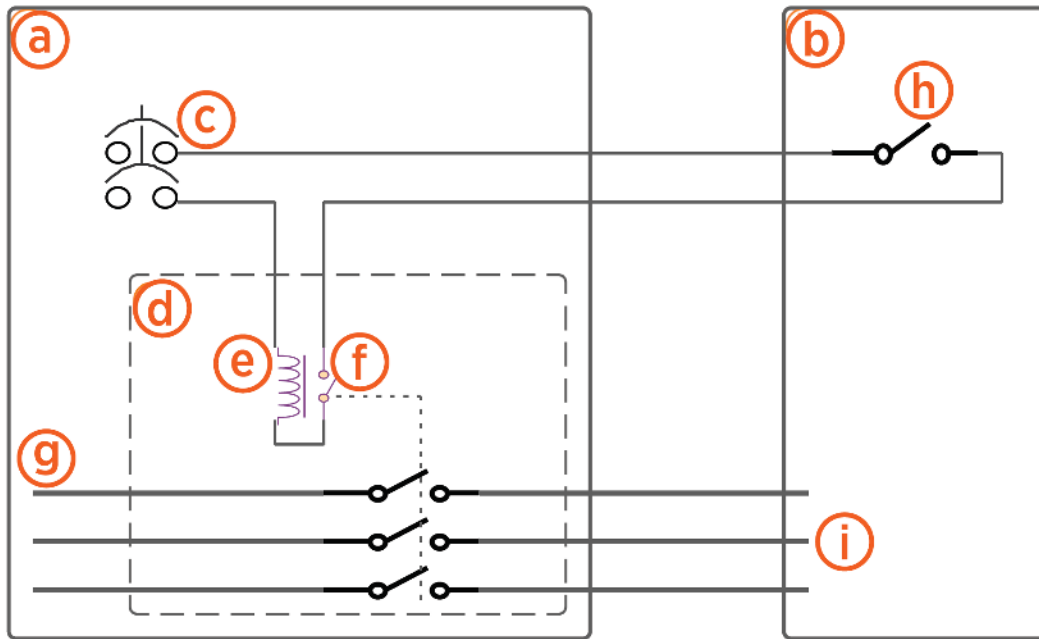
Shunt Trip Wiring

The Power Block provides a set of unpowered (dry) contacts to connect to an optional shunt trip device. These contacts are rated to 240 VAC and 6 amps.

Wiring sections to and from the Power Block are deactivated when unsafe conditions are detected, such as unintended cover panel removal. A breaker reset is required any time the shunt trip is activated.

If installed, each Power Block must be wired to the shunt trip unit of its own upstream circuit breaker. Upstream AC power must be shut off at the panel to remove shock risk inside the Power Block. All shunt trip behavior is already hard-coded into the charging station and has no programmable variables.

Emergency stop devices are governed by local and regional codes and may be required in some sites. If one is required by code or by the site, confirm specifications with your ChargePoint representative.



- a. Electrical panel
- b. Power Block
- c. Control voltage supply, maximum 240 VAC
- d. Shunt trip circuit breaker
- e. Shunt trip coil
- f. Auxiliary contacts (closed when main contacts are closed)
- g. Three-phase AC main
- h. Power Block shunt trip contacts, Normally Open (inside the auxiliary power supply, accessible on field wiring terminal block)
- i. Three-phase Power Block AC input

Power Link 1000 Site Considerations

Maintenance Switch

ChargePoint strongly recommends selecting the maintenance switch option on each Power Link 1000 for fleet implementations, to improve system uptime during maintenance. For Power Link 1000s that do not have an internal or external DC disconnect switch, servicing the station requires the Power Block upstream to be powered off. This can affect system uptime and fleet scheduling.

Power Link 1000s have two options for disconnecting DC power. The station can be purchased with an optional maintenance switch already installed in the station body, or an external switch can be added between each Power Link 1000 and its Power Block if preferred. External DC disconnect switches are required to have Normally Closed (NC) contact feedback wired into the Power Link 1000.

For stations with the internal maintenance switch, the disconnect feedback positively conveys to the Power Link 1000 that the DC connection is open upstream, and the unit can be serviced safely.

If the Power Link 1000 detects its door is opening but the disconnect status is absent, or the disconnect is closed, the station signals the upstream Power Block to disable its output to prevent a shock hazard. The system software keeps the Power Block outputs disabled until the site owner clears all needed safety checks.

Ethernet to USB

Ethernet to USB is an optional kit that allows an Express Plus cluster (interconnected Power Blocks and Power Links) to have a hardwired Ethernet connection with an external network server.

