

# Network Integration

## ChargePoint®

### Networking Quick Reference Guide

## IMPORTANT SAFETY INSTRUCTIONS

#### SAVE THESE INSTRUCTIONS



**IMPORTANT:** Under no circumstances will compliance with the information in a ChargePoint guide such as this one relieve the user of the responsibility to comply with all applicable codes and safety standards. This document describes approved procedures. If it is not possible to perform the procedures as indicated, contact ChargePoint. **ChargePoint is not responsible for any damages that may result from custom installations or procedures not described in this document or that fail to adhere to ChargePoint recommendations.**

#### Product Disposal

To comply with Directive 2012/19/EU of the European Parliament and of the Council of 4 July 2012 on waste electrical and electronic equipment (WEEE), devices marked with this symbol may not be disposed of as part of unsorted domestic waste inside the European Union. Enquire with local authorities regarding proper disposal. Product materials are recyclable as marked.



#### Document Accuracy

The specifications and other information in this document were verified to be accurate and complete at the time of its publication. However, due to ongoing product improvement, this information is subject to change at any time without prior notice. For the latest information, see our documentation online at [chargepoint.com/guides](https://chargepoint.com/guides).

#### Copyright and Trademarks

©2013-2025 ChargePoint, Inc. All rights reserved. This material is protected by the copyright laws of the United States and other countries. It may not be modified, reproduced, or distributed without the prior, express written consent of ChargePoint, Inc. ChargePoint and the ChargePoint logo are trademarks of ChargePoint, Inc., registered in the United States and other countries, and cannot be used without the prior written consent of ChargePoint.

#### Symbols

This guide uses the following symbols:



**DANGER:** Risk of electric shock



**IMPORTANT:** Crucial step for installation success



Read the manual for instructions

---

This guide tells you where to find complete documentation to network a charging station from another manufacturer to join the ChargePoint network.



---

**IMPORTANT:** You must be a licensed electrician and complete online training to become a ChargePoint certified installer. **If you do not complete installation training, you cannot access the ChargePoint Network to complete pinpointing and station setup.**

To complete online training and become a certified installer, refer to ChargePoint University and take the Network Integration Service training at: [chargepoint.com/installers](https://chargepoint.com/installers) or [chargepoint.com/eu/installers](https://chargepoint.com/eu/installers).

---



**DANGER: RISK OF SHOCK.** Before opening the station cabinet: Disconnect the power to the station at the service panel. Follow standard practice and local code to de-energize the applicable circuit and lock out/tag out the disconnect before proceeding. Use a multimeter to test that power is off. Keep power off for this circuit until the cabinet is secured and the work scope is completed. **FAILURE TO FOLLOW THESE INSTRUCTIONS CAN RESULT IN SERIOUS INJURY OR LOSS OF LIFE.**

---

## Access Complete Documentation

Before visiting the station site, make sure you have already taken the Network Integration Service training.

After following the training bookmark or download the latest copies of the:

- Full Networking Guide
- Site Checklist
- Supported Stations

To ensure your safety, review these documents thoroughly.

## Questions?

If you have any questions or difficulties during networking, support phone numbers are available at [chargepoint.com/support](https://chargepoint.com/support). We're happy to help.



[chargepoint.com/support](https://chargepoint.com/support)

75-001484-01 r3