Compare ChargePoint cloud plans: COMMERCIAL

ChargePoint cloud plans bundled by category and plan type.

chargepoint

Category	Feature	Power (CPF50)	Community (CPF50)	Essential (CPF50)	Commercial (CT4000 & CP6000)	Enterprise (CT4000, CP6000 & All DC)
Station Management	Station software updates	✓	✓	✓	✓	✓
	Real-time station status	✓	✓	✓	✓	✓
	Aggregated reporting & analytics	✓	✓	✓	✓	✓
	User management & administrative controls	✓	✓	✓	✓	✓
	Valet dashboard	✓	✓	✓	✓	✓
	On-station video uploads				✓	✓
	Station messages		✓	✓	✓	✓
Basic Power Management	Power sharing at circuit, panel, and site levels	✓	✓	✓	✓	✓
	Cable sharing (AC only)	✓	✓	✓	✓	✓
	Fixed power derating (AC only)	✓	✓	✓	✓	✓
	Delayed charging scheduling	✓				
	Hierarchical power sharing	✓	✓	✓	✓	✓
Driver Management	Driver Mobile App and Web Portal		✓	✓	✓	✓
	Access control		✓		✓	✓
	Pricing control		✓	✓	✓	✓
	Connections		✓		✓	✓
	Notify when available		✓	✓	✓	✓
	Waitlist				✓	✓
	Publicly show stations on ChargePoint network map			✓*	✓	✓
	EV charging network roaming			✓	✓	✓
	Tap to charge		✓	✓	✓	✓
Advanced Power Management	API supporting demand management					✓
	Time of use power sharing					✓
	Reporting on meter data and advanced analytics					✓
	Power module hours balancing (DC only)					✓
	Dynamic power module allocation (DC only)					✓

All plans include network connection, API access, 24/7 support for station hosts and drivers.

* Stations on the Essential cloud plan will show up on a charging map as Restricted Access.

Disclaimers: Contact your ChargePoint representative to learn about hardware compatibility. Features are available on supported ChargePoint stations or supported third-party stations through OCPP. ChargePoint CPF50 station is only compatible with Power, Community, and Charge Management, and Charge Management Pro. Power plan includes fleet-specific access control.

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	On-station video uploads			
	Station messages		✓	✓
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	Cable sharing (AC only)	✓	✓	✓
	Fixed power derating (AC only)	✓	✓	✓
	Delayed charging scheduling	✓		
	Hierarchical power sharing	✓	✓	✓
Driver Management	Driver Mobile App and Web Portal		✓	✓
	Access control		✓	
	Pricing control		✓	✓
	Connections		✓	
	Notify when available		✓	✓
	Waitlist			
	Publicly show stations on ChargePoint network map			✓*
	EV charging network roaming			✓
	Tap to charge		✓	✓
Advanced Power Management	API supporting demand management			
	Time of use power sharing			
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	Power module hours balancing (DC only)			
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ChargePoint cloud plan features, bundled by category and plan type.

Included in all plans	
Network connection	Enables 24/7 remote monitoring and status of stations.
API access	Leverage the ChargePoint API available with your cloud plan and integrate ChargePoint with in-house and third-party systems.
24/7 Driver Support	ChargePoint provides full support to EV drivers over the phone and via email.
Station Owner Support	Supports station managers 24/7 over the phone and via email.

Station Management						
Feature	Description	Power (CPF50)	Community (CPF50)	Essential (CPF50)	Commercial (CT4000 & CP6000)	Enterprise (CT4000, CP6000 & All DC)
Station software updates	Downloads software upgrades over the air so the latest features and performance enhancements are always available.	✓	✓	✓	✓	✓
Real-time station status	Get a real-time look at station status, driver details, power use, energy costs, and driver revenue.	✓	✓	✓	✓	✓
Reporting & analytics	Leverage 35+ prebuilt charts and reports to understand station usage, session fees, utility costs, station health, environmental impact and more.	✓	✓	✓	✓	✓
User management & administrative controls	User management with rights granting and dedicated roles and permissions across multiple sites. Enables secure delegation of configuration and setup tasks, and reporting to third parties for grants and incentive programs.	✓	✓	✓	✓	✓
Valet dashboard	Dedicated dashboard that notifies valet staff when cars are done charging so they can be moved.	✓	✓	✓	✓	✓
On-station video uploads	Allows branded video content to be automatically played on supported stations.				✓	✓
Station messages	Get feedback on your stations directly from the ChargePoint Driver App.		✓	✓	✓	✓

Compare ChargePoint cloud plans

ChargePoint cloud plan features, bundled by category and plan type.