The Ethernet to USB kit is installed within a single Power Link, providing network connection for every node in the Express Plus cluster. The installation requires a conduit for the Ethernet cable, which must be run from the customer server or network equipment directly to the Power Link.

This kit must be ordered separately and installed in the field.

Wiring Requirements

For full product specifications, refer to the Express Plus Datasheet. Using that data, ensure the installation location is equipped with service wiring that supports the Express Plus site's power requirements:

IMPORTANT:

For AC and DC high voltage (HV), high current wiring, use copper or aluminum wires rated for 90 °C (194 °F).

- AC high current wires can be THHN/THHW/THW-2/THWN-2 based on site condition (dry or wet) and rated for 600 V.
- DC HV wires can be XHHW/XHHW-2 based on site condition (dry or wet) and rated for 1000 V.



For low voltage (LV) DC wiring, use only copper wires (XHHW/XHHW-2 based on site condition, dry or wet) rated for 1000 V and 75 °C (167 °F).

Use copper lugs for copper wires and aluminum lugs for aluminum wires. The lugs must be nickel, tin, or silver plated compression (not mechanical) lugs. Nickel-plated lugs installed with dielectric grease is recommended.

In regions that do not use conduit, armored cable may be laid in the same configuration to conform to the wire placement on mounting templates.

Note: For North American installations, per UL 2202, overhead configurations must use no more than three conductors per pole, and those three conductors cannot be larger than 85 mm² (3/0 AWG). Reference UL code for wire bend limitations for 203 mm (8 in) of available space.

Notes For All Wiring Regions

Use one input feed per Power Block.

The maximum wiring run length is 100 m (328 ft) between a Power Block and each of its Power Link 1000s for DC conductors, 48 V DC wiring, and Ethernet.

48 V DC wiring must be rated for 1000 V.

Power Link 1000 conduit must be sealed to maintain a Pollution Degree 2 environment.

Power Link 1000 conduit must be metallic.

All sizes are generic and provided for reference only. The installation contractor must perform site-specific wire sizing, taking into account run length, site conditions, and applicable codes.

Ethernet requirements

- Ethernet communication between Power Blocks and Power Link 1000s and between Power Link 1000s and external network servers must be outdoor rated Cat6 Shielded Twisted Pair (STP) cable. Lesser grades of cable do not have the required noise immunity.
- An Ethernet cable connecting a Power Block and a Power Link 1000 must have the shield terminated at the Power Block end.



Maximum Wire Sizes

Note: The tables provide the largest possible wire sizes in each case. All sizing assumes a maximum ambient temperature of 50 °C (122 °F). Actual wire sizing and types should be designed to be site-specific.

48 V DC Power

Type	Wire Insulation Rating	Size (Max.)	Conduit Trade Size (Max.)
48 V DC	1000 V DC	16 mm ² (6 AWG)	21 mm (3/4 in)

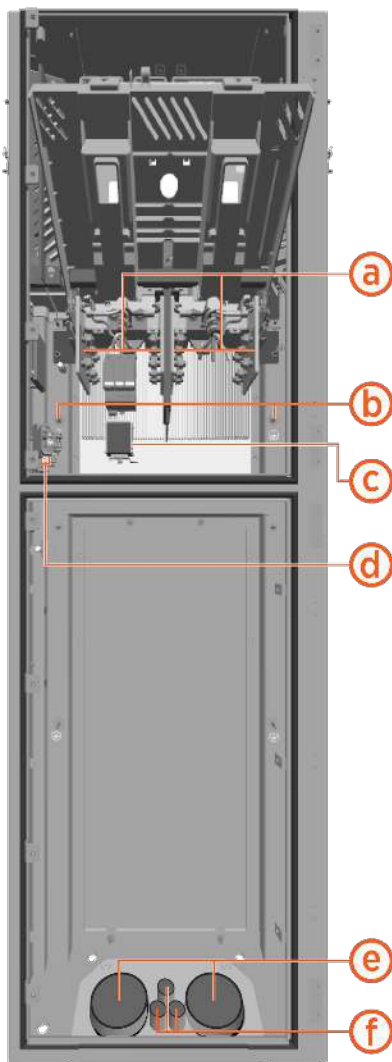
AC Input

Wire		Quantity	Size	Lug Size
	AC input	Max. 12 (four per pole)	Max. 400 mm ² (750 MCM)	Long barrel and tongue with two holes 44.5 mm (1-3/4 in) apart and must fit M12 stud. Max. tongue width is 47.5 mm (1-7/8 in)
	Ground	One per Power Block	Refer to the local code for size.	Short barrel and tongue with single hole and must fit M12 stud.

