ChargePoint as a Service

A charging solution for every business model

ChargePoint as a Service® Subscription for the CP6000 and CPF50 family is the easiest way to get started with EV charging and scale as your business grows.

Simple, auto-renewing annual subscriptions

+ Pay for charging as an operational expense, without any balance sheet impact or capital expense
+ Subscriptions automatically renew every year making it easier to manage, and customers can change their subscription as needed

Comprehensive, ongoing support

All hardware, cloud-based software, installation and set-up work are included in ChargePoint as a Service so that you can get started as quickly as possible. We offer ongoing support for your business, drivers and charging stations to eliminate hassle and ensure everything stays up and running.

+ Low set-up costs
+ Future-proof thanks to the latest hardware and software
+ Predictable operating and maintenance costs

Available with the CP6000 and CPF50

CPaaS Subscription is available for the ChargePoint CP6000 and CPF50 AC stations. The Commercial and Enterprise cloud plans are available for the CP6000, and the Fleet Enterprise and Multi-Family Community cloud plans are available for the CPF50.

Three easy steps to success

Plan

Install

Monitor

1. **Prepare your site**

   + A successful installation starts with good site preparation
   + We make it easy for you by providing all the information you need to prepare your site for the installation process

2. **ChargePoint installs and configures for you**

   + ChargePoint as a Service® is the only charging solution that includes free installation
   + ChargePoint installs your hardware and configures our software to meet the needs of your business. You control station pricing, access and more

3. **ChargePoint monitors and maintains stations**

   + Proactive monitoring to identify and fix problems so that you can deliver a great driver experience
   + ChargePoint-certified technicians will be on site within one business day of receiving the required spare parts to repair your station
   + Monthly reports and analyses to help track usage and performance of your stations

Highlights

Feature		Description
Automatic annual renewals		Annual, auto-renewing term available to suit your business
Monthly invoicing		Annual term commitments with monthly invoicing
Before Installation	Site readiness notification	To ensure that your setup meets your business needs, you fill out, sign and return the Site Readiness Notification form to us to ensure that the installation process will run smoothly. The form is an exhibit to your contract.
During installation	Delivery, installation and set-up work are included in our offering	Once the site is prepared, your work is done. ChargePoint takes care of delivering, installing and setting up the charging station(s) so that you can get started as soon as possible.
	Installation and commissioning services for your charging stations	These services ensure that your charging solutions are correctly installed and commissioned.
	Activation and configuration	During this part of the process, we make sure that you can achieve your charging goals by configuring intelligent features, such as pricing models, access control, administration rights, adverts and more.
	Access controls	Access controls allow station operators to specify who can use the charging stations and when.
After installation	Unlimited changes to charging station configurations and policies	Our team will make as many changes as you like to your charging station configuration and policies. Our solution can be easily customized to support changes to your business model later.
	Software upgrades	All software upgrades are managed for you so that you always have the latest features available.
	Proactive monitoring of hardware and maintenance services available around the clock	Our proactive monitoring service minimizes downtime and includes spare parts and labor costs for repairs (including vandalism, misuse and accidents) so there are no unforeseen costs for you to worry about.
	Ongoing support for operators and drivers	Our team offers 24/7 support for electric vehicle drivers who have questions about the charging process. Station managers can get support by phone (Mon – Fri, 08:00–18:00) and email.
	Charging data and analyses	You will receive reports on key metrics from the charging station, including status, power and energy usage, information about charging processes and more.
	Protection from technical obsolescence	We ensure that your hardware is always supported and up to date, and we will replace it if necessary.

Features	Flex billing	Station managers can use flex billing to set up reimbursement for charging. The payments received from each driver are automatically transferred to a designated bank account once per month.
	Waitlist	Waitlist allows drivers to queue to use ChargePoint charging stations (Not available on Multi-Family Home Community cloud plan).
	Energy management	This feature manages the energy available at the circuit, panel or site level, meaning that more charging stations can be installed without the need to overhaul the existing electrical infrastructure. Energy management also reduces costs.
	Automatic updates to charging station software	Over-the-air software updates ensure that the latest features and performance enhancements are available immediately.
	98% uptime guaranteed throughout the year	We keep your charging stations functional so that drivers can charge their vehicles at your site without any problems.
	Response within one working day	We respond proactively when charging stations require repairs.
	All repair costs covered	Our offering covers any labor and repair costs that may be necessary so there are no unforeseen costs for you to worry about.

chargepoint®

Contact us

Visit chargepoint.com
Email us at sales@chargepoint.com