Driver Management						
Feature	**Description**	**Power (CPF50)**	**Community (CPF50)**	**Essential (CPF50)**	**Commercial (CT4000 & CP6000)**	**Enterprise (CT4000, CP6000 & All DC)**
Driver Mobile App and Web Portal	Mobile app and web portal for drivers to find available stations, start charging, get updates on charging sessions, see station pictures, read driver tips and access FAQ	✓	✓		✓	✓
Access control	Manage who can access stations and when, including notifying drivers that specific stations may be restricted from public access.		✓		✓	✓
Pricing control	Gives station managers the option to set prices that drivers pay to use their stations. Prices can be based on energy cost, duration, time of use or session.		✓	✓	✓	✓
Tap to charge	Enables drivers to tap to start a charging session using a device with iOS or Android.				✓	✓
Connections	Share offers with select EV drivers, such as discounted charging or access to specific stations, to boost loyalty and deliver a great driver experience.		✓		✓	✓
Notify when available	Enables drivers to get notified through the Driver App, by text, or email when a specific station becomes free to use.		✓	✓	✓	✓
Waitlist	Enables drivers to get in line to use ChargePoint stations, using the Driver App.				✓	✓
Publicly show stations on ChargePoint network map	Make stations publicly available to view on the ChargePoint network.			✓	✓	✓
EV charging network roaming	Allows drivers from supported third-party networks to use (accessible) ChargePoint stations with one account.				✓	✓

Compare ChargePoint cloud plans

ChargePoint cloud plan features, bundled by category and plan type.

Power Management

Feature	Description	Power (CPF50)	Community (CPF50)	Essential (CPF50)	Commercial (CT4000 & CP6000)	Enterprise (CT4000, CP6000 & All DC)
Power sharing at circuit, panel and site levels	Circuit Sharing: Two or more discrete chargers share a single circuit that is oversubscribed, power sharing algorithm ensures the circuit limit is never exceeded. Panel Sharing: Stations typically wired with their own circuits to a panel that is oversubscribed, power Sharing algorithm ensures the panel limit is never exceeded. Site Sharing: Stations at a location that may or may not have physical limits (circuit limits or panel limits) are grouped by the customer, and power sharing algorithm ensures that the limit for the site is never exceeded.	✓	✓	✓	✓	✓
Cable Sharing (AC only)	Enables a dual-port station to be wired to a single circuit so as not to exceed the breaker capacity.	✓	✓	✓	✓	✓
Fixed Power Derating (AC only)	Permanently fixed de-rating of a station to a max power. Enables stations to be provisioned on smaller circuits without exceeding the rated capacity.	✓	✓	✓	✓	✓
Delayed Charging Scheduling	Schedules the time when charging starts to reduce electrical costs	✓				
Hierarchical Power Sharing	Set different power sharing limits for different groups and have the power sharing algorithm ensure that all limits are never exceeded.	✓	✓	✓	✓	✓
API Supporting Demand Management	Allows site host to control all stations (both ChargePoint and third-party stations) through ChargePoint's demand management APIs.					✓
Time of Use Power Sharing	Schedule the exact time when charging starts to reduce electrical costs. For example, vary the power level by time of day to avoid peak time charging.					✓
Reporting on Meter Data and Advanced Analytics	Detailed, advanced reporting on meter and other charging data in 15-minute increments.					✓
Power Module Hours Balancing (DC only)	Ensure the workload is balanced among all the modules in a Paired CPE250 (add 280 or say express chargers) or Power Blocks in an Express Plus system to promote longevity of the Power Modules (ChargePoint Express products only).					✓
Dynamic Power Module Allocation (DC only)	Allocates available power among stations dynamically to charge more EVs faster (for Paired CPE250 and Express Plus Stations only).					✓