DC Output

The Power Link 1000 can be installed with maximum of six HV wires per DC input (maximum three per pole).

Note: The DC output of Power Block is the DC input for Power Link 1000.



	Wire Landing	Max. Wire Quantity x Size	Max. Conduit Quantity x Size	Lug Size
a	350 A, 1000 V DC input	12 x 95 mm ² (3/0 AWG) (six per input, three per pole)	e 2 x 91 mm (3.5 in) (six HV and one ground wire per conduit)	Long barrel and tongue with two holes 44.5 (1.75 in) apart, must fit M12 (1/2 in) stud, Max. tongue width 31 mm (1.22 in) for a and 23.4 mm (0.92 in) for b .
b	Ground connection	2 x 50 mm ² (1/0 AWG)		Short barrel and tongue with single hole, must fit M6 stud.
c	Ethernet connection	1 x outdoor rated Cat6 STP, straight-through T568B pattern	f 3 x 21 mm (3/4 in) (two LV and one Ethernet wire per conduit)	N/A
d	48 V DC input	Min. 2 x 16 mm ² (6 AWG) Max. 2 x 25 mm ² (4 AWG) (two per input, one per pole)		

North American Requirements

	Inputs to Power Block		Power Block to Each Power Link 1000		
	AC and Gnd	Shunt Trip / EPO	HV DC Output	48 V DC Output	Ethernet
Circuit Voltage	480 V AC	< 240 V	100 - 1000 V	48 V	--
Max. Current	260 A	6 A	200, 250, or 350 A	32 A	--
Notes	L1, L2, L3, Gnd			Rated for 1000 V	Outdoor rated Cat6 STP

UK and European Requirements

	Inputs to Power Block		Power Block to Each Power Link 1000		
	AC and Gnd	Shunt Trip / EPO	HVDC Output	48 VDC Output	Ethernet
Circuit Voltage	400 V AC	< 240 V	200-1000 V	48 V	--
Max. Current	315 A	6 A	200, 250, or 350 A	32 A	--
Notes	3p+E			Rated for 1000 V	Outdoor rated Cat6 STP

Connectivity 5

A consistently strong cellular signal is needed before installers can activate the vehicle charging station. Weak or sporadic signal can affect crucial aspects of the charging station, including:

- Accuracy in reporting
- Ability for drivers to use the mobile app
- Ability for customer support to troubleshoot problems
- Support for advanced features such as Power Management or Waitlist

A strong signal is also required for the ChargePoint Assure maintenance and management programs.

ChargePoint stations use cellular data connections to reach ChargePoint Cloud Services. This allows secure, PCI-compliant data connections without requiring any other form of internet connectivity at an install site or imposing additional network management responsibilities on a site host.

Each station has its own cellular connection.

Note: Cellular connection is needed only if there is no Ethernet to USB network connection.

Signal Strength and Quality

You must use a cellular signal detection device (such as a Siretta Snyder LTE or equivalent) to take signal strength readings at the exact proposed mounting location of the charging station. If the charging station does not have its own cellular connection, take the signal strength reading at the proposed mounting location of the gateway station.

