

ChargePoint Enterprise Cloud Plan

Features and Ordering Information

The ChargePoint® Enterprise Cloud Plan empowers customers to get advanced power and energy management features, powerful integrations including automated demand response (ADR) and advanced reporting on meter data. The Enterprise Cloud Plan also offers ChargePoint customers the ability to get real-time visibility, complete control and rich insights with unified EV charging management software — all part of the ChargePoint network.

Enterprise Cloud Plan Features

Category	Feature*	Description
Station Management	Real-time visibility	Get a real-time look at station status, driver details, power use, energy costs, and driver revenue.
	Detailed reporting	Leverage 35+ prebuilt charts and reports to understand station usage, session fees, utility costs, station health, environmental impact and more.
	Administrative controls	Enterprise-grade user management with rights granting and dedicated roles and permissions across multiple sites. Enables secure delegation of configuration and setup tasks and reporting to third parties for grants and incentive programs.
	Valet dashboard	Notifies station managers when cars are done charging so they can be moved.
	Videos	Allows branded video to be delivered to supported stations.
Driver & Fleet Management	Pricing control	Gives station managers the option to set prices that drivers pay to use their stations. Prices can be based on energy cost, duration, time of use or session.
	Access control	Manage who can access stations and when, including notifying drivers that specific stations may be restricted from public access.
	Connections	Share offers with select EV drivers, such as discounted charging or access to specific stations, to boost loyalty and deliver a great driver experience.
	Notify when available	Enables drivers to get notified through the Driver App, by text, or email when a specific station becomes free to use.
	Waitlist	Enables drivers to get in line to use ChargePoint stations, using the Driver App.
	Plug-and-Charge	Authenticates vehicles automatically when they plug in (IEC 15118) based on ChargePoint driver account information.
	Tap to charge	Enables drivers to tap to start a charging session using a device with iOS or Android.
	Interoperability & roaming	Allows drivers from supported third-party networks to use accessible ChargePoint stations with one card and account. ChargePoint supports OCPP-J 1.6, OCPI 2.1.1, OICP 2.1.
	Vehicle management for fleets	Allows fleet managers to activate RFID cards for fleet vehicles and track their station usage by vehicle, and limit charging to authorized fleet vehicles.

	Ecosystem integrations for fleets	Integrates fleet telematics, fuel card and asset management systems.
Energy & Power Management	Power management	Manages available power at a circuit, panel or site level so more charging stations can be installed without upgrading existing electrical facilities, also reduces electricity costs by managing load.
	Cable sharing (AC only)	Enables a dual-port station to be wired to a single circuit, so as not to exceed the breaker capacity.
	Fixed Power Derating (AC only)	Permanently fixed de-rating of a station to a max power. Enables stations to be provisioned on smaller circuits without exceeding the rated capacity.
	Scheduled charging	Schedules the time when charging starts to reduce electrical costs. (CPF50 only)
	Hierarchical Power Sharing	Set different power sharing limits for different groups and have the power sharing algorithm ensure that all limits are never exceeded.
	Power Module hours balancing**	Ensure the workload is balanced among all the modules in a Paired CPE250 or Power Blocks in an Express Plus system to promote longevity of the Power Modules (ChargePoint Express products only).
	Dynamic Power Module allocation**	Allocates available power among stations dynamically to charge more EVs faster (ChargePoint Express products only).
	API supporting Automated Demand Response (ADR)**	Allows site host to control all stations (both ChargePoint and third-party stations) in one interface through ADR, an open protocol for load management.
	Time of use power sharing**	Schedule the exact time when charging starts to reduce electrical costs. For example, vary the power level by time of day to avoid peak time charging.
	Reporting on meter data and analytics**	Detailed, advanced reporting on meter and other charging data in 15-minute increments.
Included in all plans	Network connection	Enables 24/7 remote monitoring and status of stations. FOR EU: *The use of SIM cards provided under this agreement is strictly limited to the EU+28 region. Any relocation or operation of connected stations outside of these supported regions is prohibited. Unauthorized usage in unsupported regions may result in immediate service suspension, additional roaming charges, or contractual penalties, at the sole discretion of the service provider.
	API access	Leverage the ChargePoint API to integrate ChargePoint with third-party systems, including building and energy management systems. API support services from ChargePoint are also available for purchase separately.
	Automatic station software updates	Downloads software upgrades over the air so the latest features and performance enhancements are available*.
	Driver App & Portal	Enable drivers to find available stations, start charging, get updates on charging sessions, see station pictures, and more.
	24/7 support for drivers	ChargePoint provides 24/7 support for station owners over the phone and web.
	24/7 support for stations	ChargePoint provides 24/7 phone, web, and mobile app support for EV drivers. .

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* New software releases for ChargePoint and ChargePoint Ready hardware will be announced when they are available to be installed.

** These features are only available on the Enterprise plan.

Ordering Information

One ChargePoint cloud plan is required per port to activate a charging station on the ChargePoint network.

Description	Order Code
Enterprise Cloud Plan for Level 2 AC (1, 2, 3, 4 or 5 years)	CPCLD-ENTERPRISE-n ¹
Enterprise Cloud Plan for Level 3 DC (1, 2, 3, 4 or 5 years)	CPCLD-ENTERPRISE -DC-n ¹

¹ Substitute n for desired years of service (1, 2, 3, 4 or 5 years)



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