ChargePoint Essential Cloud Plan

Data Sheet: Features and Terms and Conditions

The ChargePoint® Essential Cloud Plan for CPF50 empowers you with EV charging access across the ChargePoint Network, including flexible pricing options, scalable power sharing to reduce infrastructure costs, best in class driver experience enabled by the ChargePoint® mobile app and 24x7 driver and station host support.

Requirements to Use Essential Cloud Plan

A subscription to the Essential Cloud Plan is included with your purchase of a ChargePoint CPF50 charging station ("**Charging Station**"). Your access and use of the Essential Cloud Plan is subject to the then-current form of ChargePoint Master Services and Subscription Agreement ("**MSSA**") and the following supplemental terms and conditions ("**Essential Cloud Plan Terms and Conditions**"):

1. Your use of the Essential Cloud Plan with each Charging Station constitutes your acceptance of the Essential Cloud Plan Terms and Conditions. Your acceptance of the MSSA is subject to the terms and conditions of the MSSA. Any defined terms not otherwise defined herein shall have the meaning defined in the MSSA.

2. As part of your use of Flex Billing, you must set a minimum price for Session Fees (per kWh pricing) for Charging Sessions used through the Charging Station. ChargePoint's payment to you of Net Session Fees will be subject to the MSSA and the Essential Cloud Plan Terms and Conditions.

3. Any Net Session Fees that you accrue during the time periods described in the Fee Offset Policy will be used by ChargePoint to offset any fees for upcoming Cloud Plan renewals you owe during the aforementioned time periods. The offsetting is governed by the [Fee Offset Policy.](#)

4. In the event of conflicting terms and conditions between the MSSA and the Essential Cloud Plan Terms and Conditions, then the Essential Cloud Plan Terms and Conditions will supersede and govern solely in the event of such conflicting terms and conditions.

5. ChargePoint reserves the right to modify, from time to time, the Essential Cloud Plan Terms and Conditions. Your continued use of the Essential Cloud Plan after

any such modification will constitute your acceptance of then-modified Essential Cloud Plan Terms and Conditions.

Essential Cloud Plan Features*

Feature	Description
Access to the ChargePoint® Network	Serving over a million EV drivers, the ChargePoint Mobile App and driver portal enable EV drivers to find available stations, start charging, get charging session updates, view and upload station pictures, report station issues and more.
Tap to Charge	Enables drivers to tap to start a charging session using a iOS or Android device.
Administrative controls	Enterprise-grade user management with rights granting and dedicated roles and permissions across multiple sites.
Real-time visibility	Get a real-time look at station status, driver details, power use, energy costs, and driver revenue.
Detailed Reporting	Leverage 35+ prebuilt charts and reports to understand station usage, session fees, utility costs, station health, environmental impact and more.
Flexible pricing control	Set the prices that drivers pay to use your stations. Prices can be based on kWh; per minute, per session, and any combination of them. You can also bill drivers after they complete charging (overstay fees). All pricing policies can be enabled during certain hours to fit your business needs
Interoperability and roaming	Allows drivers from supported third-party networks to use accessible ChargePoint stations with one card and account. ChargePoint supports OCPP-J 1.6, OCPI 2.1.1, OICP 2.1.
Power Sharing	Manages available power at a circuit, panel or site level so more charging stations can be installed without upgrading existing electrical facilities and reduces electricity costs by managing load.
Network Connectivity (4G LTE)	Reduces installation costs by eliminating the need for WiFi or gateways at the site.
24X7 Driver Support	ChargePoint provides 24/7 support to EV drivers over the phone and via email.
24X7 Host Support	Supports station hosts 24/7 over the phone and via email.
Automatic station software updates	Downloads software upgrades over the air so the latest features and performance enhancements are available.

*Essential Cloud Plan is currently available for purchase and use in North America. Please contact ChargePoint for further information on the availability of Essential Cloud Plan.

ChargePoint, Inc. reserves the right to alter product offerings and specifications at any time without notice.

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