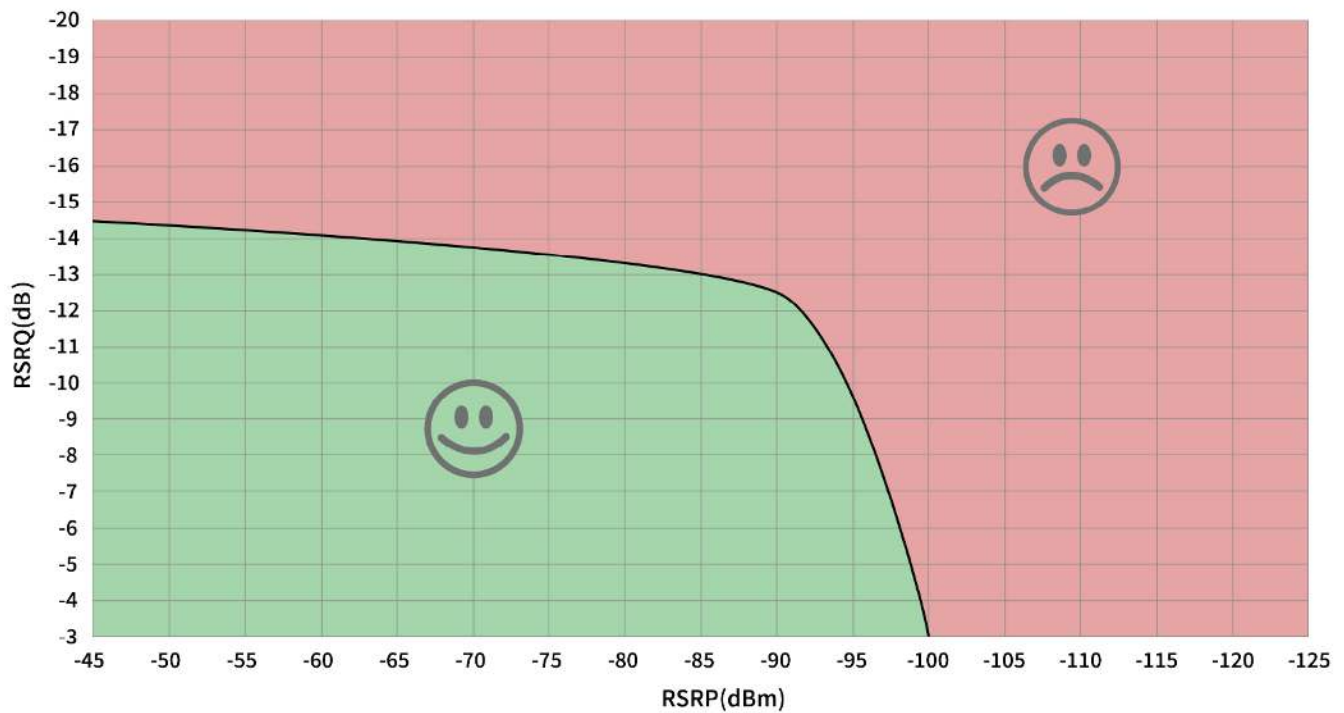
In North America, ChargePoint products all support LTE bands 2, 4, and 5. The most commonly supported carriers to check during site evaluation are:

- US: AT&T, T-Mobile, and Verizon
- Canada: Rogers, Telus, and Bell

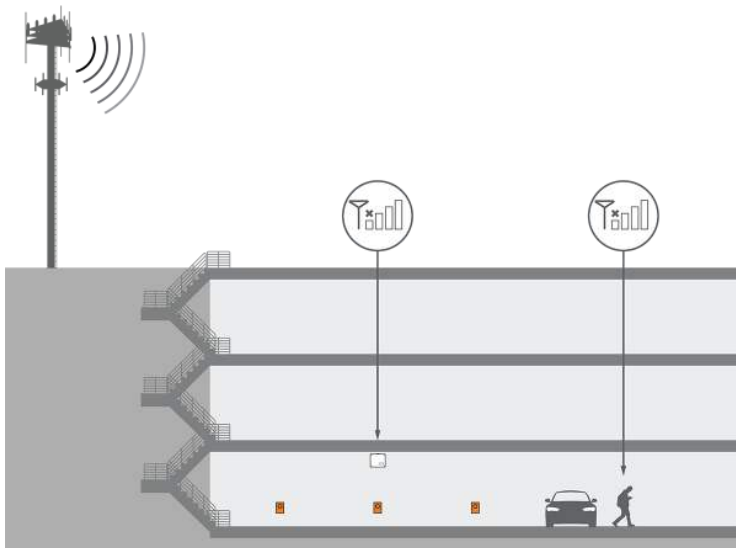
In Europe, ChargePoint products all support LTE bands 1, 3, 7, 8, and 20. 900 and 1800 MHz are also supported for 2G fallback. Partners vary by country.

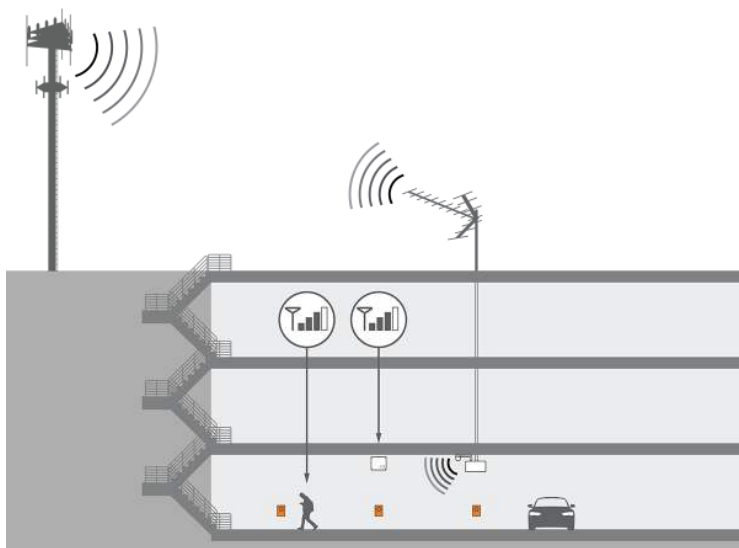
You must test the LTE signal strength at the proposed mounting location of every gateway station and ensure the location meets the minimum RSRQ at -12.5 dB or better, for RSRP measured at -90 dBm or better. Refer to the graph for acceptable combinations.

Note: These numbers are all negative, so -70 dBm is stronger than -85 dBm and -90 dBm is weaker.



If the signal strength is weaker than this, take cellular readings at the location where any cellular signal booster antennas will be installed. Ensure enough signal exists for that repeater model. Install repeaters to boost the strength of the cellular signals. Repeaters are often required when installing charging stations in an underground garage or enclosed parking structure.





For other regions, or if the site does not have strong signal on these bands, contact your ChargePoint representative for additional solutions.

ChargePoint strongly recommends a consultation with a cellular connectivity specialist before all installations. A consultation can verify:

- Service with a supported carrier on a supported LTE band
- Available signal and local noise levels on applicable bands
- Site changes to correctly meet your needs, both for station bandwidth and other phone coverage for customer or tenant satisfaction

Repeaters

Some sites require repeaters to ensure strong signal to all stations. If a repeater is required, look for a model with these features:

- Specifically LTE-compatible on the listed bands
- Multi-carrier
- Multi-band
- Not already dedicated to FirstNet or other first responder-specific networks
- Auto-gain recommended

Note: Do not rely on readings taken with a cell phone when conducting site surveys. Many signal boosters and network extenders may not be compatible with ChargePoint hardware, including certain types of Distributed Antenna Systems (DAS), micro/nano/pico/femto-cells, and carrier- or band-specific signal boosters.

Note: Repeaters are not allowed in France. Contact the French service provider for more information.

Limited Warranty Information and Disclaimer

The Limited Warranty you received with your charging station is subject to certain exceptions and exclusions. For example, your use of, installation of, or modification to, the ChargePoint® charging station in a manner in which the ChargePoint® charging station is not intended to be used or modified will void the limited warranty. You should review your limited warranty and become familiar with the terms thereof. Other than any such limited warranty, the ChargePoint products are provided "AS IS," and ChargePoint, Inc. and its distributors expressly disclaim all implied warranties, including any warranty of design, merchantability, fitness for a particular purposes and non-infringement, to the maximum extent permitted by law.

Limitation of Liability

CHARGEPOINT IS NOT LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOST PROFITS, LOST BUSINESS, LOST DATA, LOSS OF USE, OR COST OF COVER INCURRED BY YOU ARISING OUT OF OR RELATED TO YOUR PURCHASE OR USE OF, OR INABILITY TO USE, THE CHARGING STATION, UNDER ANY THEORY OF LIABILITY, WHETHER IN AN ACTION IN CONTRACT, STRICT LIABILITY, TORT (INCLUDING NEGLIGENCE) OR OTHER LEGAL OR EQUITABLE THEORY, EVEN IF CHARGEPOINT KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES. IN ANY EVENT, THE CUMULATIVE LIABILITY OF CHARGEPOINT FOR ALL CLAIMS WHATSOEVER RELATED TO THE CHARGING STATION WILL NOT EXCEED THE PRICE YOU PAID FOR THE CHARGING STATION. THE LIMITATIONS SET FORTH HEREIN ARE INTENDED TO LIMIT THE LIABILITY OF CHARGEPOINT AND SHALL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Important: Changes or modifications to this product not authorized by ChargePoint, inc., could affect the EMC compliance and revoke your authority to operate this product.

Exposure to Radio Frequency Energy: The radiated power output of the 802.11 b/g/n radio and cellular modem (optional) in this device is below the FCC radio frequency exposure limits for uncontrolled equipment. The antenna of this product, used under normal conditions, is at least 20 cm away from the body of the user. This device must not be co-located or operated with any other antenna or transmitter by the manufacturer, subject to the conditions of the FCC Grant.

ISED (formerly Industry Canada)

This device complies with the licence-exempt RSS standard(s) of Innovation, Science and Economic Development Canada (ISED). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux flux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada (ISDE). L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter.

Radiation Exposure Statement: This equipment complies with the IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

Énoncé d'exposition aux rayonnements: Cet équipement est conforme aux limites d'exposition aux rayonnements ioniques RSS-102 Pour un environnement incontrôlé. Cet équipement doit être installé et utilisé avec un Distance minimale de 20 cm entre le radiateur et votre corps.

FCC/IC Compliance Labels

Visit chargepoint.com/labels.



chargepoint.com/support

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